



# Oracle Communications Global Business Unit – Retired Service Descriptions



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## RETIRED SERVICE DESCRIPTIONS

### METRICS

**Device** is defined as any network element that is modeled, discovered, or managed by the Oracle Cloud Service.

#### Oracle SD-WAN Orchestration Cloud Service-Device

Retired Part # B92130

Running on Oracle Cloud Infrastructure Generation 2, the Oracle SD-WAN Orchestration Cloud Service enables the dynamic management and orchestration of software-defined wide area network devices equipped with the Oracle SD-WAN Edge application through the following main features and functionality:

- Secure administrative access with role-based controls.
- Lifecycle management automation from initial configuration and provisioning, to ongoing administration and enforcement of consistent application policies.
- Dashboard with real-time monitoring capabilities.
- Zero-touch provisioning to facilitate rapid deployment in new locations.

**Usage Limit:** This Oracle Cloud Service is subject to the maximum number of the applicable metric defined in Your order and a single production environment. You must promptly purchase additional quantities of the Oracle Cloud Service for any excess usage or additional environments.

**Service Level Targets:** This Oracle Cloud Service offers the following service level targets:

Recovery Time Objective	Recovery Point Objective	Target System Availability
4 hours	1 hour	99.5%

Additional information on these targets is set forth in the Oracle Global Business Unit Cloud Services Pillar Document available at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Requirements:** To use this Oracle Cloud Service, You must:

1. Obtain licenses under separate contract for the Oracle SD-WAN Edge application installed on Devices. However: (a) You may access the Oracle Cloud Service environment prior to acquiring Oracle SD-WAN Edge application licenses for set-up and pre-configuration purposes; and (b) You are recommended to perform a sizing and capacity assessment with Oracle prior to using the Oracle Cloud Service.
2. Download, install, configure, and maintain a supported release of the Oracle SD-WAN Edge application for the duration of the Services Period. If You have a technical support contract for the Oracle SD-WAN Edge application, downloads may be made from MyOracleSupport using Your assigned customer support identifier, or, if not, from the Oracle Software Distribution Center.

**Oracle Cloud Policies:** Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Oracle Industry Cloud Service Pillar Document*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).