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Oracle Customer Edge Summit 2026

Open a World of Opportunities with AI

Austin, TX | April 12-14, 2026

Track Agenda – C&E Customer Success (subject to change)

Sunday, April 12

TIME (CDT)	TRACK	LOCATION
1:00pm – 6:00pm	Registration	Level 4 JW Grand Ballroom Foyer
4:30pm – 6:00pm	Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase Meet & Greet - Reception	

Monday, April 13

TIME	TRACK	LOCATION
7:00am – 5:00pm	Registration	Level 4 JW Grand Ballroom Foyer
7:30am – 8:15am	Breakfast	
8:30am – 9:30pm	Opening Keynote: AI Changes Everything Welcome to the Oracle Customer Edge Summit! While AI is reshaping business, the infrastructure industries are in many ways shaping AI. In this session, we'll discuss infrastructure growth and its implications across the engineering, construction, and utilities industries, the ways in which AI is changing the ways in which we approach the work, take a deep dive into some of Oracle's latest AI-driven innovation, and much more.	JW Grand Ballroom
9:45am – 10:30am	Utility Industry Keynote: Empowering AI-driven innovation for utilities Excellence in operations and patient care - Northwell Health integrates systems to improve data integrity, insights and performance.	
10:45am – 11:30am	Construction and Engineering Industry Keynote: Empowering AI-driven innovation for engineering and construction	
11:30am – 12:00pm	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	

Time	Session	Location
12:00pm –1:00pm	**Lunch**	See signage for all locations
1:00pm – 1:45pm	**Unify processes and data to enable insight-driven project and asset performance (1129)** Learn how organizations rapidly implement best-practice processes, enabling quick adoption and realizing ROI across the entire project and asset lifecycle leveraging the flexible Primavera Unifier Accelerator—a robust base configuration that can be deployed as-is, tailored, or extended to meet evolving business needs. Hear how unifying cost, contract, and schedule management within a single platform delivers greater control and provides early, actionable insights to optimize project and facilities performance. Come away with tangible strategies to bring to your organizations. **Customer Presenters:** Daniel Williamson, Senior Director, Construction & Facilities, SRS Distribution, Heritage Family of Companies; Charles Cloutier, Project Vice President, Planning & Construction, Supervisor of Design Technology, , Northwestern Memorial Hospital; Krishnaraj Pudukottai, Supervisor of Design Technology, Los Angeles County Sanitation Districts	Lonestar E
2:00pm – 2:45pm	**Future Proofing your planning and scheduling practice with Oracle Primavera Cloud: 4 customers share their stories (1130)** Hear from 4 different organizations on why and how they transitioned their planning and scheduling practices to OPC. This session will offer a candid panel discussion on the unique reasons and lessons learned for each of these organizations, the benefits they are experiencing and a look forward to what business problems and capabilities they plan to tackle next with OPC. **Customer Presenters:** Julia Saintz, Manager of Business Systems, Dick's Sporting Goods, inc.; Danielle Mitsch, Director of Growth & Scalability, Dick's Sporting Goods, Inc. Brian Eckert, Director of Scheduling, ARCO/Murray Daniel Gilmour, Director of Planning & Scheduling, Brasfield & Gorrie Ellie Kretinin, Senior Consultant, Turner & Townsend **Oracle Moderator:** Garrett Harley, Director Product Marketing	Lonestar E
2:45pm – 3:15pm	**Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase**	
3:00pm – 5:00pm	Optional Workshop: **Interactive Agentic AI Workshop: Reimaging our Work Experience with AI Agents (1095)** This interactive workshop will immerse participants in the transformative potential of AI agents in the utility industry. Attendees will witness demonstrations highlighting the practical capabilities of advanced AI agents. Following these demonstrations, participants will engage in a collaborative ideation session designed to spark creativity and develop innovative, actionable AI agent use cases tailored to their organization's unique needs. This workshop empowers industry professionals to envision and implement practical AI strategies that drive efficiency, productivity, and competitive advantage in their daily work. **Oracle Presenter:** Ashish Agarwal, Senior Director, Industry Labs, Oracle	402/403
3:15pm – 4:00pm	**Innovative Solutions to Common Industry Challenges: How Organizations Are Maximizing Their Investment in Textura (1131)** The construction industry is rapidly evolving, yet familiar challenges persist and are compounded as project size and complexity increase. In this dynamic panel session, hear directly from long-standing customers who have harnessed the power of Textura Payment Management to unlock new levels of efficiency.	

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	Learn about their innovative use of the platform and the practical strategies that drove tangible business benefits. **Customer Presenters:** Chai Nakka, Vice President and Treasurer Turner Construction Company; Nate Ware, Accounting Manager, Turner Construction Company; Landon R. Gross, Manager Financial Systems, PCL Constructors Inc; Nichole Allen, Sr. Project Accountant, AUSTIN BRIDGE & ROAD; and Dominque Gray, CPA, CCIFP, Controller, AUSTIN COMMERCIAL **Oracle Presenter**: David Kelley, VP, Client Services, Oracle	
4:15pm – 5:00pm	BHE transforms their companies by standardizing on Oracle ERP, Utilities, and Construction and Engineering solutions (1123) Berkshire Hathaway Energy (BHE) is executing a multi-year initiative to standardize technology across its subsidiary companies using a consistent set of enterprise solutions. The program includes Oracle Fusion Cloud for back-office operations; Oracle Primavera Cloud and Primavera Unifier for capital planning, project delivery, and cost controls; and Oracle Utilities solutions to improve asset maintenance and help households reduce energy consumption. Oracle also provides Sustainment support across the full Oracle stack. Under a single, integrated governance model, Oracle delivers a unified platform and ongoing post-go-live support to simplify and streamline processes, strengthen Sustainment operations, and optimize outcomes for BHE and its 13 million customers—now and into the future. **Customer Presenter:** Drew Smith, Vice President of Applications, Berkshire Hathaway Energy **Oracle Presenter:** Joe Lupton, Senior Customer Advisor, Oracle	Lonestar E Combined session with Intelligent Business, CE Industry Insights and CE Product Vision
5:30pm – 7:00pm	Customer Edge Reception	Pool Deck – Level 5

