Oracle Commerce Cloud Requirements and Design

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Retail

Are you starting an Oracle Commence Cloud (OCC) project and could use expert guidance as you plan your project and design your solution? Do you want a **design that incorporates best practices for your storefront and integrations while reducing risk**? The OCC Requirements and Design Service was created to address these needs and more. This offering provides an opportunity to rapidly engage the Oracle Commerce Consulting team to help you maximize your OCC investment.

WHAT IS A REQUIREMENTS AND DESIGN SERVICE?

This service will engage the Oracle Commerce Consulting team to define your OCC design and implementation plan based on your requirements and customizations. Over the course of 6 weeks, we will help you take advantage of the latest OCC features, optimize your User Interface (UI) design, and create an implementation timeline.

WHAT IS THE VALUE OF A REQUIREMENTS AND DESIGN SERVICE?

A thorough and well-informed requirements definition process is critical to ensuring an on-time, on-budget site launch. When you engage Oracle Commerce Consulting to define and execute your requirements definition, and design, you get access to seasoned, knowledgeable advice.

WHAT'S INCLUDED IN THE REQUIREMENTS AND DESIGN SERVICE?

The package starts with your completion of our Requirements Questionnaire and a kickoff call to make introductions, and review the engagement scope, objectives and timelines. This process includes:

- **Requirements Discovery Workshop:** Three-day Requirements Discovery Workshop at your offices to review OCC capabilities and requirements, including the following topics:
  - OCC Overview
  - Existing Site Review
  - Branding and User Interface (UI) Review
  - Product Catalog
  - Pricing
  - Customer Profile
  - Orders, Fulfillment and Returns
  - Payments and Tax
  - Customer Service
  - Integrations

ENGAGE THE EXPERTS

Quickly get the most out of your Oracle investment by engaging the experts:

- **Leading Expertise:** Oracle's own experts provide thought leadership for the Oracle Commerce Cloud product.

- **Broad Coverage:** Our experts understand the complexities of omnichannel commerce.

- **Global Scale:** 100+ Commerce dedicated consultants.

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- **Requirements Summary Document:** Create an OCC Requirements Summary Document listing the requirements captured during the Requirements Discovery Workshop, further finalize and deliver.

- **UI Design:** Create templates, specifications for your site and OCC platform. Produce annotated, interactive wireframes to provide a prototype of site's UI, alternative states for each template Creative Compositions.

- **Technical Design:** Document a High-Level Design document your future site's technical architecture. The document will include component architecture diagram; description of key interfaces, integrations and data feeds; Data entity and attribute definition for your product, pricing, inventory and customer data.

- **Implementation Planning:** Oracle's experts will assemble a high-level plan to inform the next step in your implementation. The plan will include phases, high-level tasks, durations and key dependencies to implement. Also, definitions of key project roles and responsibilities for the implementation phase.

GETTING STARTED

Leverage Oracle's methods, tools, and extensive experience across diverse commerce sectors and geographies. Working with Oracle's Commerce Consulting provides you with a unified conduit to commerce experts in Development, Support, and Global Delivery, having the entire Oracle team behind your success. To learn more, contact your local Oracle Sales or Consulting representative.

HOW ARE WE DIFFERENT?

Count on Oracle Commerce Consulting's proven approach to delivering end-to-end, integrated business processes, applications, and technology. With Oracle, you get leading-practices project and program management, and the capabilities to deliver quality projects on time and within budget.

The Commerce Consulting team is focused exclusively on Oracle Commerce products and integrations, and we have the experts that others turn to for their commerce needs. We know how to best optimize your investment in Oracle Commerce products and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

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Integrated Cloud Applications & Platform Services

Oracle is committed to developing practices and products that help protect the environment