



Oracle Construction and Engineering Global Business Unit

Oracle Primavera Service Descriptions & Metrics



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METRIC DEFINITIONS

1M of Project Value Allowance is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the maximum cumulative Project Value Consumption covered by Your order.

1M of Project Value is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the single Project Value covered by Your order.

1M of Planned Budget is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of Your average annual Planned Budget managed by the Cloud Service during the Services Period.

Construction Project Value in Millions is defined as the cost for a Construction Project in millions that is managed through the Cloud Service over the duration of the Construction Project.

Hosted Employee: is defined as

- (i) all of your full-time, part-time, temporary employees, and
- (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs

The quantity of the licenses required is determined by the number of Employees and not the actual number of users.

In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Hosted Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

Hosted Environment is defined as the combination of hardware and software components owned, licensed or managed by Oracle to which Oracle grants You and Your Users access as part of the Oracle Cloud Services which You have ordered. A Hosted Environment can be used for only one type of Oracle Application Program. The number of Production Environments and Non-Production Environments will be specified in the applicable service description.

Hosted Named User is defined as an individual authorized by You to access the Cloud Service, regardless of whether the individual is actively accessing the service at any given time.

Nonproduction Environment is defined as a Hosted Environment that is specifically sized and designed (i) for functional testing and validating changes prior to their promotion to the Production Environment, (ii) for recreating events and duplicating issues occurring in the Production Environment for the purposes of troubleshooting and facilitating incident resolution, and (iii) for development, training, and testing purposes. The Nonproduction Environment may not be used for production purposes or for performance or stress testing, and any service levels, performance targets and disaster recovery described for the applicable Oracle Cloud Service are not applicable to Nonproduction Environments. The Nonproduction Environment is limited to 50 concurrent Users. The Nonproduction Environment may be refreshed, at Your request, no more than once per quarter. Note that only the database will be copied over. File repositories and user reports are not copied from production environment. Oracle periodically makes backups of non-production data for Oracle's sole use to limit data loss and service downtime in the event of a disaster.

\$M in Total Construction Value is defined as one Million U.S. Dollars (stated in Millions by local currency) of the annual total construction value managed by the Cloud Service.

GLOSSARY

Application Program refers to (a) the software owned or distributed by Oracle that You have ordered under an Oracle master agreement, (b) Program Documentation and (c) any Program updates acquired through technical support. Programs do not include Integrated Software or any Operating System or any software release prior to general availability (e.g., beta releases).

Automated Clearing House (ACH) is an electronic network for financial transactions in the United States. ACH processes large volumes of credit and debit transactions in batches. ACH credit transfers include direct deposit, payroll and vendor payments.

Base Cloud Service means the pre-requisite Oracle Cloud Service necessary for the optional cloud service to operate.

General Contractor is defined as a business or person that coordinates work of multiple Subcontractors on behalf of an Owner for a Project.

Gigabyte is defined as 1,000,000,000 bytes of storage space.

Location is defined as a single, physical office location of a client, which can have unlimited users per location.

Owner is defined as the party who is paying for and using the constructed building.

Planned Budget is defined as the annual Capital and Expense costs managed by the Cloud Service. The average annual Planned Budget is determined by the following:

- a) Each annual Planned Budget cycle managed by the Cloud Service that begins during the Services Period of Your order is included.
- b) The annual Planned Budget is your approved annual budget or, in the case where no approved annual budget yet exists, the budget most likely to be approved.
- c) If there is more than one annual Planned Budget cycle during your Services Period, the average annual Planned Budget equals the aggregate of each Planned Budget cycle meeting the above criteria divided by the number of Planned Budget cycles meeting the above criteria.

Project is defined as the scope of work to be performed using the Cloud Service with a defined scope, budget, and schedule.

Project Value Allowance or "PVA" is the maximum Project Value Consumption permitted within the Services Period of Your order before additional fees apply.

Project Value Consumption or "PVC" is the cumulative consumption of Project Value based on the proportion of Projects delivered during the Services Period identified in Your order.

Production Environment is defined as a Hosted Environment that is designed for daily commercial use and production operations of live data. Unless otherwise specified, a single Production Environment is provided for an Oracle Cloud Service as part of the Oracle Cloud Service.

Project Value is defined as the cost for a Project that is managed through the Cloud Service over the duration of the Project.

Project Value Consumption ("PVC") is the cumulative proportion of Project Value of Projects delivered under Your order during the Services Period as calculated in accordance with Your order.



Public Planroom is a virtual collaboration space with an externally available URL designed for storing, reviewing, and exchanging drawings during the preconstruction phase of a Project, often used for distributing documents to bidders.

Subcontractor is defined as a business or person that carries out work for a General Contractor as part of a larger Project.

