

ORACLE
Energy and Water



BEYOND METER TO CASH

ORACLE ENERGY AND WATER
SOLUTIONS WITH ABJAYON'S
ACCELERATOR PACKS

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AGENDA

ABJAYON'S VAST GLOBAL EXPERIENCE IMPLEMENTING METER TO CASH AND GRID SOLUTIONS USING ORACLE TECHNOLOGIES GIVES US A UNIQUE POSITION TO SHARE VALUABLE INSIGHTS.

01

ABJAYON'S 25 MILLION SMART METER JOURNEY

25 MILLION SUCCESS STORIES

02

ABJAYON'S ORACLE ENERGY AND WATER ACCELERATOR INCLUDE CCS, WACS, OFSC AND ERP, ALL PRE-INTEGRATED FOR NORTH AMERICAN WATER UTILITIES

ACCELERATED BEST PRACTICE WAY

03

TRANSFORMER LOAD MANAGEMENT, LOPAD AGGREGATION MANAGEMENT ETC

GRID RESILIENCE USING METER DATA

04

OPERATIONS HAVE AREAS OF IMPROVEMENT

MAKING AI WORK WITH METER DATA

01

01

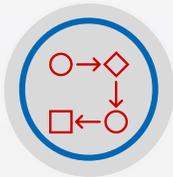
25 M SUCCESS STORIES



Abjayon Inc, founded by former Oracle Energy and Water leaders.



Brings deep level of expertise in implementing Oracle Energy and Water's
CUSTOMER and GRID solutions.



End to end customer, meter
and M2C **business
process
re-engineering** for
large utilities



**Over 25 million
Smart Meters** in
AMI implementations for
electric and water utilities
across Europe, Middle East
and Asia



Managed smart meters by
rolling out **16 Head-
end systems
integrations** of
different standards



Outage Management,
Distribution Management,
asset management and
Smart Grid
Implementations for large
utilities



