

# ORACLE JAVA SE SUPPORT

QUICK UPDATES AND VALUE-ADDED FEATURES FOR ENTERPRISES THAT DEPEND ON JAVA

## KEY FEATURES

- 24x7, 27 language email and phone support
- Immediate support for mission critical applications
- Notification and access to security updates on Java SE 1.4.2 and 5.0.
- Direct access to updates on My Oracle Support
- Rigorous and on-going regression testing and fixes for EOL'd versions of Java SE
- Revisions, interim releases that contain critical updates

## KEY BENEFITS

- Faster access to fixes – get access to fully tested releases in days or weeks
- Security Updates – gives access to security updates on EOL'd versions of Java SE
- Expanded support for new hardware platforms, operating systems, desktop managers and browsers are added to older Java SE releases
- Oracle Premier Java support – 24x7, 27 language support
- Access to updates produced by Oracle's Java experts
- Advanced notification of critical fixes availability
- Ensure that your business critical applications run on a supported java platform
- Delivery of critical security updates and bug fixes for the J2SE 1.4.2 and J2SE 5.0

*Organizations running mission-critical applications on Java SE need both a long roadmap and reliable support to preserve their Java investment. Oracle now offers a means for companies to have a longer time period to transition to newer releases of Java SE with the Oracle Java SE Support product. Oracle Premier Support provides essential support and product updates to help you get the most out of your investment in Java technology. By extending the support timeline, along with important fixes and updates, Oracle Java SE Support helps businesses around the world that rely on the Java Platform, Standard Edition (Java SE) run more efficiently, mitigate risk and capitalize on opportunity.*

## Situation

The Java SE platform has become increasingly popular for use in mission-critical systems as well as in enterprise-scale desktop deployments. The free versions of Java SE 1.4.2 and Java 5.0 are both past their End of Life (EOL) dates. This means no security advisories or patches, no bug fixes nor support will be available. Yet many organizations still require longer and more flexible support options for those EOL'd platforms. Oracle Java SE Support gives companies immediate access to back-ports and performance enhancements on older releases. The ever-expanding [supported systems configuration](#) options available allow enterprises to operate with greater flexibility and run on release families longer with less risk.

## Extend the Life of Java SE Investment and Applications with Oracle Java SE Support

With Java SE Support enterprises can avoid costly version-control issues because fixes and upgrades are streamlined. Advanced notification of critical fix availability provides businesses with an advantage in managing software updates for their own datacenter, as well as those of their customers, with less disruption to operations. Oracle provides a three-year advance notification of the EOL of release families, consistent with Oracle's standard end-of-life policy for value-added products. Additionally, enterprises can get five years of support following an Oracle Java SE Advanced release family's EOL date. Or use EOL'd versions indefinitely with [Oracle's Lifetime Support](#). \*

## Manageable, Predictable Revision with Java SE Support

Oracle Java SE Support provides a complete, revised platform that contains a manageable number of critical fixes built on a specific update of a product release family. Customers can get critical fixes between updates in as little as a few weeks, rather than waiting months for the next general update. Oracle provides support for Java SE on 32 and 64 bit Solaris, Windows and Linux.

Features	Restrictions
JDK and JRE support	
Java SE libraries APIs	Experimental, Oracle and legacy Sun internal APIs are not supported
Standard JDK Tools and Utilities	Experimental JDK Tools and Utilities are not supported
Java DB	No support if used in production environments
Java Accessibility Bridge	

## Contact Us

[Visit Java SE Support](#) for more information or call +1.800.ORACLE1 to speak to an Oracle representative.



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