ORACLE PRIMAVERA CLOUD SERVICE DESCRIPTIONS

Oracle Primavera Schedule Cloud Service – Per Hosted Named User

Part #: B92515

Users of the Oracle Primavera Schedule Cloud Service are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Costs and Funds
- Timesheets
- My Activities
- Primavera Cloud Mobile (excluding tasks)
- Oracle Analytics Publisher*

* Usage is restricted to functionality integrated with Oracle Primavera Schedule Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Schedule Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Portfolio Planning Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: The Oracle Primavera Schedule Cloud Service supports both Production and Non-Production data and is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Your Oracle Primavera Schedule Cloud Service tenant is restricted to the specified subscription metric in your order and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Primavera Task Management Cloud Service – Per Hosted Named User

(Formerly known as Oracle Primavera Lean Cloud Service)

Part #: B92516

Users of the Oracle Primavera Task Management Cloud Service are authorized to access the following Oracle Primavera Lean modules or functionalities:

- Tasks
- Primavera Cloud Mobile

Usage Limits: The Oracle Primavera Task Management Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level of this Oracle Cloud Service are the same as described in the service description for the applicable base Cloud Service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Primavera Progress Cloud Service – Per Hosted Named User

Part #: B92517

Users of the Oracle Primavera Progress Cloud Service are authorized to access the following modules or functionalities:

- Submitting Timesheets
- My Activities
- Primavera Cloud Mobile (excluding tasks)

Usage Limits: The Oracle Primavera Progress Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level of this Oracle Cloud Service are the same as described in the service description for the applicable base Cloud Service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Primavera Portfolio Planning Cloud Service – Per Hosted Named User

(Formerly known as Oracle Prime Portfolio Cloud Service and Oracle Primavera Portfolio Cloud Service)
Part #: B90210

Users of the Oracle Primavera Portfolio Planning Cloud Service are authorized to access the following modules or functionalities:

- Costs and Funds
- Portfolio Analysis
- Resources
- Strategic Alignment
- Ideas
- Oracle Analytics Publisher*

* Usage is restricted to functionality integrated with Oracle Primavera Portfolio Planning Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Portfolio Planning Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Schedule Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: The Oracle Primavera Portfolio Planning Cloud Service supports both Production and Non-Production data and is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order. This limit does not apply to the *Idea Submitter Only* user type.
- Your Oracle Primavera Portfolio Planning Cloud Service tenant is restricted to the specified subscription metric in your order and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.

- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Primavera Schedule Single Project Cloud Service – Per 1M of Project Value

Part #: B92700

Users of the Oracle Primavera Schedule Single Project Cloud Service are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Tasks
- Timesheets
- My Activities
- Primavera Cloud Mobile
- Oracle Analytics Publisher*

* Usage is restricted to functionality integrated with Oracle Primavera Single Project Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Schedule Single Project Cloud Service may require the Oracle Primavera Cloud Inclusive Service.

Usage Limits: The Oracle Primavera Schedule Single Project Cloud Service is subject to the following usage limits:

- Access to the named Project as identified in Your order.

- For Your Single Project order per 1M of Project Value, You are allotted the maximum quantity of Project Value (in Millions) for the designated Project.
- You will notify Oracle of any change in Project Value (PV) during the Services Period, and in the event of an increase in PV during the Services Period, You agree to execute an order with Oracle to reflect such increase in PV.
- In the event You and Oracle agree to extend the Services Period related to a Project, the fees for such extension will be based on the duration of such extension, the total monthly unit net price as identified in Your order(s) and any Project Value increases.
- You are permitted to create additional projects to support the Single Project as identified in Your order (“Additional Projects”). The Additional Projects shall only be used for the following:
 - integration of external data with the named Single Project as identified in Your order; the Additional Projects must be accounted for in the Project Value identified in Your order
 - project(s) directly related to the Single Project identified in Your order; the Additional Projects must be accounted for in the Project Value identified in Your order
 - for non-production purposes in support of the Single Project as identified in your order
- Your Oracle Primavera Schedule Single Project Cloud Service tenant is restricted to the specified subscription metric in your order and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Primavera Schedule Enterprise Cloud Service – Per 1M of Project Value Allowance

Part #: B92701

Users of the Oracle Primavera Schedule Enterprise Cloud Service per 1M of Project Value Allowance are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Tasks
- Timesheets
- My Activities
- Primavera Cloud Mobile
- Oracle Analytics Publisher*

* Usage of Oracle Analytics Publisher is restricted to functionality integrated with Oracle Primavera Schedule Enterprise Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Schedule Enterprise Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Portfolio Planning Enterprise Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: The Oracle Primavera Schedule Enterprise Cloud Service is subject to the following usage limits:

- Unlimited Projects up to a maximum quantity of 1M of Project Value Allowance (PVA) as identified in Your order.
- Project Value Consumption (PVC) commences when the Oracle Primavera Cloud Service is first used for the purposes of the Project delivery of Your scope for the applicable Project.
- During the Services Period, each Project will be deemed to consume Project Value (PV) and therefore be included in the calculation of PVC on a straight-line basis over the duration of the Project from commencement up to completion. If the forecast duration of the Project extends beyond the end of the Services Period end date specified in Your order, only that proportion of the Project Value on a straight-line basis prior to the end date of Your order is deemed to consume PVA.
- If the forecast duration or Project Value of any Project varies, then the PVC distribution will be adjusted accordingly.
- Oracle may maintain a record of the details of each Project using the Services under Your order, recording PV and contribution to the PVC. Oracle and You will review the record periodically during the term of Your order to update and validate PVC and for Oracle, in its reasonable discretion, to determine whether the PVA or the scope of the order has been exceeded. You will notify Oracle of any change in a project's PV during the Services Period,

and in the event of an increase in PV during the Services Period results in the PVA likely being exceeded, You agree to execute an order with Oracle to reflect such increase in PVA in accordance with the below paragraph.

- Subject to You executing an order or amendment with Oracle, You may increase the PVA during the Services Period of Your order and the additional fee for the PVA increase will be based on the monthly unit net price of Your most recent order.
- For Projects managed under a separate Single Project order, and where the order has expired but services are still required, You may elect to incorporate the Project under Your Enterprise order and only the forecast delivery of the Project will be included as PVC.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Primavera Portfolio Planning Enterprise Cloud Service – Per 1M of Planned Budget

Part #: B92702

Users of the Oracle Primavera Portfolio Planning Enterprise Cloud Service are authorized to access the following modules:

- Costs and Funds
- Portfolio Analysis
- Resources
- Strategic Alignment
- Ideas
- Oracle Analytics Publisher*

* Usage of Oracle Analytics Publisher is restricted to functionality integrated with Oracle Primavera Portfolio Enterprise Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Portfolio Planning Enterprise Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Schedule Enterprise Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: The Oracle Primavera Portfolio Planning Enterprise Cloud Service is subject to the following usage limits:

- Your average annual Planned Budget across the Services Period is not greater than the maximum quantity of 1M of Planned Budget as identified in Your order.
- In the event where Your average annual Planned Budget exceeds the 1M of Planned Budget specified in Your order, by a minimum of 10%, additional fees will be based on Your monthly unit net fee.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Portfolio.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Primavera Cloud Service, Oracle Academy – Per Hosted Named User

Part #: B95167

Users of the Oracle Primavera Cloud Service, Oracle Academy are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Costs and Funds
- Tasks
- Timesheets
- My Activities
- Ideas
- Primavera Cloud Mobile
- Oracle Analytics Publisher*

* Usage is restricted to functionality integrated with Oracle Primavera Cloud Service, Oracle Academy. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

Usage Limits: The Oracle Primavera Cloud Service, Oracle Academy is subject to the following usage limits:

- Your use is limited to the teaching of classes at an accredited educational institution in accordance with the Oracle Academy Institution Membership Agreement between You and Oracle. You must maintain a current, valid membership in the Oracle Academy. In the event Your membership in the Oracle Academy expires or is terminated during the services period, Your right to use the Oracle Primavera Cloud Service, Oracle Academy will immediately terminate.
- Usage is limited to training purposes only.
- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

PRIMAVERA P6 SERVICE DESCRIPTIONS

Primavera P6 Enterprise Project Portfolio Management Cloud Service – Per Hosted Named User

Part #: B76057

Users of the Primavera P6 Enterprise Project Portfolio Management Cloud Service are authorized to access the following modules or functionalities:

- Primavera P6 Enterprise Project Portfolio Management
- Primavera P6 Professional
- Primavera P6 Enterprise Project Portfolio Management Web Services
- Primavera P6 Team Member
- Oracle Analytics Publisher*
- Oracle UPK Server **
- Primavera Analytics Cloud Sync***
- On-premises to Cloud Migration Support; as described in Appendix 1 to these Service Descriptions
- Primavera Gateway****

* Usage is restricted to functionality integrated with P6 Enterprise Project Portfolio Management Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

** You are responsible for providing content to be hosted in UPK Server

*** Requires the Primavera Analytics or Primavera Data Warehouse on-premises product to be already installed.

**** Primavera Gateway provides for the exclusive use of integrating Primavera P6 Enterprise Project Portfolio Management Cloud Service with other Primavera Applications

Usage Limits: The Primavera P6 Enterprise Project Portfolio Management Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Additional Non-Production Environments may be purchased subject to additional fees.
- Files uploaded to Primavera P6 Enterprise Project Portfolio Management, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service

Part #: B76059 – Per Hosted Named User

Part #: B90370 – Per Hosted Employee

Users of the Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service are authorized to access the following modules or functionalities:

- Primavera P6 Enterprise Project Portfolio Management Web Services

To use this Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service, You are required to first purchase and maintain Primavera P6 Enterprise Project Portfolio Management Cloud Service (base Cloud service) for the duration of the Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service.

