



PRESENTERS



Project Director in PMO ZENDEN GROUP



Planning Department Director ZENDEN



PRESENTATION



About the ZENDEN GROUP



About the Project



About the System





ZENDEN GROUP



ZENDEN GROUP



74,4 mln people visited ZENDEN stores



73% consumers awareness



42 mln pairs sold in last 5 years



2,4 mln
Loyalty card holders



in Russia on revenue per 1 sq.m.

BRAND PORTFOLIO



MASCÓTTE THOMASMUNZ

















CUSTOMERS

Assortment categories



Women



Men



Teenagers

The price level of footwear



low+/middle-

Target audience

25-40 year old income level – low + / middle

Main features:

Married (focused on their families)

Self – efficient and with steady income

Looking for traditional style and comfort

THE BEST VALUE-FOR-MONEY OFFER

ABOUT THE PROJECT





REASONS TO IMPEMENT SYSTEM



The number of stores continue to grow



Need to integrate work place for all planning teams



Need perform planning process faster



Improve detalization of the planning without adding extra work



Overcome MS Excel limitation



CALCULATED BENIFITS



Improving effectiveness of 3 departments on planning process



Increasing total business margin for **3,5** % (total natural number)



Reduce cross-store replenishment by half



CHOICE

ORACLE®









DECISION

ORACLE®



Retail
Predictive
Applicati
on Server
(RPAS)

Assortment
Planning
(AP)

Demand Forecasting (RDF)

Web Logic

Consulting and implementation

New Product Forecasting (NPF)



PROJECT LIMITATION



Project Budget should have a minimal deviation



Project should **be closed before** the specific date



Project Scope should not be cut



FINANCIAL RISKS



Currency exchange rate



Done before the September



Additions to the project scope





RESOURCES RISKS



Can't involve additional team members for some tasks



Inconsistency of work pressure

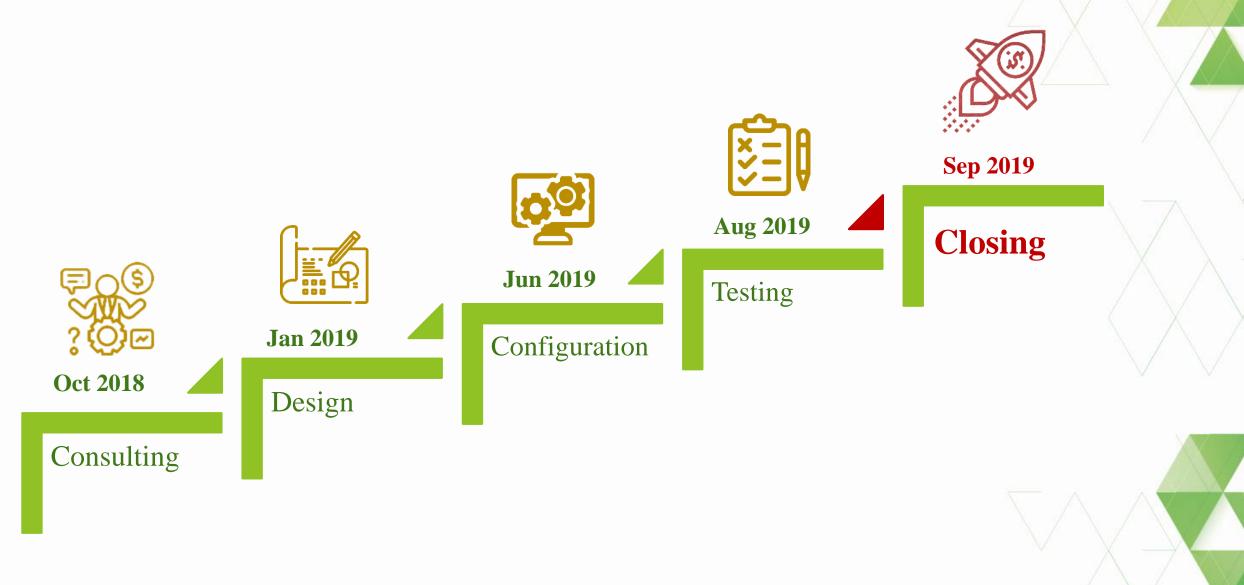


Expertise "gaps"



