## **ORACLE®**

#### Safe Harbor Statement

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Oracle's products remains at the sole discretion of Oracle.

Collaborate, Innovate & Scale with Digital

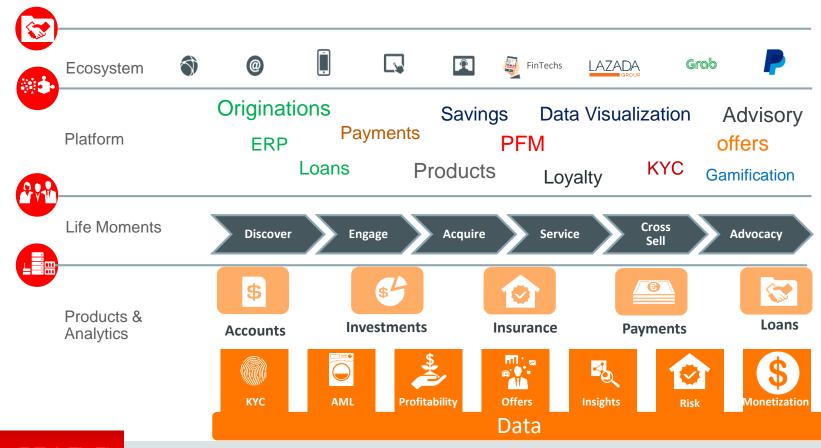
Transforming to Bank of Tomorrow,





Today

## Digital Bank of Tomorrow



## **Building Blocks for Digital Bank of Tomorrow**



Frictionless Originations over Digital channels



Superior User Experience across channels



Al capabilities for Instant Service and Payments



Deepen engagement by offering value added services



Participate in Open Banking Ecosystem

# Banks offering "Frictionless" Digital Origination across Deposit and Loan Products





Pioneered **five minute** customer on-boarding and, account opening process with superior customer experience as a sustainable differentiator



World's **first mobile only bank** offering all banking services using a mobile device



Savings account opening in less than **three minutes**, leveraging on captive telco customer base



Digital personal unsecured loan disbursement within eleven minutes in bank account

## Customer Journey for Digital Account Origination



Authorises to seek information **Provides** from LinkedIn personal information



Confirms preferences



Application is approved

Social Media





Bank generates account

number and enables digital

banking



operate the account





Authorises KYC Verification



Customer

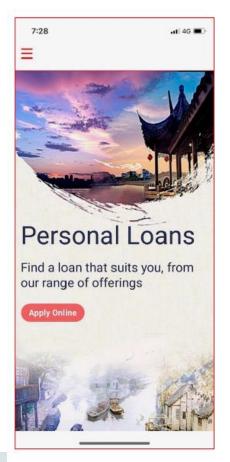
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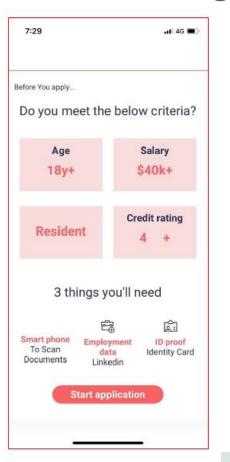
product offer at

