

## Aconex and Conject Support Assistance Matrix

Effective November 16, 2020

Request Type	Contact
Questions regarding use of or access to the Support portal	Oracle Support via the <a href="#">Support hotline</a>
Technical product Issues, bugs and incidents	Oracle Support via the <a href="#">Support portal</a>
Questions regarding the use of Aconex, Conject & BidContender	Oracle Support via the <a href="#">Support portal</a>
Sales and Commercial Enquiries	Your existing Sales contacts
Professional or implementation services	Your existing Oracle Consulting or implementation partner
BidContender Sales Enquiries	Inside Sales on 1300 246 460 (Australia) or <a href="#">email</a>