

Oracle Customer Edge Summit 2026

Open a World of Opportunities with AI

Austin, TX | April 12-14, 2026

Track Agenda – C&E Trends and Industry Insights (subject to change)

Sunday, April 12

TIME (CDT)	TRACK	LOCATION
1:00pm – 6:00pm	Registration	Level 4 JW Grand Ballroom Foyer
4:30pm – 6:00pm	Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase Meet & Greet - Reception	

Monday, April 13

TIME	TRACK	LOCATION
7:00am – 5:00pm	Registration	Level 4 JW Grand Ballroom Foyer
7:30am – 8:15am	Breakfast	
8:30am – 9:30pm	Opening Keynote: AI Changes Everything Welcome to the Oracle Customer Edge Summit! While AI is reshaping business, the infrastructure industries are in many ways shaping AI. In this session, we'll discuss infrastructure growth and its implications across the engineering, construction, and utilities industries, the ways in which AI is changing the ways in which we approach the work, take a deep dive into some of Oracle's latest AI-driven innovation, and much more.	JW Grand Ballroom
9:45am – 10:30am	Enterprise-Grade AI: Go Beyond Chat and Automation in Textura (1135) AI in construction payments must do more than automate. In this session, we'll explore how Oracle applies responsible, enterprise-grade AI principles to Textura, including ethical AI practices, human-in-the-loop design, and transparent, explainable outcomes that drive financial project decisions. Oracle Presenters: Dan Madigan, Sr Director, Product Management, and Kristin Jolda, Principal Product Manager, Oracle	Lonestar H



10:45am – 11:30am	Construction and Engineering Industry Keynote: Empowering AI-driven innovation for engineering and construction	
11:30am – 12:00pm	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	
12:00pm – 1:00pm	Lunch	See signage for all locations
1:00pm – 1:45pm	<p>How Burns & McDonnell is Working with Oracle to Operationalize AI and Accelerate Digital Adoption in Construction (1136)</p> <p>Digital adoption in construction has lagged due to fragmented delivery models, margin pressure, uneven digital capability, and tools that struggle in real job conditions. Advances in AI, supported by people-centered change management and Oracle’s digital delivery platforms, are creating a more practical path forward. For construction and energy organizations, success depends on readiness, strong partnerships, and integrating AI into how work is actually performed. This session explores how Burns & McDonnell is working with Oracle to assess organizational AI readiness and establish a structured adoption strategy. By embedding AI within standardized work processes and Oracle-based delivery platforms, this approach aligns technology investment with execution, accelerates onboarding, and reduces friction in the field. Early results show reduced rework, shorter schedules, lower administrative effort, and improved project certainty. The session provides a practical framework for governing AI adoption, maximizing ROI, and improving consistency across complex capital programs.</p> <p>Customer Presenter: Porsche Townsend, PMIS & Technology Implementation Lead, Burns & McDonnell Oracle Presenter: Tim Gattie, Senior Director, Industry Data Analytics, Oracle Construction & Engineering, Oracle</p>	Lonestar H
2:00pm – 2:45pm	<p>Project Controls in the Age of AI: How Insight and Automation Are Improving Collaboration, Decision-Making, and Predictability (1137)</p> <p>Construction projects frequently suffer from delays, cost overruns, and limited predictability. Project teams are often overwhelmed, spending excessive time chasing, reconciling, and interpreting data just to understand where the project stands. But what if technology and AI could fundamentally change this dynamic? By connecting the field to the office and applying advanced AI and reasoning, organizations can gain clearer visibility and foresight into their projects. This shift enables teams to move away from reactive data chasing and focus instead on higher-value activities such as collaboration, coordination, and plan optimization. Join Oracle and its partners Cupix and Nodes&Links to learn how reality capture and AI-driven intelligence work together to automate progress measurement, enhance schedule analytics, improve visibility, and surface risks and opportunities earlier—helping teams deliver projects with greater confidence, predictability, and control.</p> <p>Customer Presenter: James Culkin, Planning & Scheduling Senior Director, McCarthy Building Companies, Inc. Special Guest Presenters: Greg Lawton, CEO, Nodes&Links and Hammad Chaudhry, Principal, Strategic Ventures, Cupix Oracle Presenter: Anthony Abinader, Industry and Customer Strategy, Oracle</p>	Lonestar H
2:45pm – 3:15pm	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	
3:00pm – 5:00pm	Optional Workshop: Interactive Agentic AI Workshop: Reimagining our Work Experience with AI Agents (1095)	402/403

