ORACLE

AGENDA

Oracle Customer Edge Summit 2025

Igniting Innovation

March 2-4, 2025

Igniting innovation and connections

Join interactive discussions on hot industry topics. Get new insights from case studies and share best practices. Learn about Oracle product and technology updates. Make lasting connections with your peers and Oracle leaders in a relaxed atmosphere during a variety of networking activities. And wrap it all up during a one-of-a kind evening taking in local musical acts and experiencing Nashville's distinct flair. Don't miss it!

Solution Tracks Overview

ENERGY AND WATER
Customer Engagement and Experience (Opower)
Customer Service and Billing
Metering
Field Service
Asset Operations
Grid Management
Technology: Cloud, Data, and AI

CONSTRUCTION AND ENGINEERING
Capital Program Management
Project Delivery
Construction Payments (Textura)

CROSS INDUSTRIES
Back Office Business Solutions (ERP/HCM/SCM)
Cloud Adventures (Hands on Labs)

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For All Attendees

Sunday, March 2

TIME (CDT)	TITLE	LOCATION
1:00pm – 6:00pm	**Registration**	Level 2 Grand Hall Foyer
2:00pm – 4:00pm	**Sponsor Meet and Greet**	Level 4 Summit Foyer

Monday, March 3

TIME (CDT)	TITLE	LOCATION
7:00am – 5:00pm	**Registration**	Level 2 Grand Hall Foyer
7:30am – 8:15am	**Breakfast**	
8:30am – 9:45am	**General Session: Igniting innovation & cross-industry connections** Welcome to Oracle Customer Edge Summit! This year, we've expanded to bring together professionals in capital management, construction, and the utilities industries. In this session, we'll discuss infrastructure growth and its implications across industries, take a deep dive into some of our most exciting new applications, and hear directly from industry leaders about how they are innovating for the future.	Level 2 Grand Hall DE
9:45am – 10:30am	**Break – Check out the Innovation Hub and Solutions Gallery** Grab a coffee and get hands-on with ground-breaking tech! Experience tomorrow's solutions first-hand at our Innovation Hub. Then meet our sponsors and see Oracle's products in action in the Solutions Gallery.	Level 2 + Level 4
10:30am – 12:00pm	• **General Session: Igniting transformation in construction and engineering** • **Track Sessions** (click tabs on the left for individual tracks details)	Level 2 Grand Hall DE
12:00pm – 1:00pm	**Lunch**	
1:00pm – 2:30pm	• **General Session: Igniting transformation in energy and water** • **Track sessions** (click tabs on the left for individual tracks details)	Level 2 Grand Hall DE
2:30pm – 3:15pm	**Break – Check out the Innovation Hub and Solutions Gallery**	Level 2 + Level 4
3:15pm – 5:00pm	**Track sessions**	
5:30pm – 8:15pm	**Customer Edge reception, Nashville style!** **Ryman Auditorium** – Get the Grand Ole Opry experience! Trolleys will take you from the front of the Grand Hyatt to the historic Ryman Auditorium for food, drinks, and, naturally, performances by Nashville's finest country musicians. (We are sorry but no guests are allowed to attend the reception with you. Must wear event badge for entry.)	Ryman Auditorium

Continue

Tuesday, March 4

TIME (CDT)	TITLE	LOCATION
7:00am – 2:00pm	Registration	Level 2 Grand Hall Foyer
7:30am – 8:30am	Breakfast	
8:30am – 10:20am	Track sessions (click tabs on the left for individual tracks details)	
10:20am – 11:00am	Break – Check out the Innovation Hub and Solutions Gallery	Level 2 + Level 4
11:00am – 11:50am	Track sessions	
11:50am – 1:00pm	Lunch	
1:00pm – 3:50pm	Track sessions	
3:00pm – 5:00pm	Reimagine our work experiences infused with AI (pre-registered attendees only)	Level 4 North Coast AB

Innovation Hub

Monday, March 3 | 8:00am – 5:00pm

Tuesday, March 4 | 8:00am – 2:00pm

[Level 2 Grand Hall Foyer]

- Explore Oracle's end-to-end solutions—from planning and construction to operations, maintenance, back-office processes, and customer engagement.
- Discover AI innovations solving the unsolvable, meet smart agents bridging workforce gaps, and see how Oracle keeps the grid reliable with smart devices and EVs at scale.
- Experience cutting-edge tools like robotics, AR, and real-time AI transforming fieldwork and construction. The future starts here!

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Track Agenda – Customer Engagement and Experience

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 12:00pm	**Powering the future: How Oracle is redefining energy engagement in a changing world** The utility industry is grappling with energy affordability, tightening regulations, grid pressures, and evolving customer expectations. In this session, we'll share how Opower solutions are evolving to help utilities serve their customers more equitably, personalize engagement as customers grow more complex, and adapt to a rapidly changing energy landscape.	Level 2 Brickyard AB
1:00pm – 2:30pm	**General Session: Igniting transformation in energy and water** Energy and water utility attendees, this one's for you! In this general session, we'll talk to utilities industry leaders about how they're addressing the transformation trends reshaping our industry. Additionally, we'll show you how Oracle is transforming our solutions and innovating for the future. Finally, we'll celebrate our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
3:15pm – 4:00pm	**The Oracle Customer Platform: Everything you need to build & maintain lasting customer connections** Oracle customer technologies come together so that utilities can transform data into unified, persona-driven experiences throughout all customer touchpoints. Come learn about how Oracle connects customer, engagement, metering, and operations in a single solution. We'll give you a taste of everything we're doing to unlock the value of your customer interactions.	Combined with Customer Service and Billing and Metering Tracks Level 2 Grand Hall DE

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Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**Transform your relationship with hard-to-reach customers** From small and medium businesses to multi-family renters and low-income households, some customer classes are more difficult to engage than others. But proactively connecting with these customers can have an outsized impact across your call centers, field operations, and IT business. If you can meet customers' needs in the right channels, they can take action themselves to enroll in available services, from rate plans to assistance programs. In this session, we show how Oracle solutions help you engage and communicate effectively with your hard-to-reach customers.	Level 2 Brickyard AB
9:30am – 10:20am	**Bespoke for businesses: Personalized customer service and engagement** Oracle wants every customer interaction with their utility to feel like a magic suit that expands and shrinks in all the right places to fit perfectly at all times. Oracle's tools enable key account managers to serve business customers of all sizes and maturity levels, and our customer-facing digital experiences adapt dynamically as customers self-serve online and receive communications from their utility. Come see how Oracle makes it easy to support this complex customer segment.	Combined with Customer Service and Billing Track Level 2 Grand Hall C
11:00am – 11:50am	**Amped…down? Empower customers to reduce peak load** With wild weather, the electrification boom, and the rise of renewables, how do you keep the power on and your customers happy? Join us as we explore how Oracle can help you turn customers into energy-saving superstars. Learn how to inspire smarter energy use during peak usage times and keep electrons flowing smoothly.	Level 2 Brickyard AB
1:00pm – 1:50pm	**JXN Water uses real-time data and generative AI to serve vulnerable customers** In Jackson, Mississippi, where nearly four out of ten residents live below the poverty line, JXN Water used real-time data and generative AI to anticipate customer needs and communicate with them in times of crisis. With Oracle customer and meter data, JXN Water built a large language model to serve its customers more equitably while also delivering clean, safe, and reliable services. Whether customers are interacting with chatbots embedded within their utility's web site or communicating with their utility via text messaging, JXN was able to issue water advisories and alerts about abnormal usage, outages, and leak detection, as well as provide timely information about how assistance programs can help them pay their bills.	Level 2 Brickyard AB