Lose a key knowledge along with the team members

PROJECT PHASES



IT-TEAM CHALLENGES



Utilize planning / being on schedule



Integration was way longer than expected



Software licenses



BUSINESS-TEAM CHALLENGES



Increase of the Project Scope



Hard to adjust if the project plan corrected



Few expertise "gaps"



PROJECT PLAN DEVIATION



Schedule

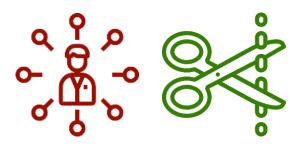
Within the plan





Scope

Way bigger than expected. The work pressure was significantly increased





Budget

Positive deviation. Saved some budgets



LESSONS LEARNED



Rely on your consultant's experience when calculating the Project Due date



The Project success is based on both teams. Either of them should be well prepared and motivated



Prepare your Data before the Project started



Implement the new system only to the mature business-processes

ABOUT THE SYSTEM





SCOPE

Assortment Planning (AP)

Demand Forecasting (RDF) New Product Forecasting (NPF)

Work Books -30 pcs.

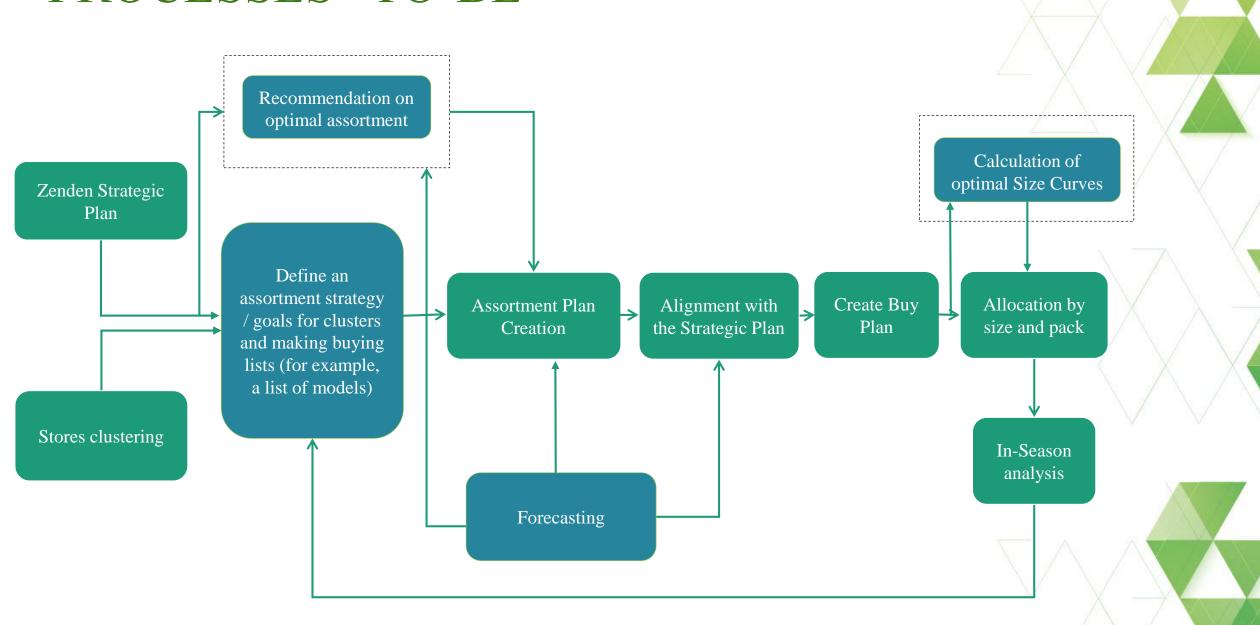
Work Sheets -128 pcs.