Usage Limits: The Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Named Users or Hosted Employees as identified in Your order.
- Files uploaded to Primavera P6 Enterprise Project Portfolio Management, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for this Oracle Cloud Service are provided with the applicable base Cloud Service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera P6 Progress Reporter Cloud Service – Per Hosted Named User

Part #: B76058

Users of the Primavera P6 Progress Reporter Cloud Service are authorized to access the Primavera P6 Team Member module.

Usage Limits: The Primavera P6 Progress Reporter Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Primavera P6 Enterprise Project Portfolio Management, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for this Oracle Cloud Service are the same as described in the service description for the applicable base Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera Virtual Desktop Cloud Service – Per Hosted Environment

Part # B85990

Users of this Oracle Cloud Service will be authorized to access the following module:

- Primavera Virtual Desktop Cloud Service

To use the Primavera Virtual Desktop Cloud Service, You are required to first purchase and maintain the Oracle Primavera P6 Enterprise Project Portfolio Management Cloud Service. If the Primavera P6 Enterprise Project Portfolio Management Cloud Service lapses or otherwise ends, the Primavera Virtual Desktop Cloud Service will also automatically end. Disaster Recovery is not available for this service.

Usage Limits: The Primavera Virtual Desktop Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Environments as identified in Your order.
- Oracle will provision one Primavera Virtual Desktop Environment for this Cloud Service which allows Your users to access both Primavera P6 Enterprise Project Portfolio Management Production and Non-Production Environments.
- For each Hosted Environment, You may authorize up to the following maximum number of Users: the lesser of 80 Users or the number of User subscriptions purchased under Your P6 Enterprise Project Portfolio Management Cloud Service that will use the Primavera P6 Professional module.

High levels of use of the Primavera P6 Enterprise Project Portfolio Management Cloud Service (e.g., high number of concurrent active Users or large size of projects being loaded) may consume the CPU and memory resources of the Primavera Virtual Desktop Cloud Service and adversely affect service performance. Oracle is not responsible for such performance issues. To mitigate the impact resulting from high levels of use of the Primavera P6 Enterprise Project Portfolio Management Cloud Service, You must purchase additional Hosted Environments of the Primavera Virtual Desktop Cloud Service.

To use Your Primavera Virtual Desktop Cloud Service with *Primavera P6 Cloud Service, Additional Production Database* or *Primavera P6 Cloud Service or Primavera Unifier Cloud Service, Additional Non-Production Environment*, you must submit a request to My Oracle Support.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for this Oracle Cloud Service are the same as described in the service description for the applicable base Cloud Service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts; however, the Disaster Recovery Service Policy does not apply to this Oracle Cloud Service.

Primavera P6 Cloud Service, Additional Production Database – Per Hosted Named User

(Formerly known as Primavera Cloud Service Additional Production Database – Production Environment)

Part #: B82760

The Primavera P6 Cloud Service, Additional Production Database provides for one additional production access point within an existing full deployment of Primavera P6 Enterprise Project Portfolio Management Cloud Service, separately purchased by You.

Each Additional Production Database will be created as a separate schema within the production database instance of the base Primavera Cloud Service listed above. All backup and restore activities are performed at the instance level of the Primavera Cloud Service and all schemas within the instance will be backed up and restored together. The maintenance or upgrade schedule for the Additional Production Database will be the same as the schedule for the Production Environment of the Primavera Cloud Service. If You ordered more than one Primavera P6 Cloud Service, Additional Production Database, Oracle will logically separate, and provide You with a unique URL for each such database within the Production Environment of the Primavera Cloud Service.

If Your Production Environment includes Primavera Analytics Cloud Service, each Primavera P6 Cloud Service, Additional Production Database is integrated to your single Production Environment of Primavera Analytics Cloud Service.

Usage Limits: The Primavera P6 Cloud Service, Additional Production Database is subject to the following usage limits:

- A maximum number of Hosted Named Users for Your Primavera Cloud Service as identified in Your order.
- For each unique user of an Additional Production Database, You must acquire and maintain, for the duration of this Primavera P6 Cloud Service, Additional Production Database, a subscription for the Primavera P6 Enterprise Project Portfolio Management Cloud Service.
- Hosted Named Users of an Additional Production Database do not increase the total number of unique users that are licensed for the base cloud service.
- Files uploaded to Primavera P6 Enterprise Project Portfolio Management, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

The Primavera P6 Cloud Service, Additional Production Database is for production purposes only. For Non-Production access to the additional production database, a Primavera P6 Cloud Service or Primavera Unifier Cloud Service, Additional Non-Production Environment is required.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for this Oracle Cloud Service are the same as described in the service description for the applicable base Cloud Service.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service – Per Hosted Named User

Part #: B96106

Available in United Kingdom Only

For this Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service, Your Content is hosted within a UK-based data center for both production and disaster recovery purposes.