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TIME (CDT)	SESSION TITLE	LOCATION
2:00pm – 2:50pm	**Driving change: Unlocking the power of EV engagement for a resilient grid** EV drivers may not call their utility to say, "Hey, I bought a car; how's the grid doing?"—but that doesn't mean utilities can't engage them effectively. In this dynamic session, we'll showcase how Oracle empowers utilities to identify EV owners and connect with them in meaningful ways. From coaching better charging habits to helping them make the most of time-of-use rates, incentives, and managed charging programs, utilities can foster grid-friendly behaviors while saving customers money. Join us to explore diverse strategies that create a win-win for EV drivers and the grid.	Level 2 Brickyard AB
3:00pm – 3:50pm	**Music to our ears: A symphony of analytics** Discover how Opower's expertise in machine learning and data powers innovations like end-use disaggregation, load archetypes, and customer eligibility insights to fuel growth, enhance customer engagement and optimize operations. With actionable analytics accessible through Business Intelligence tools, APIs, and personalized communications, utilities can turn data into tailored, impactful customer experiences.	Level 2 Brickyard AB

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Track Agenda – Customer Service and Billing

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 12:00pm	**Getting SaaS-y: Customer journeys from SPL in Pakistan to a SaaS retrospective in Texas** Kick off Customer Service and Billing at Edge with a celebration of customer deployments around the world. Sui Southern Gas Company, Gas South, and Lower Colorado River Authority share how their organizations implemented, upgraded, adapted, and thrived.	Level 2 Grand Hall C
1:00pm – 2:30pm	**General Session: Igniting transformation in energy and water** Energy and water utility attendees, this one's for you! In this general session, we'll talk to utilities industry leaders about how they're addressing the transformation trends reshaping our industry. Additionally, we'll show you how Oracle is transforming our solutions and innovating for the future. Finally, we'll celebrate our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
3:15pm – 4:00pm	**The Oracle Customer Platform: Everything you need to build & maintain lasting customer connections** Oracle customer technologies come together so that utilities can transform data into unified, persona-driven experiences throughout all customer touchpoints. Come learn about how Oracle connects customer, engagement, metering, and operations in a single solution. We'll give you a taste of everything we're doing to unlock the value of your customer interactions.	Combined with Customer Engagement and Experience and Metering Tracks Level 2 Grand Hall DE
4:15pm – 5:00pm	**Seamlessly and collaboratively leaping from Cloud to Cloud** Learn about Santee Cooper's transformational journey as they transitioned from an on-premise CC&B and cloud MSCS environment to Oracle Cutsomer Cloud Service (CCS). In this session, Santee Cooper shares the hurdles, triumphs, and operational advantages of their "cloud-to-cloud" conversion and how they streamlined integrations, re-engineered business processes, and delivered faster, more effective results.	Level 2 Grand Hall C

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Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**Moving to the cloud: Spotlight on Customer Cloud Service** It's been seven years since Oracle Customer Cloud Service (CCS) was initially launched as the industry's only end-to-end SaaS customer platform. Join us as we check in with CCS customers, from early to late adopters in different phases of their cloud journey. They will discuss their expectations versus the realities of moving to SaaS, and share lessons learned and practical advice to their peers who are embarking on a similar journey.	Level 2 Grand Hall C
9:30am – 10:20am	**Bespoke for businesses: Personalized customer service and engagement** Oracle wants every customer interaction with their utility to feel like a magic suit that expands and shrinks in all the right places to fit perfectly at all times. Oracle's tools enable key account managers to serve business customers of all sizes and maturity levels, and our customer-facing digital experiences adapt dynamically as customers self-serve online and receive communications from their utility. Come see how Oracle makes it easy to support this complex customer segment.	Combined with Customer Engagement and Experience Track Level 2 Grand Hall C
11:00am – 11:50am	**Con Edison's post-CIS implementation journey** Consolidated Edison, one of the largest investor-owned utilities in the United States, recently took on a complex CIS implementation across multiple commodities and subsidiaries to centralize operations for 3.9 million customers and 14,000 employees. With careful planning, internal champions, and phased approaches, Con Edison implemented a single instance of Oracle Customer Care & Billing (CC&B) and continues to deliver on customer service goals and maintain regulatory compliance in their stabilization period. Learn how the utility met and exceeded their target stabilization metrics with a future-proof platform that adapts to changes that span from regulatory mandates to technology rollouts.	Level 2 Grand Hall C
1:00pm – 1:50pm	**Unlock the potential of your customer and metering data with data intelligence** Oracle Energy and Water data intelligence leverages advanced analytics to unlock the full potential of customer and meter data, transforming raw information into actionable insights so that organizations can drive business outcomes, enhance customer satisfaction, and accelerate sustainability goals. With a deeper understanding of consumption patterns, operational efficiency, and customer behavior, utilities can optimize resource management, reduce costs, and improve service delivery.	Combined with Metering Track Level 2 Grand Hall C

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TIME (CDT)	SESSION TITLE	LOCATION
2:00pm – 2:50pm	**Bridge the learning gap with Oracle Guided Learning** For a growing percentage of our workforce, including Millennials and Gen Z, training is shifting from instructive to supportive. Beyond in-depth instructive training courses, modern learning methods must also be quick, up-to-date, flexible, and, most importantly, they must provide what users need, when they need it, or even before they're even aware of the need. Join our session about Oracle Guided Learning (OGL), a digital adoption platform that accelerates cloud adoption and increases user confidence through in-application guides. We will demonstrate how OGL makes Customer Cloud Service (CCS) training available and accessible.	Level 2 Grand Hall C
3:00pm – 3:50pm	**Revolutionize your customer experience: Lessons learned & best practices** The right CX solution should improve the agent's daily experience. In this session, learn how to simplify your solution technology footprint with seamless integrations within Oracle's customer platform, including: • How day-to-day tasks in Customer Care & Billing, Customer to Meter, or Customer Cloud Service are transformed into a first-class agent experience to optimize contact to resolution processes • Implementation best practices to avoid technical burden, minimize call handling time, and improve overall speed to resolution	Level 2 Grand Hall C

Track Agenda – Metering

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 12:00pm	**Customer innovation townhall & metering product roadmap** We'll open this track with an open forum-style discussion about the innovation, successes, and challenges you have experienced in your own metering initiatives. Come ready to share your story with your fellow track participants. Then, we'll share the latest enhancements to Oracle's advanced metering solutions and what we have planned for the year ahead. This portion of the session will highlight features, functions and many customer-driven enhancements that will be directly applicable to your business.	Level 2 Grand Hall A
1:00pm – 2:30pm	**General Session: Igniting transformation in energy and water** Energy and water utility attendees, this one's for you! In this general session, we'll talk to utilities industry leaders about how they're addressing the transformation trends reshaping our industry. Additionally, we'll show you how Oracle is transforming our solutions and innovating for the future. Finally, we'll celebrate our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
3:15pm – 4:00pm	**The Oracle Customer Platform: Everything you need to build & maintain lasting customer connections** Oracle customer technologies come together so that utilities can transform data into unified, persona-driven experiences throughout all customer touchpoints. Come learn about how Oracle connects customer, engagement, metering, and operations in a single solution. We'll give you a taste of everything we're doing to unlock the value of your customer interactions.	Combined with Customer Engagement and Customer Service and Billing Tracks Level 2 Grand Hall DE
4:15pm – 5:00pm	**Ask the experts: Navigating Meter Data Management with industry leaders** Join us for an engaging panel with industry leaders from AEP, Evergy, Red Clay and Oracle as they share insights on their Meter Data Management (MDM) projects. Discover innovative strategies to improve data management and operational efficiency, learn about the challenges and solutions being developed, and explore future trends in the sector. The session will feature an "ask the experts" segment, allowing attendees to pose questions directly to our esteemed panellists.	Level 2 Grand Hall A