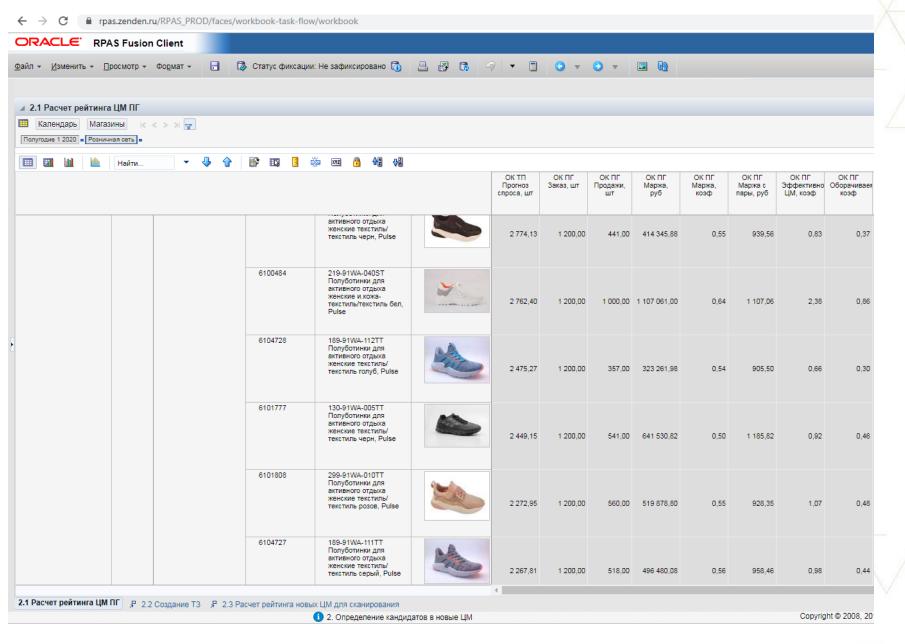
PROCESSES "AS-IS"



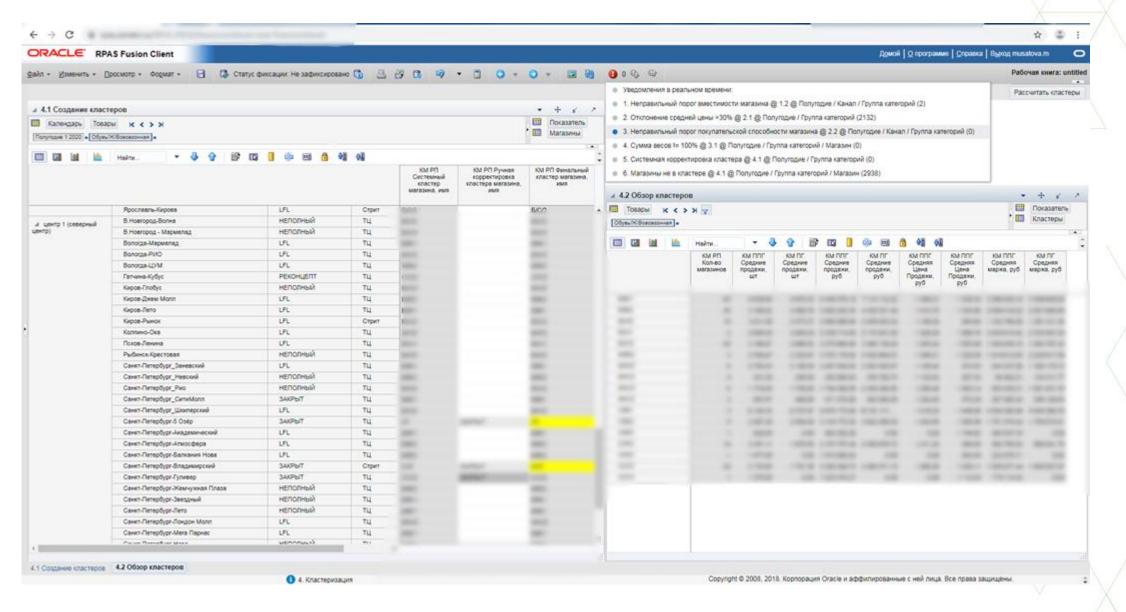
PROCESSES "TO-BE"



