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Oracle Energy and Water Customer Edge Conference

EVENT TERMS AND CONDITIONS
FOR ORACLE ENERGY AND WATER CUSTOMER EDGE CONFERENCE –
AUSTIN, TX March 24-26, 2024

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REGISTRATION AND CANCELLATIONS

General Conditions

Per Oracle rules and regulations, every attendee must register for the conference him/herself using his/her own business email.

Attendees must use their own badge while onsite at the event. Badges are nontransferable and **may not** be shared onsite. Any person found to be in violation of this policy will have their badge confiscated by event personnel and will be asked to leave the conference.

Government/Public Sector Rate Eligibility and Additional Public Sector Certifications

The government/public sector rate is open to validated employees and officials of a national/federal, state, provincial, or local government entity, including public government higher education institutions. During the registration process registrants should use their entity's official email address for validation purposes.

US and Canadian attendees registering under the government/public sector rate will be required to show their employer-issued government/public sector ID or other proof of government/public sector employment during check-in. **Attendees**

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from outside the US and Canada registering under the government/public sector rate will be required to email proof of government/public sector employee status (copy of government photo ID or a letter on official government letterhead stating that they are an employee of that organization) to Energyandwater-events_us@oracle.com in order to receive the discounted rate.

If you are employed by the government/public sector and are accepting a complimentary pass you will be required to download the compliance letter. This form must be signed by your organization's legal counsel, ethics officer, or designated executive official for gifts/ethics matters and returned to the conference registration team before the start of the event. A link to this required compliance form, as well as instructions on where to send the completed one, is included with the compliance terms and conditions message that will appear when you submit your order.

At check-in at the Oracle Energy and Water Customer Edge Conference, government/public sector officials must present their government/public sector credentials or other evidence of public work. Oracle may, at its discretion, reject the registration of any person who does not comply with those requirements.

Substitutions, Cancellations, and Refunds

All substitutions or cancellations must be received via an email sent to the Oracle Energy and Water Customer Edge Conference registration team at Energyandwater-events_us@oracle.com. Refer to the Eligible Refund Schedule below. Substitutions must be received 3 business days prior to the event start date to allow for processing.

Cancellation of travel and hotel reservations is the exclusive responsibility of the registrant.

Oracle reserves the right to refuse registration or admission to anyone for any reason. If Oracle cancels your registration, Oracle will provide a full refund of the registration fee paid, if applicable.

Oracle may cancel or reschedule an event at its discretion. If it does, reasonable effort will be taken to notify you at least one week in advance of the cancellation/rescheduling.

You will not be charged for any event canceled by Oracle. If the event is rescheduled, any payment made will apply to the new date, unless you choose to cancel your registration, in which case you will be refunded the full amount paid for the event.

Eligible Refund Schedule

Full Refund: If you cancel your registration with 7 or more calendar days prior to the event, Oracle will assess no charge and any payment made will be refunded to you.

50% Refund: If you cancel your registration 1 to 6 calendar days prior to the scheduled start date of the event, Oracle will assess 50% of the event fee.

No Refund: If you do not show up for the event or cancel on the day of the event, Oracle will assess 100% of the event fee.

Eligible refunds will be process within 14 days after the scheduled event date. Refunds will be processed for the USD amount of the payment at the time of the original transaction. Oracle is not responsible for fluctuations in currency exchange rates between the transaction date and the refund date.

Onsite Conditions

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Onsite Photo/Recording Restrictions

The use of any device to capture images, sound, live stream, upload, or rebroadcast speakers or presentations is strictly prohibited at all official Oracle meetings, sessions, and events without express written consent from the Oracle Event Team.

Event Attendee Code of Conduct

Oracle is committed to promoting a corporate culture that is centered on integrity, accountability, and ethical business conduct. Oracle expects all event attendees to adhere to high ethical standards and to avoid engaging in any activity that involves even the appearance of impropriety. By attending or participating in an Oracle event, you agree to adhere to this Code of Conduct.