Oracle's access to Your transactional data stored in the Cloud Service will be restricted to UK Nationals who are residing in UK unless You provide prior written consent. UK Nationals with access to Your transactional data will also have a minimum of SC Clearance provided that (i) Oracle has the continued ability to sponsor applications for SC clearance; and/or (ii) a central government department has agreed to sponsor individuals for SC clearance where required by Oracle, if requested to do so.

The Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service includes support from a UK Cloud Operations public sector compliance analyst to assist You with Your initial assessment against the Supplier Assurance Framework and Cloud Security Principles.

Oracle will endeavor to maintain this Cloud Service to meet the requirements of Cyber Essentials and align with the Cloud Security Principles.

Users of the Primavera P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service are authorized to access the following modules or functionalities:

- Primavera P6 Enterprise Project Portfolio Management
- Primavera P6 Professional
- Primavera P6 Enterprise Project Portfolio Management Web Services
- Primavera P6 Team Member
- Oracle Analytics Publisher*
- Primavera Gateway**

* Usage is restricted to functionality integrated with P6 Enterprise Project Portfolio Management United Kingdom Government Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

** Primavera Gateway provides for the exclusive use of integrating Primavera P6 Enterprise Project Portfolio Management Cloud Service with other Primavera Applications

Usage Limits: The Primavera P6 Enterprise Project Portfolio Management Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Files uploaded to Primavera P6 Enterprise Project Portfolio Management, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera P6 Enterprise Project Portfolio Management Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime as described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Oracle Global Business Unit (GBU) Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

PRIMAVERA UNIFIER SERVICE DESCRIPTIONS

Primavera Unifier Project Controls Cloud Service – Per Hosted Named User

Part #: B79672

Users of the Primavera Unifier Project Controls Cloud Service are authorized to access the following modules or functionalities:

- Portfolio Manager
- Planning Manager
- Document Manager
- Funding Manager
- Schedule Manager
- Resource Manager
- Activity Manager
- Business Processes*
- Gates
- Cost Sheet (CBS)
- SOVs
- Cash Flow
- Earned Value (within Cost Manager)
- User Administration
- uDesigner (Workflow)
- Mailbox
- Oracle UPK Server **
- Oracle Analytics Publisher ***
- Primavera Analytics Cloud Sync****
- Primavera Gateway *****

* Excludes the following Business Processes supported with Primavera Unifier Facilities and Asset Management Cloud Service:

- Cost Type Business Process - Line Items with Multiple Codes
- Line Item Type Business Process - Preventative Maintenance

** You are responsible for providing content to be hosted in UPK Server

*** Usage is restricted to functionality integrated with Unifier Project Controls Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

**** Requires the Primavera Analytics or Primavera Data Warehouse on-premises product to be already installed.

***** Primavera Gateway provides for the exclusive use of integrating Primavera Unifier Project Controls Cloud Service with other Primavera Applications

Usage Limits: The Primavera Unifier Project Controls Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.

- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).
- Additional Non-Production Environments may be purchased subject to additional fees.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera Unifier Earned Value Management Cloud Service – Per Hosted Named User

Part #: B89672

Users of the Primavera Unifier Earned Value Management Cloud Service are authorized to access the following modules or functionalities:

- Earned Value Management

Usage Limits: The Primavera Unifier Earned Value Management Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Each Hosted Named User of this cloud services must also be a Hosted Named User of Primavera Unifier Project Controls Cloud Service

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for this Oracle

Cloud Service are the same as described in the service description for the applicable base Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Primavera Unifier Essentials for Building Owners Cloud Service – Hosted Named User

Part #: B93158

Users of the Primavera Unifier Essentials for Building Owners Cloud Service are authorized to access the following modules or functionalities:

- Building Owner Solution Set
- Portfolio Manager
- Document Manager
- Funding Manager
- Activity Manager
- Business Processes*
- Gates
- Cost Sheet (CBS)
- SOVs
- Cash Flow
- User Administration
- Mailbox
- Oracle Analytics Publisher **
- Primavera Gateway ***

* Excludes the following Business Processes supported with Primavera Unifier Facilities and Asset Management Cloud Service:

- Cost Type Business Process - Line Items with Multiple Codes
- Line Item Type Business Process - Preventative Maintenance