social media

Simplified Origination for a Personal Loan using a

mobile device

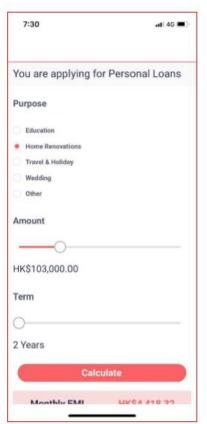


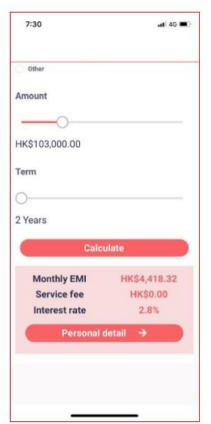




Simplified Origination for a Personal Loan using a mobile device







Simplified Origination for a Personal Loan using a mobile device \_\_\_\_\_



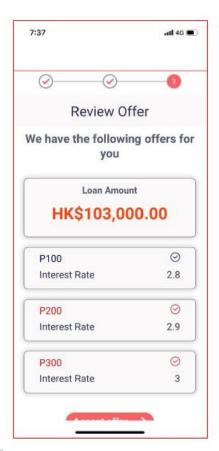


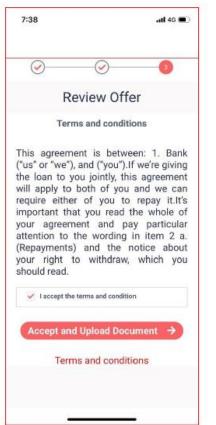




Simplified Origination for a Personal Loan using a

mobile device







Simplified Origination for a Personal Loan using a

mobile device



| 7:40 .all 4G   | • |
|--|---|
| You are applying for Personal Loan                       | s |
| Congratulation! You a<br>one step closer to you<br>dream |   |
| Your tracking reference is : DIOR04072018577             |   |
| Go to Login Page   |   |
|  |   |
|  |   |
|  |   |
|  |   |
|  |   |

## Oracle offers Multi-Product Originations across Channels



#### **Self-Service Origination**

- Save and resume
- Fill application faster
  - LinkedIn and Facebook integrations
  - OCR partner integrations
- Offer Acceptance



- Multi-Product Origination
  - Savings and checking
  - Term deposit / Certificates of deposits
  - Credit Cards
  - Auto Loans
  - Personal Loans
  - Mortgages loan and In Principle Approval
  - Payday Loans

## Superior User Experience across Channels and Devices





Mobile First approach leveraging native device capabilities

Intuitive, Context Aware Retail and Corporate Customer Dashboards

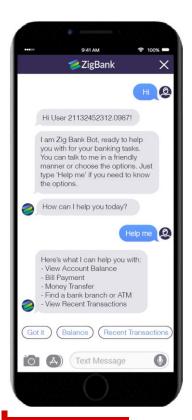
Personalised Dashboards based on customer's Digital Behavioral Insights

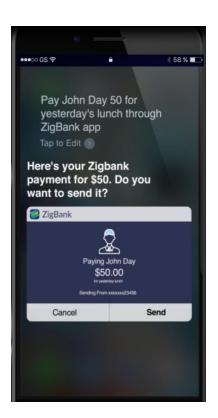
Account Aggregation Capabilities to Provide a View of Holdings Across All Banks



### Al capabilities for Instant Banking Services







Converse with the Bank's Chatbot in Natural Language

Available In-App (Pre-Login) and on Facebook Messenger

Siri voice based payments



### Deepen engagement by offering value added services 🍷 🤦 🦜 such as Personal Finance Management tools









Expense Tracking



Spend **Analysis** 

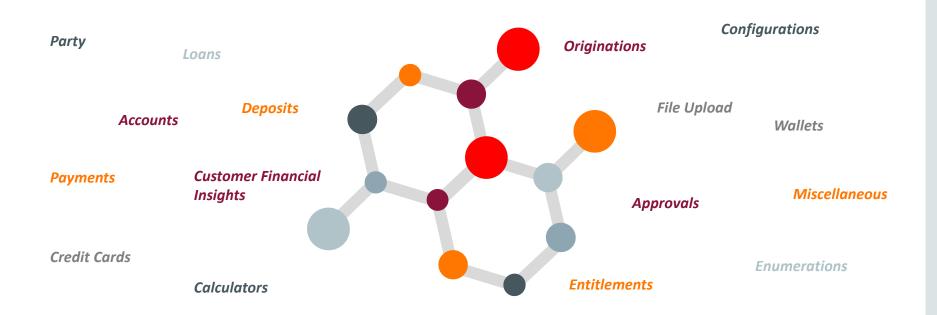


Plan Future Goals

#### Pre-built Collection of over 1500+ RESTful services



#### Complete business APIs - building blocks of a digital platform

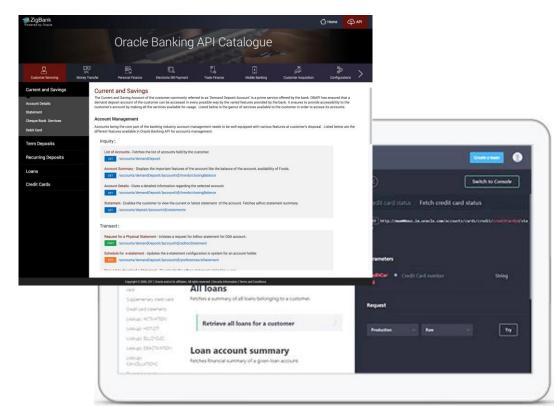




#### Easy Discovery and Rich API Documentation

#### User-friendly UI makes it easy to Discover and Consume

- Oracle Banking APIs provides rich and extensive API documentation on Swagger
- Ensures APIs are built according to industry-defined standards
- Ready for outbound discovery
- Lift and Shift API Libraries