Oracle affirms the principle of equal employment and business opportunities without regard to any protected characteristic, including but not limited to race, religious creed, national origin, color, sex or gender, gender identity or expression, age, mental or physical disability, mental condition, pregnancy, marital status, national origin/ancestry, genetic information, political affiliation, military and protected veteran status, sexual orientation, or any other characteristic protected under federal or state law or local ordinance. Oracle policy prohibits harassment in any form and Oracle expects event attendees to practice and promote an event environment free from harassment and discrimination.

Oracle reserves the right to limit attendance at its events, at its sole discretion. If you do not comply with this Code of Conduct, Oracle reserves the right to remove you from the event (including without a refund), prohibit your attendance at future Oracle events, and/or pursue other means necessary to appropriately address your failure to comply with the Code.

Please raise any issues or concerns at an Oracle event immediately to the onsite Oracle staff at the registration desk and/or contact the Oracle Global Physical Security Team at gsoc-amer_ww@oracle.com or +1.650.506.5555.

Safe Harbor Acceptance

The discussions, presentations, and associated materials offered during the conference may include predictions, plans, estimates, or other information that might be considered forward-looking. While these forward-looking statements represent our current judgment on what the future holds, they are subject to risks and uncertainties and many factors can materially affect Oracle's product development plans and the nature and timing of future product releases, including those factors discussed under the heading "Risk Factors" in Oracle's most recent reports on Form 10-K and Form 10-Q filed with the U.S. Securities and Exchange Commission. Accordingly, this information is provided to you solely for information only, and is not a commitment to deliver any material, code, or functionality and should not be relied upon in making purchasing decisions. The development, release, and timing of any features described remains at the sole discretion of Oracle. You are cautioned not to place undue reliance on these forward-looking statements, which reflect our opinions only as of the date they are made. Please keep in mind that we are not obligating ourselves to revise or publicly release the results of any revision to these forward-looking statements in light of new information or future events.

Future Product Disclaimer

The presentations and associated materials offered during the conference may include statements about Oracle's product development plans. Many factors can materially affect Oracle's product development plans and the nature and timing of future product releases. Accordingly, this information is provided to you solely for information only, and is not a commitment to deliver any material, code, or functionality and should not be relied upon in making purchasing decisions.

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Forward-Looking Disclaimer

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Onsite Special Meal Requests

Where applicable onsite, Oracle makes an effort to provide meals that accommodate attendees with a variety of dietary requirements (vegetarian, vegan, gluten-/dairy-free). We will make an effort to accommodate additional special requests, although we can't guarantee the ability to fulfill every request. Special meals are available on a first-come, first-served basis and quantities are limited, so your meal choice may not be available at some lunch locations. When you arrive at the lunch area, make your request known to a server and they will review with you the available meal options.

Travel Reminders and Entry to the US

If you require travel to attend, all reservations and expenses to attend are the responsibility of the traveler. Oracle employees, contractors, and partners are not authorized to facilitate or pay for any travel expenses for event registrants and/or attendees unless specifically preapproved in writing under Oracle's Non-Employee Travel process.

Travel Documents or Immigration Inquiries: Completion of your registration and payment will generate a registration confirmation receipt email. Oracle does not issue customized documentation to registrants in support of travel or attendance to Oracle events, nor are any individual Oracle employees, contractors, or partners authorized to do so for you. You are responsible for complying with all applicable US immigration laws and should consult with your own employer for any necessary letters to support any required applications for US visas and travel requirements. For information on US embassies and US consulates, go to usembassy.gov.

Travel Restrictions or Requirements: Travelers are responsible for researching any government travel restriction or quarantine requirements based on country of departure and entry into the US and be aware of any changes prior to travel.

Questions

If you have any further questions, please email the Oracle Energy and Water Customer Edge Conference registration help desk at Energyandwater-events_us@oracle.com.