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Sidebar Navigation

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Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**MDM advanced features and functions you may not know about** In this session, you will learn about MDM advanced features to reduce manual workload, improve billing accuracy and reduce project work. Topics will include the following and much more: • Dynamic Aggregation – how to build complex aggregations with no coding • Service Investigative Orders – how to automatically issue work requests for meter maintenance issues, revenue protection, and billing issues. • Product Dashboards – view embedded analytics for user and management dashboards • Product Accelerators – prebuilt accelerators to reduce new project costs • Measurement Reprocessing – Meter multiplier corrections	Level 2 Grand Hall A
9:30am – 10:20am	**Achieving operational excellence: Evergy's journey with Oracle utilities integrations** Evergy partnered with Red Clay to unlock the full potential of Oracle's energy and water systems, driving operational efficiency and customer engagement. This session will explore how Evergy's strategic optimizations streamlined processes, improved meter data collection, and delivered tangible business benefits. You will learn how Evergy's efforts in fine-tuning Oracle Utilities solutions through adoption of new productized integrations to align IT strategy with Evergy's business goals. These efforts have led to enhanced customer experiences, operational savings, and a scalable platform for future growth. This session is ideal for utilities looking to optimize their Oracle environments and achieve sustainable operational excellence.	Level 2 Grand Hall A
11:00am – 11:50am	**Simple math: Dive into the usage calculation engine and the power of the vector/SQ rule** In this interactive session, we will share how Oracle's applications can help solve some of the more difficult billing needs of a traditional utility. This session will into dive into the handling of some common usage calculation use cases to support various utility models from mass market time-of-use to bill determinants supporting commercial and industrial tariffs which were previously relegated to bespoke or highly customized and often obsolete systems. This Oracle solution is often advertised as a "business user" configurable system that requires no programming knowledge. We will test this notion by interacting with the audience to participate in addressing some common usage challenges when implementing rates.	Level 2 Grand Hall A

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TIME (CDT)	SESSION TITLE	LOCATION
1:00pm – 1:50pm	**Unlocking the potential of your customer and metering data with data intelligence** Oracle Energy and Water data intelligence leverages advanced analytics to unlock the full potential of customer and meter data, transforming raw information into actionable insights so that organizations can drive business outcomes, enhance customer satisfaction, and accelerate sustainability goals. With a deeper understanding of consumption patterns, operational efficiency, and customer behavior, utilities can optimize resource management, reduce costs, and improve service delivery.	Combined with Customer Service and Billing Track Level 2 Grand Hall C
2:00pm – 2:50pm	**The future of energy pricing: How PG&E is navigating tariffs in a renewables-driven market** Hear about how PG&E is addressing the complex requirements of California's latest net metering regulatory rates – NEM 3.0 – in Oracle's rate and billing engine. We will showcase challenges, lessons learned, and key implementation aspects of rate and usage calculation by translating tariff and business requirements to data model definitions, data conversion considerations, base product configurations and enhancements. You'll also learn how all these incentivize customers to fully utilize their net meters, batteries and other generation capabilities.	Level 2 Grand Hall A
3:00pm – 3:50pm	**Top 10 AI meter data management trends** Help us develop our future AI and analytics roadmap for the future of meter data management. We will discuss topics such as GenAI for ToDos; machine learning for validation, estimating, and editing; and the best industry standards for meter data management analytics. We will bring a global prospective and a long term view.	Level 2 Grand Hall A

Track Agenda – Field Service

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 12:00pm	**Roadmap and vision: Oracle Field Service for utilities** The future of field service is all about automating processes, both inside and outside the four walls of the business. Hear from the Oracle Field Service (OFS) product team on their overall vision for field service and what the vision means for the utilities industry. In this session you will also get a detailed look at the OFS product roadmap, revealing how the team is already laying the foundation to achieve this vision by enhancing OFS with innovative capabilities, features, and functionality.	Level 4 Piedmont
1:00pm – 2:30pm	**General Session: Igniting transformation in energy and water** Energy and water utility attendees, this one's for you! In this general session, we'll talk to utilities industry leaders about how they're addressing the transformation trends reshaping our industry. Additionally, we'll show you how Oracle is transforming our solutions and innovating for the future. Finally, we'll celebrate our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
3:15pm – 4:00pm	**Using your Field Service platform across your utility with Toronto Hydro** Toronto Hydro will discuss their experience with Oracle Field Service as well as highlight some of their existing and planned projects. This includes utilizing OFS to handle day to day operation in the metering department while also leveraging OFS for AMI 2.0 implementation and auto-dispatch for emergency work. Join this session to hear best practice approaches, what challenges they faced, and the lessons learned, providing valuable insights for those planning similar projects.	Level 4 Piedmont

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Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**One comprehensive platform for work and asset management and field service** Join us for a hands-on walkthrough and demonstration of the integration of Oracle Work and Asset Cloud Service and Oracle Field Service. This session will showcase our industry-leading, out-of-the-box integration between the products and highlight the value of using multiple solutions from the Oracle platform. Witness the seamlessness of this integration firsthand through real-time demos and use cases.	Level 4 Piedmont
9:30am – 10:20am	**Customer service doesn't stop at the contact center: Extending customer satisfaction to the field** Learn about the accelerated savings and increased customer satisfaction that come from connecting your customer account management to the field. We will showcase the out-of-the-box integration between these industry-leading products including Customer Solutions, Customer Experience and Field Service.	Level 4 Piedmont
11:00am – 11:50am	**Managing contingent workforce during major storm outages: Con Edison's story** Qualus and Con Edison will discuss their experience implementing Oracle Field Service (OFS) for mutual aid and managing contingent work force. Learn how they were able to leverage OFS and other Oracle solutions to manage the onboarding process--including resource requests, approval of roster submissions from contractors, timesheet entry, review and approvals—and eliminate the manual creation of mutual aid crews in Oracle Network Management System. Con Edison intends to optimize resource utilization, reduce costs and bottlenecks, improve billing accuracy, and ensure timely payments to contractors after storm restoration.	Level 4 Piedmont
1:00pm – 1:50pm	**It's time to embrace AI and automation in field service. What's holding you back?** The AI and automation trend didn't start with Generative AI. In fact, Oracle has been helping field service organizations, including utilities, leverage AI and automation for a very long time to optimize their business processes. In this session, you'll learn that AI doesn't have to be scary: Oracle Field Service has been at the forefront of AI innovation for more than 18 years, helping field service organizations all over the world automate processes, improve technician efficiency, optimize scheduling and routing, auto-recommend work, enable mobile resources with AI, and more.	Level 4 Piedmont

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TIME (CDT)	SESSION TITLE	LOCATION
2:00pm – 2:50pm	**Amplifying the value of your field service platform with a plug-in framework** Are you getting the most out of Oracle Field Service? Experts will demonstrate some impactful tips and tricks that can be easily implemented to improve your business. In this session, you will: • Experience a step-by-step walkthrough of the plug-in process including a live in-demo installment and usage of an OFS mobile plug-in. • Discuss how you can utilize plug-ins for specific utility functionality such as crew management, onboarding, inventory management, advance offline capabilities, and others. • Learn more about the OFS Center of Excellence and how it is enabling our customers to get the most out of their mobile solution.	Level 4 Piedmont

