

Oracle Commerce Cloud Advanced Technical User Training

Looking for a deep dive into your new Oracle Commerce Cloud (OCC) application but not sure how to begin? Need a refresher on best practices for extending the application? Interested in utilizing some of the newly released features in your cloud application? The Commerce Advanced Technical User Training provides a comprehensive review of the standard approaches to extending and configuring OCC in an engaging class at your location.

WHAT DOES THE ADVANCED TECHNICAL USER TRAINING LOOK LIKE?

Two of our seasoned consultants will travel to your site to deliver the Advanced Technical User Training for up to 20 members of your team. The sessions last 4 days and your team will be hands-on in the application during the training to maximize the uptake of the material. The training covers the latest, standard OCC B2B and B2C features and functions and how to implement, extend, and maintain them.

THE ADVANCED TECHNICAL USER TRAINING COVERS:

Introduction and overview

- OCC implementation architecture overview
- Using JavaScript within OCC

Managing code and developer tools

- Managing code between environments
- Design code utility
- Inventory

Integration approaches

- Server Side Extensions (SSEs)
- Oracle Integration Cloud (OIC)
- Middleware

Developing and extending widgets

- Widget extension design
- Implementing widget extensions
- Troubleshooting

Working with Application Programming Interfaces (APIs)

- REST
- OCC endpoint conventions
- Endpoint security
- Search API

Webhook configuration and usage

- Event webhooks
- Function webhooks
- External promotions

Working with layouts

Working with themes and Leaner Style Sheets (Less)

Managing inventory locations

Extending OCC objects

- Custom properties for:
 - Shopper profiles
 - Orders
 - Cart items
 - Organizations (B2B)

Payment and tax configurations and integrations

Shipping

- Internal shipping methods
- External shipping methods

Customizing the agent console

ENGAGE THE EXPERTS

Quickly get the most out of your Oracle investment by engaging the experts:

- **Leading Expertise:** Oracle's own experts provide thought leadership for the Oracle Commerce Cloud product.
- **Broad Coverage:** Our experts understand the complexities of omnichannel commerce.
- **Global Scale:** 100+ Commerce dedicated consultants.

WHAT IS INCLUDED?

The training includes features and functions most relevant to developers, system architects, system administrators, web developers, and security specialists.

In addition, we will provide a Training Overview Document that provides a summary of the topics covered in the training with screenshots and annotations of the material covered.

HOW ARE WE DIFFERENT?

Count on Oracle's Commerce Consulting proven approach to delivering the most up-to-date training, based on our knowledge of end-to-end, integrated business processes, applications, and technology. With Oracle, you get seasoned consultants who have experience with a variety of commerce contexts.

The Consulting team is focused exclusively on Oracle Commerce products and Oracle Technologies, and we have the experts that others turn to for leading practices in Commerce, and Oracle hardware and software implementations. We know how to best optimize your investment in Oracle Commerce products and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

GETTING STARTED

Leverage Oracle's methods, tools, and extensive experience across diverse commerce sectors and geographies. Working with Oracle's Retail Consulting allows us to provide you with a unified conduit to commerce experts in Development, Support, and Global Delivery, having the entire Oracle team behind your success. To learn more, contact your local Oracle Sales or Consulting representative.

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Integrated Cloud Applications & Platform Services

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