



EDWARDIAN HOTELS

LONDON



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Edwardian Hotels London

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Luxury Hotels:

10 x Central London

**1 x The Londoner, Leicester Square -
2019**

1 x Heathrow Airport

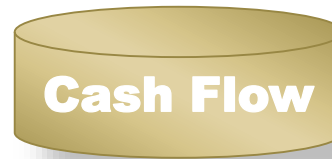
1 x Manchester

STRATEGY – RAISING THE BAR



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LONDON

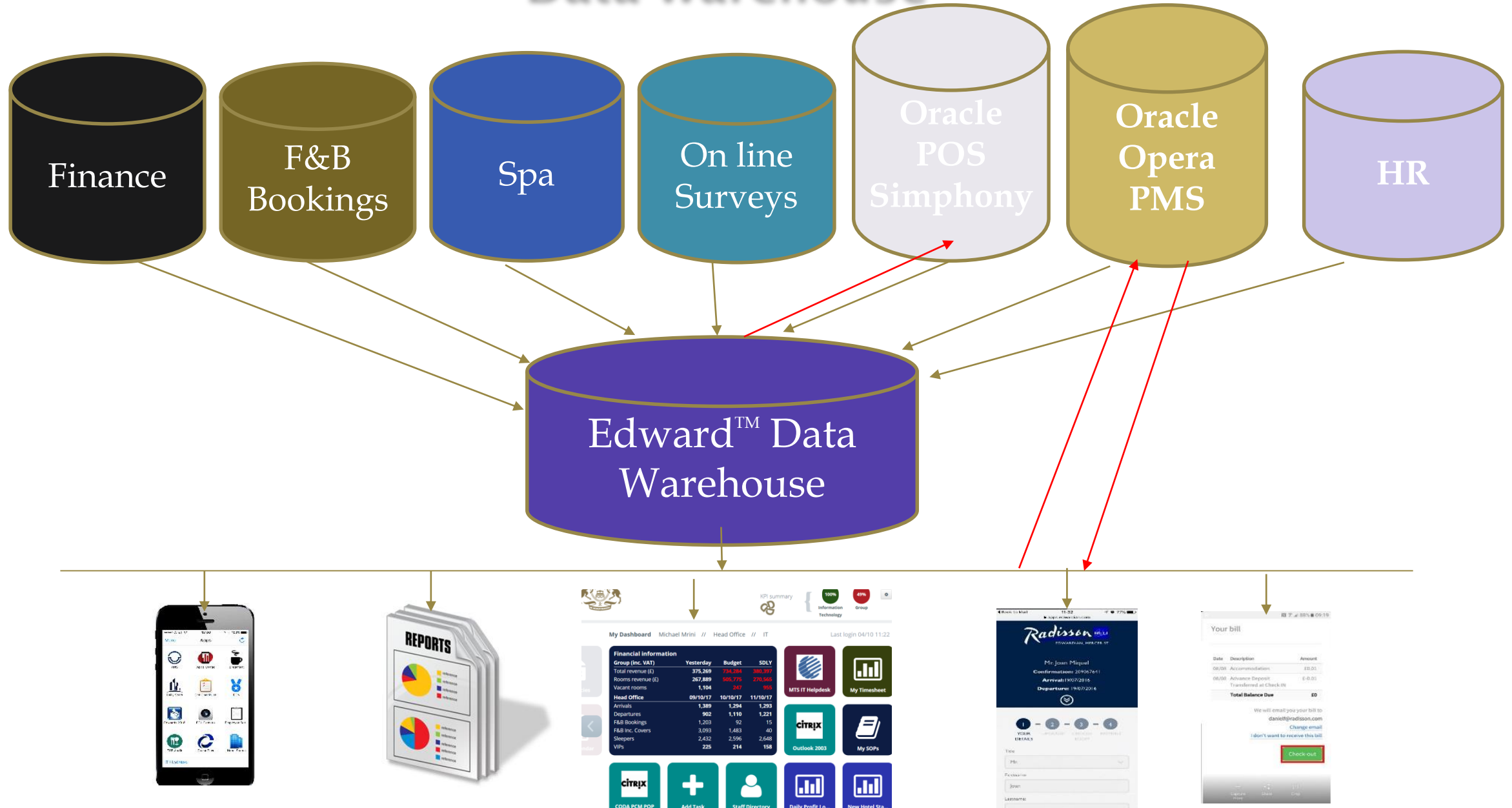




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MOBILISING EHL

Data Warehouse



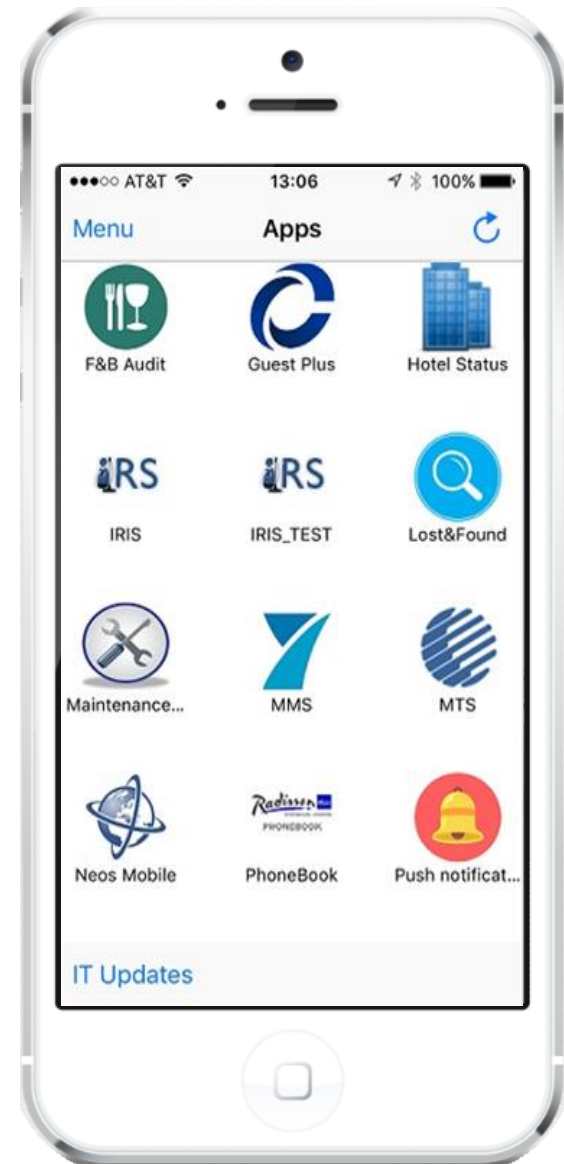
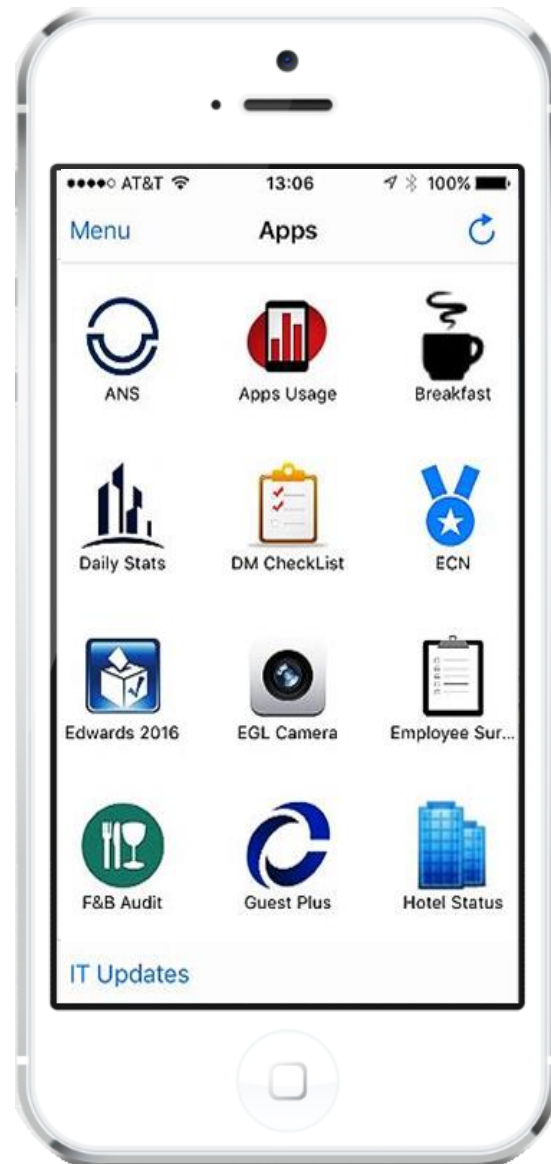


