

ORACLE HOSPITALITY CONNECT



Simphony: Today, Tomorrow

Creating New Possibilities with Oracle POS

Stefan Schaefer
Director Hotel F&B Pre-Sales EMEA
HGBU

Matthew Dunn
Principle Solutions Consultant
HGBU

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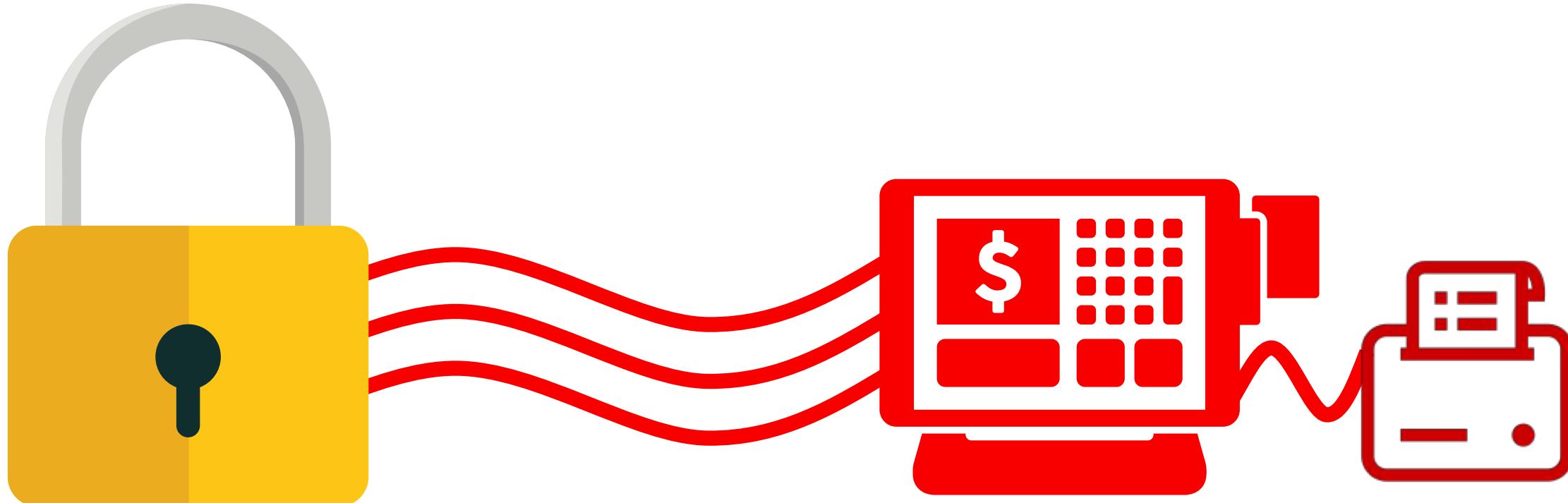
Safe Harbor Statement

