Oracle Usability Labs

Charter
- To improve the user experience of Oracle products
- To evaluate and test Oracle products in real business scenarios
- To provide ratings on use and features making recommendations to development

Lab Facts
19 Labs, 8 Locations Worldwide
- Redwood Shores, CA
- Pleasanton, CA
- Santa Clara, CA
- Denver, CO
- Burlington, MA
- Reading, UK
- Hyderabad, India
- Bangalore, India

Contact Us
Usability Lab Tours are available upon request. For information or to request a tour, please contact angela.johnston@oracle.com.

Oracle’s Usability Labs are the most comprehensive labs devoted to database technology and applications in the enterprise software space. All major Applications, Tools, and Server products are tested at the labs. The Usability Labs are supported and maintained by the Applications User Experience (UX) Team. Approximately 50 new products and upgrades are tested every year. The results are reported to the product development teams to make improvements before products ship.

Oracle customers are invited to participate in our UX Customer Participation Program (CPP) collaborating directly with usability engineers and designers to contribute to and influence product direction and design for Oracle’s next-generation software applications.

To learn more about our UX Customer Participation Program and the Usability Labs, please visit http://usableapps.oracle.com/getInvolved/index.html.

We have 5 types of usability labs featuring the latest technology including one-way mirrors, custom-built control interfaces and digital recording solutions.

- **Standard Single Participant Lab**
  Accommodates 1 participant in an office-style room

- **Participatory Design Lab**
  Accommodates up to 25 participants for group sessions such as focus groups and card sorting activities

- **Internet Classroom Lab**
  Accommodates up to 15 participants for studies requiring distributed technology over multiple desktop machines

- **Visualization Lab**
  For large display testing, multimedia studies, interactive whiteboard studies, eye-tracking activities, etc.

- **Competitive Testing Lab**
  For comparison testing between different versions and products