Tuesday, April 14

TIME	TRACK	LOCATION
7:00am – 2:00pm	Registration	
7:30am – 8:15am	Breakfast	
8:30am – 9:30am	Opening Session: Empowering resilience: Celebrating our customers	
9:30am – 10:00am	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	
10:00am – 10:45am	Broadpin Partner Session: When projects run the business: Reimagining ETO with Oracle Primavera Cloud at the core (1025) Powell Industries and other ETO organizations are redefining Intelligent Business Operations by placing project schedules—not financial transactions—at the center of execution. See how Powell uses Oracle Primavera Cloud as the operational heart of the business, driving routing, operations, and supply chain activity across Oracle ERP and Supply Chain Management. Oracle Primavera Cloud's real-time schedules shape material planning, engineering assignments, and manufacturing sequences to create a project driven digital plan. time schedules shape material planning, engineering assignments, and manufacturing sequences to create a project-driven digital plan.	Lonestar E

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	Customer Presenter: Broadpin, Powell Industries **Oracle Presenter:** Mark Hinnenkamp	
11:00am – 11:45am	**Upgrade project information management to power confident collaboration (1132)** In engineering and construction projects, effectively managing contractual collaboration involving large volumes of information can be a tall order. As documents and communications multiply, the potential for confusion, errors, delays, and disputes grows. In this session, customers will explore how they have improved information management and collaboration with Oracle Aconex, helping to ensure teams have easy access to the right information to work confidently, while streamlining and accelerating key processes such as document and drawing reviews and RFIs, while gaining critical traceability across project info and correspondence. Join us to learn how Aconex benefits all project participants through greater efficiency, clarity, and data protections throughout project collaboration. **Customer Presenter:** Stephanie Davis, Document Control Manager, Gulf Companies **Oracle Presenter:** Craig Stavert, Vice President, North America Sales, Oracle Construction & Engineering	Lonestar E
11:45am – 1:00pm	**Lunch**	
1:00pm -1:45pm	**Gain the Benefits of Full Lifecycle Project, Asset, and Operations Management (1140)** Few industries are more complex than utilities and effectively managing that complexity requires a skilful approach. Connecting, streamlining, and automating the many processes that span the full asset lifecycle – spanning capital planning, project execution and operations – can help eliminate or at least mitigate key challenges. These include siloed systems, time lag, data loss, and even service disruptions. This session will explore Oracle's complete utilities technology ecosystem, examining how a holistic approach to enterprise resource planning, project delivery, and asset management helps organizations achieve efficiency, transparency and performance across their operations. **Oracle Presenters:** Dave Bullard, Industry and Business Value Team Lead, America and Maria DeChellis, Global Industry and Customer Advisor, Oracle	
2:00pm -2:45pm	**The data, insights, and AI journey (1133)** Hear leaders from Turner+Townsend and Burns & McDonnell discuss their journeys in elevating their data integrity, insights, and use of AI to drive tangible improvements. The panelists will explore how standardizing processes, unifying data, and adopting proven AI technology can improve decision-making, leading to better project performance, more efficient operations, and longer asset life across industries. Discover real-world strategies and best practices to consistently improve budget and schedule adherence, reduce waste, and increase safety. **Customer Presenters:** Porsche Townsend, PMIS & Technology Implementation Lead, Burns and McDonnell and Ellie Kretinin, Sr. Consultant, Turner + Townsend **Oracle Presenters:** Josh Kanner, Sr. Director Product Management and Holly Watson, Senior Principal Product Manager, Gen AI and Agent Platform, Oracle	Lonestar E Combined Session with CE Industry Insights
2:45pm – 3:15pm	**Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase**	

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3:15pm – 4:00pm	Beyond implementation: Managed services as your partner to successful adoption, results, and self sufficiency (1134)	Lonestar E

A panel of Utilities customers will discuss their implementations across multiple business units and how Oracle is helping them build self-sufficiency in managing solutions as requirements evolve. You'll also learn practical approaches to planning and scoping solution management, and how to leverage Oracle Managed Services to achieve your specific objectives. **Berkshire Hathaway Energy** has implemented Oracle solutions across multiple business units and is working through 2026 to become fully self-sufficient in managing the environment. **Tri-State** is using Oracle Managed Services to continue enhancing its solution while expanding knowledge and improving efficiency across multiple products. And **PG&E** is leveraging Oracle Managed Services to support expanded use and optimize its Billing Cloud Service implementation.

Customer Presenters: Drew Smith, Vice President of Applications , Berkshire Hathaway Energy, Alain Erdozaincy, Director, IT Digital Catalyst Team, PG&E, and John Hansen, Senior Manager of Asset Management and Field Services, Tristate Generation john.hansen@tristategt.org

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