Effective compliance and regulation services play a vital role in ensuring the future growth and continued prosperity of governments, as well as impacting public safety.

Oracle Community Development is a purpose-built, cloud-native solution designed to modernize your community development service processes with extensible, reliable, easy to use technology.

Solution Overview
Common to modern government and the strategic vision of Oracle, is the ability to provide a single, mission- and business-critical Oracle Cloud architecture. All of Oracle’s business applications - HR, Financials, Customer Service and Community Development - are built on the same Oracle Cloud architectural framework, where common business and architectural service components (infrastructure, platform, and applications services) can be shared across the enterprise.

This unified architecture and the derivative benefits of this standardized approach (a common core framework to develop, deploy, upgrade and apply the latest updates to the city’s highest profile applications), saves time so your IT professionals can focus on your critical business needs and optimizes your IT investments.

On Your Modernization Journey, Oracle Provides...

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Easy to Use

**Web-based application intake**
Go beyond the counter, with responsive application intake forms that the public can submit from anywhere, on any device.

**Guided experience for the public**
Easy to use question and answer interfaces guide the user to the right application to complete, the first time.

**Maps provide context, across solution**
Provide consistent geospatial context with maps provided consistently and thoughtfully across all areas of the system.

**Drag-and-drop tools make hard work easy**
Simplify complex tasks like designing application intake forms and defining approval workflows with powerful agency staff tools.

**Digital Assistants provide always-on service**
Enable members of the public to explore, research, and initiate transactions with helpful chatbots.

**Capture applicant responses to agency requests**
Structured web-reply forms capture the response from public users to your requests for information, without e-mail or copy / paste.

**Mobile Applications**
While the solution is responsive and usable on any device, mobile applications built specifically for Inspectors and Municipal Code Officers optimize productivity in the field.

Learn more about our easy to use, reliable, extensible technology

*Oracle Community Development Cloud*
Reliable

Role-based worklists
Agency staff are presented with personalized lists comprised of their assigned tasks or work, making it easy to be productive and keep work moving.

Role-based security
Each user has access to the data and activities they need, and not what they don't.

Online and in-person payments
Collect payments online or in-person, using desired payment methods.

ERP Integration
Integrated to Oracle and third-party ERP systems to ensure financial control.

Conditions Framework
Set lock, hold, or notice conditions across all product capabilities, to ensure work happens when it should, and halts when needed.

Respond to Change
Introduce new or make changes to existing record types, intake forms, approval workflows, fee schedules, and more.

Automated, where you need it most

Learn more about our easy to use, reliable, extensible technology

Oracle Community Development Cloud
Extensible

Guided Record Type Designers
Designing your intake forms establishes your record structure. Optimized for each solution area, with ready to use fields, or build your own.

Configurable Fees
Easy to use tool to define simple and complex fee types

Communication Framework
Templates streamline outbound communication across channels

Property Information
Configure referenced master address, parcel, and owner data

Business Rules Framework
Define your own events and conditions to drive system action

Configurable Workflow
Define your review and approval processes with a drag and drop visual experience

Comments Framework
Quick access to frequently used comments

Related Transactions
Automatically and manually link relevant transactions

Fully REST-based
Powerful integration with REST APIs and adapters

Productized Integration
Remove the technical complexity of common integrations, including ESRI for maps and location information and BlueBeam for digital plan review

To learn more about the Oracle Community Development Cloud, please visit https://www.oracle.com/industries/public-sector/solutions/community-development/