Track Agenda – Asset Operations

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 12:00pm	**Roadmap: Work and Asset Management** Dive in for an overview of Oracle's Work and Asset Management roadmap and product updates. Product managers will review recently released features including product demos, upcoming functionality and share their plans for future product enhancements.	Level 4 Railyard BC
1:00pm – 2:30pm	**General Session: Igniting transformation in energy and water** Energy and water utility attendees, this one's for you! In this general session, we'll talk to utilities industry leaders about how they're addressing the transformation trends reshaping our industry. Additionally, we'll show you how Oracle is transforming our solutions and innovating for the future. Finally, we'll celebrate our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
3:15pm – 4:00pm	**Beyond the upgrade: A transformative journey to re-engineer asset and field service for the future** The City of Anaheim Public Utilities (APU), in collaboration with Red Clay, is embarking on a transformative upgrade from Oracle WAM v1.9 to Oracle Utilities Work and Asset Cloud Service (WACS) and Oracle Field Service (OFS). APU aims to improve existing processes and unlock new efficiencies by leveraging the full capabilities of Oracle's cloud solutions, which far exceed the limitations of the end-of-life system they have outgrown. The new Oracle WACS/OFS platform will centralize asset and work management, ensuring a cohesive platform to meet APU's complex business requirements, while OFS will extend these improvements, providing real-time data to both field and back-office users, enhancing collaboration, and streamlining integration across the enterprise.	Level 4 Railyard BC

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Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**AI and analytics in work and asset management** Join us for an engaging conversation on the possibilities of analytics and AI in the work and asset management space. We'll explore the latest advancements, discuss strategies and roadmaps, and share insights on the outcomes and results your organization can expect. Additionally, we'll highlight what your peers are doing in this evolving landscape. Don't miss this opportunity to connect and innovate together.	Level 4 Railyard BC
9:30am – 10:20am	**Essential Energy's asset management implementation story** Hear from Essential Energy about its recent successful implementation of Work and Asset Cloud Service (WACS). The implementation is centered around WACS and Enterprise Resource Planning (ERP) interfaces for capitalization assignments, gifted asset valuations and fixed asset register adjustments, which allow for timely, accurate and aligned data exchange between the two core enterprise systems. Essential Energy will share its implementation journey along with the benefits it has recorded which include process streamlining, technical system simplification, flexible and transparent inventory ordering, and efficiencies in works packaging and a reduction in asset lifecycle costing.	Level 4 Railyard BC
11:00am – 11:50am	**Transforming asset management & operations: Platte River Power Authority's integrated solution** Platte River Power Authority (PRPA) is transforming its operations by implementing Oracle's Work and Asset Cloud Service (WACS) as the core of its asset management strategy. This initiative integrates WACS with Oracle Enterprise Resource Planning, Project Portfolio Management, Supply Chain Management, Human Capital Management, and Oracle Field Service Cloud, utilizing Oracle Integration Cloud (OIC) as middleware. The primary goal was to unify and optimize asset management processes, enhancing efficiency and accountability. WACS provides real-time tracking, monitoring, and maintenance of assets, fostering efficient collaboration. Improved maintenance practices, proactive asset care, and streamlined workflows have resulted in better decision-making. The future-ready infrastructure, supported by OIC for seamless integration, ensures scalability as Platte River transitions from its traditional coal-fired generation to a focus on renewables by 2030. We will explore the role WACS will play in optimizing asset management and driving operational efficiency at PRPA through that transition and beyond.	Level 4 Railyard BC

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TIME (CDT)	SESSION TITLE	LOCATION
1:00pm – 1:50pm	**Upgrading your asset management system: Best practices for migrating data** Upgrading an asset management system is a critical step for organizations aiming to modernize and enhance operational efficiency. Whether it's from Oracle WAM 1.9 or another system, the upgrade involves data structural differences that require careful consideration and business functional input to determine the best approach for migrating data effectively. From planning and preparation to execution and testing, attendees will learn best practices for managing the complexities of data migration. We will discuss lessons learned, how to address common challenges to ensure compatibility with new system features, tools to streamline the process, and highlight the importance of collaboration across teams. Join us to discover actionable insights that will enable your organization to successfully upgrade its asset management system while preserving data accuracy and enhancing overall performance.	Level 4 Railyard BC
2:00pm – 2:50pm	**Learn all the ways the small but mighty service history empowers you** There are several Service History Business Objects that are delivered with the Work and Asset Cloud Service (WACS) application. Join this session as we walk through each one of them and show you how important and powerful the data entered in these service histories are to your business. You'll gain a better understanding of how and where that data is utilized within the WACS application and reported against in Oracle Utilities Analytics and Visualization and onward into Oracle Energy & Water Data Intelligence.	Level 4 Railyard BC
3:00pm – 3:50pm	**Asset management innovations in the cloud** Utilities are often searching for a way to consolidate multiple asset management systems into a single modern platform. Join this session to hear use cases of how Oracle is accomplishing this by making use of its industry leading applications. This will include showcasing prominent integrations with Oracle Work and Asset Cloud Service (WACS). Additionally, presenters will discuss integrations between and WACS and Primavera P6 and Primavera Unifier to enhance customers overall Capital Program Management.	Level 4 Railyard BC

Track Agenda – Grid Management

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 12:00pm	**Roadmap: Grid Management** Hear Oracle's vision and product strategy that will support utilities facing challenges around reliability, sustainability, and efficiency. Learn about improvements to our Advanced Distribution Management System, SCADA, and Distributed Energy Resource Management System and what the future holds for these solutions. See the latest use cases and how they could help you and your team.	Level 2 Interchange
1:00pm – 2:30pm	**General Session: Igniting transformation in energy and water** Energy and water utility attendees, this one's for you! In this general session, we'll talk to utilities industry leaders about how they're addressing the transformation trends reshaping our industry. Additionally, we'll show you how Oracle is transforming our solutions and innovating for the future. Finally, we'll celebrate our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
3:15pm – 4:00pm	**Your complete guide to DER lifecycle management** From your control room to the grid edge, learn how to gain end-to-end visibility, control, and program and event management across the entire distributed energy resource (DER) lifecycle. See how Flex SCADA, Live Energy Connect, Digital Asset Cloud Service, and our Distributed Energy Resource Management System work together to register and enroll DERs as well as monitor, control, and orchestrate these devices and their data.	Level 2 Interchange

Continue

Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**Oracle ADMS journey: Deployments and lessons learned** Join this panel discussion to learn from several customers' Advanced Distribution Management System (ADMS) journeys. The panelists will share their deployment experiences from diverse perspectives, discussing the successful rollout of recent NMS upgrades. Hear their best practice approaches, what challenges they faced, and the lessons learned, providing valuable insights for those embarking on a similar ADMS journey.	Level 2 Interchange
9:30am – 10:20am	**Advanced apps: Power Flow, FLISR, VVO** Hear a panel of customers share their journey with the advanced applications like Power Flow, Fault Location Analysis (FLA), Fault Location, Isolation and Service Restoration (FLISR), and Volt/Var Optimization. You will learn their deployment experience, challenges faced, and lessons learned along with hearing the case studies discussed by the panelists.	Level 2 Interchange
10:40am – 12:00pm	**The latest features of Oracle NMS** Here's your opportunity to see the latest Oracle Utilities NMS 2.6.0.2 features in action. Join our product managers to get under the hood with our demos and deep dive into Flex SCADA, Flex Ops, and Distributed Energy Resource Management System (DERMS).	Level 2 Interchange
1:00pm – 1:50pm	**Our journey from DNO to DSO: NIEN's approach, experience, and future roadmap** Hear how Northern Ireland Electricity Networks (NIEN) are taking a customer-centric approach to defining their evolution from DNO to DSO. Learn how developing an Advanced Distribution Management System (ADMS) is helping them address the growing need for advanced, digital-aided operations driven by the DSO transition–such as DER integration, flexibility management, and high network reliability.	Level 2 Interchange
2:00pm – 2:50pm	**High performance architecture for today and tomorrow** How can utilities leverage proven OCI infrastructure for both cloud and on-premises applications? Oracle Cloud@Customer allows customers to leverage completely similar Oracle managed infrastructure, including Engineered Solutions like Exadata, for applications that can run in OCI or may still need to run on-premises. See how grid architects are designing for the high availability, flexibility, and cyber security requirements of today and peek into where state of the art design may be headed.	Level 2 Interchange
3:00pm – 3:50pm	**The future of storm management** As climate change continues to bring more severe storms, how are utilities planning, forecasting, and responding to ensure safety, reliability, and fast service restoration? Hear ConEd's approach, as they share a case study focused on storm ERT and Oracle Fusion Field Service (OFS).	Level 2 Interchange

