

The background is an abstract composition of various shapes and patterns. It features a dark purple base with several large, irregular shapes in shades of yellow, orange, and light pink. These shapes are decorated with different textures: some have fine, concentric lines, others have diagonal hatching, and some are solid. A white, torn-edge-like shape is also present. A horizontal white band is centered across the image, containing the title text.

# The Kroger Company and Deloitte

# The Kroger Company and Deloitte: Technical Modernization and Oracle Retail



In partnership with Deloitte and Oracle Retail, Kroger replaced multiple legacy applications that were 20-30 years old. The modernization increases operational agility for faster innovation and focus on customer service.

## **Merchants**

- A single, accurate view of inventory
- Quality core data for vendor negotiations and performance measurement
- Ability to source product from multiple DC's

## **Inventory Management & Replenishment**

- Visibility to accurate warehouse inventory levels and on order
- Ability to review appropriate product substitutions to optimize inventory productivity
- Streamlined exception management

## **Store Operations**

- *More accurate picture of in-stocks*
- *Accurate inventory without increasing labor*
- *Appropriate product substitutions from the warehouse to minimize out of stocks*

## **84.51**

- *Solid base of data for personalized offers, assortments and forecasting*
- *Creates key relationships that do not exist, item/supplier and item/ location*
- *Reliable data driven insights*

## **Digital**

- *Enable more accurate "Available to Promise"*
- *Integration between online orders and in-store inventory processes*

## **Retail Accounting Service Center**

- *Spend less time trying to reconcile sales and inventory*
- *Reduce manual resolutions for invoice matching; improve match percentage*
- *Simplify accounting structures*
- *Upgrade my core finance systems without huge cost and complexity*

## **Warehouse Ops**

- *Fewer receiving issues minimizing exceptions*
- *Accurate warehouse inventory levels*
- *Simplified warehouse to warehouse transfers*



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