

# CommunityWorks

Designed for community, critical access, and specialty hospitals.

## We understand your challenges

Healthcare providers in smaller communities often face challenges those in larger areas don't experience. Geographic isolation, workforce shortages, educational disparities, and diminishing resources can make it harder to deliver effective care to their patient population.

But Oracle Health believes everyone deserves access to high-quality care, regardless of their ZIP code.

## We can help

Utilizing our expertise in IT, process improvement, and transformational leadership, we can help you shift from reactive care to proactive health management through use of the tools included in the CommunityWorks delivery model.

*CommunityWorks*<sup>SM</sup> is a cloud-based, multi-tenant deployment of *Cerner Millennium*<sup>®</sup>, tailored to meet the unique needs of community, critical access, and specialty hospitals. *CommunityWorks* provides an integrated digital record of a patient's health history that includes clinical and financial data across the continuum of care. Through this model, Oracle Health is able to safely and securely scale traditional solutions and services and enable high-quality care with predictable IT spend, providing an economical business model for even the smallest hospitals.

## Providing a holistic approach to support you

Through the *CommunityWorks* offering, Oracle Health has streamlined the necessary components that a hospital needs to be successful through a combination of product solutions, services and support. Each of these pillars contribute to our integrated experience and help drive business objectives.

- **Solutions:** A robust suite of integrated solutions designed to help improve patient care, streamline clinical workflows and enhance operational efficiency; solutions enable providers to share and access a digital record of a patient's health history across the continuum of care.
- **Services:** A comprehensive set of services focused on delivering an optimal user experience based on industry best practices, along with a dedicated implementation team with pre-conversion, go live and post-conversion support, end-user training and resources, tailored learning content, and cloud-based hosting.
- **Support:** Designed to help with a seamless transition and ongoing support by offering enterprise-level data analytics to maximize the value of the EHR across the organization, along with proactive, personalized support on a continual basis, and automatic upgrades of operating systems and database platforms.



## Key benefits

- *CommunityWorks* provides an integrated digital record of a patient's health history that includes clinical and financial data.
- Through this delivery model, you can share and access information easily among multiple facilities and across the continuum of care.
- The cloud-based *CommunityWorks* delivery model encompasses a predictable, fixed-fee implementation with updates and enhancements included to help limit the financial strain on organizations.



The *CommunityWorks* model has more than a decade of success helping community and critical access hospitals transform, modernize, and enhance their IT systems. With *CommunityWorks*, we bring the innovation you want, with the solution integration you need, at a price you can afford to help enable value creation.

## The power of integration

Through delivering an integrated suite of solutions and services, Oracle Health delivers:

- A *Single Source of Truth*™ for clinical and financial data reduces rework and can support increased patient satisfaction
- Standardization across venues of care – streamlining operations and workflows while supporting population health initiatives
- An enhanced patient experience and engagement
- Reduced IT complexity by limiting interfaces, systems, and more
- Personalized implementation and training
- Dedicated experts to help stay current and implement new innovations

*"We're a small, rural-based hospital. Unfortunately, those are closing left and right. If you don't do things to keep yourself on the edge of both current medical technology, electronic health record technology and actual care for those patients, you're going to become lost as well. **Our partnership with Oracle Health has really been able to put us out in front, and I think that is one of the main reasons why we have continued to be successful.**"*

Andy Horine, DO  
Family Medicine Physician, CMIO  
Carroll County Memorial Hospital

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## Contact us

Visit [cerner.com](https://www.cerner.com)

Oracle Corporation, World Headquarters

2300 Oracle Way, Austin, Texas 78741 USA

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