SOLUTION OVERVIEW

Oracle Cloud HCM
Contents

Introduction ................................................................................................................. 4

What’s New ................................................................................................................ 6

Oracle ME .................................................................................................................... 10
Oracle Connections .................................................................................................... 11
Oracle HCM Communicate ......................................................................................... 12
Oracle Touchpoints ..................................................................................................... 13
Oracle Celebrate ......................................................................................................... 14
Oracle Grow ................................................................................................................ 15
Oracle Journeys .......................................................................................................... 16
Oracle Digital Assistant .............................................................................................. 17
Oracle HR Help Desk .................................................................................................. 18

Human Resources ...................................................................................................... 19
Oracle Core HR ........................................................................................................... 19
Oracle Benefits ......................................................................................................... 20
Oracle Strategic Workforce Planning ......................................................................... 21
Oracle Work Life ........................................................................................................ 22
Oracle Advanced HCM Controls .............................................................................. 23
Oracle Experience Design Studio ............................................................................. 24

Talent Management .................................................................................................. 26
Oracle Recruiting ....................................................................................................... 26
Oracle Learning ......................................................................................................... 27
Oracle Career Development ....................................................................................... 28
Oracle Opportunity Marketplace .............................................................................. 29
Oracle Performance Management ............................................................................. 30
Oracle Compensation ............................................................................................... 31
Oracle Succession Planning ....................................................................................... 32
Oracle Dynamic Skills ............................................................................................... 33

Workforce Management ............................................................................................ 35
Oracle Health and Safety ............................................................................................ 35
Oracle Workforce Scheduling ..................................................................................... 36
Oracle Time and Labor, and Absence Management .................................................. 37
Oracle Payroll ............................................................................................................ 38
Oracle HCM Analytics ............................................................................................... 40

Oracle Cloud HCM, All in One .................................................................................. 41
HR leaders are at the forefront of change—navigating the challenges and once-in-a-lifetime shifts of the last few years. As the world continues to evolve, employees are redefining what’s best for their lives and careers, demanding greater work-life balance, real diversity and inclusion, meaningful relationships with their managers where their voices are heard, and opportunities to learn and grow. In the wake of trends like the Great Resignation and quiet quitting, talent shortages are hitting organizations hard. It’s essential that today’s HR leaders adopt technology that will help them meet the needs of their workforce.
A Complete HR Solution

Oracle Fusion Cloud HCM is different from other HCM providers on the market. It is the broadest and deepest suite offering everything you need, including a best-in-class employee experience, cloud-native infrastructure, and continual innovation, which leads to a more productive workforce, happier customers, and a more profitable business.

Best-in-class employee experience

- Workflows with personalized, step-by-step guidance based on a comprehensive understanding of each employee.
- A consistent, seamless experience across multiple devices that learns and adapts to employee behavior.
- A personalized homepage featuring quick actions, things to finish, and a dashboard that can be tailored with key analytics.
- A continuous listening solution that helps managers strengthen their relationship with their employees.
- Technologies employees are familiar with, such as digital assistants and conversational user interfaces (UI).

Comprehensive cloud HCM

- An end-to-end solution that is natively built for the cloud, from the ground up.
- Part of the Oracle Cloud Applications suite, with solutions for enterprise resource planning, supply chain management, advertising and customer experience to better align HR with business goals and improve operational excellence.
- Adaptable and configurable to companies’ specific needs, without relying on IT.
- Increased data security and privacy because it keeps your data within one solution—no importing or exporting, which minimizes your risk.

A relentless focus on innovation

- A transformative, future proof platform with over 5,000 best practices built in, allowing organizations to innovate faster and easily adopt new technologies including digital assistants, AI, ML, blockchain and the Internet of Things.
- Annual R&D investments totaling over US $6 billion, with 18,000 patents securing our innovations.
- More than 9,500 product updates deployed in the cloud last year, and 80% of enhancements based on customer feedback.
- Recognition by industry analysts as a leader in innovation for cloud HCM as well as Oracle Core Financial Management and Enterprise Performance Management.
What’s New?