#### Oracle Fintech Ecosystem Hosts Events for Banks to Interact with Innovators



#### The Oracle Financial Services Hackathon

- 2 Fintech's built integrations to their solutions within an hour
- 13 Fintech's finished implementing One Use case each within the 2 days
- Innovative Use Cases Showcased:
  - RegTech platform making onboarding simpler using AI and Blockchain
  - Al and Natural Language processing Chatbot
  - Corporate Expense Management
  - Financial marketplace
  - Machine Learning based advise for financial goals

#### **#OracleBankingAPIs**





















## **Superior Customer Experience**

- Next generation customer centric UX
- Mobile-first approach
- Hybrid mobile applications
- Support for wearables
- Social media based payments
- Simplified Authentication
- Retail and Corporate Dashboards



#### **Customer Engagement**

- Al Powered Chatbot
- Push Notifications
- Quick Banking Profile Snapshot
- Helpdesk
- Feedback



#### **Open Banking APIs**

Fintech Collaboration

# **Complete Digital Banking Platform**





#### **Multi-Entity Enablement**

- Multi-tenant support to deploy multiple Brands and Country entity's on common infrastructure
- Corporates provided access to accounts across entities/ countries with a single sign on



## **Comprehensive Business Functionality**

- Retail
- Corporate
- Trade Finance
- Payments
- Originations

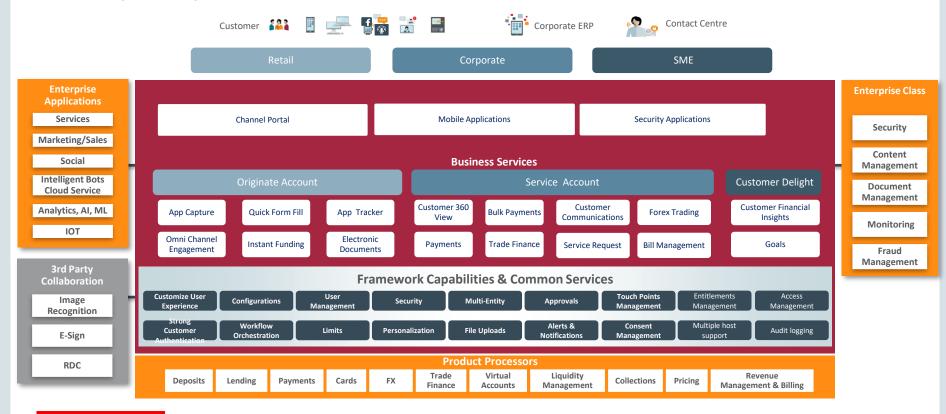


## Empower the Citizen Developer

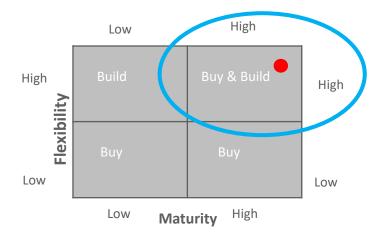
- Dashboards
- Limits
- Approvals
- Transactions
- User Management



## Omni Channel Customer Experience, Open Banking Through Contemporary Architecture

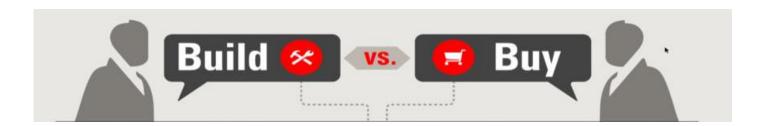


### Buy & Build with Oracle



With Oracle you get the best of both worlds – high flexibility & high maturity

Buy OR Build? Maturity OR Flexibility? Why not get both!



# Integrated Cloud

Applications & Platform Services

## **ORACLE®**