Track Agenda – Technology: Cloud, Data, and AI

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 12:00pm	**Energy and Water OCI Data Platform: Unlocking your data and accelerating AI** Discover how Oracle's Energy and Water OCI AI and Analytics solutions transform utility data into actionable insights. Our industry-optimized platform simplifies decision-making by integrating AI-driven analytics, breaking down data silos, and preparing information for future advancements like generative AI. With a user-friendly platform, on-demand APIs, and a comprehensive knowledge graph, Oracle provides a balance of ready-to-use AI tools and the flexibility for custom data exploration. This session will show how Oracle's deep industry expertise and cloud flexibility empower utilities to quickly adapt, innovate, and make impactful data-driven decisions.	Level 2 Grand Hall B
1:00pm – 2:30pm	**General Session: Igniting transformation in energy and water** Energy and water utility attendees, this one's for you! In this general session, we'll talk to utilities industry leaders about how they're addressing the transformation trends reshaping our industry. Additionally, we'll show you how Oracle is transforming our solutions and innovating for the future. Finally, we'll celebrate our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
3:15pm – 4:00pm	**Scaling data for enterprise success: A data-driven foundation** This session explores how the Energy and Water Data Exchange can accelerate data integration, improve data quality, and empower the entire organization. Discover how features like data validation, batch support, a standardized data model, a cloud-hosted industry ontology, and support for common data exchange formats can break down data silos, improve data agility, and create a robust foundation for data-driven decision making, including the successful implementation of Generative AI applications.	Level 2 Grand Hall B

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TIME (CDT)	SESSION TITLE	LOCATION
4:00pm – 4:45pm	**Deploying GoldenGate Replication for Enterprise SaaS: Initial set-up and operational considerations** Join Oracle Cloud Infrastructure experts and Oracle Utilities Product Management as they share real-world experiences with deploying and leveraging the new GoldenGate replication feature for Enterprise SaaS. This session will provide practical insights into the step-by-step process of setting up replication for your business and discuss the critical considerations for ensuring long-term success with replication services. Whether you're planning your deployment or looking to optimize your operations, this session will equip you with the knowledge and best practices to maximize the value of GoldenGate replication.	Level 2 Grand Hall B

Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**Roadmap: Oracle Utilities Application Framework (OUAF)** Join us as we showcase the latest advancements in Oracle Utilities Application Framework (OUAF) and provide a sneak peek into what's coming over the next 12 months. Explore our no/low-code strategy, dive into the impact of Redwood UI standards on your applications and discover how AI/ML is transforming implementations to drive smarter and more efficient solutions.	Level 2 Grand Hall B
9:30am – 10:20am	**Roadmap: Oracle Utilities Enterprise SaaS** Dive into the latest enhancements to the Oracle Utilities Enterprise SaaS platform and preview what's on the horizon for the year ahead. In this session, you'll discover powerful new features now available to solve key challenges and improve operational efficiency. Gain clarity on our development priorities and how they align with your organization's needs, ensuring you leave with actionable insights to drive impact. This session is your opportunity to see how Oracle continues to innovate and deliver value for utilities.	Level 2 Grand Hall B
11:00am – 11:50am	**Roadmap: Cloud Integrations** Join us to explore the latest advancements in integration strategies, product releases, and upgrades that streamline utility operations. Discover how to customize prebuilt integrations to meet your unique needs and learn about Oracle's forward-looking product roadmap. This session will also showcase how AI is simplifying the integration process, making it more efficient, scalable, and adaptive for your business.	Level 2 Grand Hall B

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TIME (CDT)	SESSION TITLE	LOCATION
1:00pm – 1:50pm	**Energy and Water Data Intelligence: A centralized data integration and analytics platform** As a co-developer of Oracle's Energy and Water Data Intelligence solution, HEXstream brings a unique perspective on the challenges utilities face in organizing data from multiple sources and the significant benefits of doing it right. In this session, HEXstream will introduce key features of the new data intelligence offering and spotlight elements that provide tangible value for energy providers. Attendees will gain insights into best practices for using analytics generated with the platform, explore use cases involving AI and ML integration, and learn methods for accessing data from AT, OT, and CT systems. The session will also cover strategies for managing utility and non-utility data across both cloud and on-premises environments.	Level 2 Grand Hall B
2:00pm – 2:50pm	**What "To do": Managing your business exceptions more effectively** When business exceptions occur or when human interaction is needed in an automated process, a To Do Entry is created ready for someone to address it. The Oracle Utilities Application Framework has been enhanced over the last few releases to help users address these To Do Entries more efficiently than ever. This session will highlight these new tools as well as new techniques to reduce costs and drive efficiencies in reducing your To Do workloads.	Level 2 Grand Hall B
3:00pm – 3:50pm	**Preparing for a smooth transition to SaaS: Santee Cooper's experience** Join Santee Cooper as they share their journey of moving to Oracle Energy and Water SaaS, including their three-and-a-half years of experience with Meter Solution Cloud Service and their recent adoption of Customer Cloud Service. This session will offer practical insights and strategies from both the Tech Services and Business teams to help you prepare for your own SaaS transition. Learn key considerations for assessing your current setup, deciding what to bring to the cloud, and optimizing work processes within Customer Service. We'll also explore the differences between on-premises and SaaS environments, focusing on the advantages of SaaS, how to plan for a successful migration, and strategies for managing continuous change and innovation in the cloud. Don't miss this opportunity to gain actionable recommendations for a seamless SaaS transformation.	Level 2 Grand Hall B

Track Agenda – Capital Program Management

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 12:00pm	**General Session: Igniting transformation in construction and engineering** Construction and engineering attendees, this one's for you! Join us in this interactive general session, where we will focus on industry-level challenges and opportunities and the promise of AI, innovative success stories, and celebrating our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
1:00pm – 2:30pm	**The future of integrated project and asset lifecycle management** Join us for an interactive session with Oracle Construction and Engineering Product Strategy to learn how our development teams are leveraging Oracle Cloud Infrastructure, middleware, and analytics to further automate and integrate processes and data from capital planning through to decommissioning. See what is coming in Oracle Primavera Portfolio and Capital Planning, and Primavera Unifier, including integrations with Primavera scheduling solutions and ERP systems. And hear from Northwell Health on how they are benefitting from their integrated suite of Oracle solutions.	Level 4 Summit B
3:15pm – 4:00pm	**Transform your project and asset management with next generation enterprise software** Hear how global leaders across industries are optimizing project and asset management, including schedule, cost, contract, and change management throughout their portfolio. Innovators across industries, who are taking advantage of industry best practice business processes, integrations, and unified data, share their successes and lessons learned.	Level 4 Summit B

