Oracle Cloud Infrastructure Security Overview

L100
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Oracle Cloud Infrastructure
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Safe harbor statement

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions.

The development, release, timing, and pricing of any features or functionality described for Oracle’s products may change and remains at the sole discretion of Oracle Corporation.
Agenda

- OCI Overview
- Shared Security Responsibility Model
- Security Capabilities at a glance
- OCI Security Capabilities
  - Customer Isolation
  - Data Encryption
  - Security Controls
  - Visibility
  - Secure Hybrid Cloud
  - High Availability
  - Verifiably Secure Infrastructure
- Security Considerations
Shared Security Responsibility Model
Shared Responsibility Model in Oracle Cloud Infrastructure

**CUSTOMER (Security in the Cloud)**
- Customer Data
- Account Access management, Application Management
- Network and Firewall Configuration
- Client side Encryption

**ORACLE (Security of the Cloud)**
- Other Infra Services (LB, WAF, CASB, DDoS protection)
- Compute, Network, Storage Isolation, IAM Framework
- Physical Security

**Protect Hardware, Software, Networking and Facilities that run Oracle Cloud Services**
- User Credentials, other account information
- Insecure user access behavior, Strong IAM policies, Patching
- Security list, Route table, VCN configuration
- Key management
Overview of Security Capabilities
The **7 Pillars** of a Trusted Enterprise Cloud Platform

<table>
<thead>
<tr>
<th>Pillar</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Customer Isolation</td>
<td>Full isolation from other tenants and Oracle's staff, and between a tenant's workloads</td>
</tr>
<tr>
<td>2 Data Encryption</td>
<td>Meet compliance requirements regarding data encryption, cryptographic algorithms, and key management</td>
</tr>
<tr>
<td>3 Security Controls</td>
<td>Effective and easy-to-use security management to constrain access and segregate operational responsibilities</td>
</tr>
<tr>
<td>4 Visibility</td>
<td>Provide log data and security analytics for auditing and monitoring actions on customer assets</td>
</tr>
<tr>
<td>5 Secure Hybrid Cloud</td>
<td>Enable customers to use their existing security assets</td>
</tr>
<tr>
<td>6 High Availability</td>
<td>Fault-independent data centers that enable high-availability scale-out architectures and are resilient against attacks</td>
</tr>
<tr>
<td>7 Verifiably Secure Infrastructure</td>
<td>Transparency about processes and internal security controls</td>
</tr>
</tbody>
</table>
# Oracle Cloud Infrastructure Security Capabilities At a Glance

<table>
<thead>
<tr>
<th></th>
<th>Customer Isolation</th>
<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Bare Metal Instance, VM Instance, VCN IAM, Compartments</td>
<td></td>
<td></td>
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<tr>
<td>2</td>
<td>Default Encryption for Storage, Key Management, DB Encryption</td>
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<tr>
<td>3</td>
<td>User Authentication and Authorization, Instance Principals, Network Security Control, Web Access Firewall</td>
<td></td>
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<tr>
<td>4</td>
<td>Audit Logs, CASB Based monitoring and enforcement</td>
<td></td>
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<tr>
<td>5</td>
<td>Identity Federation Third Party Security Solution, IPSEC VPN, Fast Connect</td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Fault-independent data center, Fault Domain, SLA</td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Security Operations, Compliance Certification and Attestation, Customer penetration and Vulnerability testing</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
Customer isolation
I want to isolate my cloud resources from other tenants, Oracle staff, and external threat actors, so we can meet our security and compliance requirements.

I want to isolate different departments from each other, so visibility and access to resources can be compartmentalized.

Compute
- **Bare Metal Instances | VM Instances**

Network
- **VCN and Subnets**

Data
- **Data-at-rest encryption using customer-controlled keys**

Back-end Infrastructure
- **Secure isolation between customer instances and back-end hosts (Off box Network Virtualization)**

Identity and Access Management
- **Compartments and IAM policies**
Compute

Bare Metal (BM)
Direct Hardware Access – customers get the full Bare Metal server (single-tenant model)

Virtual Machine (VM)
A hypervisor to virtualize the underlying Bare Metal server into smaller VMs (multi-tenant model)

VM compute instances runs on the same hardware as a Bare Metal instances, leveraging the same cloud-optimized hardware, firmware, software stack, and networking infrastructure
Off-box Network Virtualization

- Moves management and IO out of the hypervisor
- Highly configurable private overlay networks
VCN and subnets