** Usage is restricted to functionality integrated with Primavera Unifier Essentials for Building Owners Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

*** Primavera Gateway provides for the exclusive use of integrating Primavera Unifier Essentials for Building Owners Cloud Service with other Primavera Applications

Usage Limits: The Primavera Unifier Essentials for Building Owners Cloud Service is subject to the following usage limits:

- Supports Production data only.
- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and

- photographs, must be directly related to the corresponding Primavera Unifier Project or shell.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

Configuration Package Updates

During the Services Period, Oracle may release configuration package updates to the Cloud Service that may require direct access to Your Production environment to install an update. If direct access is required, You may (1) provide Oracle with access for Oracle to install, or (2) install the updates directly following instructions provided by Oracle yourself.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera Unifier Team for External Collaborators Cloud Service – Per Hosted Named User

(Formerly known as Primavera Unifier Contractor Cloud Service)

Part #: B92899

Users of the Primavera Unifier Team for External Collaborators Cloud Service are authorized to access the following modules or functionalities:

- Document Manager
- Business Processes*
- Mailbox**

* Limited to multi-record business processes at the shell level

** Excludes Project Mailbox

Usage Limits: The Primavera Unifier Team for External Collaborators Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order
- Each Hosted Named User must be a member of a Primavera Unifier Cloud Service Partner Company and be considered Your agent, contractor or consultant who has access to, use, or are tracked by the program. For clarification purposes only, a Partner Company is a consultant, contractor, subsidiary, or vendor company which is associated with You and may work with You on all, or only some, of Your projects or shells. For more information on Primavera Unifier projects and shells, refer to the program documentation.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for this Oracle Cloud Service are provided with the applicable base Cloud Service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User

(Formerly known as Primavera Unifier Facilities and Real Estate Management Cloud Service.)

Part #: B84353

Users of the Primavera Unifier Facilities and Asset Management Cloud Service are authorized to access the following modules or functionalities:

- Space Manager
- Asset Manager
- Document Manager
- Business Processes*
- Cost Sheet (Generic)
- User Administration
- uDesigner (Workflow)
- Oracle UPK Server **
- Oracle Analytics Publisher ***
- Primavera Analytics Cloud Sync ****
- Primavera Gateway *****

* Excludes the following Business Processes supported with Primavera Unifier Project Controls Cloud Service:

- Cost Type Business Process - Line Items with CBS Code
- Cost Type Business Process - Line Items with Fund Code

- Cost Type Business Process - Line Items with both CBS and Fund Codes
- Cost Type Business Process - Line Items with both CBS and WBS Codes
- Resource Type Business Process

** You are responsible for providing content to be hosted in UPK Server

*** Usage is restricted to functionality integrated with Primavera Unifier Facilities and Asset Management Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

**** Requires the Primavera Analytics or Primavera Data Warehouse on-premises product to be already installed.

***** Primavera Gateway provides for the exclusive use of integrating Primavera Unifier Facilities and Asset Management Cloud Service with other Primavera Applications

Usage Limits: The Primavera Unifier Facilities and Asset Management Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as stated in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).
- Additional Non-Production Environments may be purchased subject to additional fees.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera Unifier Portal User Cloud Service – Per Hosted Named User

Part #: B76545

Users of the Primavera Unifier Portal User Cloud Service are authorized to access the following modules or functionalities:

- a limited set of business processes determined by You, accessed via a URL specific to the Unifier Portal such as Service Requests, Work Requests or Project Request

Usage Limits: The Primavera Unifier Portal User Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for this Oracle Cloud Service are the same as described in the service description for the applicable base Cloud Service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

AutoVue 2D Professional Cloud Service – Per Hosted Named User

Part #: B78041

Users of the AutoVue 2D Cloud Service are authorized to access the following modules or:

- AutoVue 2D Professional

Usage Limits: The AutoVue 2D Professional Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this AutoVue 2D Professional Cloud Service: Production and Non-Production. Additional Non-Production Environments may be purchased subject to additional fees.
- The following modules and/or functionalities, which may be available in separate non-cloud software deployments, are not available as part of this Oracle Cloud Service:
 - Desktop Deployment Method
 - APIs and Web Services
 - AutoVue Integration Software Development Kit (ISDK)

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for this Oracle

Cloud Service are the same as described in the service descriptions for the applicable base Cloud Service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

AutoVue 3D Professional Advanced Cloud Service – Per Hosted Named User

Part #: B86057

Users of the AutoVue 3D Professional Advanced Cloud Service are authorized to access the following modules or:

- AutoVue 3D Professional

Usage Limits: The AutoVue 3D Professional Advanced Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production. Additional Non-Production Environments may be purchased subject to additional fees.
- The following modules and/or functionalities, which may be available in separate non-cloud software deployments, are not available as part of this Oracle Cloud Service:
 - Desktop Deployment Method
 - APIs and Web Services
 - AutoVue Integration Software Development Kit (ISDK)

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for this Oracle Cloud Service are the same as described in the service description for the applicable base Cloud Service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera Unifier United Kingdom Government Cloud Service – Per Hosted Named User

Part #: B96107

Available in United Kingdom Only

For this Primavera Unifier United Kingdom Government Cloud Service, Your Content is hosted within a UK-based data center for both production and disaster recovery purposes.