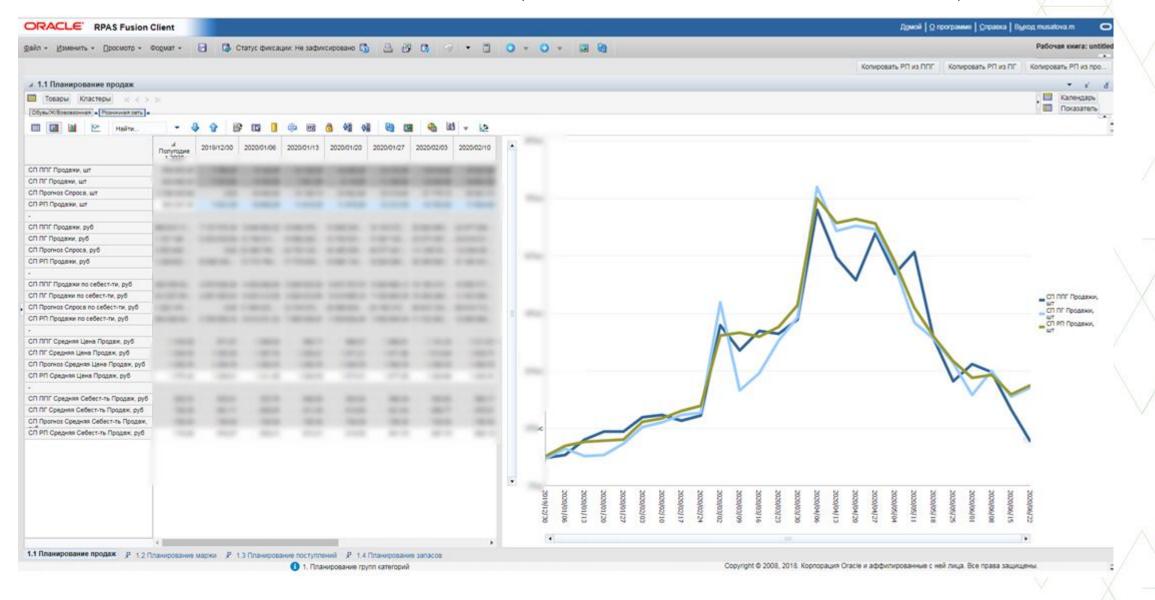
STYLE-COLOR RATING CALCULATION



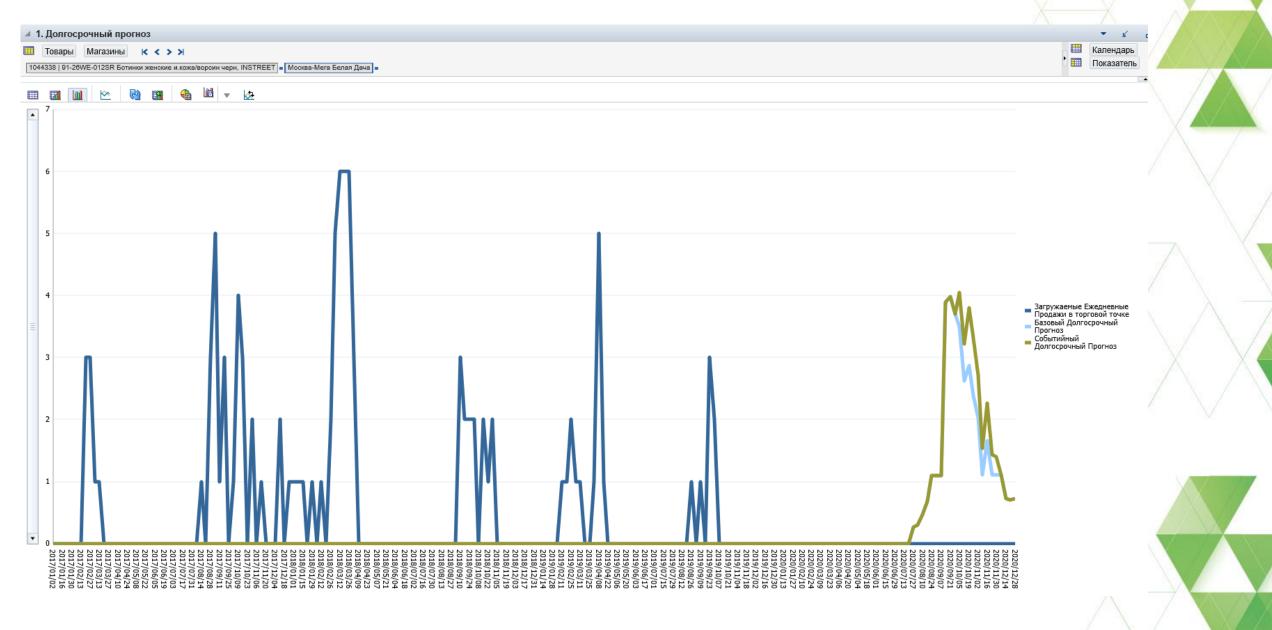
STORE CLUSTERING



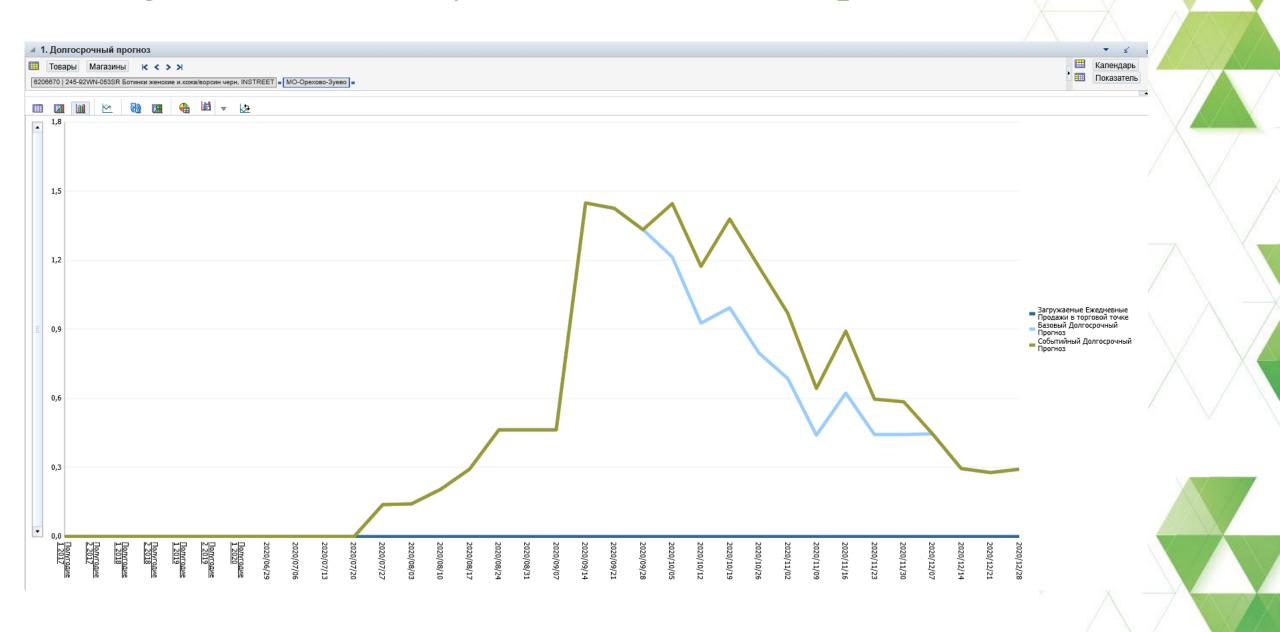
SALES PLANNING (COMPANY LEVEL)



Long run forecast: Style-color/Store (repeated product)



Long run forecast: Style-color/Store (new product)





THANK YOU!