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EMPLOYEE MOBILE APPS

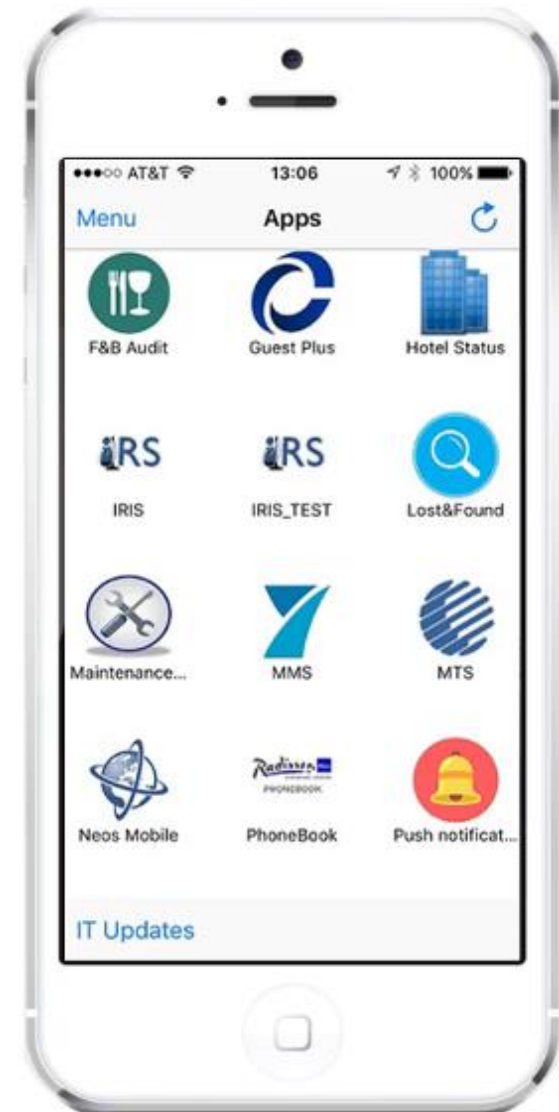
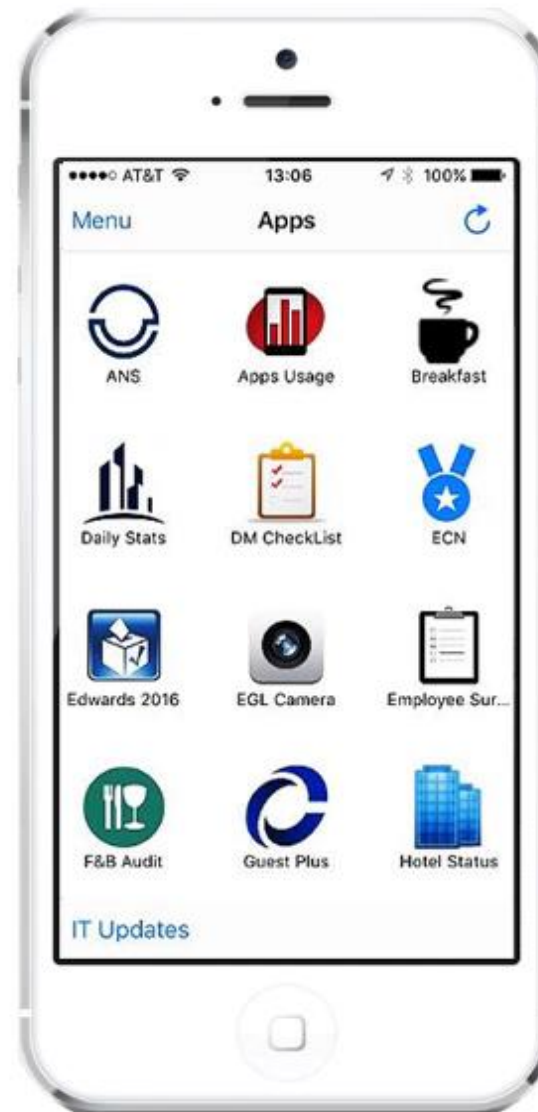
Over 30 mobile apps