Oracle's access to Your transactional data stored in the Cloud Service will be restricted to UK Nationals who are residing in UK unless You provide prior written consent. UK Nationals with access to Your transactional data will also have a minimum of SC Clearance provided that (i) Oracle has the continued ability to sponsor applications for SC clearance; and/or (ii) a central government department has agreed to sponsor individuals for SC clearance where required by Oracle, if requested to do so.

The Primavera Unifier United Kingdom Government Cloud Service includes support from a UK Cloud Operations public sector compliance analyst to assist You with Your initial assessment against the Supplier Assurance Framework and Cloud Security Principles.

Oracle will endeavor to maintain this Cloud Service to meet the requirements of Cyber Essentials and align with the Cloud Security Principles.

Users of the Primavera Unifier United Kingdom Government Cloud Service are authorized to access the following modules or functionalities:

- Portfolio Manager
- Planning Manager
- Document Manager
- Funding Manager
- Activity Manager
- Space Manager
- Document Manager
- Earned Value Management
- Business Processes
- Self-Service Portal
- Gates
- Cost Sheet
- SOVs
- Cash Flow
- User Administration
- uDesigner (Workflow)
- Mailbox
- Primavera Gateway
- Oracle Analytics Publisher *

* Usage is restricted to functionality integrated with the Primavera Unifier United Kingdom Government Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

Usage Limits: The Primavera Unifier United Kingdom Government Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order. This limit does not apply to users assigned the *Portal* User Type.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime as described in the Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

ADDITIONAL PRIMAVERA SERVICE DESCRIPTIONS

Primavera Analytics Cloud Service – Per Hosted Named User

Part #: B79107

Users of the Primavera Analytics Cloud Service are authorized to access the following modules or functionalities:

- Primavera Analytics
- Primavera Data Warehouse *
- Oracle Analytics Server**

* Usage is restricted to functionality integrated with Primavera Analytics Cloud Service. No direct access to the Primavera Data Warehouse is permitted.

** Usage is restricted to functionality integrated with Primavera Analytics Cloud Service. No direct access to Oracle Analytics Server (OAS) repository file is permitted. Changes to the repository file are limited to documented options per the Primavera Analytics Cloud Service Administration Guide and require submitting a request to My Oracle Support. No additional data sources are permitted with the OAS repository file. Spatial data is restricted to the OAS spatial boundary data included with Primavera Analytics Cloud Service. Oracle Analytics Publisher reports are not supported. Data Visualization usage is restricted to data integrated with Primavera Analytics Cloud Service or imported from Microsoft Excel file.

Usage Limits: The Primavera Analytics Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Any refresh of Your production data into Your Non-Production environment is limited to Your Primavera P6 and/or Primavera Unifier data only.
- Additional Non-Production Environments may be purchased subject to additional fees.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment

(Formerly known as Primavera Cloud Service Additional Nonproduction Environment)

Part #: B76563

The Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment provides for the provision of an additional Non-Production Environment within Your Primavera Cloud Service. The maintenance or upgrade schedule for the Additional Non-Production Environment will be the same as the schedule for Your Production Environment unless You request the Additional Non-Production Environment be upgraded to a newer version prior to Your Production Environment upgrade.

The Additional Non-Production Environment is provisioned as an unconfigured environment and users are authorized to access the same functionalities available in one of the following:

- Your Production Environment, which may include Primavera P6 Enterprise Portfolio Management Cloud Service, or Primavera Unifier Cloud Services, or both
- Your Primavera P6 Cloud Service, Additional Production Database (each Primavera P6 Cloud Service, Additional Production Database requires a separate purchase of Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment).

The Additional Non-Production Environment may be used only for Non-Production activities, and certain programs and optional services may not be able to run in the Additional Non-Production Environment.

Usage Limits: The Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment is subject to the following usage limits:

- The Additional Non-Production Environment will share the same Identity Manager instance as the Production Environment.
- Files uploaded to Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Project or workspace.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

PRIMAVERA SUBMITTAL EXCHANGE SERVICE DESCRIPTIONS

Primavera Submittal Exchange Single Project Cloud Service – Per Construction Project Value in Millions

(Formerly known as Primavera Submittal Exchange Construction Project Cloud Service)

Part #: B88659

Users of the Primavera Submittal Exchange Single Project Cloud Service are authorized to access the following modules or functionalities for the named Project as identified in Your order:

- Primavera Submittal Exchange Single Project

Your Users will be required to accept the Oracle Submittal Exchange Terms of Use prior to being granted access to the Cloud Service.