- Each customer’s traffic is completely isolated in a private L3 overlay network
- Network segmentation is done via subnets
  - Private subnets: No internet access
  - Public subnets: Instances have public IP addresses
- Customers can control VCN traffic
  - VCN stateful and stateless security lists
  - Route table rules
- Customers can use a Service Gateway that provides a path for private network traffic between a VCN and a public Oracle Cloud Infrastructure service such as Object Storage
- Customers can use VCN peering for securely connecting multiple VCNs without routing the traffic over the internet or through your on-premises network
VCN and Subnet

<table>
<thead>
<tr>
<th>Type</th>
<th>CIDR</th>
<th>Protocol</th>
<th>Source Port</th>
<th>Dest Port</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stateful</td>
<td>Ingress</td>
<td>0.0.0.0/0</td>
<td>TCP</td>
<td>All</td>
</tr>
<tr>
<td>Stateful</td>
<td>Egress</td>
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Data Encryption
Storage Encryption

• Block Storage and Remote Boot Volumes
  ➢ Volumes and backups encrypted at rest using AES 256-bit key (keys managed by Oracle)
  ➢ Data moving between instance and block volume is transferred over internal and highly secure network.
  ➢ in-transit encryption can be enabled (paravirtualized volume attachments.)

• Object Storage
  ➢ Client-side encryption using customer keys
  ➢ Data encrypted with per-object keys managed by Oracle
  ➢ All traffic to and from Object Storage service encrypted using TLS
  ➢ Object integrity verification

• File System Storage
  ➢ Encrypted at rest and between backends (NFS servers and storage servers)

• Data Transfer Service
  ➢ Uses standard Linux dm-crypt and LUKS utilities to encrypt block devices
Data Encryption At Rest and In Transit

- Oracle manager OR Customer managed keys (KMS)
Database Encryption: At rest and in Transit

- Oracle TDE encryption for DB files and Backups at Rest. Key Store/Wallet for managing master key
- For improved security, you can configure backup encryption for RMAN backup sets
- Native Oracle Net Services encryption and integrity capabilities for encrypting data in transit
  - Advanced Encryption Standard (AES), DES, 3DES, and RC4 symmetric cryptosystems for protecting the confidentiality of Oracle Net Services traffic

DBaaS instance

Encrypted at Rest using TDE

Object Storage

Net Services encryption (In transit data)

Encrypted RMAN backups

• Encrypted DB backup
• Encrypted DB backup
• Encrypted DB backup
• Encrypted RMAN backups

Oracle TDE encryption for DB files and Backups at Rest. Key Store/Wallet for managing master key
- For improved security, you can configure backup encryption for RMAN backup sets
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Key Management

- **Oracle Key Management provides you with**
  - Highly available, durable, and secure key storage. Encrypt your data using keys that you control
  - Centralized key management capabilities (Create/Delete, Disable/Enable, rotate)
  - IAM Policies for Users/Groups and OCI resources
  - Key Life Cycle management
  - FIPS 140-2 Security Level 3 security certification.

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**Your Keys - Protected**
Oracle protects the security of your keys by storing them in a FIPS 140-2 Level 3 certified hardware security module (HSM).

**Managed Service**
Oracle Key Management is a managed service, so you can focus on your encryption needs rather than on procuring, provisioning, configuring, updating and maintaining HSMs and key management software.

**Enhance Compliance**
Integrates with Oracle Identity and Access Management (IAM) so you can control permissions on individual keys and key vaults, and monitor their lifecycle via integration with Oracle Audit.
Security Control (Authentication)
Identity and Access Management

• Identity and Access Management (IAM) service enables you to control what type of access a group of users have and to which specific resources

• Each OCI resource has a unique, Oracle-assigned identifier called an Oracle Cloud ID (OCID)

• IAM uses traditional identity concepts such as Principals, Users, Groups, Policies and introduces a new feature called Compartments
Identity and Access Management (IAM)

Tenancy

Users
User1
User2

Groups
GroupX
GroupY

Instances
Instance1
Instance2

Dynamic Groups
GroupZ

Policies
PolicyA: allow group GroupX to manage all-resources in compartment CompartmentA
PolicyB1: allow group GroupY to manage all-resources in compartment CompartmentB
PolicyB2: allow dynamic-group GroupZ to use buckets in compartment CompartmentB

CompartmentA
Object Storage Buckets
VCN

CompartmentB
Compute Instances
Block Volumes
Load Balancers
Object Storage Buckets

PolicyA

PolicyB1
PolicyB2
User Authentication (Password, API key, Auth token)