At least one mobile app per department



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At least one mobile app per department

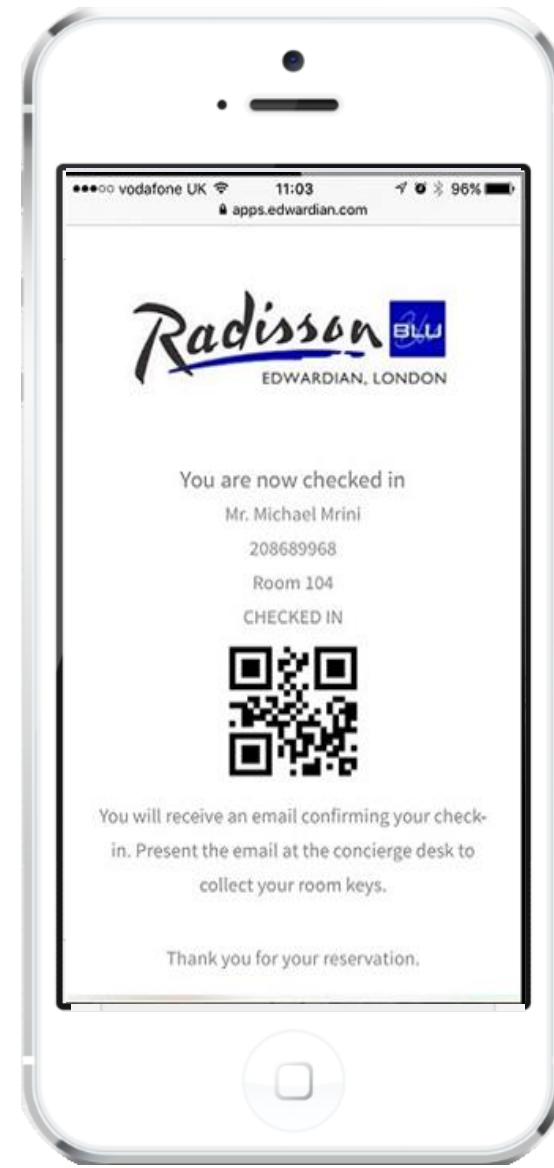