The people strategy needed to support employees’ experiences in the new workplace keeps changing. That’s why HR organizations need flexibility to respond to business and workforce needs. By providing continuous innovation in the cloud, we give you new tools to help employees grow and succeed no matter where they work.

The shift to rethink how you guide employees to complete tasks, understand and develop skills, and recruit top talent in a competitive landscape have surfaced as HR priorities. Oracle Cloud HCM has the capabilities to support your needs with updates to how we deliver the employee, manager, and candidate experience.

Celebrate your people with purpose

Oracle Celebrate, part of Oracle ME employee experience platform, is a recognition and rewards solution that delivers tailored, in-the-moment peer-to-peer recognition and holistic engagement insights to bring unsung heroes to the forefront and drive unique cultural values. Because Oracle Celebrate is unified with Oracle Cloud HCM, companies can tailor recognition and rewards to different business groups, such as different countries or different lines of business, bring transparency into all the great efforts occurring in the business, and recognize peers when and where it matters most with in-the-moment, contextual, and personal peer recognition. With real-time, holistic HCM insights into recognition, engagement, and talent trends, organizations can continuously refresh their recognition programs by tracking engagement across teams, business groups, and tying recognition efforts with business impact. With Oracle Celebrate, part of the Oracle ME employee experience platform, organizations can gain a complete, unified employee engagement solution that celebrates and supports their people with purpose.
Designing the frontline worker experience

Oracle Workforce Scheduling and Oracle Workforce Labor Optimization, part of Oracle Fusion Cloud HCM, skillfully balance business needs, compliance, and the employee experience by connecting data from across the organization in one native cloud scheduling solution designed to meet the needs of every industry. Oracle Workforce Labor Optimization helps companies across all industries reduce labor costs and optimally automate shift creation and the assignment of available people with the right skills to meet expected demand. With Oracle Workforce Scheduling, managers are empowered to quickly fill shifts and businesses can provide the deskless worker experience their people need and expect. Because Oracle Workforce Scheduling and Oracle Workforce Labor Optimization are part of a single cloud platform connected to HCM, ERP, SCM, and CX data, organizations can be confident that they’re equipped to focus on and deliver strong customer service and outcomes with technology solutions that help cultivate the right skills and provide an outstanding, strategy-aligned employee experience.
HCM

Oracle offers a complete cloud HCM solution from employee experience to HR and Benefits, to Talent Management and Recruiting, to Workforce Management, Payroll, and Analytics. Let’s take a closer look at Oracle Cloud HCM.

Oracle ME
Oracle Human Resources
Oracle Talent Management

Oracle Workforce Management
Oracle Payroll
Oracle HCM Analytics
Oracle ME

- A complete employee experience platform that guides employees through professional and personal activities, fosters development, delivers responsive HR service support, and streamlines communication across the organization.

- Tools to strengthen the manager-employee relationship and connect employees with their peers to nurture a greater sense of workplace belonging.

- Create personalized experiences to meet unique needs and circumstances by drawing from one source of people and work data.

- The platform consists of seven Oracle Cloud HCM solutions: HCM Communicate, Journeys, Touchpoints, Grow, Connections, HR Help Desk, and Digital Assistant.
Oracle Connections

- Help workers quickly find and connect who have specific skills, interests, or experiences, so they can easily build their network and find experts.

- Enable workers to share feedback on each other’s walls, create a video introduction, and highlight personal interests to increase opportunities for inclusion and belonging.

- Allow employees to promote their personal brand by sharing their accomplishments, skills, and career experience.
Oracle HCM Communicate

Leverage email templates to guide and support employees

- Own your audience, content, and timing of every message without depending on 3rd party solutions that require additional IT support—adding complexity and time or risking a breach in confidentiality.

- Make it simple for anyone on the HR team to create media-rich emails consistent with your brand, ensuring the right message and design for each moment.

- Go beyond engagement and use your email communications to drive behaviors and outcomes that matter to your organization.