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Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**Your projects, your systems, your data: How owners are leaning in on project management** Owners across industries are improving consistent project success by standardizing and automating processes—and working more effectively with their contractors. Hear from a panel of owner customers on how they are increasing involvement and control without adding to their costs or risk by using Oracle Construction and Engineering solutions throughout their cross-organizational project teams.	Combined with Project Delivery Track Level 4 Summit B
9:30am – 10:20am	**Oracle AI meets construction and engineering: Innovation together** Oracle is investing heavily in the hardware and software infrastructure to power AI across industries and back-office applications. In this interactive session, you'll learn how these investments are translating into innovative AI capabilities across the Oracle technology stack, with a specific focus on construction and engineering-related developments. AI experts and Oracle customers will explore AI for process efficiency as well tools for predictive decision-making in critical risk areas like safety, schedule, cost, and quality. This session will also include demos of new or upcoming functionality. Your input is crucial as we review our current path forward and ask questions about where you and your organization are looking to go as we travel together on the journey to maximize the value of AI.	Combined with Project Delivery and Construction Payments Tracks Level 4 Summit C
11:00am – 11:50am	**How integrated solutions and unified data drive success and fuel predictive analytics and AI** Connect processes, integrate systems, and unify data to enable industry changing predictive analytics and AI. As an owner, data is your most valuable asset. Reporting and predictive analytics, including insights driven by AI, are fueled by your data and the better the data the better the results. Collect, connect, and capitalize on your project and cross-project data. Hear from Oracle partner, Gaea Global Technologies customer, Tatweer Building Company, a leading developer in the Middle East.	Level 4 Summit B
1:00pm – 1:50pm	**Attracting the next generation of skilled labor** Amid a longstanding skilled labor shortage in engineering construction and utilities, organizations are looking for ways to overcome workforce challenges and attract the talent needed for success. This session will explore how mentoring programs such as ACE Mentor Program (Architecture, Construction, Engineering) and the National Association of Women in Construction are working to engage and inspire the next generation to support critical workforce needs today and tomorrow.	Combined with Construction Payments and Project Delivery Tracks Level 4 Summit C

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TIME (CDT)	SESSION TITLE	LOCATION
2:00pm – 2:50pm	**AI Impact on the Data Center Market: Implications for owners, builders, and energy providers** The data center market is experiencing rapid growth driven by advancements in AI and upcoming demand may surpass past growth influenced by social media, streaming, 5G, cloud computing, IoT, and remote work. It is crucial for data center operators and builders to be ready to address this projected exponential growth. PwC shares how this rising demand presents significant challenges in areas such as energy sources, power efficiency, technology, and resources. Learn about the global growth opportunities for data centers, market changes due to AI workloads and associated processing, and the increasing need for improved data center operations and power management. Hear how Oracle Cloud Infrastructure is improving operations and scaling their own data centers to meet these growing needs.	Level 4 Summit B
3:00pm – 3:50pm	**Gain the benefits of full lifecycle project, asset, and operations management** Few industries are more complex or critical than Utilities. Automating the many processes included in planning, project execution, operations, and maintenance phases of an asset lifecycle can lead to siloed systems, time lag, data loss, and even service disruptions. Hear how Utilities are benefiting from a complete solution set of Oracle solutions from capital planning through project execution, advanced metering infrastructure, and retirement, including market leading Oracle Cloud Infrastructure hosting, integrations services, and analytics.	Level 4 Summit B

Track Agenda – Project Delivery

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 12:00pm	**General Session: Igniting transformation in construction and engineering** Construction and engineering attendees, this one's for you! Join us in this interactive general session, where we will focus on industry-level challenges and opportunities and the promise of AI, innovative success stories, and celebrating our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
1:00pm – 2:30pm	**Making the most of Primavera planning and scheduling solutions** Primavera P6 is the longtime global standard for scheduling technology, used on many of the world's most prominent projects. Today, a growing number of builders are augmenting their scheduling toolset with Oracle Primavera Cloud, a cloud-first application for projects of all sizes that expands teams' scheduling capabilities. In this interactive session, a panel of construction contractors will discuss why they added Primavera Cloud, their implementation and change management approaches, and long-term plans for their planning and scheduling practices.	Level 4 Railyard A
3:15pm – 4:00pm	**How Burns & McDonnell is transforming capital project delivery for automation and enterprise success** In the rapidly evolving construction and project management landscape, organizations are pressured to optimize processes, enhance efficiency, and maintain data integrity. As technology becomes increasingly integral to business operations, the need for seamless integration of various systems has never been more critical. This session will explore how Burns & McDonnell uses Oracle's Smart Construction Platform to help streamline and automate the diverse workstreams involved in delivering capital projects of various types, sizes and complexity. Integrating these best-in-class technologies offers a powerful opportunity to establish best practices across an organization to mitigate data inconsistency and minimize inefficient processes to improve the management of capital expenditure projects. However, successful implementation requires a strong organizational change management strategy. By fostering a culture of innovation and establishing clear processes, organizations can maximize their return on investment and achieve lasting success in a complex environment.	Level 4 Railyard A
4:15pm – 5:00pm	**Transforming Construction Supply Chains with KayaAI + Oracle** Discover how leveraging the power of KayaAI in integration with Oracle OPC or P6 can revolutionize your construction supply chain management. This session will demonstrate how automated tracking ensures materials arrive precisely when and where they're needed, reducing delays and minimizing risks. Learn how project teams can streamline workflows, improve coordination, and enhance project outcomes with real-time insights into material scheduling and site readiness. Whether you're managing large-scale builds or navigating tight timelines, this session is your blueprint for supply chain success. Don't miss out on redefining how your team builds!	Level 4 Railyard A

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Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**Your projects, your systems, your data: How owners are leaning in on project management** Owners across industries are improving consistent project success by standardizing and automating processes—and working more effectively with their contractors. Hear from a panel of owner customers on how they are increasing involvement and control without adding to their costs or risk by using Oracle Construction and Engineering solutions throughout their cross-organizational project teams.	Combined with Capital Program Management Track Level 4 Summit B
9:30am – 10:20am	**Oracle AI meets construction and engineering: Innovation together** Oracle is investing heavily in the hardware and software infrastructure to power AI across industries and back-office applications. In this interactive session, you'll learn how these investments are translating into innovative AI capabilities across the Oracle technology stack, with a specific focus on construction and engineering-related developments. AI experts and Oracle customers will explore AI for process efficiency as well tools for predictive decision-making in critical risk areas like safety, schedule, cost, and quality. This session will also include demos of new or upcoming functionality. Your input is crucial as we review our current path forward and ask questions about where you and your organization are looking to go as we travel together on the journey to maximize the value of AI.	Combined with Capital Program Management and Construction Payments Tracks Level 4 Summit C
11:00am – 11:50am	**What's ahead for construction and engineering project management applications** Join Oracle Construction and Engineering product leaders for an overview of our vision and priorities for our Primavera and Aconex products. During this session, we'll explore the latest enhancements, as well as the host of new value-add capabilities planned in scheduling, collaboration, and information management.	Level 4 Railyard A
1:00pm – 1:50pm	**Attracting the next generation of skilled labor** Amid a longstanding skilled labor shortage in engineering construction and utilities, organizations are looking for ways to overcome workforce challenges and attract the talent needed for success. This session will explore how mentoring programs such as ACE Mentor Program (Architecture, Construction, Engineering) and the National Association of Women in Construction are working to engage and inspire the next generation to support critical workforce needs today and tomorrow.	Combined with Construction Payments and Capital Program Management Tracks Level 4 Summit C