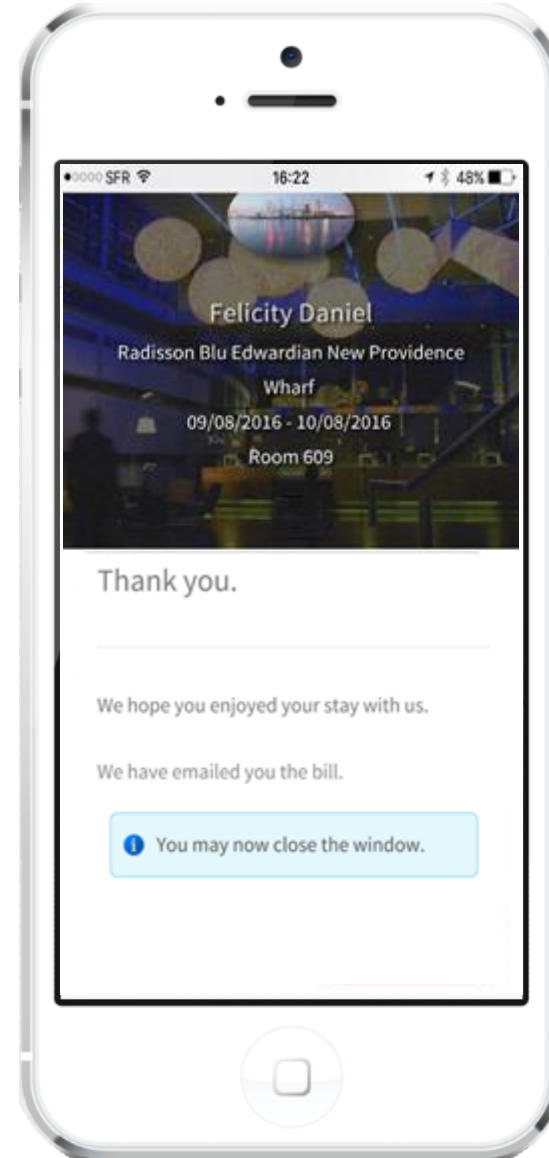
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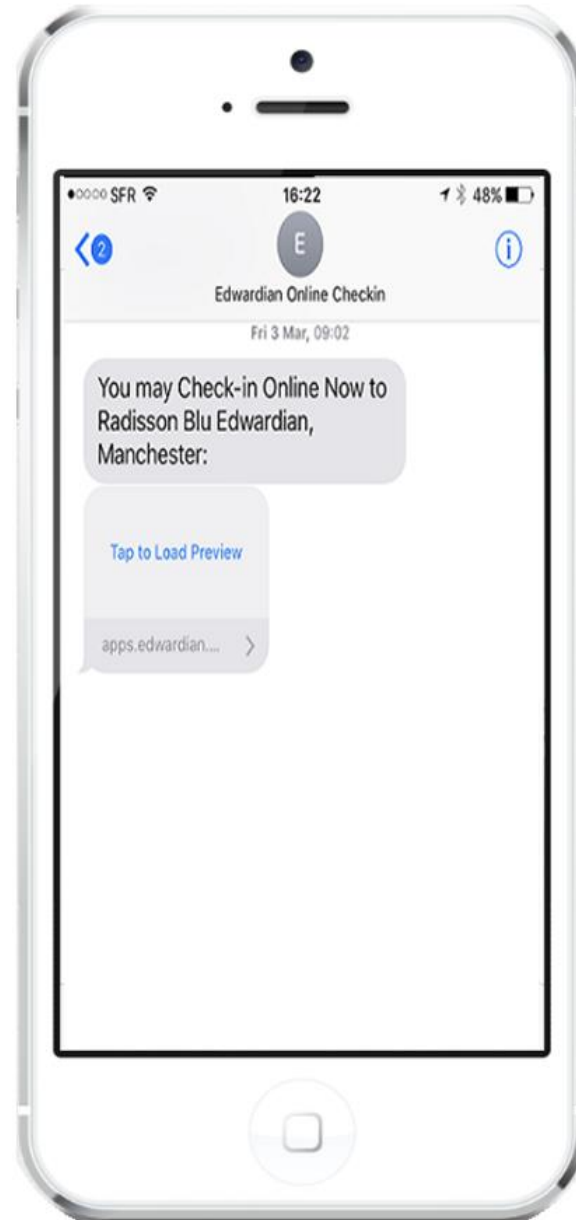
GUEST SELF SERVICE

