

Community Development

ORACLE

Effective compliance and regulation services play a vital role in ensuring the future growth and continued prosperity of governments, as well as impacting public safety.

Oracle Community Development is a purpose-built, cloud-native solution designed to modernize your community development service processes with extensible, reliable, easy to use technology.

Solution Overview

Common to modern government and the strategic vision of Oracle, is the ability to provide a single, mission- and business-critical Oracle Cloud architecture. All of Oracle's business applications - HR, Financials, Customer Service and Community Development - are built on the same Oracle Cloud architectural framework, where common business and architectural service components (infrastructure, platform, and applications services) can be shared across the enterprise.

This unified architecture and the derivative benefits of this standardized approach (a common core framework to develop, deploy, upgrade and apply the latest updates to the city's highest profile applications), saves time so your IT professionals can focus on your critical business needs and optimizes your IT investments.

On Your Modernization Journey, Oracle Provides...

A Full Government Cloud Applications Suite

Compliance and Regulation

Customer Experience

Enterprise Resource Planning

Human Capital Management

Purpose Built for Compliance and Regulation

Permit and Inspections

Planning and Zoning

Code Enforcement

Business Licensing

Infused with the Latest Cloud Technology

Mobile

Analytics

Artificial Intelligence

Digital Assistants

Easy to Use

Web-based application intake

Go beyond the counter, with responsive application intake forms that the public can submit from anywhere, on any device

Guided experience for the public

Easy to use question and answer interfaces guide the user to the right application to complete, the first time

Digital Assistants provide always-on service

Enable members of the public to explore, research, and initiate transactions with helpful chatbots

Mobile Applications

While the solution is responsive and usable on any device, mobile applications built specifically for Inspectors and Municipal Code Officers optimize productivity in the field

Maps provide context, across solution

Provide consistent geospatial context with maps provided consistently and thoughtfully across all areas of the system

Drag-and-drop tools make hard work easy

Simplify complex tasks like designing application intake forms and defining approval workflows with powerful agency staff tools

Capture applicant responses to agency requests

Structured web-reply forms capture the response from public users to your requests for information, without e-mail or copy / paste

**Delightfully easy to use
for agency staff and the public**



*Learn more about our easy to use,
reliable, extensible technology*
Oracle Community Development Cloud



Reliable

Role-based worklists

Agency staff are presented with personalized lists comprised of their assigned tasks or work, making it easy to be productive and keep work moving

Role-based security

Each user has access to the data and activities they need, and not what they don't

Online and in-person payments

Collect payments online or in-person, using desired payment methods

ERP Integration

Integrated to Oracle and third-party ERP systems to ensure financial control

Conditions Framework

Set lock, hold, or notice conditions across all product capabilities, to ensure work happens when it should, and halts when needed

Respond to Change

Introduce new or make changes to existing record types, intake forms, approval workflows, fee schedules, and more

Automated, where you need it most



*Learn more about our easy to use,
reliable, extensible technology*
Oracle Community Development Cloud



Extensible

Guided Record Type Designers

Designing your intake forms establishes your record structure. Optimized for each solution area, with ready to use fields, or build your own.

Configurable Fees

Easy to use tool to define simple and complex fee types

Communication Framework

Templates streamline outbound communication across channels

Property Information

Configure referenced master address, parcel, and owner data

Business Rules Framework

Define your own events and conditions to drive system action

Configurable Workflow

Define your review and approval processes with a drag and drop visual experience

Comments Framework

Quick access to frequently used comments

Related Transactions

Automatically and manually link relevant transactions

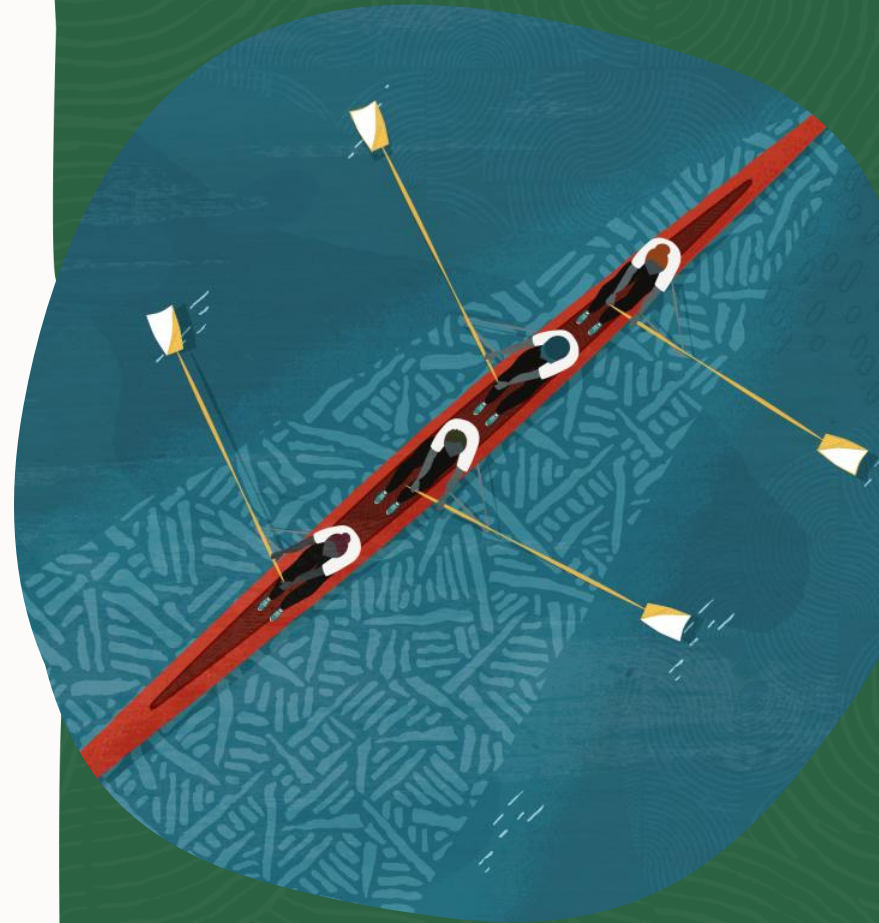
Fully REST-based

Powerful integration with REST APIs and adapters

Productized Integration

Remove the technical complexity of common integrations, including ESRI for maps and location information and BlueBeam for digital plan review

A common platform configured by agency staff, not IT



To learn more about the Oracle Community Development Cloud, please visit <https://www.oracle.com/industries/public-sector/solutions/community-development/>

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