Expanded our workforce to
become a **300+**
member team

Abjayon for utilities

GLOBAL EXPERIENCE . GLOBAL PRESENCE . END TO END COVERAGE



02

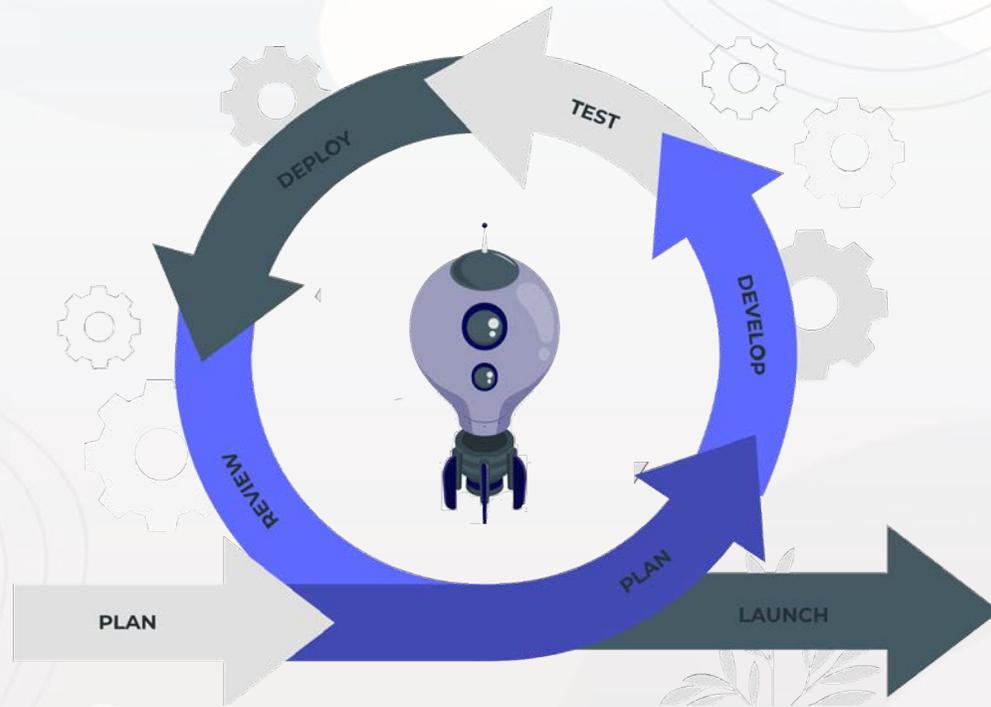
02

MINDFUL ADOPTION OF BUSINESS CHANGE



SCALING SYSTEMS FOR UNIQUE NEEDS

FAST PACED VS MINDFUL



SMART METERS DISTRUPTS LOT MANY BUSINESS PROCESSES

ABJAYON ACCELERATOR FOR NORTH AMERICA

FOR CCS + WACS + OFSC + FUSION APPS

Abjayon's Oracle E&W Accelerator



Impresa CX



Impresa Insights



Transformer Load Management



Load Aggregation Management

Abjayon's Accelerator for mid-size and small utilities



Metering



Billing



Asset



Oracle Field Service Cloud



Oracle Fusion Apps



Oracle Utilities Application Framework

Customer Cloud Service, Work and Asset Cloud Service, Fieldwork and ERP



Completely developed using Smart Metering components of Oracle CCS



Pre-integrated



Widget-ised customer engagement platform



Data science driven insights for various business use cases

ABJAYON ACCELERATOR FOR NORTH AMERICA

SIMPLIFIED BUSINESS PROCESSES



A NEW SYSTEM MAY **UNLOCK IMMENSE VALUE** TO A UTILITY. IT HELPS CRUCIAL BUSINESS PROCESSES LIKE METER TO CASH, METER MANAGEMENT, AND METER READS HANDLING BUT ALSO POSES A **LOT OF CHALLENGES** IF NOT PLANNED AND IMPLEMENTED PROPERLY

MANAGING THE CHANGE

CASE STUDY: **MINDFUL ROLL-OUT** - A WATER UTILITY WENT LIVE IN 2 MONTHS AND ROLLED OUT BILLING OVER ONE YEAR MANAGING ITS BUSINESS PROCESS CHANGES SMOOTHLY

Abjayon helped manage the business change management process for new Meter to Cash and Meter Life Cycle process rollout across country



First go-live with MDMS as a data hub: 8 weeks

It helped THE UTILITY manage the change and drive it with better for better adoption

Slow billing cutover happened over 6 months helping business assimilate the changes

02

02

GRID RESILIENCE USING MDM DATA



CHECKPOINT

GRID RESILIENCE USING METER DATA



Your ideas on using Meter Data for Grid Resilience?

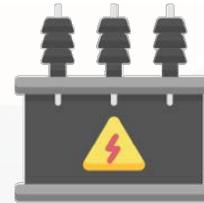
Accelerator: Transformer Load Management System

MAIN FEATURES



LOSS CALCULATION

Identify technical and non-technical losses at the source



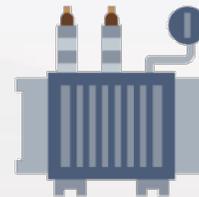
IDENTIFY STRESSED TRANSFORMERS

Identify overloaded transformers and notify commands center



UNBALANCED CURRENT AND VOLTAGE

Unbalanced current and voltage is identified, and notification is sent to command center and other applications

