

Oracle Retail Order Management & Order Broker Consulting Advisory

Are you new to the Oracle Retail Order Management & Order Broker Systems and you're not sure how to approach your implementation? Could you use assistance in capturing your business requirements to ensure that hardware needs are met and optimal configuration is achieved? Oracle Retail Order Management & Order Broker Consulting Advisory allows you to **leverage expert knowledge of your Oracle systems, capture all of your business requirements and configure your systems for maximum performance and functionality by implementing proven retail best practices.** Your consulting engagement will consist of interactive sessions designed to ensure that all of your business procedures are successfully implemented through detailed setup and configuration, allowing you to perform your daily operations in a timely, error free manner.

WHAT IS CONSULTANT ADVISORY?

Oracle's Retail Implementation Consultants will guide you through each phase of your implementation process from hardware evaluation, project plan review and execution, integrating with outside systems, application setup, system configuration and testing, developing and delivering end user training, crating internal process documentation and more. Following the capture of your business requirements during your initial discovery phase, your consultant will work with you to plan an approach for successful implementation by applying expert experience in executing industry best practices and strategies.

WHAT IS THE VALUE OF CONSULTANT ADVISORY?

Implementing new systems and changes to your business processes can seem like an overwhelming task without the right approach. Where do you start, and how do you lay the correct foundation from the very beginning of the process to ensure that your applications are launched successfully? Your Oracle Implementation Consultant knows the answers to those questions and will provide you with the necessary tools to avoid common issues, streamline the process, put your mind at ease and guarantee success.

KEY FEATURES

- Expert knowledge in system implementation through retail best practices and strategies
- Guidance in designing your hardware footprint
- Detailed project plan review and suggestions for success
- Step-by-step guidance of setup and configuration
- Provide actionable recommendations to improve the usability and customer experience of your systems

Key advisory topics include:

- Analyzing your business requirements and processes to work with you in developing the correct approach
- Evaluation of your hardware needs to ensure that your systems are working at peak performance
- Review of your implementation project plan to provide suggestions and avoid common roadblocks
- Aiding you in system integrations and application configurations

HOW IS CONSULTING ADVISORY CONDUCTED?

Our process is comprised of the following steps, designed to get meaningful, actionable results:

EXPERT GUIDANCE

- Following the discovery phase of your project, your Oracle Consultant will review your business requirements and make recommendations for hardware needs.
- A detailed review of your project plan will be conducted to ensure that all phases of implementation are executed successfully.
- Your consultant will address identified gaps and suggest alternative approaches to meet your business needs.

CONSULTING DELIVERABLES

- Oracle will provide you with up to 80 hours of assistance related to your implementation of Oracle Retail Order Management and Order Retail Order Broker cloud services.
- You'll receive general assistance and advisory through the entire process from discovery through system launch and post launch phases.

GETTING STARTED

Leverage Oracle's methods, tools, and extensive experience across diverse retail sectors and geographies. Working with Oracle's Retail Consulting provides you with a unified conduit to retail experts in Development, Support, and Global Delivery, having the entire Oracle team behind your success. To learn more, contact your local Oracle Sales or Consulting representative.

ENGAGE THE EXPERTS

Our Implementation Consulting Team is seasoned and specialized in the online retail sector. We keep our finger on the pulse of how consumer expectations are changing to make sure we can make the best recommendations of how to get guarantee customer satisfaction.

- Specialists that understand the challenges of the online retailer and what consumers are expecting from online experiences
- Omnichannel experts who understand retailing end-to-end and can help you achieve your omnichannel goals
- Experienced across Business to Business (B2B) and Business to Consumer (B2C) verticals

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Integrated Cloud Applications & Platform Services

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