ON LINE CHECK-IN

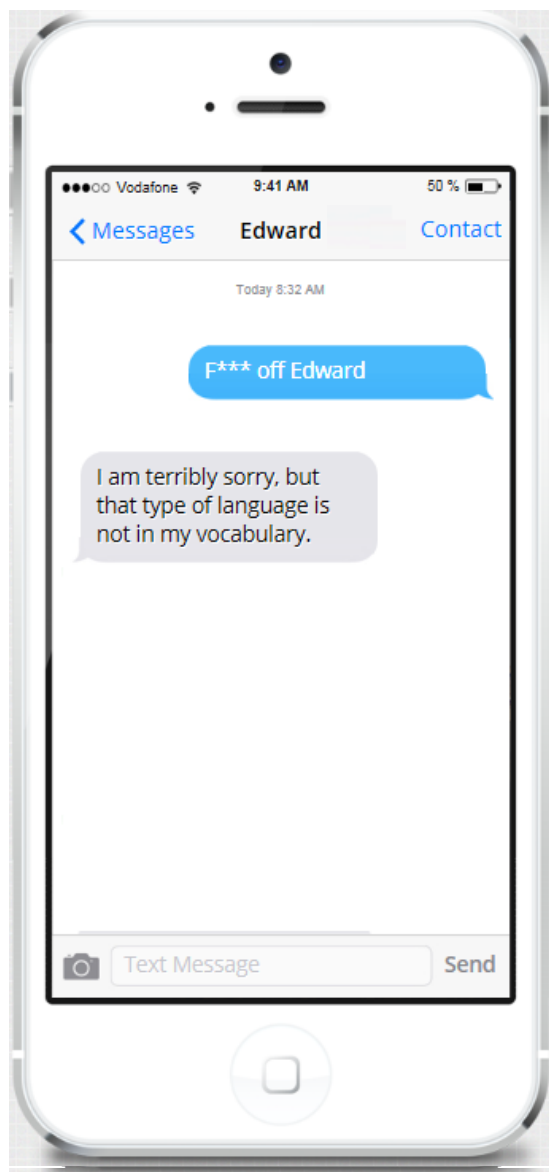


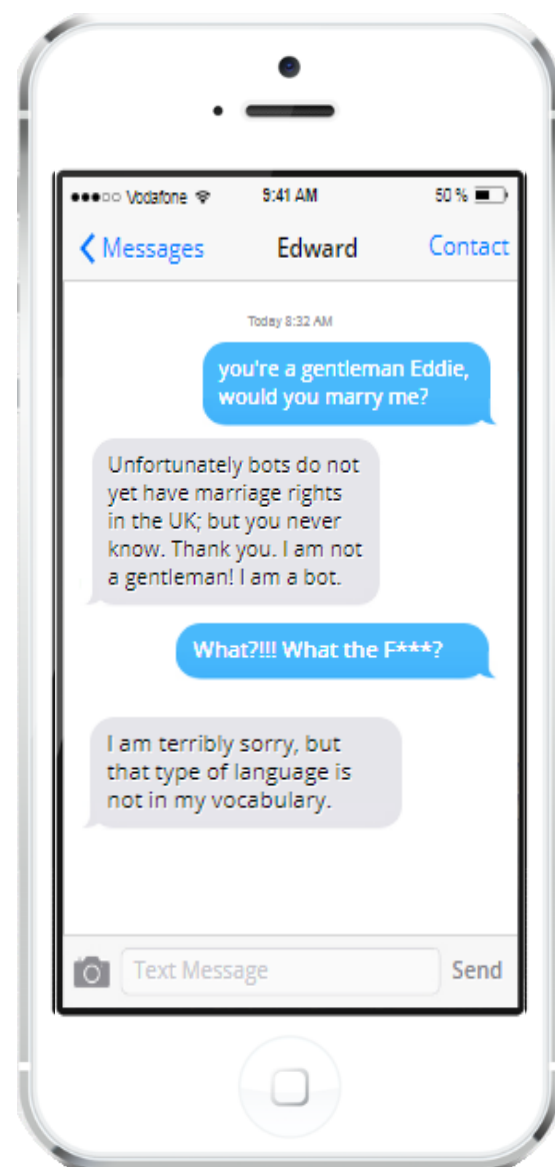
ON LINE CHECK-OUT



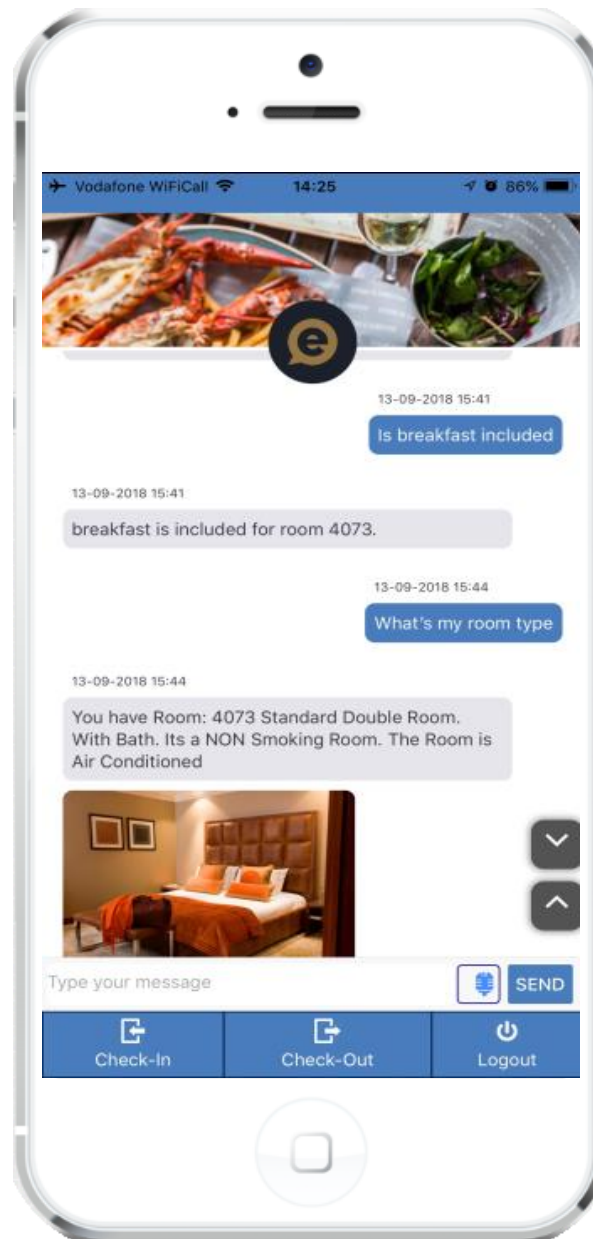


EdwardTM
The Virtual
Host











26-11-2018 12:11

You may text me your order or Here is an interactive room service menu Please place your order using this link and I will send you the confirmation once room service have received it.

<https://apps.edwardian.com/roomservice/default.aspx/menu/013/44444444/02/447000000005?t=8873753>

26-11-2018 12:12

ROOM SERVICE ORDER: 2 X Cornish crab cakes with chilli lime sauce 12 ----No chilli----- 2 X Black pepper-crusted rib-eye steak, baby vine tomatoes and tenderstem broccoli, served with a green ---- Medium-----

26-11-2018 12:12

Hello there I have informed room service.

Type your message



SEND



Welcome Caroline

26-11-2018 12:07

use this link to set
"need a wake up c

<https://apps.edwa...r=44444444&rn=2>

26-11-2018 12:07

wake u

26-11-2018 12:07

I will make certain

Posting new transaction
Guest Check ID: 9100
Guest Check Number: 77382
Guest Check Sequence Number: 722949748
Printed check:

In Room Dining
Radisson Blu Edwardian Bloomsbury Stree
9 - 13 Bloomsbury Street
WC1B 3QD
Tel No. 0207 636 5601
UAT No. 782 5820 07

9999 POSAPI 1
CHK 77382 9100