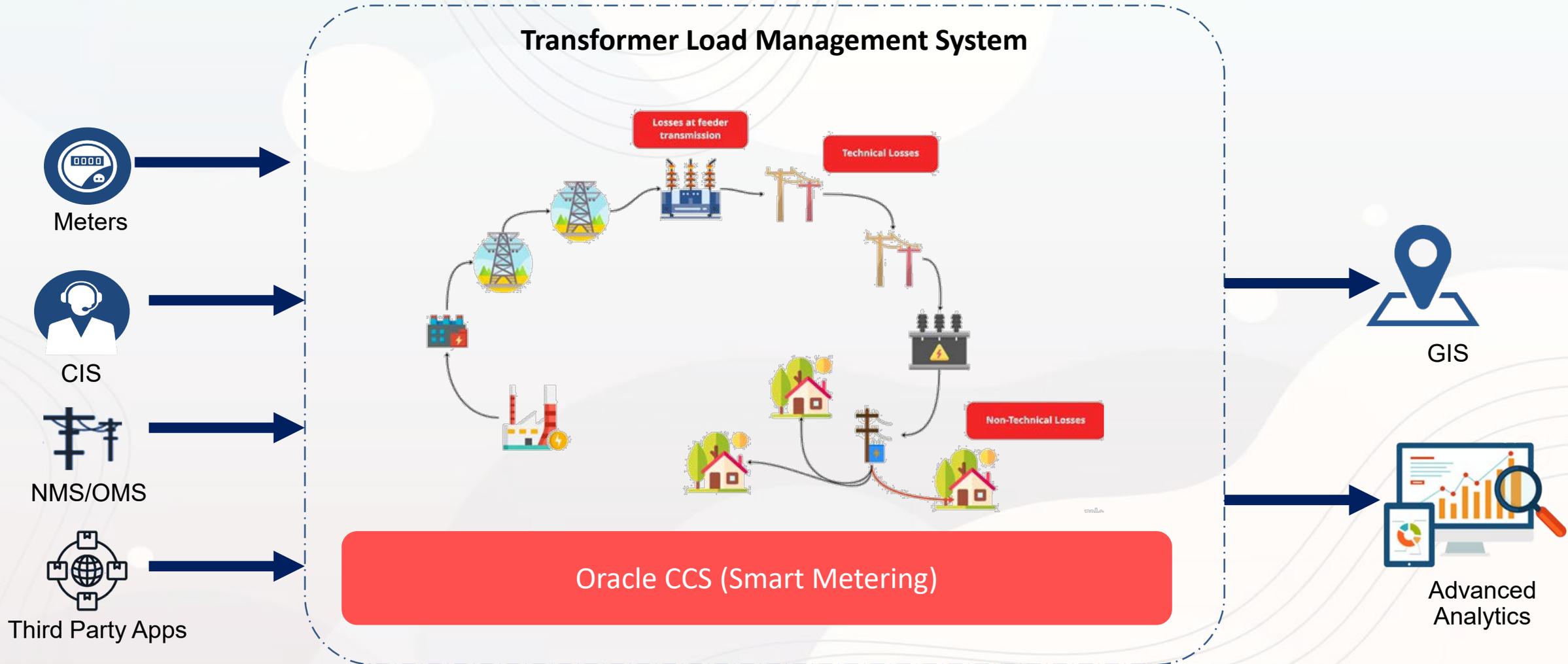


TRANSFORMER LIFESPAN CALCULATION

Calculate lifespan of transformers and feeders and perform risk assessment

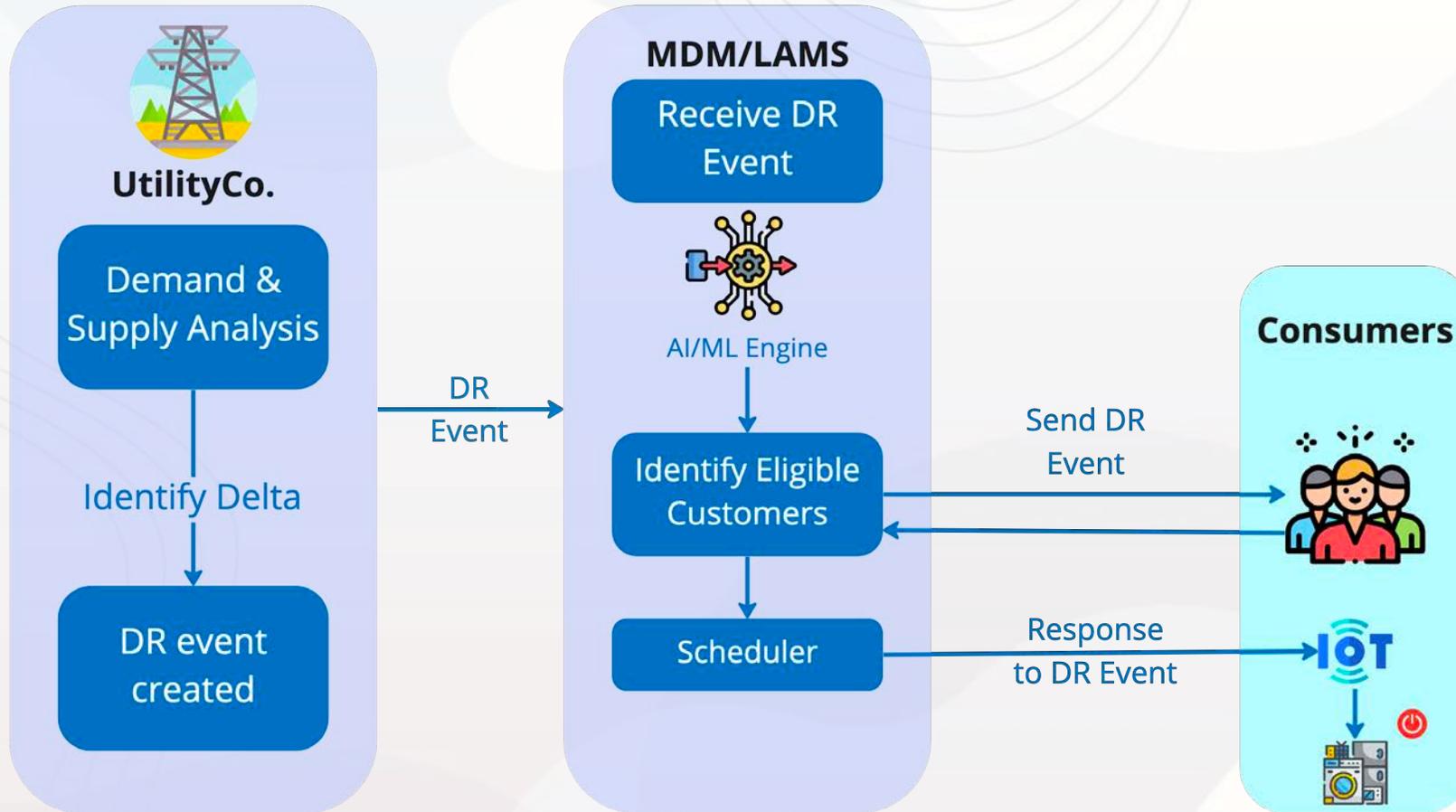
Accelerator: Transformer Load Management System

EXAMPLE: LOSS CALCULATION



Accelerator: Load Aggregator Management System

DEMAND RESPONSE USING ORACLE CCS (SMART METERING)



- ✔ Wrapper around existing MDM application
- ✔ Quick to implement
- ✔ AI/ML enabled engine to identify eligible customers
- ✔ Reduces extra generation investment
- ✔ Insights regarding trends

03

03

AI ENABLED INSIGHTS FROM METER DATA



CHECKPOINT

IS AI-ML RELEVANT TO YOU?