2 AGENDA / CE Trends and Industry Insights

Copyright © 2026, Oracle and/or its affiliates / Public

	<p>This interactive workshop will immerse participants in the transformative potential of AI agents in the utility industry. Attendees will witness demonstrations highlighting the practical capabilities of advanced AI agents. Following these demonstrations, participants will engage in a collaborative ideation session designed to spark creativity and develop innovative, actionable AI agent use cases tailored to their organization's unique needs. This workshop empowers industry professionals to envision and implement practical AI strategies that drive efficiency, productivity, and competitive advantage in their daily work.</p> <p>Oracle Presenter: Ashish Agarwal, Senior Director, Industry Labs, Oracle</p>	
3:15pm – 4:00pm	<p>KPMG Partner Session From Insight to Impact: Leveraging AI in Project-Centric Organizations (1077)</p> <p>AI is revolutionizing project delivery. This session cuts through the hype to show how leaders can harness AI for unprecedented visibility, accelerated decision-making, and proactive risk management. We'll explore the proven strategies and real world high-impact use cases that successful organizations are using to drive real results. You'll walk away with a practical approach to integrate AI into the processes at project centric organizations, increase the likelihood of success for your AI initiatives, boost ROI, and unlock new levels of efficiency.</p> <p>Partner Presenters: Christopher McElroy, Managing Director; Nick Yoko, Managing Director and Timothy Nexon, Managing Director, US Oracle Tech Dev Leader, KPMG LLP</p>	Lonestar H
3:15pm – 4:00pm	<p>Vertex Partner Session (track sponsor for Intelligent Business Operations) Transforming Finance and Operations with Oracle and Vertex (1091)</p> <p>Join us for an insightful conversation featuring a panel of experts from Berkshire Hathaway Energy and S&B Engineers and Constructors, Ltd., as they share their Oracle Finance and Operations transformation journeys. Hear how their adoption of Oracle Cloud ERP is enabling them to drive innovation, efficiency, and scalability across their organizations.</p> <p>Customer Presenters: Cheryl Crawmer, Senior Leader, Berkshire Hathaway Energy Melanie Stratton, Vice President of Accounting Operations, S&B Engineers and Constructors Ltd.</p> <p>Partner Presenters: Michelle Curry, Vertex Lead Consultant, Vertex Inc.</p>	Lonestar B This session is part of the Intelligent Business Track
4:15pm – 5:00pm	<p>BHE transforms their companies by standardizing on Oracle ERP, Utilities, and Construction and Engineering solutions (1123)</p> <p>Berkshire Hathaway Energy (BHE) is executing a multi-year initiative to standardize technology across its subsidiary companies using a consistent set of enterprise solutions. The program includes Oracle Fusion Cloud for back-office operations; Oracle Primavera Cloud and Primavera Unifier for capital planning, project delivery, and cost controls; and Oracle Utilities solutions to improve asset maintenance and help households reduce energy consumption. Oracle also provides Sustainment support across the full Oracle stack. Under a single, integrated governance model, Oracle delivers a unified platform and ongoing post-go-live support to simplify and streamline processes, strengthen Sustainment operations, and optimize outcomes for BHE and its 13 million customers—now and into the future.</p> <p>Customer Presenter: Drew Smith, Vice President of Applications, Berkshire Hathaway Energy Oracle Presenter: Joe Lupton, Senior Customer Advisor, Oracle</p>	Lonestar E Combined session with CE Customer Service, Intelligent Business and CE Product Vision

5:30pm – 7:00pm	Customer Edge Reception	Pool Deck – Level 5
-----------------	-------------------------	---------------------