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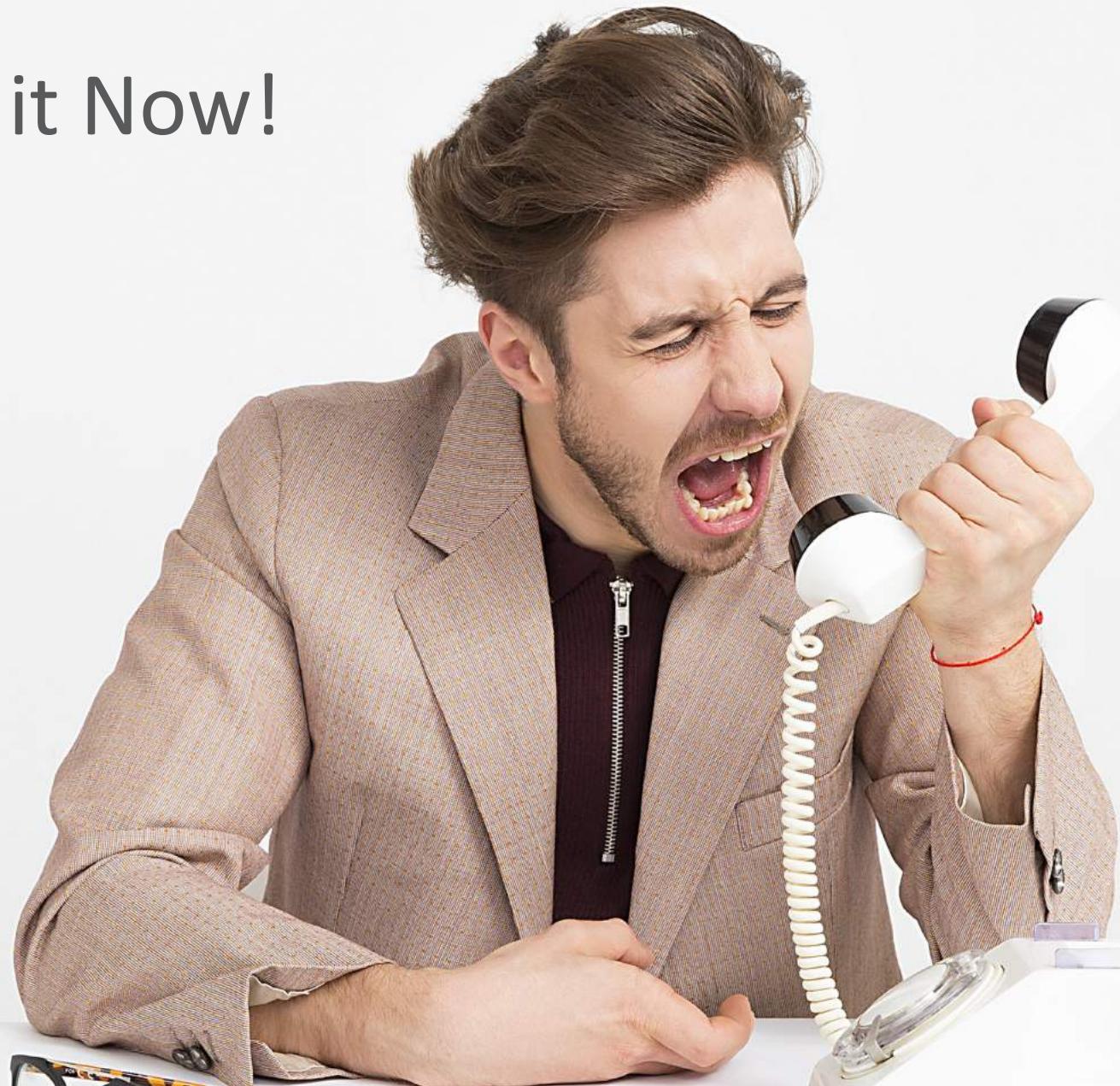
Imagine More...

The Traditional POS Picture

The Traditional POS Picture



We Need it Now!