How many of you have ML-ML use-cases in production or in implementation?

CRITICAL BUSINESS USE CASES FOR MDM DATA

Loss Calculations

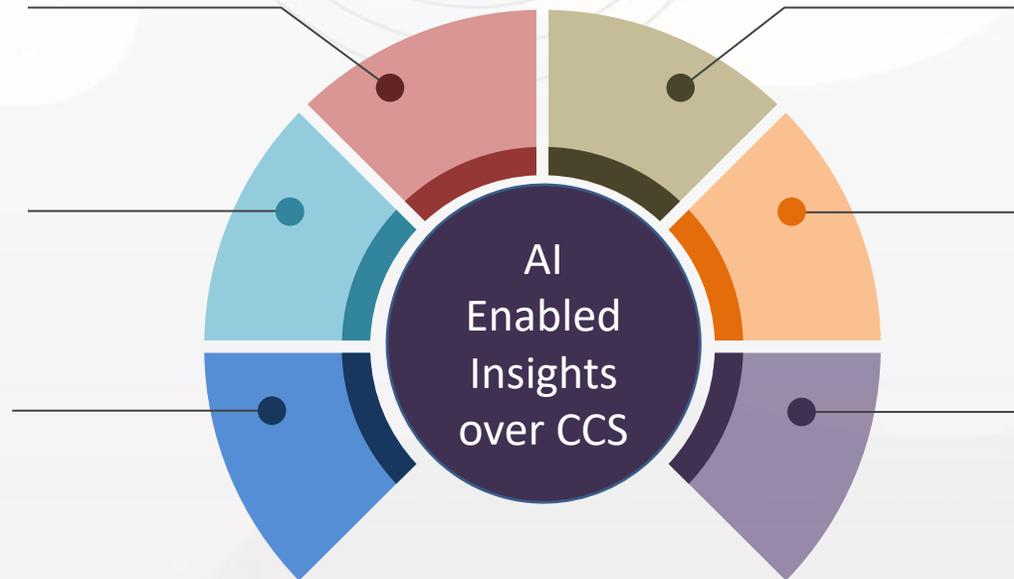
Fault Analysis Leakages

Integrated Outage Operations

Load Analysis

Smart Meter Operations

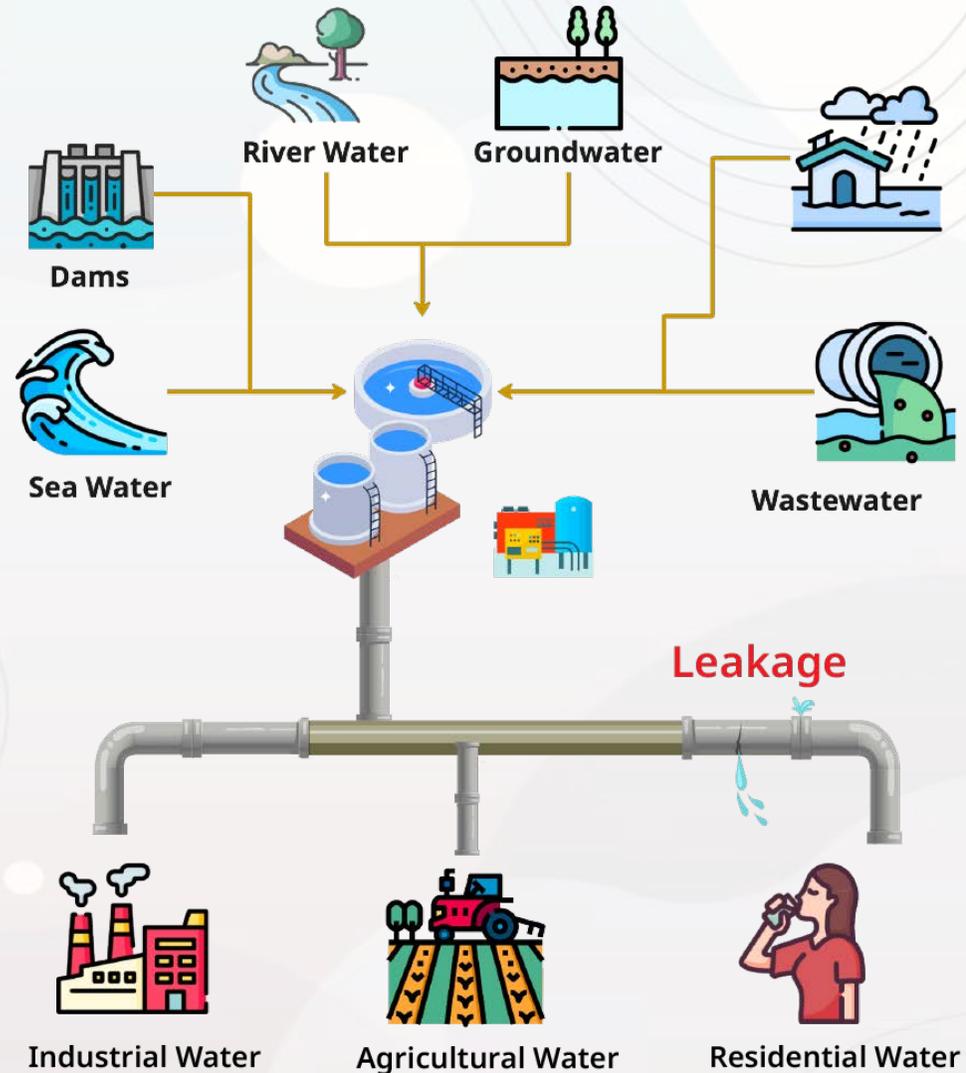
DERMS, Electric Vehicles



IMPRESA INSIGHTS PROVIDES A PEEK INTO DISTRIBUTION OPERATIONS

Use Case 1

REVENUE PROTECTION: LEAKAGES IN WATER DISTRIBUTION



✔ Data collection at various levels in the distribution grid

✔ Analysis of consumption and reporting using out-of-the-box aggregators

✔ Identify the major and minor leakages in the networks or immediate areas for attention

Use Case 2

REVENUE PROTECTION: SUSPICIOUS CONSUMPTION

