

RES 3700 Calendar Bug Workaround – POS Configurator

Applicable RES 3700 Versions:
5.0 and above

This step-by-step guide will walk you through how to apply workaround procedures within POS Configurator to minimize the functional impact of the RES 3700 calendar bug.

Required Tools:

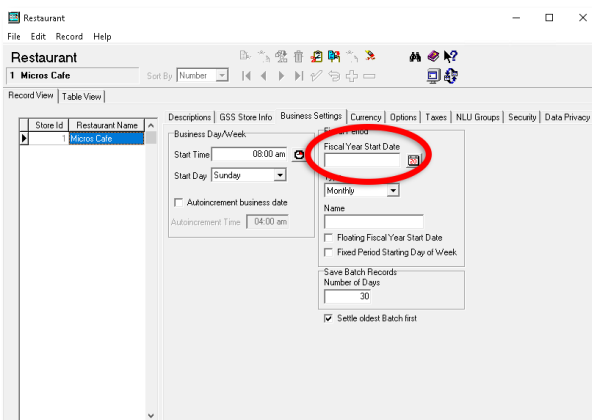
- Access to your RES 3700 Back-Office PC
- Access to POS Configurator with the ability to edit settings

SUMMARY

The calendar selector tool is utilized in four places within the POS Configurator application. Each place where the calendar selector tool is utilized also features a workaround that will minimize the functional impact of the calendar bug and allow you to keep running reports and Autosequences.

WORKAROUND STEPS

Part I: System → Restaurant → Business Settings → Fiscal Year Start Date

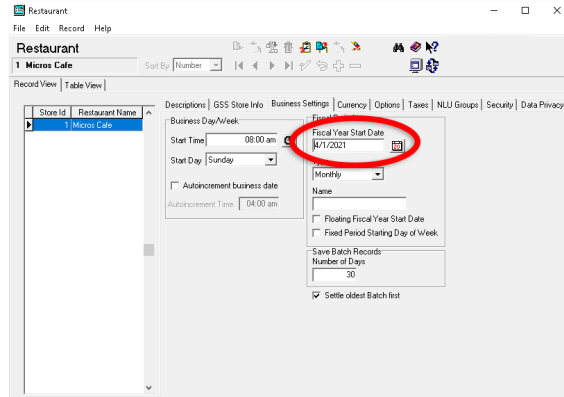


Overview

If your restaurant has a fiscal year start date configured, the calendar selector tool (Screenshot to the right) will limit you to date selections in 2020 or years prior.

Workaround

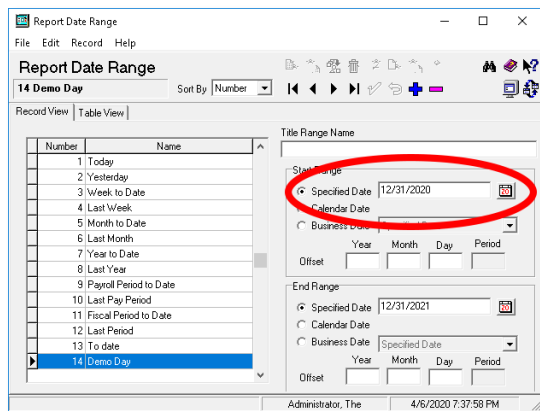
Just to the left of the calendar selector tool you will find a free-form text entry box. Instead of using the calendar selector to choose your fiscal year start date, simply enter your preferred date manually in the text entry box. Dates beyond 2020 are accepted using the free-form text entry box.



