

# RES 3700 Calendar Bug Workaround – Autosequences and Reports

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## **Applicable RES 3700 Versions:**

**5.0 and above**

**This step-by-step guide will walk you through how to apply workaround procedures within Autosequences and Reports to minimize the functional impact of the RES 3700 calendar bug.**

### **Required Tools:**

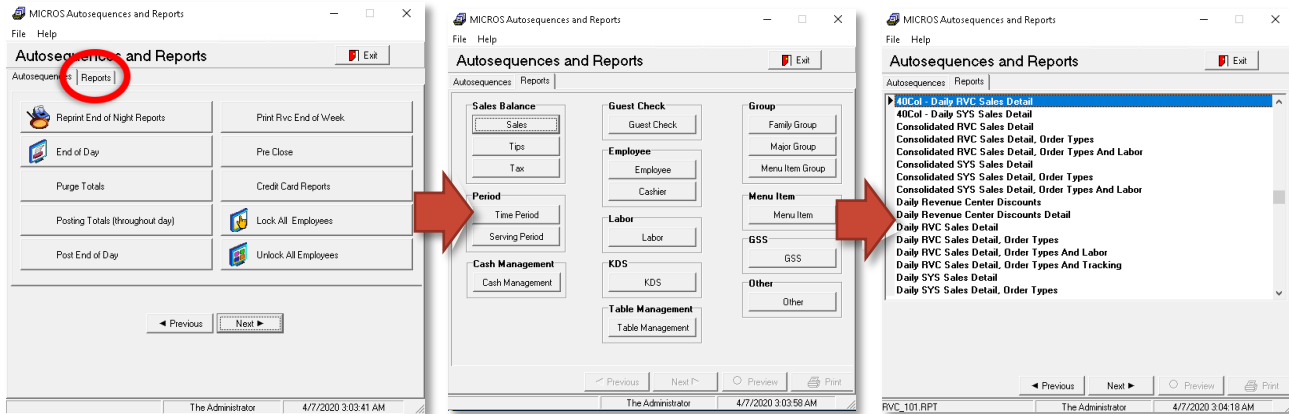
- Access to your RES 3700 Back-Office PC
- Access to Autosequences and Reports with the ability to run on-demand reports

## **SUMMARY**

The calendar selector tool is utilized in Autosequences and Reports when a user attempts to run an on-demand report within the application. The workarounds presented in this document provide optional paths to run on-demand report within the Autosequences and Reports application.

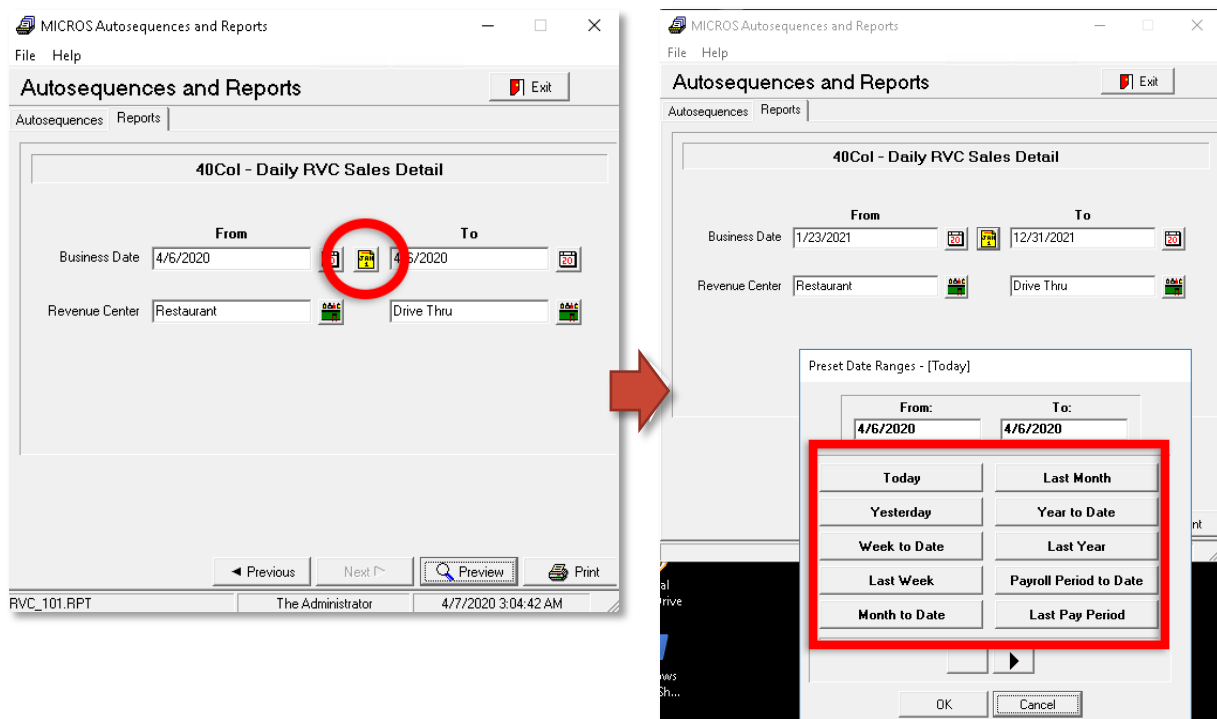
## SETUP STEPS

First, navigate to the Autosequences and Reports application on the back-office computer. Once there, select the “Reports” tab to continue. On the next screen select the desired “Report Category” from the options shown. You will be presented with a number of report options. Select the desired report, then select “Next” to continue.



## WORKAROUND STEPS

At this step, you will notice that the calendar selector tool will limit you to date selections in 2020 and years prior. To continue running on-demand reports, you can select a **predefined date** range that can be found by selecting the **yellow calendar icon** located in the center of the window. Predefined date ranges allow you to run reports on dates beyond 2020. For even more precision, you could create custom predefined date ranges within POS Configurator.



Using these steps, you can continue using Autosequences and Reports to generate on-demand reports.