FOCUSED USE CASES

1. Suspicious consumption patterns
2. Abnormal usage
3. Meter Tampering
4. Identify focus areas with largest potential theft
5. Missing Consumption Estimation using ML

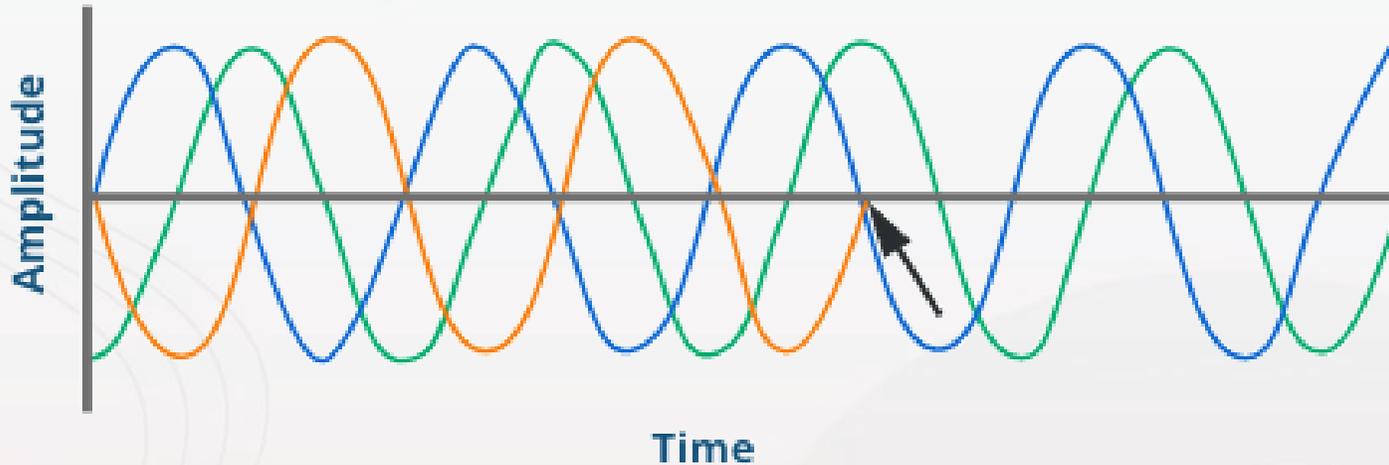
HOW IMPRESA INSIGHTS MINIMIZES THE IMPACT OF THEFT

- Impresa Insights Machine learning (ML) Algorithms detect & prevent energy theft.
- Mine and analyze large dataset based on physical characteristics of energy patterns to identify tampers like bypassing, magnetic influences, voltage anomaly, unauthorized usages.
- Special checks on unusual spikes, dips in consumption.
- Missing reads estimation by analyzing time series consumption data and by comparing similar consumers