Oracle MICROS Compact Workstation 310





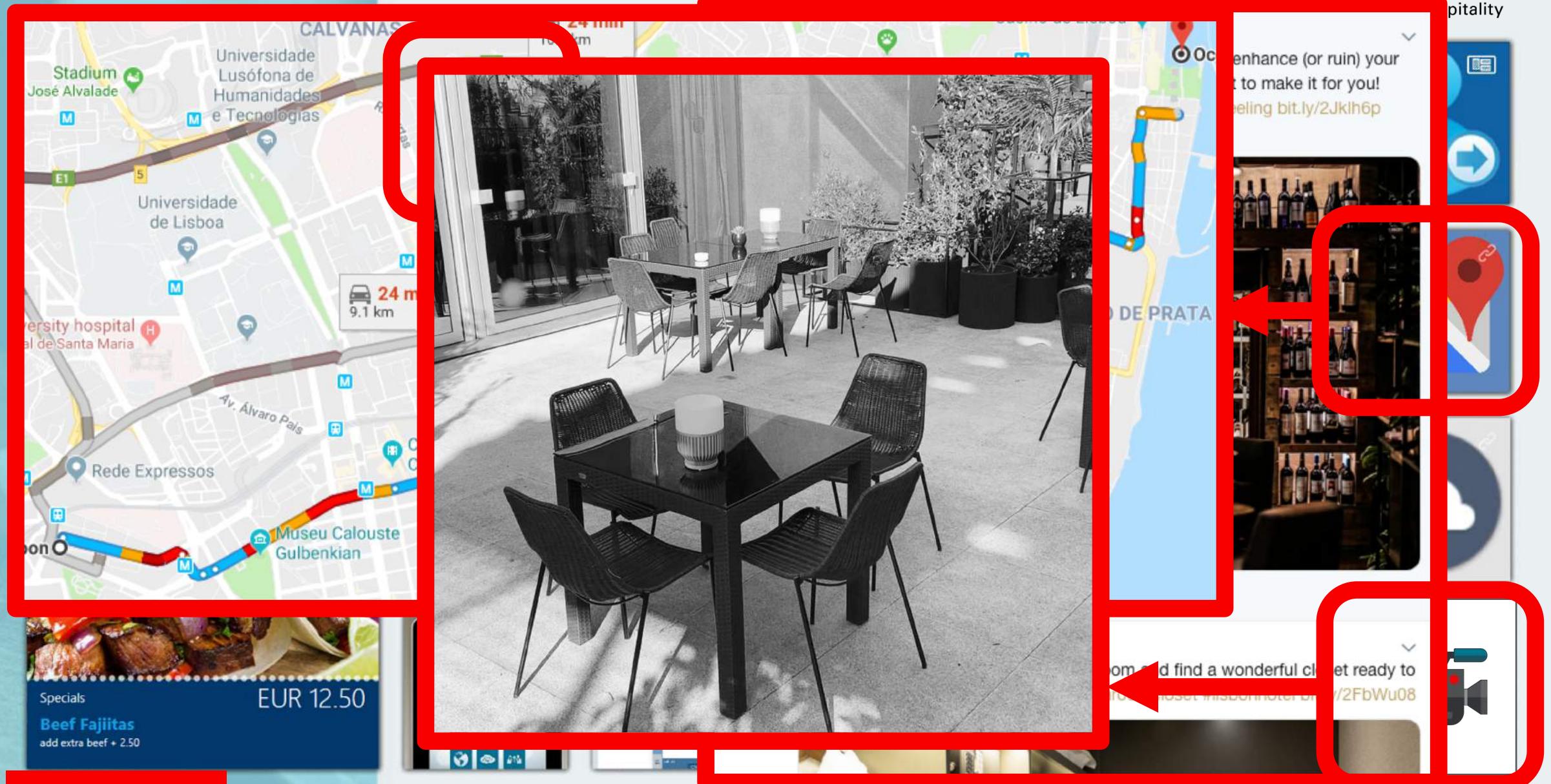
Break Free!



New Possibilities...



Customer Engagement



Oracle MICROS Tablet 721



A Basic Time & Motion Study...

On average, a staff member will...

- 10 tables per shift
- 5 table interactions
- 20m
- 2 shifts per day
- 5 days a week
- 48 weeks a year
- Walking at 5 km/h
- €1000 per year
- 480 km per year



