

Oracle Linux Extended Support

Operating system upgrades can be lengthy and complex projects. While preparing to upgrade, our customers may need support for an extended time beyond normal production support. Oracle is extending its Oracle Linux software release lifecycle to enable customers to stay on their current version for a longer time.

Control your operating system upgrade strategy

Oracle Linux Premier Support for releases 5, 6, 7, 8, and 9 is available for ten years after their release date. After that, support may be extended for additional years with Oracle Linux Extended Support, followed by Lifetime Sustaining Support. Visit “[Lifetime Support Policy: Coverage for Oracle Linux and Oracle VM](#)” document for the support period of respective Oracle Linux releases.

During this extended lifecycle period, customers benefit from continued updates to their current release. By extending the lifetime of existing deployments, customers can plan their upgrades to newer Oracle Linux releases with greater flexibility. For those Red Hat Enterprise Linux and CentOS Linux customers who are considering migration to Oracle Linux, they too can maintain their investments while enjoying increased value and cost-effective support.

What customers can expect?

Oracle Linux releases eligible for Oracle Linux Extended Support will receive Oracle Linux Premier Support limited to the following:

- Unlimited service requests. Service request assistance also includes, but is not limited to, support topics as provided in the [Scope of Coverage](#) document.
- Oracle Linux Extended Support also includes support for existing customer Red Hat Enterprise Linux (RHEL) or CentOS installations. For CentOS installations, Oracle will only support systems that are based on CentOS Linux, not CentOS Stream. Support for RHEL and CentOS is limited to the packages and versions provided on the Oracle Linux installation media and the topics identified in the [Scope of Coverage](#) document. All security and bug fix errata will be Oracle Linux binaries. However, such binaries are fully compatible and will work without any reinstallation or other coding changes.

Related services

Support services for Oracle Linux

- [Oracle Linux Support](#)
- [Oracle Premier Support for Systems](#)
- [Oracle Cloud Infrastructure](#)

Supported hardware

Visit Oracle Linux [Hardware Compatibility List \(HCL\)](#)

Related products

- [Oracle VM VirtualBox](#)
- [Oracle Enterprise Manager](#)
- [Oracle Engineered Systems](#)

- Access to patches and fixes for critical security errata and select high-impact critical bug fixes. These updates will be limited to the packages listed on the [inclusion list](#).
- Access to certain security patches that may be applied while your supported systems are operating and that do not require a system reboot.
- 24x7 access to [My Oracle Support](#), including the ability to log service requests online.
- 24x7 access to the Oracle [Unbreakable Linux Network](#) to access the patches and updates

Oracle Linux Extended Support does not include:

- New hardware certification
- Backport of fixes

Customers that migrated from Red Hat Enterprise Linux ELS (Extended Life Cycle Support) may need to remove the ELS packages or perform a forced update to use the packages from corresponding Oracle Linux Extended Support channels.

For more information, read [Oracle Open Source Support Policies](#).

Pricing

The pricing metric definitions are available in the [Oracle License Definitions and Rules Booklet](#). Visit [Oracle Linux Support and Oracle VM Support Global Price List](#) for pricing details.

Oracle Linux Extended Support on third-party hardware and third-party clouds:

Oracle Linux Extended Support is available at the following rates:

- Year 1 after Premier Support ends: Premier subscription fee plus 10%
- Year 2 (and later, as applicable) after Premier Support ends: Premier subscription fee plus 20%

Oracle Linux Extended Support on Oracle hardware:

Oracle Linux Extended Support fee is an uplift over the customer's base support offering for the hardware, either Premier Support for Systems or Premier Support for Operating Systems. There may be exceptions for certain Oracle Engineered Systems. Visit [Oracle Hardware and Systems Support Policies](#) for details.

Oracle Linux Extended Support on Oracle Cloud Infrastructure:

Oracle Linux Extended Support, like Oracle Linux Premier Support, is included with any Oracle Cloud Infrastructure subscription.

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