- Target audience by employee attributes and personalize email communications to drive more relevant action.
Oracle Touchpoints

- Help managers confidently take the right steps to build trust with their team by connecting employee sentiment with actions.

- Give employees an active role in getting the support they need by providing them with one place to review their pulse trend, take suggested actions, and schedule manager check-ins.

- Encourage continuous, impactful conversations and interactions through ongoing check-ins with custom or recommended discussion topics.

- Empower managers to celebrate employees with messages that highlight important moments, such as a contribution or milestone.*

* The preceding is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described for Oracle’s products may change and remains at the sole discretion of Oracle Corporation.
Oracle Celebrate

- Personalize recognition programs to different segments of the organization, such as country or department.
- Make it easy to acknowledge co-workers by providing guided templates based on individuals, teammates, or programs.
- Provide a transparent and inclusive environment with an interactive social feed of team, business group, and organization-wide recognitions. Target audience by employee attributes and personalize email communications to drive more relevant action.
- Tie recognition efforts with business impact, such as attrition and DEI, using real-time, connected HCM insights.
• Deliver a hyper-personalized experience where employees can discover AI-driven growth opportunities, curate development playlists, and act on continuously evolving recommendations.

• Let the technology help employees visualize all their career growth possibilities by discovering different career options and roles.

• Empower leaders to drive team skills planning to acquire critical skills as business priorities.
Oracle Journeys

- Make it easy for employees to complete the most important journeys for personal and professional growth as well as support job success with personalized, step-by-step guidance.

- Help employees make informed decisions by surfacing contextual analytics, training, and instructions along their guided digital journey.

- Drawing from one source of people data across the enterprise, you can provide the right experiences based on an employee’s unique circumstances.

- Support employees by extending journeys to support their work success with guidance on contract management, position management, financials, and project management.

- Maximize the power of journeys by connecting and automating the user experience with third-party applications to ensure a consistent experience while keeping employee data secure.
Oracle Digital Assistant

- Improve the employee experience by providing the conversational assistance employees are used to at home, making it easier than ever to get questions answered and tasks completed.

- Perform over 90 HCM-specific transactions and handle cross-functional processes such as expense reports and customer requests all through channels like SMS, Slack, Microsoft Teams, Facebook Messenger, WeChat and WhatsApp.

- Encourage efficiency and impact by giving employees and managers access to information about benefits, time off, performance, and other key self-service transactions.

- Increase productivity through contextual assistance helping employees complete tasks, step-by-step, even providing prompts on the next action after completing the to-do list.
Oracle HR Help Desk

- Deliver consistent HR services to every employee using a complete case management solution that intelligently routes each inquiry to the right HR specialist.
- Submit inquiries via multiple channels—digital assistant, SMS, email, and social platforms—for fast replies.
- Empower HR to curate a robust AI-enabled knowledge base of information that is readily available across workers and HR professionals.
- Identify and analyze trends to uncover opportunities for improvement.
- Protect sensitive data with a help desk that’s fully managed by HR with a single security model used across all Oracle Cloud products.
Oracle Core HR

- Drive HR operational efficiency and support the entire employee lifecycle—full-time or contingent, from hire to retire—for more than 200 countries and jurisdictions.

- Efficiently manage employees, positions, and jobs, including global assignments, and simplify the management of unique industry, union, collective labor, and worker agreements with policy-driven processing.

- Provide forward-looking insight into your workforce trends to increase performance, avoid attrition, and quickly accommodate organizational changes.

