

A banner for the Oracle Utilities Customer Edge Conference. It features a man in a white shirt and dark pants sitting on a ledge, looking at a laptop. The background is a city skyline at night with lights. The text is overlaid on the left side.

Oracle Utilities Customer Edge Conference

March 2-3, 2020
Hyatt Regency Austin
Austin, TX

EVENT TERMS AND CONDITIONS

For

ORACLE UTILITIES CUSTOMER EDGE CONFERENCE - AUSTIN, TX - MARCH 2-3, 2020

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General Conditions

Per Oracle rules and regulations, every attendee must register for the conference him/herself using his/her own business email.

Attendees must use their own badge while onsite at the event. Badges are nontransferable and **may not** be shared onsite. Any person found to be in violation of this policy will have their badge confiscated by event personnel and will be asked to leave the conference.

Government Attendees

All civil servants of a national / federal, state, provincial, or local public entity, including higher education institutions, may register for event. All public employees must validate and confirm the Compliance agreement during the registration process.

Government employees who are invited to event must validate and confirm the Oracle Utilities Customer Edge Conference compliance letter and return duly signed to the records team at [Oracle Utilities Events Team](#).

Government officials must present their government credentials or other evidence of public work at the Oracle Utilities Customer Edge Conference onsite registration desk. Oracle may, at its discretion, reject the registration of any person who does not comply with those requirements.

Cancellations

All cancellations must be received via an email sent to the Oracle Utilities Customer Edge Conference registration team at Oracle-Utilities-Events_US@oracle.com. Cancellation of travel and hotel reservations is the exclusive responsibility of the registrant.

Oracle reserves the right to refuse registration or admission to anyone for any reason. If Oracle cancels your registration, Oracle will provide a full refund of the registration fee, if applicable.

Oracle may cancel or reschedule an event at its discretion. If it does, reasonable effort will be taken to notify you at least one week in advance of the cancellation/rescheduling.

You will not be charged for any event cancelled by Oracle. If the event is rescheduled, any payment made will apply to the new date, unless you choose to cancel your registration, in which case you will be refunded the full amount paid for the event.



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Full Refund:

Cancel your registration with seven (7) or more calendar days prior to the event, Oracle will assess no charge, and any payment made will be refunded to you.

50% Refund:

Cancel your registration 1 to 6 calendar days prior to the scheduled start date of the class, Oracle will assess 50% of the event fee.

No Refund:

Do not show up for the event, or cancel on the day of the event, Oracle will assess 100% of the event fee.

Safe Harbor Acceptance

The discussions, presentations, and associated materials offered during the conference may include predictions, plans, estimates, or other information that might be considered forward-looking. While these forward-looking statements represent our current judgment on what the future holds, they are subject to risks and uncertainties and many factors can materially affect Oracle's product development plans and the nature and timing of future product releases, including those factors discussed under the heading "Risk Factors" in Oracle's most recent reports on Form 10-K and Form 10-Q filed with the U.S. Securities and Exchange Commission. Accordingly, this information is provided to you solely for information only, and is not a commitment to deliver any material, code, or functionality and should not be relied upon in making purchasing decisions. The development, release, and timing of any features described remains at the sole discretion of Oracle. You are cautioned not to place undue reliance on these forward-looking statements, which reflect our opinions only as of the date they are made. Please keep in mind that we are not obligating ourselves to revise or publicly release the results of any revision to these forward-looking statements in light of new information or future events.

Onsite Photography

The use of any device to capture images, sound, live stream, upload, or rebroadcast speakers or presentations is strictly prohibited at all official Oracle Utilities Customer Edge Conference meetings, sessions, and events without express written consent from Oracle.

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Future Product Disclaimer

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Forward Looking Disclaimer

The discussions, presentations, and associated materials offered during the conference may include predictions, plans, estimates, or other information that might be considered forward-looking. While these forward-looking statements represent our current judgment on what the future holds, they are subject to risks and uncertainties and many factors can materially affect Oracle's product development plans and the nature and timing of future product releases, including those factors discussed under the heading "Risk Factors" in Oracle's most recent reports on Form 10-K and Form 10-Q filed with the U.S. Securities and Exchange Commission. Accordingly, this information is provided to you solely for information only, and is not a commitment to deliver any material, code, or functionality and should not be relied upon in making purchasing decisions. The development, release, and timing of any features described remains at the sole discretion of Oracle. You are cautioned not to place undue reliance on these forward-looking statements, which reflect our opinions only as of the date they are made. Please keep in mind that we are not obligating ourselves to revise or publicly release the results of any revision to these forward-looking statements in light of new information or future events.

Oracle Event Code of Conduct

Oracle is committed to promoting a corporate culture that is centered on integrity, accountability and ethical business conduct. Oracle expects all event attendees to adhere to high ethical standards and to avoid engaging in any activity that involves even the appearance of impropriety. By attending or participating in an Oracle event, you agree to adhere to this Code of Conduct.

Oracle affirms the principle of equal employment and business opportunities without regard to any protected characteristic, including but not limited to: race, religious creed, national origin, color, sex or gender, gender identity or expression, age, mental or physical disability, mental condition, pregnancy, marital status, national origin/ancestry, genetic information, political affiliation, military and protected veteran status, sexual orientation,

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or any other characteristic protected under federal or state law or local ordinance. Oracle policy prohibits harassment in any form and Oracle expects event attendees to practice and promote an event environment free from harassment and discrimination.

Oracle reserves the right to limit attendance at its events, at its sole discretion. If you do not comply with this Code of Conduct, Oracle reserves the right to remove you from the event (including without a refund), prohibit your attendance at future Oracle events, and/or pursue other means necessary to appropriately address your failure to comply with the Code.

Please raise any issues or concerns at an Oracle event immediately to the onsite Oracle staff at the registration desk and/or contact Oracle Global Physical Security Team at gsoc-amer_ww@oracle.com or +1.650.506.5555.

Onsite Special Meal Requests

Where applicable onsite, Oracle makes an effort to provide meals that accommodate attendees with a variety of dietary requirements (vegetarian, vegan, gluten/dairy free). We will make an effort to accommodate additional special requests, although we can't guarantee the ability to fulfill every request. Special meals are available on a first-come, first-served basis and quantities are limited, so your meal choice may not be available at some lunch locations. When you arrive at the lunch area, make your request known to a server and they will review with you the available meal options.

Questions

If you have any further questions, please contact the Oracle Utilities Customer Edge Conference registration help desk email at [Oracle Utilities Events Team](#).