6 Dec'18 13:39

1 Crab Cakes	12.00
1 Cheesecake	6.00
2 Tst Ham @ 10.00	20.00
With ketchup	
1 50 Bacardi Carta Blanca	7.25
1 50 Havana Club 7 yr	9.00
1 Tray Charge	1.50
Room Charge	£0.00
9.29 20% UAT	55.75
Net Total:	£46.46
Subtotal	£55.75
Discretionary Service	
Charge 12.5%	£6.78
Total Due	£62.53

Type your message

SEND

Check-In Check-Out Logout

Edward M&E™
Meetings & Events



So far...

**Edward has helped 28525
guests**

From 99 countries

In 59 languages

EdwardTM For Employees



The nearest train and underground stations are at Heathrow airport, Piccadilly line. From the airport you can reach the hotel using the baggage bus or one of several complimentary red buses

16-01-2018 12:20

Do you have a swimming pool

16-01-2018 12:20

No, sorry we don't have a pool.

16-01-2018 12:26

Hello Edward how are you

16-01-2018 12:26

Good afternoon Michael. Very well, thank you.

Type your message



Send



Mon 27/11/2017 00:01

Edward

Guest Michelle [REDACTED] arriving 27/11/2017 Previous Edward Requests. 003

To [REDACTED] MRINI, MICHAEL

Based on guest's previous requests, please place a bath robe in room for Miss Michelle [REDACTED]

23/05/2017

Room 405 can I have a bath robe please.

25/04/2017

Can I have a bath robe delivered to room 155 please?.

