



Oracle Linux 5 Extended Support

Operating system upgrades can be lengthy and complex projects. While preparing, our customers may need support for an extended time beyond normal production support. Oracle is extending its software lifecycle to enable customers to stay on their current version of Oracle Linux for longer if they choose.



WHY IS ORACLE OFFERING EXTENDED SUPPORT FOR ORACLE LINUX 5?

In response to demand from end-user customers and Oracle's hardware partners, Oracle is offering Extended Support for Oracle Linux 5 to provide customers with additional time to remain on this release, with the goal of providing maximum overall flexibility and choice. As a result, Oracle is extending the Oracle Linux 5 life cycle (June, 2007- June, 2017) by additional years of production support.

During this extended life cycle, customers benefit from continued updates as well as the stability of Oracle Linux 5. By extending the lifetime of existing deployments, customers can plan their upgrades to newer releases of Oracle Linux with greater flexibility. For those Red Hat Enterprise Linux 5 customers who are considering migration to Oracle Linux, they too can maintain their investments while enjoying better and lower cost support.

Timeframe for Extended Support: Extended Support for Oracle Linux 5 operating system software begins on June 26, 2017 and ends on November 30, 2020.

WHAT CUSTOMERS CAN EXPECT

Oracle is offering the ability for customers to contract for Extended Support for Oracle Linux 5 systems that are covered by Premier Support agreements (existing Oracle Linux 5 servers as well as Red Hat Enterprise Linux 5 servers migrated to Oracle Support). This includes patches for critical security errata and high-impact bugs. The Oracle Linux 5 packages included in Extended Support are listed [here](#). This is available for x86, x86_64 and IA64 architectures only.

CUSTOMER BENEFITS

Oracle Linux 5 Extended Support offers a number of benefits

- Program updates, fixes and security alerts;
- Assistance with service requests 24 hours per day, 7 days a week;
- Access to online My Oracle Support and ULN;
- Non-technical customer service during normal business hours.

Note, however, that Oracle Linux 5 Extended Support does not include:

- Hardware certification;
- Backport of fixes;
- New certification with third-party products/versions or new Oracle products.

For more information, read [Oracle Linux and Oracle VM Support Policies](#).

PRICING

Extended Support is available for Oracle Linux 5 at the following uplift rates:

- Year 11 after product release: Premier Subscription fee plus 10%
- Year 12 after product release: Premier Subscription fee plus 20%
- Year 13 (and later, as applicable) after product release: Premier Subscription fee plus 20%

Oracle Linux 5 Extended Support, like Oracle Linux 6 and 7 Premier Support, is included with any Oracle Cloud Infrastructure subscription.

Extended Support is required for Oracle and third-party servers and Engineered Systems such as Oracle Exadata. If a customer has an Engineered System and wants to receive the benefits of Extended Support, they have to purchase Extended Support for Operating Systems, on top of their Premier Support. The fee for Extended Support for OS, which provides the Extended Support for either Linux or Oracle Solaris, is an uplift over either their Premier Support for Systems or Premier Support for Operating Systems support.

Customers migrated from Red Hat Enterprise Linux ELS 5 (Extended Life Cycle Support) may need to remove the ELS packages or perform force update in order to use the packages from Oracle Linux 5 Extended Support channels.

For more information on Oracle's Lifetime Support Policy for Oracle Linux see [here](#).



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