Part II: Reporting → Report Date Range → Specified Date → Start Range and End Range

Overview

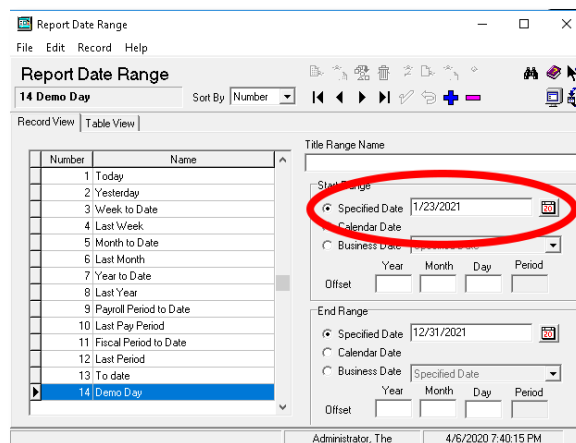
The date ranges configured via “Report Date Range” are used within Autosequences and Reports and Transaction Analyzer. Within this area you will find both pre-defined date ranges (Last Week, Year to Date, etc.) as well as any custom date ranges that your organization has configured. **It is important to note that predefined date choices are not impacted by the calendar bug if they were not reconfigured in any way.**



If your Autosequences are configured to use a predefined date choice, you are in great shape! This workaround applies when your organization wants to create a new custom date range. If you choose to create that custom date range using “Specified Date”, the calendar selector tool will limit you to date selections in 2020 and years prior.

Workaround

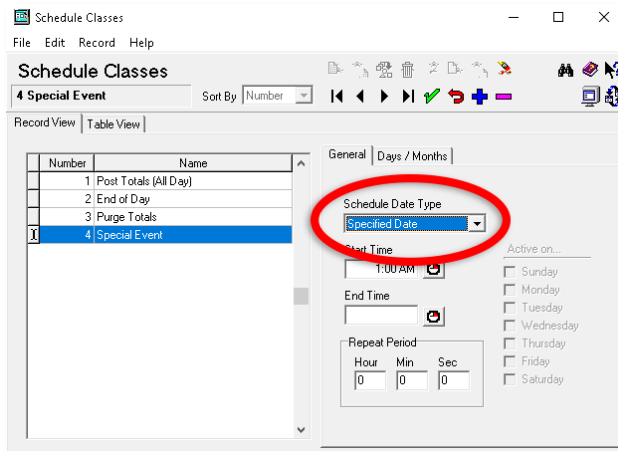
Just to the left of the calendar selector tool you will find a free-form text entry box. Instead of using the calendar selector to choose your specified date, simply enter your preferred date manually in the text entry box. Dates beyond 2020 are accepted using the free-form text entry box.



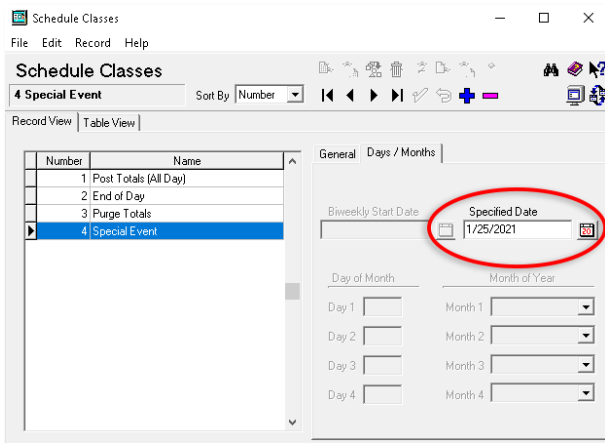
Part III: Reporting → Schedule Class → Days / Months → Specified Date and Bi-weekly Start Date

Overview

Schedule Classes are assigned to Autosequences and determine when Autosequences run. If you select “Specified Date” or “Bi-weekly Start Date” the system will required you to enter specific dates within the “Days / Months” tab. On that tab, the calendar selector tool will limit you to date selections in 2020 and years prior.



Workaround



Just to the left of the calendar selector tool you will find a free-form text entry box. Instead of using the calendar selector to choose your date(s), simply enter your preferred date manually in the text entry box. Dates beyond 2020 are accepted using the free-form text entry box.