New Partner Opportunities

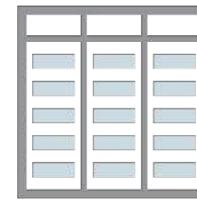
Oracle
Payment
Services



Social media
Integration



Digital Menu
Boards



Online
Roomservice



Guest relations



Online table
reservations

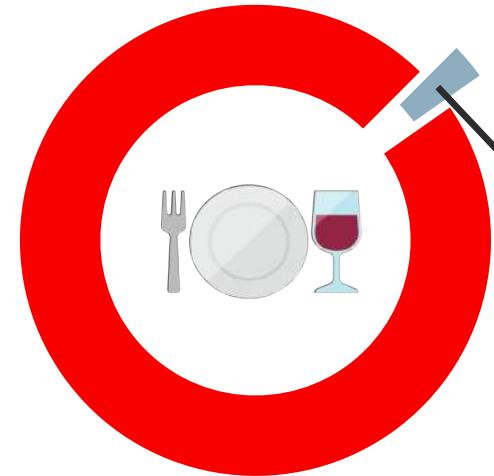


ORACLE® PartnerNetwork

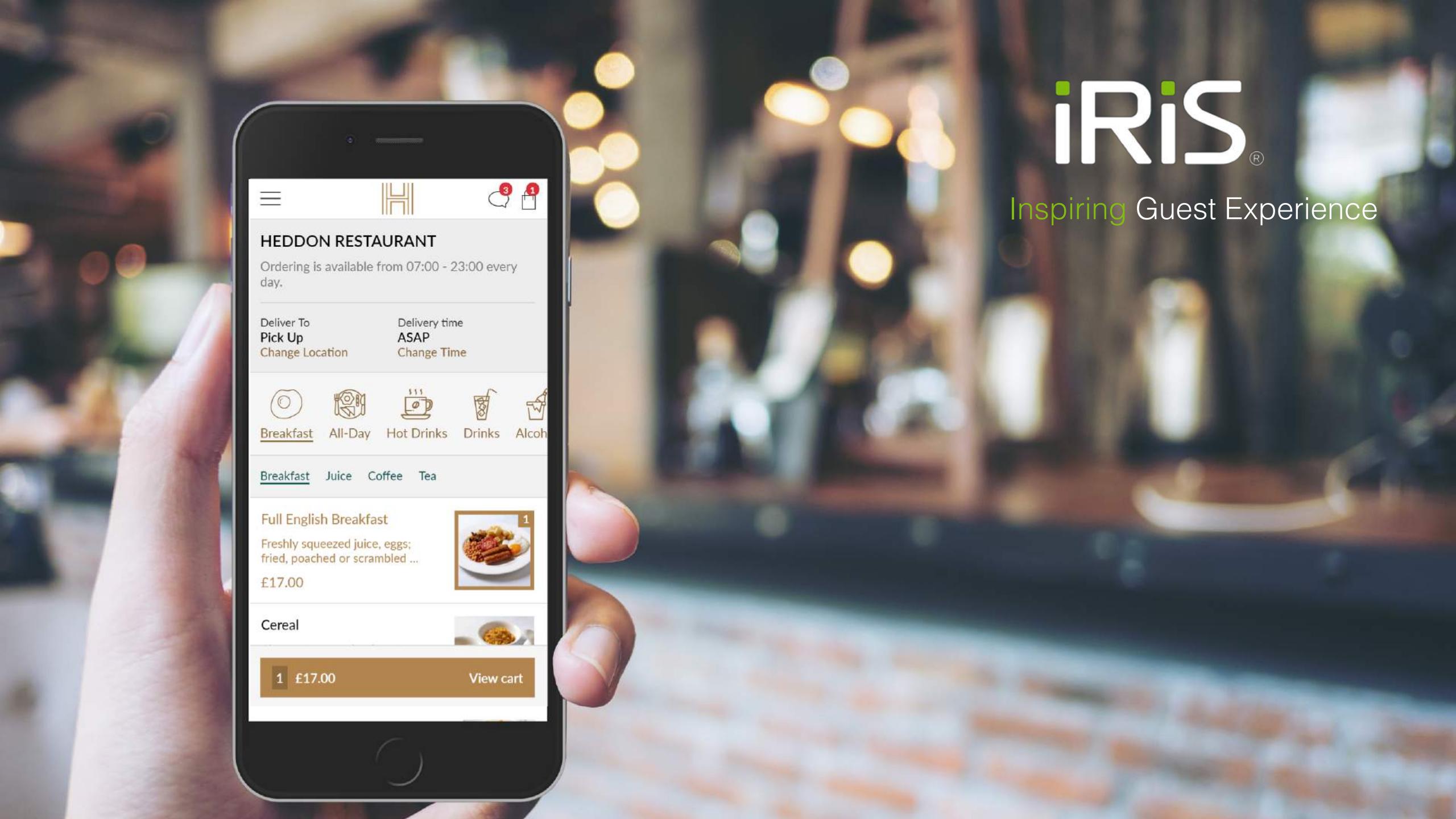
My In-Room Dining Story...