Use Case 3

REVENUE PROTECTION : LOSING A PHASE

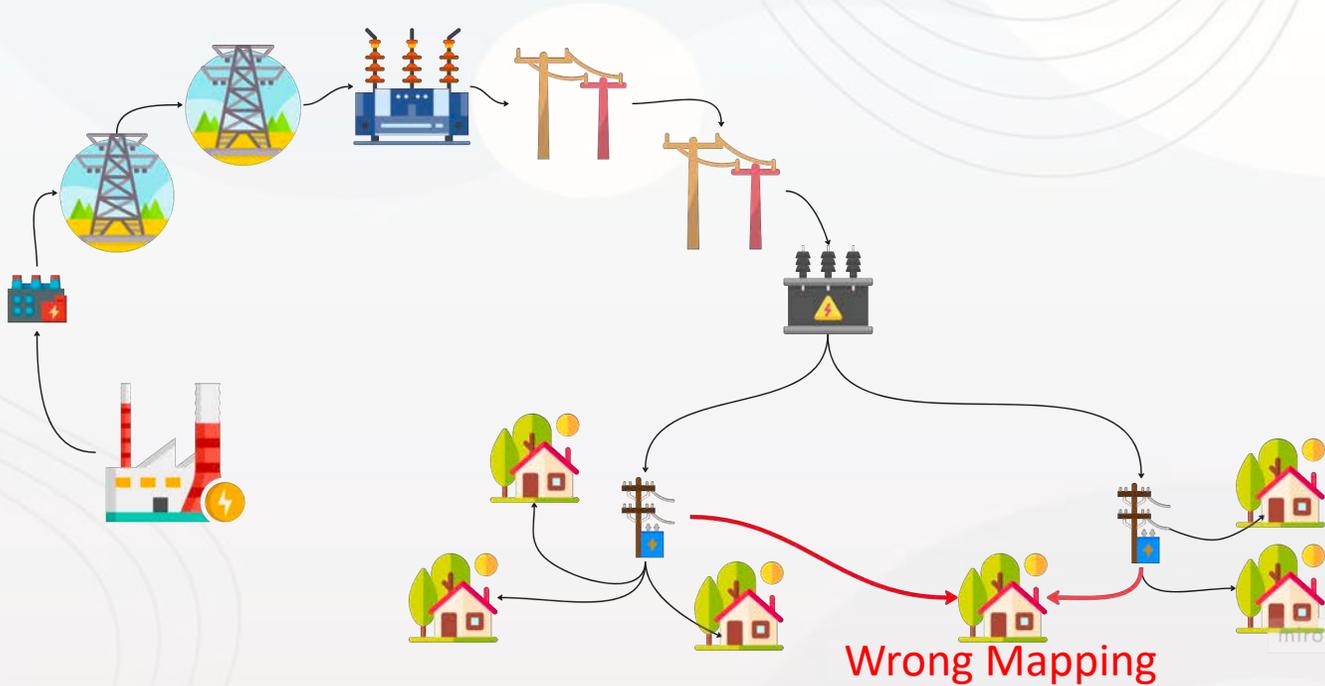
Phase Loss



- ✔ May lead to Blackouts
- ✔ An outage to single-phase consumers
- ✔ Excess heat for three-phase equipment
- ✔ Damages equipment
- ✔ Leads to an unbalanced system
- ✔ Higher reactive power and higher losses
- ✔ Instability in the power distribution system

