

# Connect community providers to support care coordination



With Oracle Health Provider Portal, community referring organizations have access to results, orders, scheduling, image viewing, direct messaging, notifications, care summaries and more. Electronic access to this patient information is designed to help your organization close the loop with community healthcare providers.

## A data-rich community outreach solution

Closed-loop diagnostic order and referral workflows are crucial to a healthcare organization's ability to retain patient care and related community business. Community referring providers are on various technologies and platforms, creating the need for a web-based solution that simplifies the user's experience.

Oracle Health Provider Portal is designed to assist in connecting the order and referral processes, aiming to help increase new service line business. The goal of the tool is to help enhance care coordination and connectivity with community healthcare organizations.

Oracle Health Provider Portal enables your organization to collect the required billing and scheduling information electronically and aims to help limit phone calls, faxing, and booking time when scheduling. Provider Portal posts diagnostic orders into existing electronic health record request lists, laboratory medicine, Oracle Health Radiology Information System, Oracle Health Scheduling Management, and other third-party systems when integrated with Oracle Health Orders and Results.

## Collaborate with referring providers

Multiple browsers and users can access the web-based platform from any web-enabled device. There is no limit to the number of users, so your organization can extend services to the community partners of your choice. Oracle Health Provider Portal is designed to help:

### Collaborate with the community care team by:

- Connecting with community healthcare organizations with and without an EHR
- Closing the loop with referring providers on orders and results
- Supporting transitions of care within communities

### Key benefits

Provider Portal is designed to help:

- Simplify your referral process
- Expand your network of referring community providers
- Close the loop on diagnostic orders and referrals
- Limit staff time required to coordinate scheduling
- Send and receive ADT notifications and alerts

### Coordinate patient care through:

- Scheduling and booking appointments
- Receiving admission, discharge, and emergency notifications
- Viewing results and post-discharge results

### Drive business to service lines through:

- Orders/requisitions
- Hospital referrals
- Direct messaging requests

The goal of the Provider Portal tool is to help enhance care coordination and connectivity with community healthcare organizations.

## Spanning the community

Connect with other providers in healthcare settings across your community.

### Community care services

- LTPAC/rehab
- Urgent care centers
- Visiting nurses / home health

### Emergency services

- Ambulance services
- Airlift teams

### Affiliated/Non-affiliated physicians

- Primary care
- Specialists and surgeons
- FQHCS

### Community care partners

- ACO navigators
- Pharmacists

### Emerging care partners

- Family/senior services
- Faith-based services
- School nurses

### Consumers

- Payers
- Lawyers
- Corporate clinics

## Connect with us

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