• Console password to access OCI resources
• API signing key to access REST APIs
  ➢ API calls protected by asymmetrically signed requests over TLS 1.2
  ➢ Only customers have the private key that corresponds to the signing public API key
  ➢ 2048-bit RSA key pair
• SSH key pair to authenticate compute login
  ➢ 2048-bit RSA or DSA, 128-bit ECC
• Auth tokens
  ➢ Can be use to authenticate with third-party APIs that do no support Oracle Cloud Infrastructure's signature-based authentication
User Authentication (MFA)

- Multi-factor authentication is a method of authentication that requires the use of more than one factor to verify a user’s identity.
  - First Authentication using Password
  - Second Authentication using Authentication app such as Oracle Mobile Authenticator or Google Authenticator

- Authentication app must be installed on your mobile device
- Can be enabled from OCI Console
Instance authentication (Instance Principal)

- Instances have their own credentials that are provisioned and rotated automatically.
- Dynamic Groups allow customers to group instances as principal actors, similar to user groups.
- Membership in a dynamic group is determined by a set of matching rules (example rule: all instances in the HR compartment).
- Customers can create policies to permit instances in these groups to make API calls against Oracle Cloud Infrastructure services.

Allow dynamic-group <dynamic_group_name> to <verb> <resource-type> in tenancy
Security Control (Authorization)
Authorization

- **Tenant** – An account provisioned with a top-level “root compartment”
- **Compartment** – A logical container to organize and isolate cloud resources
- **Group** – A collection of users
- **Dynamic Group** – A collection of instances
- **Resource** – An Oracle Cloud Infrastructure resource
- **Policy** – Specifies who can access which resources and how, via an intuitive policy language. Example policies:
  - allow group SuperAdmins to manage groups in tenancy
  - allow dynamic-group FrontEnd to use load-balancers in compartment ProjectA
Compartments

- **Compartment: NetworkInfra**
  - Critical network infrastructure centrally managed by network admins
  - Resources: top level VCN, Security Lists, Internet Gateways, DRGs

- **Compartment: Dev, Test, Prod Networks**
  - Modeled as a separate compartment to easily write policy about who can use the network
  - Resources: Subnets, Databases, Storage(if shared)

- **Compartment: Projects**
  - The resources used by a particular team or project; separated for the purposes of distributed management
  - Resources: Compute Instances, Databases, Block Volumes, etc.
  - There will be multiple of these, one per team that needs its own DevOps environment
Security Control (Resource Access)
Security Lists (VCN and Subnet)

REGION | VCN 10.2/16
AVAILABILITY DOMAIN 1

PUBLIC SUBNET 10.2.2/24
PRIVATE SUBNET 10.2.3/24

WEB SERVER
DATABASE SERVER
DATABASE SERVER
DATABASE SERVER
WEB SERVER
WEB SERVER
DATABASE SERVER
DATABASE SERVER

Security List
Ingress: 10.2.2/24 TCP 1521 Allow
Egress: 10.2.2/24 TCP 1521 Allow

Security List
Ingress: 129/ TCP 80 Allow
Egress: 0/0 TCP All Allow

IGW
Public Internet

Firewall

Security List
Ingress: 10.2.2/24 TCP 1521 Allow
Egress: 10.2.2/24 TCP 1521 Allow
Web Access Firewall

• Designed to protect internet-facing web applications
• Uses a layered approach to protect web applications against cyberattacks
• Over 250 predefined Open Web Access Security Project (OWASP), application, and compliance-specific rules
• Administrators can add their own access controls based on geolocation, whitelisted and blacklisted IP addresses, and HTTP URL and Header characteristics
• Bot management provides a more advanced set of challenges, including JavaScript acceptance, CAPTCHA, device fingerprinting, and human interaction algorithms
Web Access Firewall

- Restrict or control access to critical Web applications, data and service
- Hides the origin server
- Inspects traffic as it tries to access the server or as it leaves the server
- Identifies whether requests are from a human or a machine
- Controls or blocks non-human suspicious requests
Visibility
Audit

- API calls are logged and made available to customers
  Includes calls made via the Console, CLI, and SDKs
- API for listing audit events
  New events available within 15 minutes. 90 days of history by default
  Configurable up to 365 days (affects all regions and compartments)
- Searchable via the Console

Data Integrity Checks
Internal integrity checks ensure event data is read-only and any tampering can be detected for your compliance and security needs.

Maintain Traceability
Automatically record API calls made from the console or SDK. Each event can be used to identify the action, actor, target, and outcome.

Visibility into Infrastructure
Support for all Oracle Cloud Infrastructure services including Compute, Networking, Block Volumes, and Load Balancing.
Oracle CASB Cloud Service

CASBs are software that help enterprises enforce security, compliance and governance policies for their usage of applications in the cloud.