Use Cases 3

WRONG MAPPING TO SOURCE OF ELECTRICITY SUPPLY

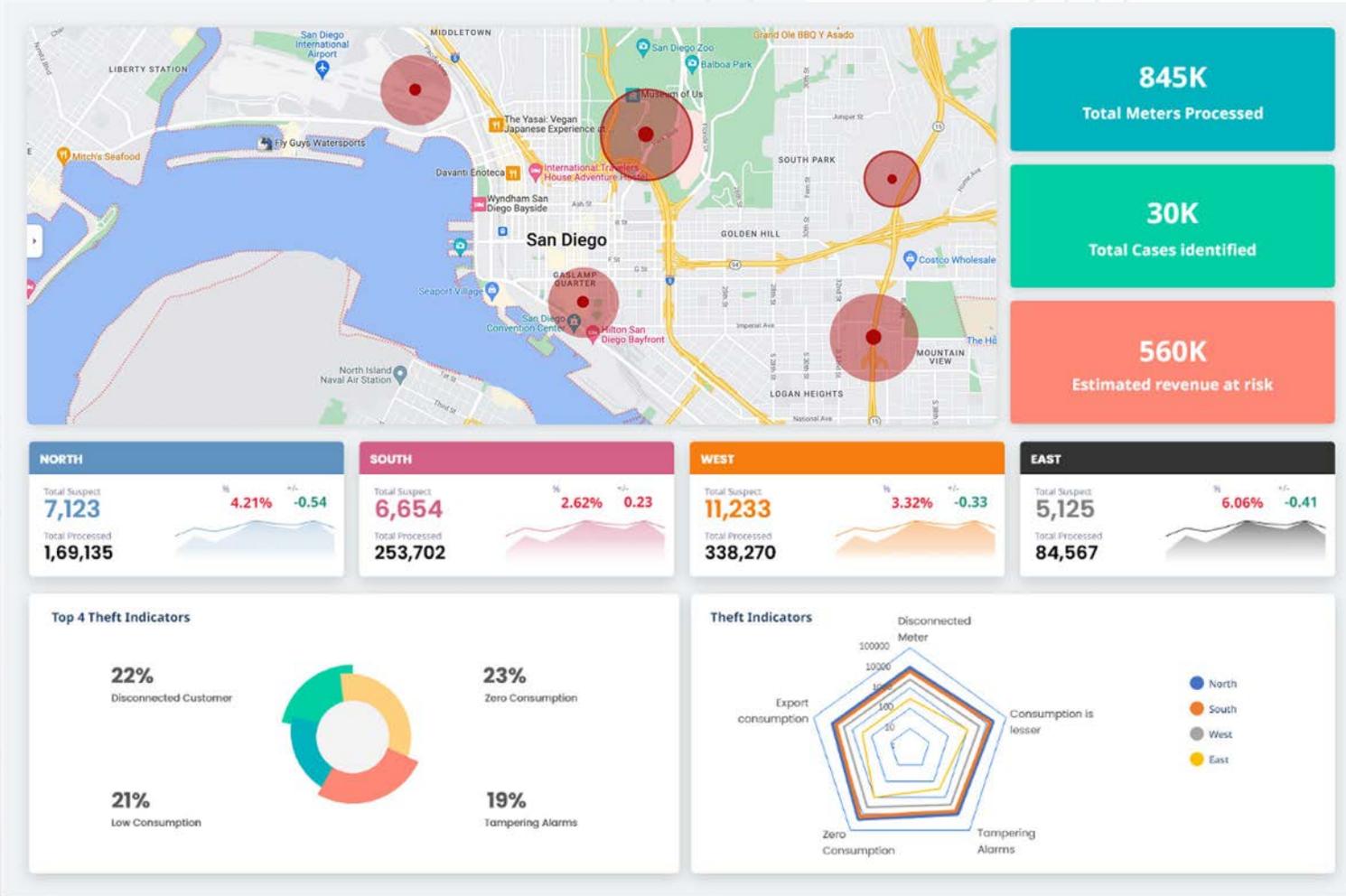


- ✓ Accurate network topology is crucial for feeder-level optimization tasks
- ✓ Enhanced monitoring grid operations
- ✓ Determine state estimations
- ✓ Identify fault location

LACK OF AN ACCURATE MAP COULD FURTHER RESULT IN SIGNIFICANT FINANCIAL PENALTIES FOR ENERGY DISTRIBUTOR

AI/ML Enabled Revenue Protection

LOSSES STORYBOARD FOR A LARGE UTILITY IN ASIA



- ✔ Provides insights into total generation and consumption
- ✔ Generation of DERMS Consumption of EV
- ✔ Map view of the penetration of DERMS and EV
- ✔ Top and least office codes

AI/ML Enabled Revenue Protection

THEFT DETECTION - DRILL DOWN

THEFT IDENTIFICATION

Displaying data for Jan 2023 West Region

Top 3

| Office Code | Total Cases |
|----------------------|-------------|
| 1009 | 313 |
| 1013 | 109 |
| 1021 | 63 |

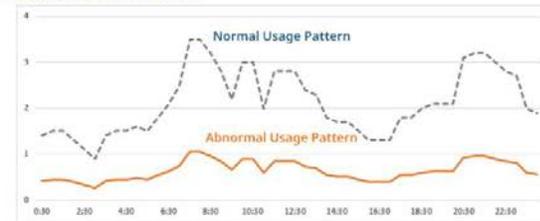
[See all](#)

Top 3

| Sector | Total Cases |
|-----------------------------|-------------|
| Residential | 5,267 |
| Industrial | 3,456 |
| Agriculture | 2,510 |

Total 11,233

Low Usage Identification

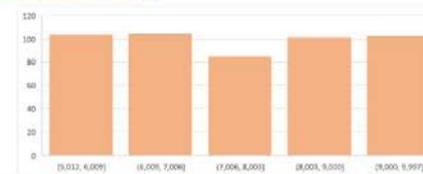


Theft case showing data for Office code 1009

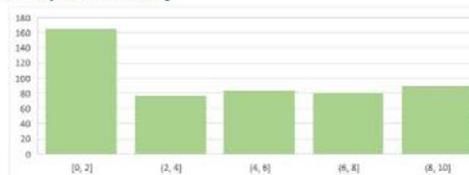
| Indication | Total Cases | Explanation |
|--|----------------------|---|
| Energy Recorded foe disconnected customer | 2218 | Disconnected meters are not supposed to advance unless tampered |
| Consumption is lesser than contracted energy | 1109 | Consumption is consistently 50% or less over contracted enery or historical usage |
| Zero consumption | 1432 | Zero or near zero consumption recorded over a long period |
| Tampering Alarm | 1573 | Meter door open, Reverse polarity occurs due to unauthorized activity or physical tampering |

[See all](#)

High Consumption Density



Low Consumption Density



Assess the top contributors to theft based on 80-20 rule:

Top office codes
Top customer classes



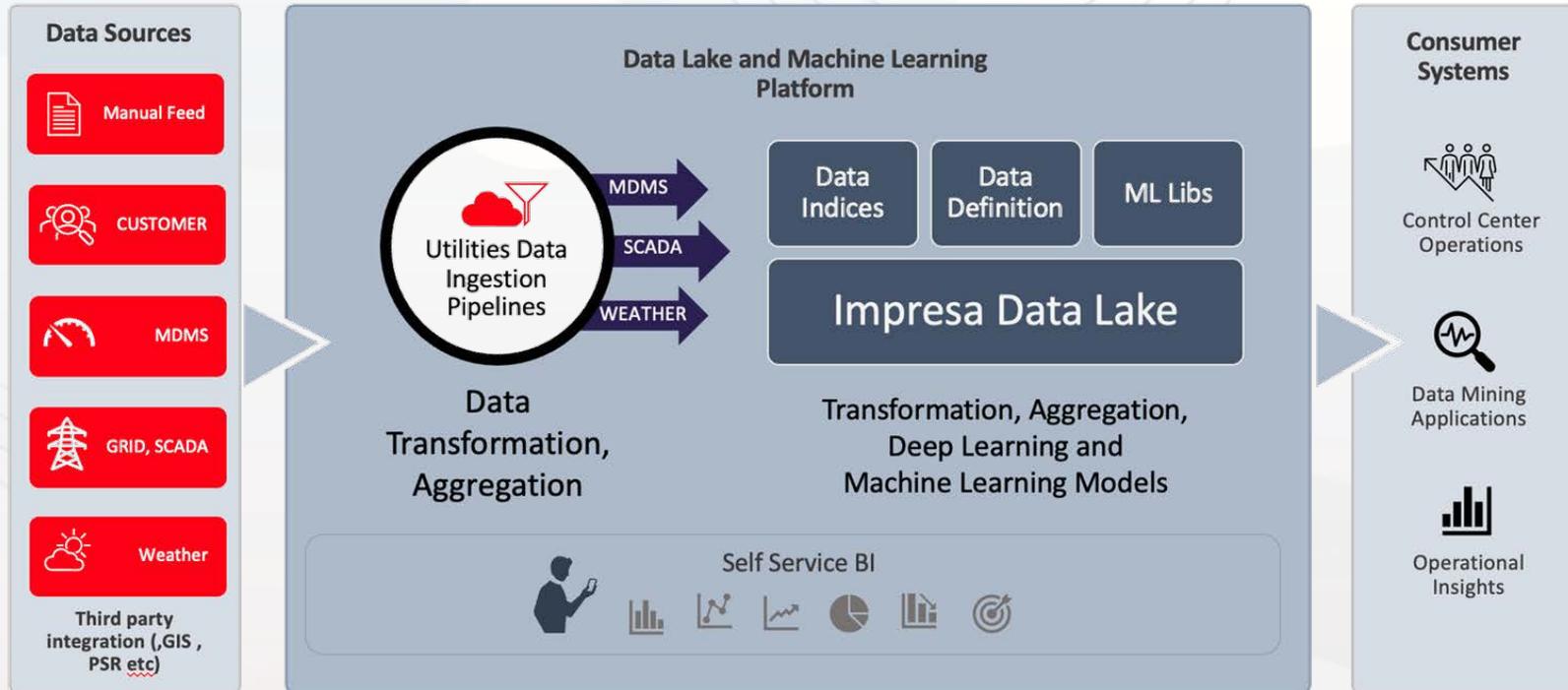
Region-wise distribution with insights regarding trends



Trend analysis of theft categories

IMPRESA INSIGHTS: UTILITY SPECIFIC DATA LAKE

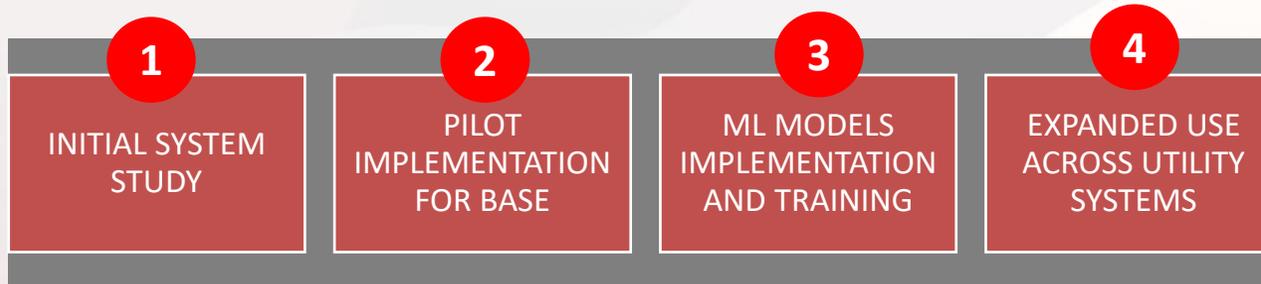
HOW ITS DONE?



WHAT'S NEEDED:

- Ability to connect with multiple data sources
- Built-in ML and data mining capabilities
- Built-in Self Service BI module
- Preconfigured data lake for Oracle Energy and Water applications
- Prebuilt storyboards and reports

Typical approach to help a utility adopt Impresa Insights



Thank you.

