

# RES 3700 Calendar Bug Workaround – Transaction Analyzer

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## **Applicable RES 3700 Versions:**

**5.0 and above**

**This step-by-step guide will walk you through how to apply workaround procedures within Transactional Analyzer to minimize the functional impact of the RES 3700 calendar bug.**

### **Required Tools:**

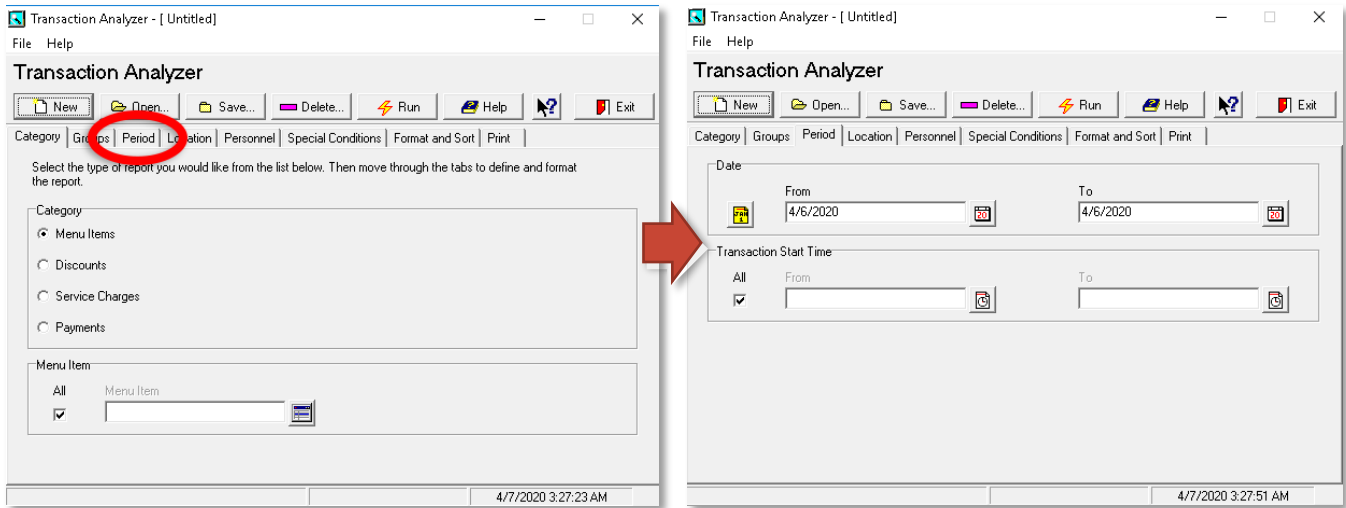
- Access to your RES 3700 Back-Office PC
- Access to Transaction Analyzer with the ability to run on-demand reports

## **SUMMARY**

The calendar selector tool is utilized in Transaction Analyzer when a user attempts to run a report within the application. The workarounds presented in this document provide an optional path to run a report in Transaction Analyzer where the calendar selector tool is not utilized.

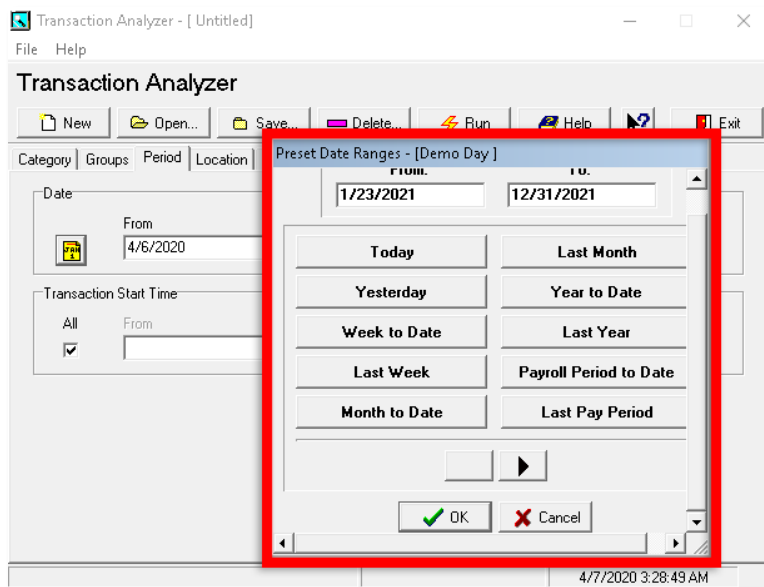
## SETUP STEPS

First, navigate to the Transaction Analyzer application on the back-office computer. Once there, select the “Period” tab to continue.



## WORKAROUND STEPS

At this step, you will notice that the calendar selector tool will limit you to date selections in 2020 and years prior. To continue running reports in Transaction Analyzer, you can select a **predefined date** range that can be found by selecting the **yellow calendar icon** located on the left-hand side of the window. Predefined date ranges allow you to run reports on dates beyond 2020. For even more precision, you could create custom predefined date ranges within POS Configurator.



Using these steps, you can continue using Transaction Analyzer.