Visibility
- Enterprise visibility into risk posture of cloud usage

Compliance
- Out-of-the-box Reporting for audit and compliance to security best practices

Threat Protection
- Autonomous threat detection and predictive analytics using Machine Learning

Data Protection
- Data classification and access control for sensitive data in the cloud

Remediation and Enterprise Integrations
- Autonomous remediation of threats and incidents with enterprise integrations

Industry’s only CASB that offers proactive monitoring, threat detection and remediation for Oracle SaaS and OCI
Cloud Access Security Broker for SaaS and IaaS

Oracle CASB Cloud Service

Access Management | Data Loss Prevention | Compliance | Visibility

- COMPUTE
- STORAGE & DATABASE
- NETWORK & CONTENT DELIVERY
- SECURITY, IDENTITY & COMPLIANCE

Cloud Infrastructure
CASB Cloud Service for OCI

• Policy Alerts
  ➢ Alerting and Notifications on policy changes to resources

• Security Controls
  ➢ Detection of insecure settings of OCI resources

• Threat Detection
  ➢ Detection of user risks and threats using ML analytics

• Key Security Indicator Reports
  ➢ Report generation for key security indicators

• Exporting Data and Threat Remediation
  ➢ Enterprise Integrations with SIEM or ITSM systems

Oracle Confidential – Internal/Restricted/Highly Restricted
Oracle CASB Monitoring for OCI

- Performs OCI resource security configuration checks
  - Uses OCI Audit logs and OCI APIs
  - Customers creates a scoped-down OCI IAM user for CASB
- IAM user behavior analysis
  - ML based anomaly detection in user login behavior
- IP reputation analysis
  - Integration with 3rd party IP reputation feeds
Examples of CASB OCI Security Checks

Risk Events (3076)

<table>
<thead>
<tr>
<th>RISK LEVEL</th>
<th>SUMMARY</th>
<th>CATEGORY</th>
<th>APP</th>
<th>INSTANCE</th>
<th>DETECTED</th>
<th>STATUS</th>
<th>INCIDENT</th>
<th>ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>!</td>
<td>Bucket encrypted with unmanaged key</td>
<td>Security control</td>
<td>OCI</td>
<td>us_training</td>
<td>Mar 05, 2019 19:54:07 UTC</td>
<td>Open</td>
<td>Create</td>
<td>Action</td>
</tr>
<tr>
<td>!</td>
<td>Bucket encrypted with unmanaged key</td>
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<td>Open</td>
<td>Create</td>
<td>Action</td>
</tr>
<tr>
<td>!</td>
<td>API Key has not been rotated in more than 90 days</td>
<td>Security control</td>
<td>OCI</td>
<td>us_training</td>
<td>Mar 05, 2019 19:54:05 UTC</td>
<td>Open</td>
<td>Create</td>
<td>Action</td>
</tr>
<tr>
<td>!</td>
<td>API Key has not been rotated in more than 90 days</td>
<td>Security control</td>
<td>OCI</td>
<td>us_training</td>
<td>Mar 05, 2019 19:54:05 UTC</td>
<td>Open</td>
<td>Create</td>
<td>Action</td>
</tr>
<tr>
<td>!</td>
<td>Policy grants Tenancy Admin privileges to a Group</td>
<td>Security control</td>
<td>OCI</td>
<td>us_training</td>
<td>Mar 05, 2019 19:54:04 UTC</td>
<td>Open</td>
<td>Create</td>
<td>Action</td>
</tr>
</tbody>
</table>

[Action ▼]
[Dismiss]
[Create incident]
Secure Hybrid Cloud
Hybrid Support

Oracle WAF policies unique per domain, per app for cloud and datacenters

Authoritative DNS with Internet Intelligence applied to any endpoint

IDCS Cloud Services Manage credentials for cloud and datacenters

Key Management via SSH tunneling

Common Telemetry
Cross Cloud Support

Cloud Provider B

Cloud Provider C

Oracle WAF policies can be unique per domain, per app, per cloud

CASB Cloud Services Can manage credentials cross cloud

Authoritative DNS with Internet Intelligence can Apply cross cloud
Fast Connect and IPSEC VPN

- FastConnect
- With multiple security options
- Secure VPN

OCI REGION

- Virtual Cloud Network
- Subnet Level Virtual Firewalls

- AD1
- AD2
- AD3

IGW

WAF with Proactive Threat Detection

Automated, DDoS Protection

Authoritative DNS with Internet Intelligence

With multiple security options

Secure VPN
Support for Existing Customer Security Assets

• Identity Federation
  ➢ SAML 2.0 Federation via IDCS and Microsoft Active Directory Federation Service (ADFS) and any SAML 2.0 compliance identity provider

