

ORACLE BUSINESS PROCESS MANAGEMENT SUITE

BUSINESS-CENTRIC DESIGN AND OPTIMIZATION

- Web-based modeling and customization of processes
- BPMN 2.0 modeling standard
- Simulation, process analysis, and reporting
- Web Forms and Business Rules design
- Process Player for validation during discovery sessions and user training
- Business defined process metrics
- Single model driven business IT collaboration

ROBUST APPLICATION DEVELOPMENT AND INTEGRATION

- Standards based development environment
- Native BPMN 2.0 execution
- Web and Mobile UI designers
- Easy Integration with enterprise applications including Oracle e-business suite
- Packaged application adapters
- Integration with Oracle Business Intelligence.

- End-to-end management and monitoring
- Business catalog of objects and services

EFFICIENT WORK MANAGEMENT

- Intelligent task routing
- Collaborative Process Spaces for all process, models, and running process instances
- Social : Activity Streams, Wikis, blogs, mashups
- Adaptive Case Management for unstructured processes for unplanned interaction
- Business process guides for milestone based view

BUSINESS DRIVEN PROCESS MONITORING AND IMPROVEMENT

- Standard dashboards with drilldown information
- Real-time lists, charts, key performance indicators
- Configurable alerts
- Event-driven architecture

BENEFITS

Oracle Business Process Management Suite 11g simplifies achieving process management success with a business driven approach. It provides a unified process platform that brings together cross departmental applications to create end-to-end, efficient, and social business processes.

Driving Results with Business Driven BPM

Business processes are at the heart of the enterprise and are the basis for what differentiates companies. Improving business processes remain a high business priority as the impact of greater efficiency, business visibility, and agility helps companies not only survive but thrive in a dynamic business environment. Leading companies manage business processes using Oracle BPM Suite 11g to ensure operational excellence, reduce risk, increase margins and improve the customer experience.

Oracle Business Process Management Suite Overview

Business Process Management Suite 11g simplifies achieving process management success with a complete solution for all types of processes by providing a unified process foundation. It helps manage the complete process lifecycle starting from modeling and optimization, to automation, execution and monitoring across organizational divisions, and applications.

Business Driven: Modeling-To-Execution in Process Composer

Oracle BPM Suite provides full control to business managers from design to execution. Web based Process composer lets business users define and optimize processes in collaboration with IT. Process simulation helps identify and eliminate bottlenecks to optimize process designs. Business users can create rules to enforce business policy, define UI forms, discover business services, and design business data for complete implementation.

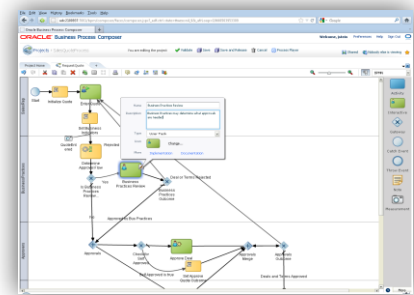


Figure 1 : Web Process Composer

Process Player allows users to evaluate end user experience before processes are released for prime time. Integrated Social collaboration helps in process discovery and innovation throughout the lifecycle. Process Composer's user-centric design simplifies the process management by ensuring "what you design is what you execute" (WYDIWYE). This eliminates synchronization issues between business and IT.

Task and Case Management

Oracle BPM Suite provides capabilities for efficient and intelligent task and routing. End users can access their tasks via Process Spaces, email or mobile devices. Adaptive Case Management helps knowledge workers to manage unstructured processes. They can add documents, or additional tasks to process at run time, providing more flexible and collaborative work management. Activity guides help lower the user training times by providing policy guidance for task completion. Audit trail capabilities let you monitor the task status and other parameters like ownership, at any point in time.

- Orchestrates activities across applications, systems, and people
- Extends existing applications with the process and social capabilities
- Removes whitespaces between applications
- Moves application customizations to BPM layer for ease of management
- Removes complexity and lowers costs
- Gives visibility and control to the business
- Automates process to reduce overhead and costs
- Speeds delivery of new solutions and innovations
- Helps IT and LOB managers speak a common language
- Improves process throughput and productivity

PRODUCT COMPONENTS

- Web based Process Composer
- BPM Studio IDE
- Process Spaces
- Process Analytics
- Unified Process Engine

RELATED PRODUCTS

- Oracle WebCenter Content
- Oracle WebCenter Portal
- Oracle SOA Suite
- Oracle SOA Governance
- Oracle Complex Event Processing
- Oracle Business Intelligence

Business Process Improvement

To achieve greater responsiveness business requires visibility and agility for timely decisions and change management. Oracle BPM suite provides dashboards with pre designed analytics to monitor the performance of processes. Users can define metrics and service level agreements that are critical for the business. If any metrics is out of bounds, alerts notify the managers for quick actions. Process analytics also provide insights for future improvements in process design. Managing change now transitions from liability to strategic advantage.

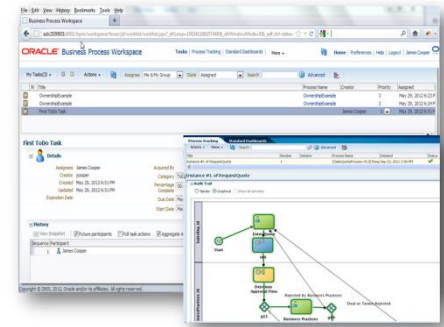


Figure 2 : Task Management Workspace

Unified, Enterprise Class Process Foundation

Oracle BPM Suite 11g includes a unified process foundation that removes the complexity from process development, integration, deployment, monitoring, and execution. Oracle BPM makes it easy to integrate legacy applications with processes using webservices and other integration mechanisms. High performance, scalability, and availability are ensured by enterprise class process engine. Any type of processes - human, system, rules-based, event-driven, document or case management - can be managed with an equal ease. Oracle WebCenter is pre-integrated for content management and portal; restricted use license is included.

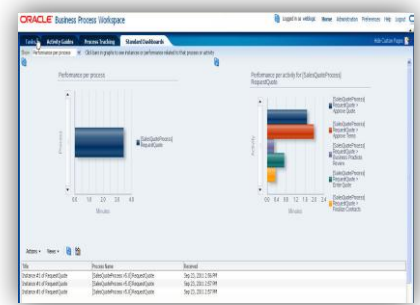


Figure 3 : Real-Time Monitoring

Process Accelerators

Built on Oracle BPM Suite, Process Accelerators are pre-built, best practices processes that are customizable and extensible to fit specific customer requirements. Process Accelerators addresses horizontal and industry-specific process requirements for common patterns.

Contact Us

For more information about Oracle BPM Suite 11g, visit oracle.com/BPM or call +1.800.ORACLE1 to speak to an Oracle representative.



Copyright © 2012, Oracle and/or its affiliates. All rights reserved.

This document is provided for information purposes only and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0612

Hardware and Software, Engineered to Work Together