PeopleSoft eSupplier Connection

Oracle’s PeopleSoft eSupplier Connection is an external-facing application that makes strategic information from back-end ERP systems available in real time to your Suppliers. It enables you to improve business collaboration, Supplier response, and employee productivity by allowing Suppliers to answer their own questions. You can collaborate with Suppliers to share the same view of data using a web-enabled interface so both Buyers and Suppliers can make faster and more accurate decisions with minimal effort. Of more benefit is the ability for your Suppliers to access their information online to answer many routine questions, thus reducing the calls to your Procurement staff … freeing your employees for more value-added tasks.

**Role-Based Access to All Suppliers**

Suppliers access eSupplier Connection using the Interaction Hub for secure, single sign-on access to all information they need. With role-based security features, Supplier navigation menus can be customized. Suppliers then grant appropriate access to their own employees, simplifying and reducing the administrative overhead on the Buyer’s side. With eSupplier Connection, you maintain control over which Suppliers have access to particular information, ensuring a high level of security for your critical data.

eSupplier Connection is a two-way communication tool that enables you to give Suppliers self-service access to critical information, as well as the ability to provide information back to you such as details about:

- Purchase Orders.
- Purchase Order Acknowledgements.
- Advance Shipment Notifications.
- Schedules.
- Requests for Quote (RFQs).
- Invoices.
- Account Balances.
- Contacts and Addresses.

**Key Features**

- Web-based user interface via Supplier Portal
- Role-based access to Suppliers and their employees
- View of all procurement-related data by job definition
- View of RFQs open for bid and status
- Ability to create ASNs easily
- Supplier performance metrics
- Viewable Receipt Information
- Viewable Invoice and payment information
- Viewable account balances
- Ability to update contact and address information

**Key Benefits**

- Collaboration between Buyers and Suppliers
- Improved Supplier response frees Procurement employees for value-added tasks
- Optimized costs across the supply chain
• Supplier Performance Metrics.

**Figure 1. eSupplier Connection – View of information accessible to the Supplier for their activity with the organization.**

**Purchase Orders**

With PeopleSoft eSupplier Connection, Suppliers can view recent and new purchase orders to gain insight into your changing purchase requirements. eSupplier Connection enables Suppliers to:

- Display all purchase orders and access most recent ones without running a search.
- Filter and sort purchase orders for display.
- Drill down into a purchase order to view line item details and review details of each line schedule.
- Access and review existing purchase order schedules, change orders, and planned purchase orders.
- Access receipt and invoice information for individual users.

**Advance Shipping Notice**

The Advance Shipping Notice (ASN) function reduces paperwork, expedites communication, and decreases the overall administration of processing shipment receipts. ASN works by alerting Buyers to incoming shipments and provides any available tracking information, such as shipment numbers, Bills of Lading, and more.

Suppliers use open Purchase Order lines to create the ASN, and then they can modify shipment quantities and dates to match the actual shipment. Suppliers can also view online ASN history, which lists all ASN transaction details over a selected period of time.
**Viewable Purchase Order Schedules**

Suppliers can use the Order Schedules inquiry to review existing Purchase Order Schedules, change orders, and planned Purchase Orders. Suppliers can filter and sort orders for display on the Order Schedule page. Change Order details can also be accessed from the Order Schedule page. Access to change orders and planned Purchase Order details enables Suppliers to review your changing needs and to anticipate the demand on their supply.

**Payment and Receipts**

PeopleSoft eSupplier Connection lets Suppliers view details for each payment and receipt, regardless of status. The application provides the ability to review payment details for each receipt and provides them access to Purchase Order schedules and invoice line information associated with each receipt.

**Invoices**

With PeopleSoft eSupplier Connection, Suppliers can access specific invoices and view detailed information for each invoice. They can also review the line details, payments, and receipts for a given invoice.

**Account Balances**

With PeopleSoft eSupplier Connection, Suppliers have the ability to review account balances listed by transaction currency and drill down to view a list of invoices for any listed balance. Suppliers can easily determine the status and amount of any outstanding invoice.

**Contacts and Addresses**

With eSupplier Connection, authorized Supplier employees can update personal information, including contact names, telephone numbers, email addresses, and mailing addresses. The changes are automatically reflected in your Enterprise applications, so your Supplier information is always current.

**Supplier Performance Metrics**

PeopleSoft eSupplier Connection gives your Suppliers continuous insight into how well they are meeting your requirements and performance goals. With real-time visibility into performance issues, Suppliers can correct problems as they occur, rather than months later. They can target improvement efforts and track the results online, enabling them to provide improved levels of service to their customer—you.

Using data extracted from your Procurement systems, eSupplier Connection
provides Suppliers with performance metrics in the following areas:

- **Quality Performance** – measures quantity ordered versus quantity accepted
- **Quantity Performance** – measures quantity ordered versus quantity delivered.
- **On-time Delivery Performance** – measures scheduled receipt date versus actual receipt date

Suppliers can elect to display one, two, or all three performance metrics using colored bars and enhanced graphics to represent current performance levels and preset target levels. Each metric is measured in defined time periods—days, weeks, or months. Using eSupplier Connection, Suppliers can drill down into a specific time period to sort transactions and isolate those causing poor performance, thus enabling them to examine the cause of the problem and respond to it by making the appropriate corrections.

![Figure 2. Supplier Metrics – Suppliers can see their on-time performance metrics.](image)

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**CONTACT US**
For more information about PeopleSoft eSupplier Connection, visit oracle.com or call +1.800.ORACLE1 to speak to an Oracle representative.

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**Hardware and Software, Engineered to Work Together**

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