In-Room Dining – The Facts

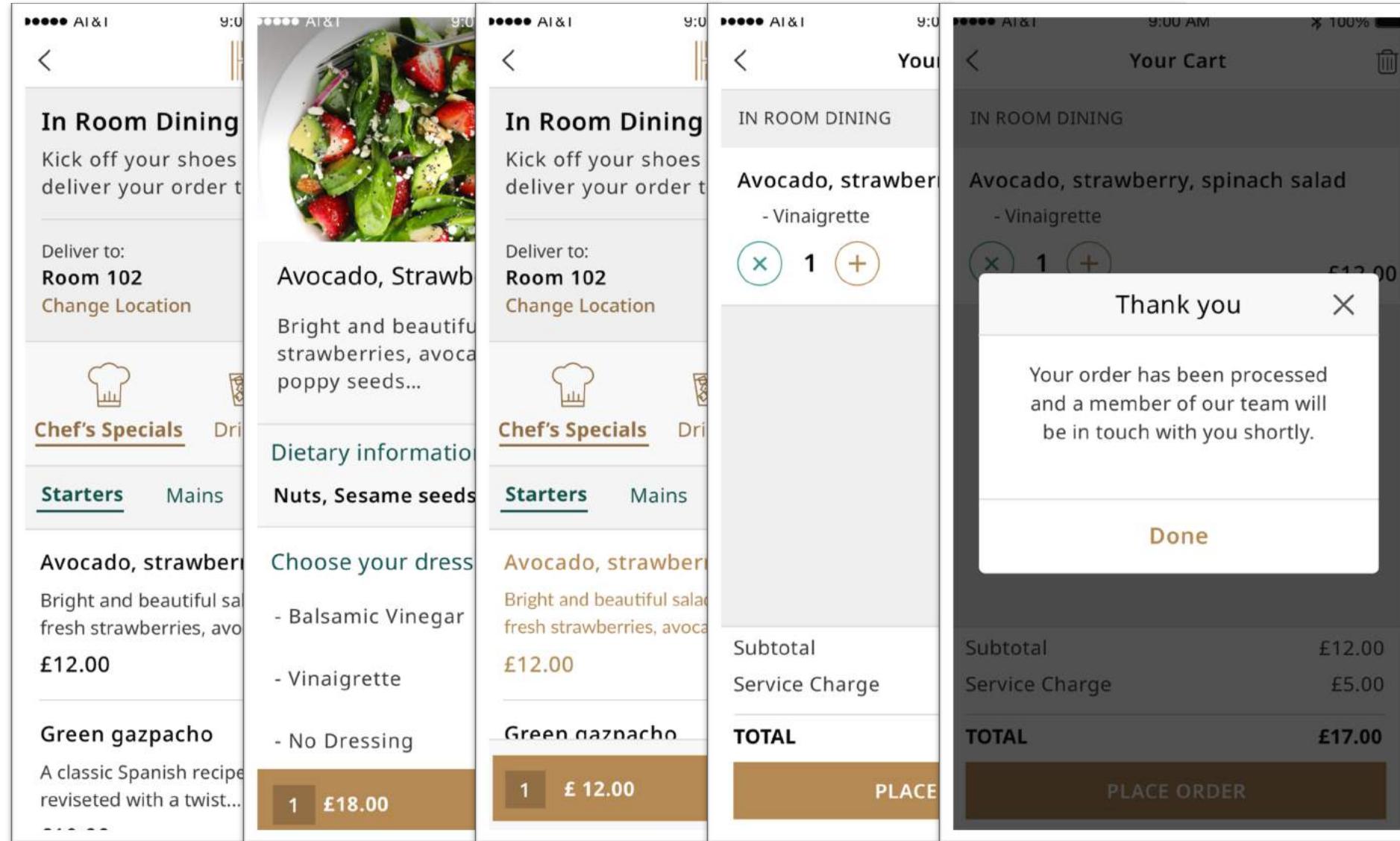


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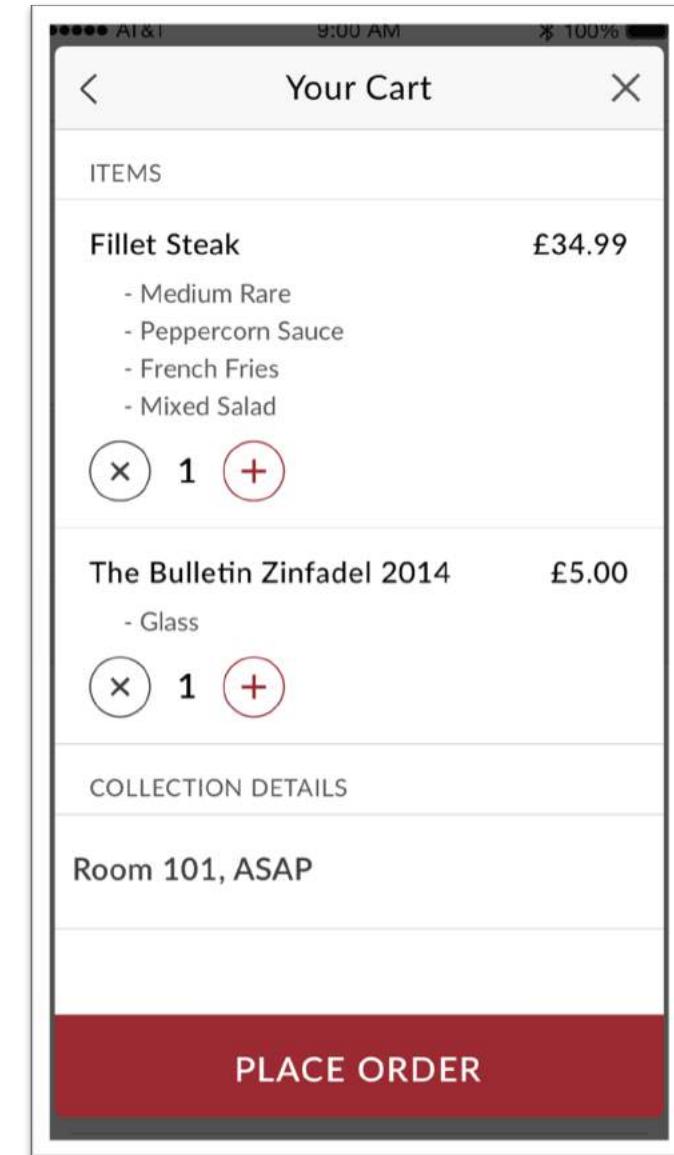
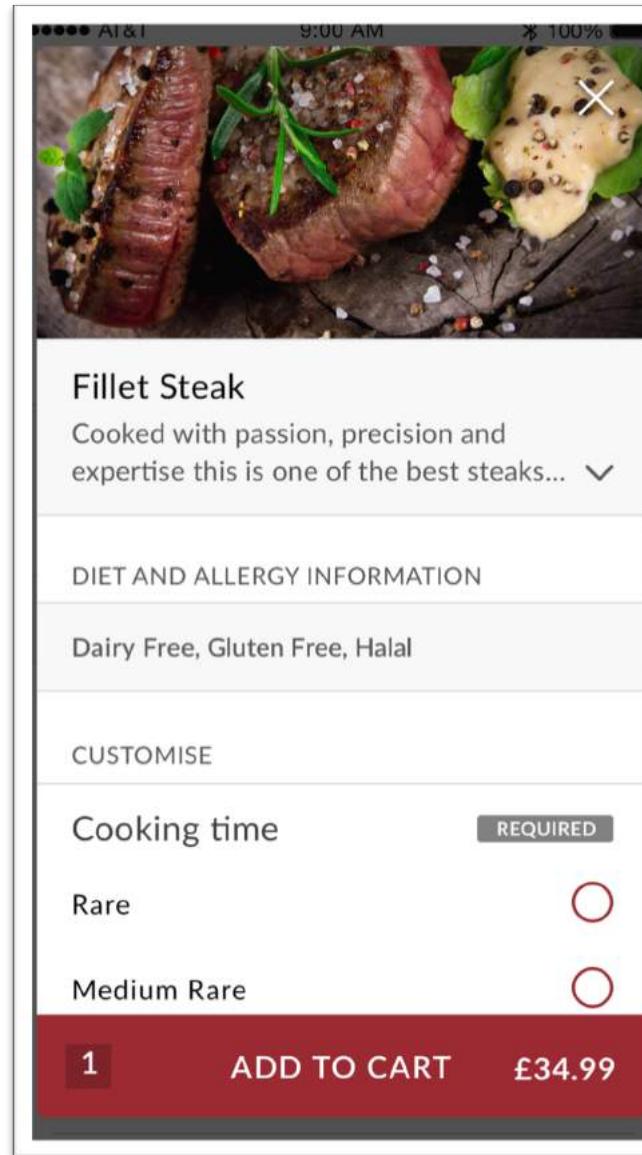
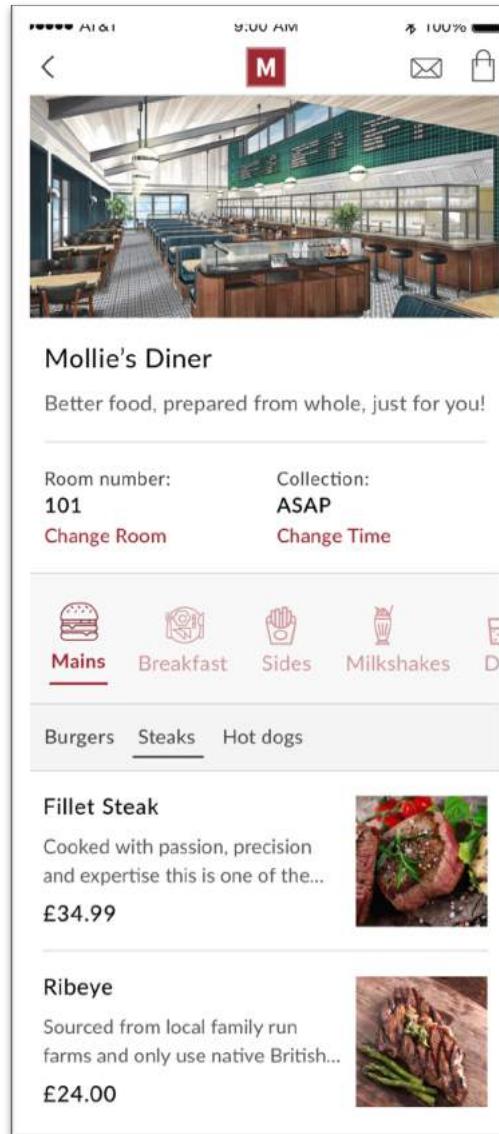
iRiS®

Inspiring Guest Experience



The screenshots show the flow of placing an order:

- Step 1: Order Selection**
The user is in the 'In Room Dining' section, selecting the 'Avocado, Strawberry' salad. The item is described as 'Bright and beautiful salad with fresh strawberries, avocado and poppy seeds...'. The price is £12.00. The user has the option to 'Change Location'.
- Step 2: Dressing Selection**
The user is choosing a dressing for the salad. Options are 'Choose your dressing': - Balsamic Vinegar and - Vinaigrette. The price for the salad remains £12.00.
- Step 3: Cart View**
The item is added to the cart. The cart summary shows 'Avocado, strawberry' with a quantity of 1 and a price of £12.00. The user can 'Change Location' or 'Place Order'.
- Step 4: Confirmation**
A 'Thank you' message is displayed, stating: 'Your order has been processed and a member of our team will be in touch with you shortly.' The user can 'Done' the process or 'Place ORDER'.





THE RITZ-CARLTON®



Imagine More...