Tuesday, April 14

TIME	TRACK	LOCATION
7:00am – 2:00pm	Registration	
7:30am – 8:15am	Breakfast	
8:30am – 9:30am	Opening Session: Empowering resilience: Celebrating our customers	
9:30am – 10:00am	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	
10:00am – 10:45am	<p>Turning Ideas into Energy...How Ameren Powers Performance Improvements with an Enterprise Oracle Platform (1138)</p> <p>In this session, you will learn how Ameren Corporation identifies and executes opportunities to improve project and enterprise performance. Starting with capital planning and progressing through project delivery, and throughout operations, this session will explore how thoughtful software deployment has improved efficiency and service levels. Learn how Ameren has standardized on integrated processes and systems across their divisions to improve consistency, predictability and performance. Attendees will also learn about the scoping, execution, and outcomes of Ameren’s “Oracle to the Cloud” initiative as well as perspectives on emerging challenges and how Ameren will tackle them.</p> <p>Customer Presenter: Alyssa Allaria, Senior Director, Shared Services, Transformation and Continuous Improvement, Ameren</p> <p>Oracle Presenter: Dave Bullard, Industry and Business Value Team Lead, AMER, Oracle</p>	Lonestar H
11:00am – 11:45am	<p>Argano/Gaea Partner Session Why Unified Data is Key to Advanced Work Packaging - and How to Get It Right (1139)</p> <p>Advanced Work Packaging (AWP) has revolutionized project execution by structuring work into manageable, efficient packages that enhance collaboration and transparency across project phases. Leveraging Oracle’s Unifier as the central data platform, this presentation explores a robust, integrated AWP solution—demonstrating how Unifier facilitates comprehensive work package management from engineering through commissioning. A key focus is on seamlessly integrating Building Information Modeling (BIM) models to visualize work packages spatially, track progress, and manage dependencies in real time. Attendees will learn how linking BIM-enabled work package data to commissioning activities streamlines handover processes, improves accuracy, and ensures traceability of deliverables. The session includes practical examples, showing how the Unifier-BIM-Commissioning ecosystem enhances visibility, accountability, and project outcomes, while supporting digital transformation initiatives in the construction and asset lifecycle.</p> <p>Presenter: TBD</p>	Lonestar H
11:45am – 1:00pm	Lunch	

1:00pm - 1:45pm	Gain the Benefits of Full Lifecycle Project, Asset, and Operations Management (1140)	Lonestar H
	<p>Few industries are more complex than utilities and effectively managing that complexity requires a skilful approach. Connecting, streamlining, and automating the many processes that span the full asset lifecycle – spanning capital planning, project execution and operations – can help eliminate or at least mitigate key challenges. These include siloed systems, time lag, data loss, and even service disruptions. This session will explore Oracle’s complete utilities technology ecosystem, examining how a holistic approach to enterprise resource planning, project delivery, and asset management helps organizations achieve efficiency, transparency and performance across their operations.</p>	
	<p>Oracle Presenters: Dave Bullard, Industry and Business Value Team Lead, America and Maria DeChellis, Global Industry and Customer Advisor, Oracle</p>	
2:00pm - 2:45pm	The data, insights, and AI journey (1133)	Lonestar E
	<p>Hear leaders from Turner+Townsend and Burns & McDonnell discuss their journeys in elevating their data integrity, insights, and use of AI to drive tangible improvements. The panelists will explore how standardizing processes, unifying data, and adopting proven AI technology can improve decision-making, leading to better project performance, more efficient operations, and longer asset life across industries. Discover real-world strategies and best practices to consistently improve budget and schedule adherence, reduce waste, and increase safety.</p>	Combined Session with CE Customer Success
	<p>Customer Presenters: Porsche Townsend, PMIS & Technology Implementation Lead, Burns and McDonnell and Ellie Kretinin, Sr. Consultant, Turner + Townsend</p>	
	<p>Oracle Presenters: Josh Kanner, Sr. Director Product Management and Holly Watson, Senior Principal Product Manager, Gen AI and Agent Platform, Oracle</p>	
2:45pm – 3:15pm	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	
3:15pm – 4:00pm	Lean In: The Value of Short-Interval Planning Across Project- and Asset-Intensive Industries (1141)	Lonestar H
	<p>The Lean methodology, which originated in manufacturing, is increasingly popular in construction, helping boost performance in project planning and delivery. But the benefits of short-interval planning extend well beyond those industries, offering substantial gains in efficiency and visibility for other project- and asset-intensive industries such as energy, pharmaceutical, and more. Join us for a discussion with experts in scheduling and task management to understand how short-interval planning can improve outcomes in complex activities - such as shutdowns, turnarounds and outages - by uniting teams around unified data and processes.</p>	
	<p>Customer Presenter: Ellie Kretinin, Senior Consultant, Turner & Townsend</p>	
	<p>Oracle Presenter: Garrett Harley, Director, Product Marketing, Oracle Construction and Engineering</p>	