

Capital Market Services

Delivering Enhanced Operational Efficiency

Oracle Financial Services BPO has been servicing companies in the asset management and investment banking space utilizing its deep domain expertise and leveraging industry best practices, while adopting a platform agnostic approach. Oracle Financial Services BPO helps capital market companies to ‘extend their enterprise’. With our strong focus on operational excellence, we add value to our client’s business by improving their customer satisfaction and streamlining processes through continuous improvements.

Key Features

- Deep domain expertise in core banking, mortgage and capital markets
- Complex process management capability
- Cost-effective Solutions
- Capability to operate onshore, nearshore and offshore centres
- Platform-agnostic execution capabilities
- High level process maturity
- Best practices sharing across verticals

BPO ADVANTAGE

An increasingly commoditized capital market today presents a variety of challenges. Complex instruments with increasing volatility to bottlenecks in processing. As a result, capital market institutions find themselves walking a tight rope of balancing cost control with the need to manage an increasingly complex marketplace.

Oracle Financial Services BPO offers solutions in middle-office and back-office functions enabling key capital market players like asset managers, custodians, broker/dealers, fund administrators to retain competitive advantage in a dynamic market environment and adapt to challenges posed by a constantly evolving industry. We have significant experience in the capital market domain derived from hands on experience across the business operations of Asset Management companies. These services include Static Data Maintenance, Trade Processing, Reconciliation, Compliance, NAV Review, Client servicing, Client reporting and Portfolio analytics, Digital Marketing.

SERVICE OFFERINGS

1. **Custodian Service** - Maintaining the security database, Settlement services, Corporate Actions, Clearing Services, Income Processing, Reconciliation and Accounting.

2. **Asset Management Services** - Client On-boarding, Static data maintenance, Trade processing, Pricing quality check, Collateral management, Margin confirmation, Fund accounting, Client reporting, Compliance activities, Investment research, Exposure & Attribution analysis
3. **Transfer Agency Services** - Account opening services, Manager reference data, Transaction processing, Reporting and Compliance.
4. **Fund Administration Services** - NAV calculation, Check and calculate accruals, Audit support, Compliance, Client reporting, Attribution analysis
5. **Brokerage Services** - Opening of accounts, Managing reference data, Trade processing and settlement, Corporate actions, Reconciliation, Client Accounting & Servicing.
6. **Digital Marketing Services** - Content management, Search engine optimization (SEO), Web analytics, Email lifecycle strategy, Email audit and testing, Email delivery and optimization and Persona development.

Key Business Benefits

- 24/7 operations support
- Quality focus using Six Sigma methodology
- Real-time oversight of processes through Process Dashboards
- Capacity management, Scalability and Business Continuity
- Emphasis on partnership approach

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