"Excellent hotel with fantastic service"

 21 Oct 2016



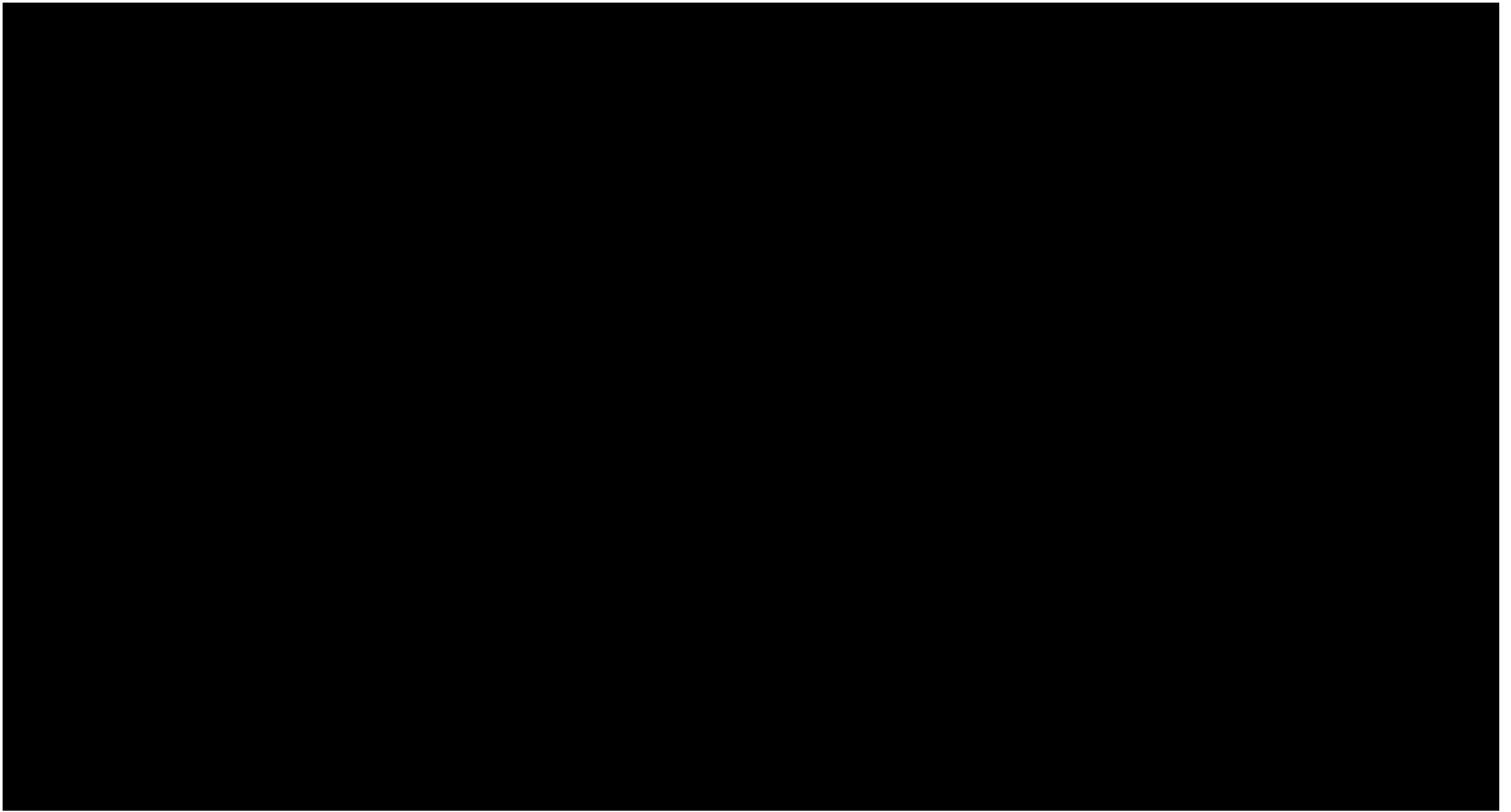
Alex L (73 Reviews)

Newcastle upon Tyne, United Kingdom

Great location, spacious and well designed rooms (I recommend room 304 - large and quiet), comfortable bed, lovely bathroom, free and speedy wifi and lots of storage space. I was impressed with the virtual host text service - Edward kindly secured me a late check out and was keen to help with anything else I needed. I was also informed by text as soon as the room I'd pre-selected in online check in was cleaned and ready for me to pick up the keys.

Breakfast was absolutely fantastic - one of the best I've had in London.

I only have positive things to say about this hotel and hope to be back soon.





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Thank you
mrinim@Edwardian.com