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TIME (CDT)	SESSION TITLE	LOCATION
2:00pm – 2:50pm	**Synchronize CPM schedules and jobsite task plans to unite office and field teams** The schedule is the heartbeat of any project, so it's critical that your Critical Path Method (CPM) schedule reflect both the plan and the reality on the jobsite. This session will provide perspectives from customer and scheduling experts on the benefits of a unified approach to planning and scheduling that connects office and field teams. By collaboratively building and managing schedules using shared data, those teams are able to work from fully synchronized execution plans. Whether you are a Lean builder or just want to improve schedule quality and project coordination, this session will provide insights into ways to improve project delivery.	Level 4 Railyard A
3:00pm – 3:50pm	**Managing cyber threats and compliance rules in public projects** Persistent and increasingly sophisticated cyberattacks have driven evolving cybersecurity compliance requirements that apply to engineering and construction contractors serving defense and other governmental agencies in the U.S. and around the world. With contractors managing project drawings, documents, financials, and other potentially sensitive information, a strong system security posture is critical to prevent incidents and comply with the growing number of cybersecurity requirements. Attend this session to learn about Oracle's certified high-compliance solutions that help organizations safeguard data and stay in compliance with programs such as Executive Order 14028 and FedRAMP in the United States, as well as rules in place in other countries around the globe.	Level 4 Railyard A

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Track Agenda – Construction Payments

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 12:00pm	**General Session: Igniting transformation in construction and engineering** Construction and engineering attendees, this one's for you! Join us in this interactive general session, where we will focus on industry-level challenges and opportunities and the promise of AI, innovative success stories, and celebrating our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
1:00pm – 2:30pm	**Business update and roadmap: Oracle Textura** Don't call it a comeback. Textura blew past a trillion dollars of payments processed on system this year. While we are proud of this milestone and the signal it continues to send to our current and future customers as a highly reliable and trusted partner to your businesses, we also have our right foot firmly planted on the innovation pedal. Kick off the day with the Oracle Textura leadership team: we will cover the impressive health of the business and the many exciting development initiatives both inflight and planned for the future. You won't want to miss this.	Level 4 Summit C
3:15pm – 4:00pm	**Unleashing Textura data services: Insights from DaaS customers** Putting data "to work" sounds easy, but it's not. Once you are passed the capture and store problem, you still have the process, integrate and analyze problems to go. Enter Oracle Textura's Data as a Service (DaaS), an operational data layer that reduces risk, improves innovation, lowers costs and helps you move faster with your supply chains. In this session you will hear from several leading contractors on how DaaS is impacting critical workflows and analysis associated with their supply chains and gain real world knowledge sharing of how you can do it, too.	Level 4 Summit C

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Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**Introducing the future of Textura support: AI revolutionizing customer care** As the construction industry increasingly adopts digital tools to streamline project and payment management, Textura, a leading platform for construction payment and risk management, is setting the stage for a groundbreaking shift in support. This session will explore how the integration of AI-powered assistants is revolutionizing the way Textura empowers users (starting with subcontractors) and transforming the pay application process. Attendees will gain insight into how AI technology is providing real time support, reducing wait times, and providing personalized assistance. Join us to learn how this innovation is not just improving satisfaction, but also driving productivity and setting new standards for excellence in construction technology.	Level 4 Summit C
9:30am – 10:20am	**Oracle AI meets construction and engineering: Innovation together** Oracle is investing heavily in the hardware and software infrastructure to power AI across industries and back-office applications. In this interactive session, you'll learn how these investments are translating into innovative AI capabilities across the Oracle technology stack, with a specific focus on construction and engineering-related developments. AI experts and Oracle customers will explore AI for process efficiency as well tools for predictive decision-making in critical risk areas like safety, schedule, cost, and quality. This session will also include demos of new or upcoming functionality. Your input is crucial as we review our current path forward and ask questions about where you and your organization are looking to go as we travel together on the journey to maximize the value of AI.	Combined with Project Delivery and Capital Program Management Tracks Level 4 Summit C
11:00am – 11:50am	**Enhance earnings and de-risk projects with early pay** The construction and engineering sector faces significant financial pressures, with companies waiting an average of 94 days to get paid – the longest among major industries. This session explores strategies to improve cash flow, including the value of early payment programs for subcontractors. General contractors (GCs) that implement early payment programs not only attract better subs but also reduce project risks and enhance earnings. By addressing the issue of delayed payments, this session offers insights and real-world examples of how early payment creates a win-win scenario for both GCs and subcontractors, ultimately strengthening financial health across the construction industry.	Level 4 Summit C

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TIME (CDT)	SESSION TITLE	LOCATION
1:00pm – 1:50pm	**Attracting the next generation of skilled labor** Amid a longstanding skilled labor shortage in construction and other industries, organizations are looking for ways to overcome workforce challenges and attract the talent needed for success. This session will explore how mentoring programs such as ACE Mentor Program (Architecture, Construction, Engineering) and the National Association of Women in Construction are working to engage and inspire the next generation to support critical workforce needs today and tomorrow.	Combined with Capital Program Management and Project Delivery Tracks Level 4 Summit C
2:00pm – 2:50pm	**Textura: A masterclass from various times on system** True to the masterclass format, this session will condense the key challenges, strategies and results that Textura customers have learned across their various "times on system." Getting started on a single project? Been there. Trying to scale it to multiple projects, departments or business units? A new and different problem. What about going all in across the entire company? A whole different strategy, players and requirements. No matter where you are in your Textura journey this session will give you a checklist of dos and don'ts from those who have been there and done that.	Level 4 Summit C
3:00pm – 3:50pm	**Sustainable construction: Novel approaches to reducing industry waste** According to the EPA roughly 75 percent of construction materials end up in landfills, with waste expected to reach 2.2 billion tons globally by 2025. Material waste has long been one of the most difficult factors to control on a construction project. It offers immense untapped value for regulatory agencies and contractors alike in search of innovative ways to reduce their contributions to the pile. In this session you will hear from several leading green builders on how they approach the sustainability problem and the various ways they target and implement waste reduction strategies across an asset's full lifecycle.	Level 4 Summit C

Track Agenda – Back Office Business Solutions

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
10:30am – 11:15am	**Artificial Intelligence and the modern organization** AI is fast becoming part of our everyday lexicon, but what does it actually mean? Learn about different types of AI, how Oracle is embedding them in our SaaS applications, and how your organization can benefit from these capabilities. Play along with our AI Bingo to learn the latest jargon and test your knowledge on all things AI.	Level 4 Railhead
11:15am – 12:00pm	**Unlocking value with Oracle AI** AI is poised to reshape the future of work and performance dramatically. Technology advances in AI promise to enhance productivity through automation, data analytics, and intelligent decision-making. This will likely lead to a paradigm shift in job roles, with routine tasks increasingly automated and new opportunities emerging for all types of workers. In this session, you'll discover the three key elements you need for a successful AI strategy and see how Oracle enables all workers and industries to benefit from modern, AI-embedded business processes.	Level 4 Railhead
1:00pm – 2:30pm	**General Session: Igniting transformation in energy and water** Energy and water utility attendees, this one's for you! In this general session, we'll talk to utilities industry leaders about how they're addressing the transformation trends reshaping our industry. Additionally, we'll show you how Oracle is transforming our solutions and innovating for the future. Finally, we'll celebrate our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
3:15pm – 4:00pm	**Powered by AI: The future of back-office solutions** How do modern back-office applications help today's organizations drive efficiency and manage costs? Learn how Oracle is leading the way with AI-powered solutions that are both innovative and practical–including how Oracle's advancements in ERP, SCM and HCM solutions are leveraging the power of embedded machine learning and AI.	Level 4 Railhead

