Want to know more? FAQ

Are you ready to make the move to Simphony?

Below we have answered some of the most popular questions we are asked. If you would like to know more simply contact us by emailing oracle-foodandbev_ww@oracle.com

What is included in the bundle?

- The Oracle MICROS Compact Workstation 310 with standard 10 inch display
- The Oracle MICROS stand with 20 degree fixed angle
- Printer - Epson TM-T88V with Epson PS180 power supply
- Cash Drawer- APG Cash Drawer Vasario 1616 Series Cash Drawer
- Simphony Cloud Client
- Support

How easy is it to install?

Extremely easy. An Oracle MICROS Simphony expert will come out and show you how. You will be up and running the same day!

Are payments included?

You are free to work with the payment provider you choose. Oracle gives you the freedom to select the best payment provider for you.

Can I add new locations as we open?

Absolutely! We want to be your partner as your business grows. We have more features and functionalities available when that time comes, and we would be happy to show you more options.

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Food and Beverage

Why cloud?

Cloud technology can help you:

- Open faster at reduced cost
- Ensure you are always on the most current version of software and security patches.
- Make informed business decisions with near real time access to all your data wherever you are
- Respond more quickly to opportunities
- Improve data security and protect your brand
- Increase revenue opportunities with off-premises ordering
- Influence decision-making with better data
- Engage your guests with mobile technology
- Control staff and inventory costs
- Reduce staff turnover
- Let staff members focus on the guests, not IT
- Engage on social media more effectively

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Integrated Cloud Applications & Platform Services

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Oracle is committed to developing practices and products that help protect the environment