Service Availability

As described in the Oracle Cloud Policies, this Oracle Cloud Service has the following Target Service Availability Level:

Target System Availability Level
99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera Submittal Exchange Public Planroom Cloud Service – Per Project

Part #: B88660

Users of the Primavera Submittal Exchange Public Planroom Cloud Service are authorized to access the following modules or functionalities:

- Primavera Submittal Exchange Public Planroom

Your Users will be required to accept the Oracle Submittal Exchange Terms of Use prior to being granted access to the Cloud Service.

Usage Limits: The Primavera Submittal Exchange Public Planroom Cloud Service is subject to the following usage limits:

- For each Project defined in Your order, You are granted access to a single Project’s Public Planroom, either provisioned by Oracle as an independent Public Planroom for You or within an existing Project previously provisioned through Primavera Submittal Exchange Single Project Cloud Service in which You have been invited to participate.

Service Availability

As described in the Oracle Cloud Policies, this Oracle Cloud Service has the following Target Service Availability Level:

Target System Availability Level
99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera Submittal Exchange Enterprise Cloud Service – Per \$M in Total Construction Value

Part #: B92493

Users of the Primavera Submittal Exchange Enterprise Cloud Service are authorized to access the following modules or functionalities under the terms of Your order:

- Primavera Submittal Exchange Projects
- Primavera Submittal Exchange Planroom

Usage Limits: The Primavera Submittal Exchange Enterprise Cloud Service is subject to the following usage limits:

- Unlimited Projects up to a maximum quantity of \$1M in Total Construction Value as identified in Your order.

Your Users will be required to accept the Oracle Submittal Exchange Terms of Use prior to being granted access to the Cloud Service.

Service Availability

As described in the Oracle Cloud Policies, this Oracle Cloud Service has the following Target Service Availability Level:

Target System Availability Level
99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

APPENDIX 1 ON-PREMISES TO CLOUD MIGRATION SUPPORT – PRIMAVERA CLOUD SERVICES

On-Premises to Cloud Migration Support

This offering includes on-premises to cloud migration support for one (1) production instance of your P6 Enterprise Project Portfolio Management (“P6 EPPM”) database for common configurations. For configurations that do not match the assumptions and exclusions listed below, Oracle recommends engagement of Professional Services for a custom migration service (fees apply). All support, oral and written, will be provided in the English language. All support is assumed to be remote.

Deliverable	Assumptions/ Customer Obligations:	Exclusions
Kickoff and Cloud Readiness Assessment Kickoff and assessment of impacts of upgrade and migration on current implementation		- Primavera Virtual Desktop (PVD) configuration support - SAML 2.0 authentication configuration support
Initial Upgrade of P6 EPPM 8.1 or higher Oracle database to the current approved cloud version - Validate basic functionalities - Perform data integrity review	- Database is less than 100GB - Database is at least Oracle 10g - You provide your database to Oracle via sFTP	- P6 EPPM versions prior to 8.1 - P6 Professional Databases - SQL Server Databases - Database Customizations - External File Repositories Migration - Reports Migration - Custom Interface Migration
Provide upgraded database and users to Cloud Operations for initial import into cloud environment	- Scheduled directly with Oracle CSM - To be done during the week	
Cloud Administration Orientation Up to 4 hours of remote coaching for up to 4 of your administrators		Training materials
Support for your User Acceptance Testing (“UAT”) activities - Up to 2 days remote assistance - Issue escalation		- Consultation, coaching or training around new features and functionality - Configuration of new features or functionality
Final Upgrade of P6 EPPM 8.1 or higher Oracle database to the current approved cloud version - Validate basic functionalities - Perform data integrity review	- Database is less than 100GB - You provide your database to Oracle via SFTP	- P6 EPPM versions prior to 8.1 - P6 Professional Databases - SQL Server Databases

		• Database Customizations • External File Repositories Migration • Reports Migration • Custom Interface Migration
Provide upgraded database and users to Cloud Operations for final import into cloud environment	• Scheduled directly with Oracle CSM • May be done on a weekend	
Support for your post go-live activities • Up to 2 days remote assistance • Issue escalation		

ORACLE CONSTRUCTION & ENGINEERING GLOBAL BUSINESS UNIT CLOUD SERVICES – RETIRED PART NUMBERS

The Service Descriptions for Retired Oracle Construction and Engineering Cloud Services part numbers can be found in a separate document on www.oracle.com/contracts.