• Oracle is collaborating with various third-party security vendors to make their solutions accessible on Oracle Cloud Infrastructure to enable customers to use their existing security tools when securing data and applications in the cloud

• See the Oracle Cloud Marketplace for a list of partners who have been successfully tested on Oracle Cloud Infrastructure
Customer Penetration and Vulnerability Testing

• Customers can perform **penetration and vulnerability testing** on Customer Components such as VMs
• Customers can schedule Penetration and Vulnerability testing via “My Services” dashboard.
High Availability
Redundancy and DDoS Protections
Protecting Enterprises for More than 40 Years

- 14+ Regions
- Distinct geo security profiles
- Automated global edge protection
- 2000+ cloud security personnel
- 24/7 monitoring
- Trillions of signals collected daily
- Internet and Cloud Intelligence
Availability Domains (ADs): Multiple Fault-Decorrelated Independent Data Centers

- Fault-independent availability
- Remote disaster recovery
- Predictable low latency and high speed, encrypted interconnect between ADs
Availability Domains (ADs): Multiple Fault-Decorrelated Independent Data Centers

• **Enable you to distribute your** compute instances so that they are not on the same physical hardware within a single Availability Domain
Fault Domain (FDs):

- Enable you to distribute your compute instances so that they are not on the same physical hardware within a single Availability Domain.
Verifiably Secure Infrastructure
Third-Party Audit, Certifications and Attestations

• ISO 27001
  - Regions: Phoenix (Arizona), Ashburn (Virginia), London (United Kingdom), and Frankfurt (Germany)
  - Services covered: Compute, Block Volumes, Object Storage, Networking, Database, Governance, and Load Balancing

• SOC 1, SOC 2 and SOC 3
  - Regions: Phoenix (Arizona), Ashburn (Virginia), and Frankfurt (Germany)
  - Services covered: Compute, Block Volumes, Object Storage, Networking, Database, Governance, and Load Balancing

• PCI DSS Attestation of Compliance
Third-Party Audit, Certifications and Attestations

• HIPAA Attestation

• Strong security controls to meet GDPR requirements

• For a complete list of compliance certifications and attestations, visit https://www.oracle.com/cloud/cloud-infrastructure-compliance/
Meet GDPR Requirements

- Data breach notification within 24 hours
- Oracle Services Privacy Policy gives transparency about Oracle’s data handling as a processor
- Customers data stay in the home region chosen by the customer for their tenancy.
- Audit Service logs all calls to the API.
- Compartments, VCN, and Tagging
- Object Storage, Block Volume and File Storage services for keeping accurate copies of customer data and ensuring business continuity.
- Least privilege access control, data encryption, API authentication and MFA via identity federation for integrity and confidentiality.
Physical Security

• State-of-the-art “Tier IV Class” facilities in the US and Europe
• Sufficient redundancy of critical equipment such as power sources in case of a failure or breakdown
• Layered approach to physical security
  ➢ Perimeter barriers
  ➢ Site-specific badges and identification
  ➢ Smart-card based authentication
  ➢ Least-privilege access
  ➢ Audited access usage
  ➢ Video surveillance
  ➢ Isolated security zones around server and networking racks
Personnel Security

• Hire best talent with strong ethics and good judgment
• Conduct pre-employment screening
• Offer baseline and specialized security training
• Use security as a component of our team evaluation processes
• Collaborate with industry experts in specialist conferences
Compliance for ALL Regions and ALL Services

EXTENSIVE LIST OF ACCREDITATIONS
Basic Security Considerations
Security considerations

• Keep software up-to-date. This includes the latest product release and any patches that apply to it.

• Limit privileges as much as possible. Users should be given only the access necessary to perform their work. User privileges should be reviewed periodically to determine relevance to current work requirements.

• Monitor system activity. Establish who should access which system components, and how often, and monitor those components.

• Learn about and use the Oracle Cloud Infrastructure security features.

• Keep up-to-date on security information. Oracle regularly issues security-related patch updates and security alerts. Install all security patches as soon as possible. Visit http://www.oracle.com/technetwork/topics/security/alerts-086861.html
Oracle Cloud always free tier:
oracle.com/cloud/free/

OCI training and certification:
https://www.oracle.com/cloud/iaas/training/
https://www.oracle.com/cloud/iaas/training/certification.html
education.oracle.com/oracle-certification-path/pFamily_647

OCI hands-on labs:
ocitraining.qloudable.com/provider/oracle

Oracle learning library videos on YouTube:
youtube.com/user/OracleLearning
Thank you