- Help employees manage their professional brand, improve talent mobility, and foster a culture of collaboration by easily importing information from LinkedIn into their personal profile.
Oracle Benefits

- Deliver flexible benefit programs that can easily be tailored to unique business needs.
- Provide an intuitive consumer-style enrollment flow that guides employees step by step through the selection process of their benefits entitlements.
- Transmit benefit information to third-party providers easily using the solution’s open architecture.
Oracle Strategic Workforce Planning

- Align people and business strategies to plan for the workforce you need in the future.
- Connect headcount plans with financial plans across departments and locations while staying within budget.
- Evaluate current workforce skills, expected retirement and attrition, and predict where future skills are needed.
- Unified with Oracle Cloud HCM so that HR and finance professionals can perform all their workforce planning activities in one place, without the need to use multiple applications.
HUMAN RESOURCES

Oracle Work Life

Find a mentor through targeted recommendations

- Support employees’ career goals with targeted recommendations for potential mentors.
- Create a more meaningful work culture by giving employees easy access to volunteer opportunities.
- Participate in fun competitions that fuel creativity and motivate employees to set and achieve wellness goals.
Oracle Advanced HCM Controls

- Mitigate risks and strengthen compliance by easily detecting security access anomalies, using comprehensive controls leveraging AI and machine learning
- Prevent fraud and support the segregation of duties so that only authorized personnel can view sensitive HR data
- Automate security analysis and use security dashboards to monitor and manage exceptions and policy violations
Oracle Experience Design Studio

- Create rules to easily configure transactions and pages.
- Change how sections and fields are displayed, based on the user’s role and the employee’s business unit or legal employer.
- Improve data accuracy and process efficiency through versatile business rules-based defaulting and validations including autocomplete and expanded localizations.
“Oracle Cloud HCM has really allowed Fujitsu to transform the employee experience and give people a technology-driven ability to access information and data.”

Sarah Wadsworth  
Head of HR  
Fujitsu UK
Oracle Recruiting

- Keep candidates engaged and at the center of the recruiting process using built-in career site design tools and an application process requiring no account creation.

- Access a greater array of recruitment marketing tools, provide more internal mobility opportunities, and employ AI matching to make informed, data-driven hiring decisions.

- Help candidates quickly transition to employees with a seamless and personalized onboarding experience.

- Enable recruiters to create and promote hiring events, communicate using text and email, engage talent at scale with Oracle Digital Assistant, and streamline interview scheduling.
Effortlessly manage your learning based on AI-enabled recommendations

- Determine what you need to learn by leveraging AI-enabled learning recommendations that are based on your employees’ engagement data.
- Enable blended learning and promote knowledge sharing, while joining learning communities to keep skills current.
- Empower managers and learning and development experts to gain immediate insight into course completion and compliance tracking.
- Help employees grow their skills and knowledge with expanded courses through LinkedIn Learning.
Oracle Career Development

- Help employees progress in their careers and identify career opportunities in line with their skills and interests.
- Enable internal career mobility by eliminating skills gaps, employing recommended learning relevant to the employee’s role and interests.
- Leverage embedded collaboration capabilities to connect with mentors, and identify colleagues in interesting roles to gain firsthand experiential information about careers of interest.
- Notify employees of open roles that align with their career and development goals as soon as they become available through Open Jobs for My Career.
Oracle Opportunity Marketplace

- Improve career mobility and retention by giving employees a simple, easy-to-use tool to discover short-term gigs and job postings in a single location.
- Give employees new ways to engage in different activities within the organization and expand their sphere of influence while learning new skills.
- Become an employer-of-choice by offering innovative solutions to meet the career and learning needs of high-quality talent.
- Find resources from within to fill short-term talent needs while maximizing under-used resources across the organization.
Oracle Performance Management

- Coach employees for success, using a smartphone or other device for regular performance check-ins.
- Capture formal and informal feedback from multiple sources to create rich, well-rounded portraits of your employees.
- Provide specific feedback for growth, and enable ongoing conversations between employees, managers, and coworkers to drive performance and talent development.
- Give managers a single, consolidated view of the criteria they need—such as competencies and performance ratings—to evaluate their team consistently, comparatively, and equitably.
Oracle Compensation

- Provide differentiated remuneration packages and allocate tailored rewards for specific groups in your organization.
- Analyze, model, budget, and administer an unlimited number of compensation plans locally and across the globe.
- Align compensation and rewards to performance and communicate a total compensation picture to each of your employees.
Oracle Succession Planning

