

ORACLE®

PANEL: Project Governance & Globalization



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Louis Vuitton: Xstore

The Gap: Merchandising in the Cloud



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Complex Project Governance Models, Globalization Considerations & Communication Plans

- Louis Vuitton: Xstore
 - Implementation in 60 countries
- The Gap: Merchandising in the Cloud
 - Global scale across business units



A man with glasses and a denim shirt is gesturing while talking to a woman in a yellow top. They are sitting at a wooden table with papers, a coffee cup, and a smartphone. The background is a blurred office environment.

Governance

Multiple dimensions

Governance Board Example

Executive Vision & Commitment

EXECUTIVE SPONSORS

Business Sponsor Name; IT Sponsor Name

Strategic Alignment

OPERATIONAL SPONSORS

Business Sponsor Names; IT Sponsor Names

Enterprise Program Enablement & Governance

PROGRAM OFFICE

Business Lead(s): IT Lead(s)
Program Lead, Enterprise Architect, Enterprise Change Mgmt. Lead

Cross-Program Decisions

Enterprise Architecture Decisions

Communications and Escalations

Reporting and Financial Management

Enterprise Org Change Management

Global Design Approvals/Decisions

Business Continuity

Non-std Process Change/Customization/approvals

Prioritization and Risk Management

Common Standards, Methodology

Project Execution

Project 1

Project 2

Project 3

Project 4

Project 5

Project 6

Business

Name

Name

Name

Name

Name

Name

IT

Name

Name

Name

Name

Name

Name

PgM + PMs

Name

Name

Name

Name

Name

Name

Project Management Plan – PMI aligned



Project Description,
Objectives and