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TIME (CDT)	SESSION TITLE	LOCATION
4:15pm – 5:00pm	**Transforming Finance Operations with AI and Oracle ERP** In the rapidly evolving financial landscape, leveraging Artificial Intelligence (AI) has become a pivotal strategy for modernizing finance organizations. This session delves into how Exelon, with Deloitte's assistance, has built their AI for Finance roadmap, showcasing key finance use cases tailored for the utilities industry. Attendees will gain insights into industry-leading applications where AI enhances financial operations specifically for organizations utilizing Oracle ERP systems. Key use cases include predictive analytics for financial forecasting, automated anomaly detection in financial transactions, and intelligent automation of routine financial processes. Through a combination of advanced AI algorithms and Oracle's robust ERP capabilities, Exelon has launched their AI roadmap, driving transformative outcomes and enabling their finance organization to stay ahead in a competitive market.	Level 4 Railhead

Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
8:30am – 9:20am	**Energizing your people for the future of work** How do you ensure your teams feel valued and engaged across your enterprise? Oracle Human Capital Management (HCM) is a complete cloud solution that connects all of your human resource processes and puts easy-to-use functionality at all your people's fingertips, with a single user experience and data model, seamless processes and AI-embedded infrastructure. In this interactive session, our guided HCM Scavenger Hunt will demonstrate how this complete cloud solution can redefine what best looks like for your people.	Level 4 Railhead
9:30am – 10:20am	**The future of utilities** Utilities face numerous problems delivering safe, sustainable, and affordable services to their customers. Oracle Cloud delivers complete front office and back-office solutions allowing Utilities to collapse onto a common platform while still retaining your external systems. Let us show you how a modern Utility can be run using Oracle Modern Business Practices that supports and enables each of your stakeholders' requirements. Delight your users with modern capabilities that help you streamline and digitize your Utility. The future is now so let's get started.	Level 4 Railhead

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TIME (CDT)	SESSION TITLE	LOCATION
11:00am – 11:50am	**Driving digital transformation: Executive insights to build business cases and overcome challenges** Join Huron for an engaging panel discussion with three visionary executives who are spearheading their organizations' digital transformations. Hear how they crafted compelling business cases for change, the tangible benefits and outcomes they achieved, and the innovative ways they overcame industry challenges. With actionable insights to inspire your own transformation journey, you'll learn why Huron's collaboration has been pivotal in navigating these transformations, driving efficiency, and fostering resilience.	Level 4 Railhead
1:00pm – 1:50pm	**"On the Horizon": How WSP is leveraging the power of a Global ERP platform to drive #FutureReady digital and business transformation** WSP is leading the charge in future-ready engineering, using advanced technology to build resilient projects that anticipate and adapt to global challenges like climate change and urbanization. By investing heavily in digital tools, data analytics, and AI, WSP transforms complex data into actionable insights, driving smarter, more sustainable solutions for its clients. Through its partnership with Oracle, WSP harnesses cutting-edge digital innovations to deliver adaptive, efficient, and impactful projects that shape a more resilient future.	Level 4 Railhead
2:00pm – 2:50pm	**Driving transformation: Project-driven solutions for a future ready enterprise** In today's fast-paced environment, traditional supply chains often fall short for project-driven industries. Oracle's Project-Driven Supply Chain solution is a game-changer, aligning supply chain operations with unique project milestones, budgets, and demands. With real-time visibility, increased agility, and cost-efficient resource management, our solution enables organizations to respond quickly to shifts in project scope and unforeseen challenges. From construction to energy, Oracle empowers businesses to stay on track, reduce costs, and drive project success. Transform your operations with a supply chain designed for the dynamic needs of projects, positioning your company for the future of digital efficiency.	Level 4 Railhead
3:00pm – 3:50pm	**Soup-to-nuts: Accelerate your end-to-end AEC process with Oracle** From bid to build, Oracle's powerful integrated flow streamlines the entire construction process—capturing opportunities, transforming them into projects, securing client contracts, engaging subcontractors, executing work, and realizing revenue. This session reveals how Oracle's unified suite empowers construction teams to collaborate seamlessly, streamline workflows, and make data-driven decisions in real time. You'll learn how this unique integration can optimize your operations, reduce costs, and elevate project outcomes with precision, positioning your organization for long-term success.	Level 4 Railhead

Customer
Engagement
and Experience

Customer
Service
and Billing

Metering

Field
Service

Asset
Operations

Grid
Management

Technology:
Cloud, Data,
and AI

Capital
Program
Management

Project
Delivery

Construction
Payments

Back Office
Business
Solutions

Cloud
Adventures

Track Agenda – Cloud Adventures

Monday, March 3

TIME (CDT)	SESSION TITLE	LOCATION
9:45am – 12:15pm	**Cloud Adventure: Office of the CIO** Are you a SaaS application administrator or analyst? Are you tasked with setting up users, along with configuring page layouts and approval workflows? Are you responsible for integrations or creating new reports and dashboards? Get hands-on experience to become more efficient on these and other activities. Join us for a fun-filled journey where you will leverage built-in tools and capabilities to extend, configure, and integrate Oracle Fusion Cloud Applications. The experience includes application user security, UI configurations, creating integrations, and creating new reports/dashboards. Space is limited and preregistration is required.	Level 4 Summit A
10:30am – 12:00pm	**General Session: Igniting transformation in construction and engineering** Construction and engineering attendees, this one's for you! Join us in this interactive general session, where we will focus on industry-level challenges and opportunities and the promise of AI, innovative success stories, and celebrating our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
1:00pm – 2:30pm	**General Session: Igniting transformation in energy and water** Energy and water utility attendees, this one's for you! In this general session, we'll talk to utilities industry leaders about how they're addressing the transformation trends reshaping our industry. Additionally, we'll show you how Oracle is transforming our solutions and innovating for the future. Finally, we'll celebrate our Customer Edge Summit award winners and their transformative projects.	Level 2 Grand Hall DE
1:00pm – 4:00pm	**Cloud Adventure: Office of the CFO** Explore how Oracle combines modern finance with AI to help change the way accounting and finance professionals work, so they can get back to what they were hired to do. Get hands-on experience with a modern user interface that contains embedded analytics, mobility, machine learning, and AI with low touch and a high degree of automation, providing intelligent insights. This extravaganza covers user experience, financial planning, source to settle, general accounting, risk management, action-driven analytics, projects, a touch of HR, and financial and narrative reporting. Space is limited and preregistration is required.	Level 4 Summit A

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Cloud Adventures

Tuesday, March 4

TIME (CDT)	SESSION TITLE	LOCATION
9:00am – 12:00pm	**Cloud Adventure: Office of the COO** The Unified Supply Chain Cloud Journey is a visionary session on how companies could manage their supply chains with the Oracle Cloud. This two-hour session will demonstrate examples of our direction through different journeys in the Oracle Unified Supply Chain Cloud and the value some of our customers have realized from their own journeys.	Level 4 Summit A
1:00pm – 4:30pm	**Cloud Adventure: Office of the CHRO** Get ready to revolutionize your HR strategies by diving into Oracle Cloud Human Capital Management (HCM) like never before! Get hands-on and journey through the cutting-edge interface, functional flows, and game-changing analytics of Oracle HCM through a dynamic blend of classroom experiences, interactive labs, and real-world case studies. Uncover the secrets to guiding employees through every step of their professional and personal journeys, supercharging your recruitment efforts with AI and automation, boosting productivity with personalized support, and harnessing the full potential of data-driven insights. Space is limited and preregistration is required.	Level 4 Summit A