- Leverage the power of the talent profile to understand and plan your future talent needs and conduct more meaningful talent review discussions.
- Accurately access talent, evaluate macro-organizational trends, mitigate talent risk, and take timely and appropriate actions.
- Use talent pools to identify high-potential and hidden talent to develop a leadership pipeline, and prepare for contingencies by managing succession plans and accurately gauging bench strength.
Oracle Dynamic Skills

- Continuously detect, track, and analyze employee skills throughout your organization.
- Access a dynamic inventory of skills and job data tailored to your organization's unique language, culture, and industry.
- Help employees and managers quickly identify and close skills gaps by providing a central place to review and manage skill development.
- Deliver recommendations in talent processes including recruiting, career development, and learning.
“Analytics Cloud—click on the dashboards, and they instantly see real-time data regarding which employees have goals and which don’t, with percentages. At review times, it’s saving them countless hours of reporting and giving them real-time data when needed.”

Roy Amato
HR Reporting and Analytics
EmblemHealth
Oracle Workforce Health and Safety

- Promote a culture of workplace safety with a simple, intuitive experience for employees to report health, safety and environmental concerns.
- Achieve Health & Safety goals by empowering managers, with real time dashboards, notifications and tools, to take prompt action.
- Comply with regulatory requirements using a native cloud HCM solution for reporting of incidents, near misses, and potential hazards.
Oracle Workforce Scheduling and Oracle Workforce Labor Optimization

- Optimize schedules by business priorities such as competencies, skills, certifications, FTE hours, overtime, fatigue, and other rules.
- Quickly and accurately fill shifts by reviewing best fit workers based on their availability and skills.
- Be empowered to determine which shifts they want to work, pick up, release, or swap with a qualified co-worker.
- Reduce burnout by sharing their scheduling sentiment, preferences, and availability to take into account when assigning shifts.
• Improve operational efficiency and time tracking for all employees, whether full-time, nonexempt, project-based, or contingent.

• Increase productivity by matching shifts with business demands, and automate overtime, premium, differential, and payroll calculations by utilizing a robust, configurable rules engine.

• Efficiently manage time off globally and support local compliance via a single solution anywhere, anytime from any device.
Oracle Payroll

• Accurately process payroll in thirteen locations across the globe: Bahrain, Canada, China, France (expected 2025), India, Kuwait, Mexico, Oman (expected 2023), Qatar, Saudi Arabia, United Arab Emirates, United Kingdom, and the United States.*

• Minimize compliance risk with automatic updates on global, national, and local-level payroll laws and tax regulations.

• Reduce the cost of payroll integrations by leveraging predefined payroll outputs with certified third-party payroll partners.

• Provide financial flexibility with a payment option that allows employees to access earned wages when they need it, instead of waiting for pay day.

* The preceding is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described for Oracle’s products may change and remains at the sole discretion of Oracle Corporation.
“Thanks to Oracle Cloud HCM, we’ve been able to drive business priorities by giving our people personalized learning opportunities to increase their competencies, skills, and knowledge.”

Jacely Voon
Chief People Officer, People Culture and CSR
Fujifilm Business Innovation Singapore
Oracle HCM Analytics

Analyze key workforce metrics to improve decision making and communications

- Run the business day-to-day with real-time transactional reports and operational insights on headcount, attrition rates, and more.

- Support strategic decision making amongst HR, finance and operations with over 100 pre-built KPIs and 8 pre-built dashboards available to your teams, tracking tenure, compa-ratio, time-to-hire, internal transfers, and best sources of candidates to name just a few.

- Act quickly and confidently to improve the organization by asking any HR business question in natural language—using text or voice in a simple search-like experience—and hear and see the results immediately.

- Jumpstart decisions that impact how you support, develop, and retain your workforce with pre-built analytics for areas like team effectiveness, core HR, and diversity across the enterprise, helping HR, managers, and leaders quickly make better decisions that improve employee experiences and retention.
All in One

**One suite of products**
for all processes

**One user experience**
across any device, anywhere

**One technology platform**
natively built in the cloud