Methodology



Scope and Scope
Management



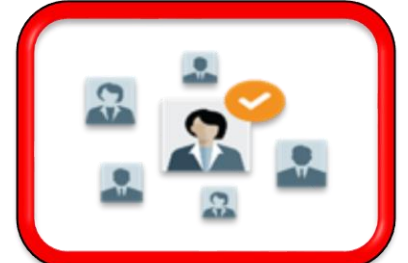
Financial
Management



Work Management



Risk and Issue
Management



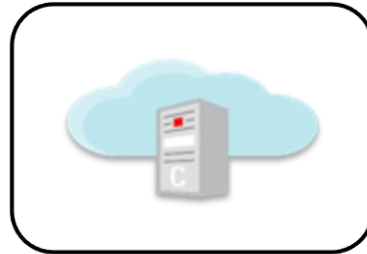
Staff Management



Communications
Plan



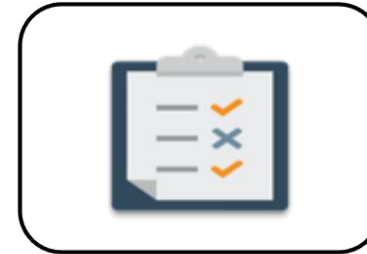
Quality
Management Plan



Configuration and
Infrastructure
Management



Organizational
Change
Management

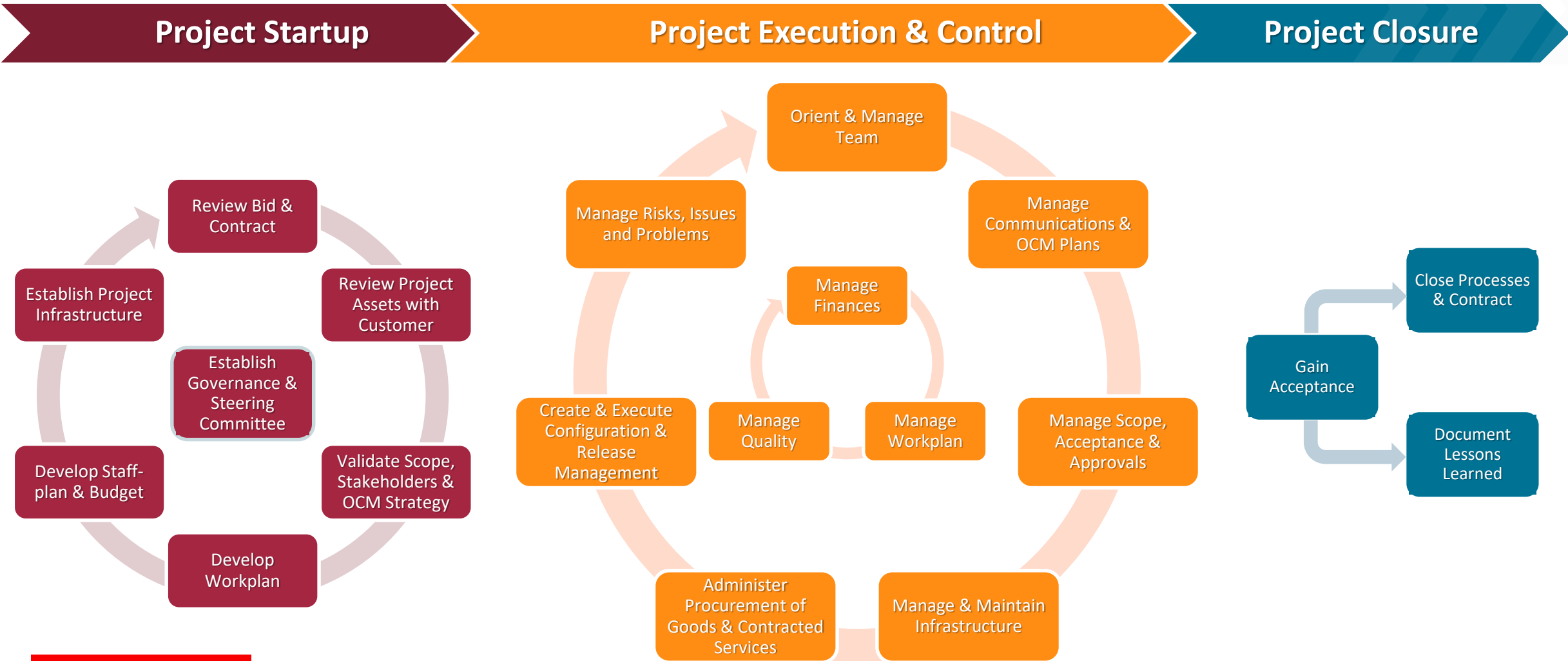


Change
Management



Procurement
Management

Project Governance



Communication Plan

Communication Plan Example

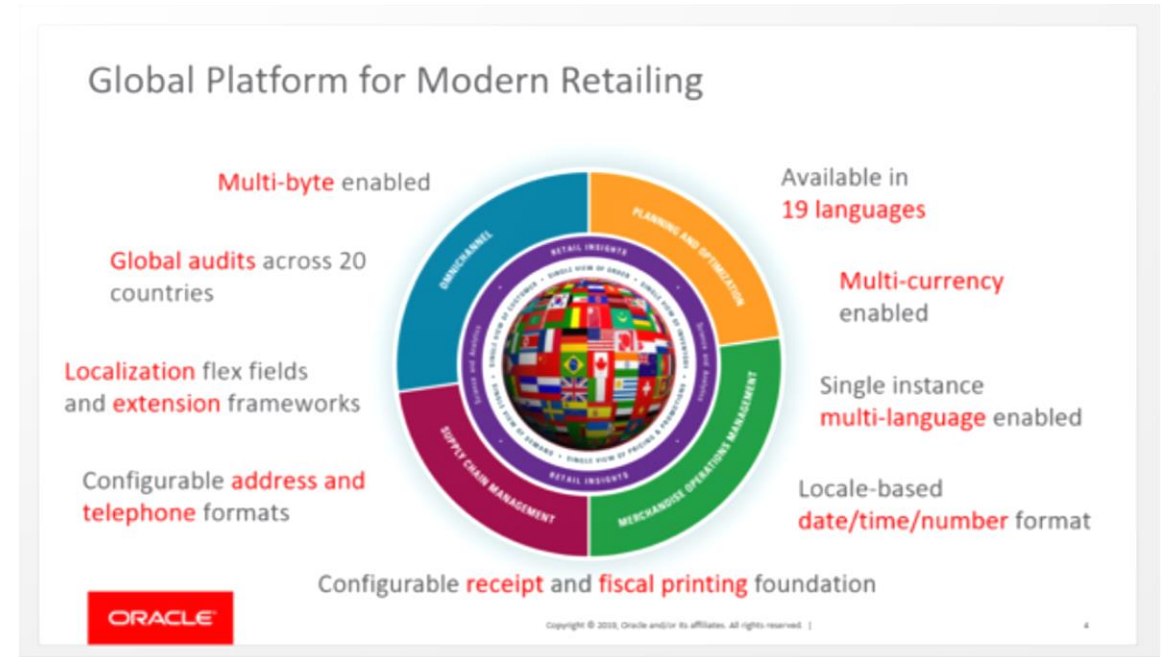
Type 	Status Report / Status Dashboard	Steering Committee Meeting	Work Stream Meetings	Project Stand-up / "Huddle"
Frequency 	Weekly	Monthly	Weekly / Twice weekly	Weekly / Twice weekly
Channel 	E-mail	Telco / Face-to-face	Telco / Face-to-face	In the office (project area)
Messenger 	Project Manager on behalf of project team	Project Manager	Work Stream Lead	Various project team members taking turns
Audience 	Executive Sponsor, Steering Committee	Steering Committee	Work Stream Members	Project team members present on the day
Content 	Progress against plan, RAID, CRs, next week's plan	Status, budget, RAID, CRs, items that need decisions	Tasks status, action list, weekly plan, any issues	Different project related topic each time

Globalization



Globalization

- Multi-language
- Multi-byte enabled
- Multi-currency
- Date/Time/Number Formats
- Configurable address and telephone formats
- Localization flex fields and extension frameworks
- Global audits across many countries
- Configurable receipt and fiscal printing foundation





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