

Making the Most of Oracle SaaS

Oracle Advanced Customer Services can help.

SaaS: The Road Ahead



73% of organizations have already adopted cloud technology.¹

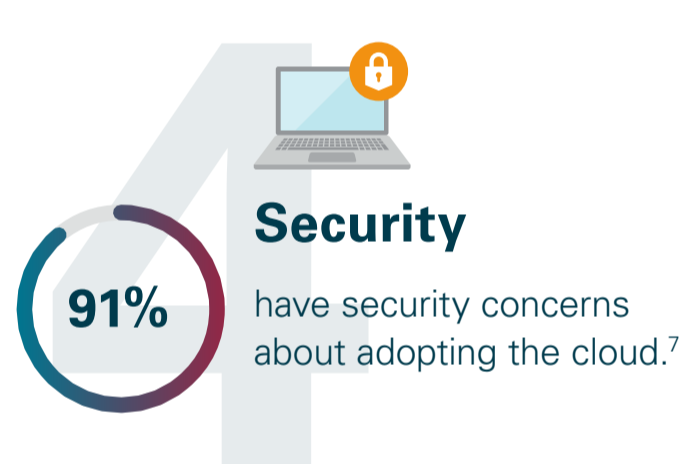
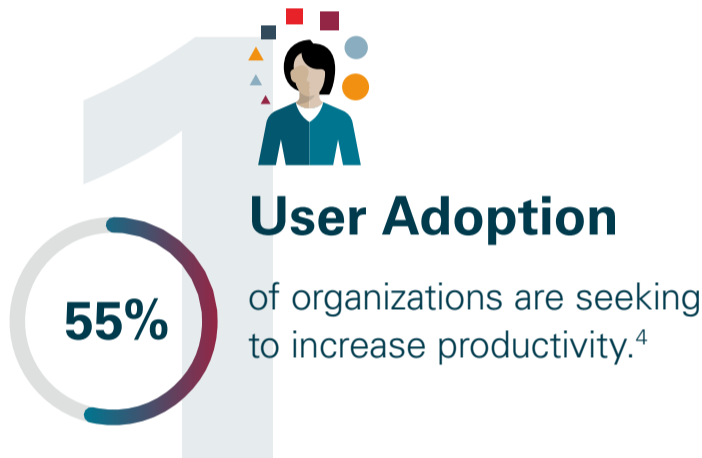
By 2021
55%
of Oracle's on-premises customers will have moved **80%** of their capabilities to Oracle Cloud.³



And another
17%
intend to do so in the next 12 months.²





Top Four SaaS Essentials



Oracle Advanced Customer Services Can Help

 **User Adoption**
Boost user adoption and productivity through functional and technical help desk support from dedicated experts who understand your business requirements.

 **Business Continuity**
Maximize the availability and performance of critical business processes with proactive support, guidance, and prioritized issue resolution.

 **Technical Optimization**
Streamline your PaaS for SaaS extensions and integrations making the most of expert technical guidance and resolution skills, and efficient change and release management.

 **Security**
Tighten the protection against threats with 24/7 Managed Security Services and seamless, user-friendly identity-management capabilities.

Conclusion



To learn more about how Oracle Advanced Customer Services can help you make the most of your SaaS environment, download our solution brief, "[Maximize the Value of SaaS with Tailored Support.](#)"

Join our communities



¹ IDG, "2018 Cloud Computing Survey," idg.com/tools-for-marketers/2018-cloud-computing-survey/ (registration required).

² Ibid.

³ Gartner, "What Oracle ERP Customers Need to Know About Oracle Cloud Applications," gartner.com/doc/reprints?id=1-4VRYVXA&ct=180411&st=sb.

⁴ IDG, "2018 Cloud Computing Survey," idg.com/tools-for-marketers/2018-cloud-computing-survey/ (registration required).

⁵ Ibid.

⁶ Ibid.

⁷ Oracle, "Intelligent, Automated Security," oracle.com/webfolder/s/assets/digibook/security/index.html?source=ow:lp:pt:LPD100735708.