

## Oracle Communications Session Border Controller (Formerly Acme Packet Net-Net Session Director)

| Release  | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|----------|----------|----------------------|-----------------------|-------------------------|
| S-Cx6.x  | Jul 2008 | Jun 2016             | Not Available         | Indefinite              |
| S-Cz7.x  | Dec 2012 | Nov 2019             | Not Available         | Indefinite              |
| S-Cz8.x  | Sep 2017 | Jan 2023             | Not Available         | Indefinite              |
| S-Cz9.x  | Jun 2021 | Sep 2026             | Not Available         | Indefinite              |
| S-Cz10.x | Mar 2025 | Mar 2030             | Not Available         | Indefinite              |
| S-D7.x   | Jun 2009 | Aug 2019             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Tunneled Session Controller (Formerly Acme Packet Netnet Tunneled Session Manager)

| Release     | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-------------|----------|----------------------|-----------------------|-------------------------|
| S-Cx6.4.6   | Mar 2014 | Jun 2016             | Not Available         | Indefinite              |
| TSM/SDK 1.x | May 2012 | Mar 2017             | Not Available         | Indefinite              |
| SDK 2.x     | Oct 2019 | Oct 2022             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product. The Oracle Communications Session Border Controller will become the parent product of the Tunneled Session Controller following the S-Cx6.x release.

## Oracle Communications Application Session Controller (Formerly Acme Packet Net-Net Application Session Controller)

| Release | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| E3.x    | Jun 2013 | Mar 2020             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Unified Session Manager (Formerly Acme Packet Net-Net Sip Multimedia Express)

| Release   | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-----------|----------|----------------------|-----------------------|-------------------------|
| S-C[x]6.x | Aug 2012 | Jan 2016             | Not Available         | Indefinite              |
| S-Cz7.x   | Apr 2014 | Apr 2019             | Not Available         | Indefinite              |
| S-Cz8.x   | Sep 2019 | Oct 2022             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Subscriber Aware Load Balancer (Formerly Acme Packet Net-Net Session Aware Load Balancer)

| Release  | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|----------|----------|----------------------|-----------------------|-------------------------|
| L-Cx1.x  | Aug 2010 | May 2016             | Not Available         | Indefinite              |
| S-Cz7.x  | Feb 2015 | Feb 2020             | Not Available         | Indefinite              |
| S-Cz8.x  | Oct 2018 | Oct 2023             | Not Available         | Indefinite              |
| S-Cz9.x  | Jun 2021 | Sep 2026             | Not Available         | Indefinite              |
| S-Cz10.x | Mar 2025 | Mar 2030             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Border Gateway (Formerly Acme Packet Net-Net Border Gateway)

| Release | GA Date   | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|-----------|----------------------|-----------------------|-------------------------|
| C4.5.x  | Aug 2007  | Jun 2016             | Not Available         | Indefinite              |
| S-Cx6.x | Sept 2008 | Jun 2016             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Core Session Manager

| Release   | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-----------|----------|----------------------|-----------------------|-------------------------|
| S-C[z]6.x | Aug 2012 | Jan 2016             | Not Available         | Indefinite              |
| S-Cz7.x   | Apr 2014 | Apr 2019             | Not Available         | Indefinite              |
| S-Cz8.x   | Sep 2019 | Sep 2024             | Not Available         | Indefinite              |
| S-Cz9.x   | Aug 2022 | Feb 2025             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Session Router (Formerly Acme Packet Net-Net Session Router)

| Release  | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|----------|----------|----------------------|-----------------------|-------------------------|
| S-Cx6.x  | Jul 2008 | Jun 2016             | Not Available         | Indefinite              |
| S-Cz7.x  | Dec 2012 | Nov 2019             | Not Available         | Indefinite              |
| S-Cz8.x  | Dec 2017 | Jan 2023             | Not Available         | Indefinite              |
| S-Cz9.x  | Jun 2021 | Sep 2026             | Not Available         | Indefinite              |
| S-Cz10.x | Mar 2025 | Mar 2030             | Not Available         | Indefinite              |
| S-D7.x   | Jun 2009 | Aug 2019             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Security Gateway (Formerly Acme Packet Net-Net Security Gateway)

| Release | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| M-Cx1.x | Jun 2009 | Dec 2011             | Not Available         | Indefinite              |
| M-Cx2.x | Jun 2012 | Dec 2014             | Not Available         | Indefinite              |
| M-Cx3.x | Jan 2013 | Jul 2015             | Not Available         | Indefinite              |
| M-Cx4.x | Sep 2015 | Sep 2020             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Session Monitor (Formerly Acme Packet Palladion Products)

| Release        | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|----------------|----------|----------------------|-----------------------|-------------------------|
| Palladion 2.x  | Jun 2008 | Dec 2013             | Not Available         | Indefinite              |
| OCSM 3.0 - 3.3 | Jan 2013 | Jan 2018             | Not Available         | Indefinite              |
| OCSM 3.4       | Feb 2017 | Feb 2022             | Not Available         | Indefinite              |
| OCSM 4.x       | Nov 2017 | Nov 2022             | Not Available         | Indefinite              |
| OCSM 5.x       | Nov 2021 | Nov 2026             | Not Available         | Indefinite              |
| OCSM 6.x       | Feb 2025 | Feb 2030             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product: Oracle Communications Operations Monitor, Oracle Communications Fraud Monitor, Oracle Communications Control Plan Monitor and Oracle Enterprise Operations Monitor. The same option may be available with multiple products however, the option will still follow the same support timeframe as the parent product. Extensions will follow the support timeframe of the product; Media Quality Extension, Protocol Extension. Mediation Engine Connector Extension.

## Oracle Communications Interactive Session Recorder (Formerly Acme Packet Netnet Interactive Session Recorder)

| Release | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| ISR 4.x | May 2012 | Nov 2014             | Not Available         | Indefinite              |
| ISR 5.x | Aug 2012 | Mar 2019             | Not Available         | Indefinite              |
| ISR 6.x | Sep 2017 | Sep 2022             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Session Delivery Management Suite (Formerly Acme Packet Net-Net Central)

| Release                                     | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|----------|----------------------|-----------------------|-------------------------|
| EMS 6.x                                     | Dec 2009 | Feb 2013             | Not Available         | Indefinite              |
| NNC 7.x                                     | Jun 2011 | Dec 2017             | Not Available         | Indefinite              |
| SDM 8.x                                     | Aug 2017 | Aug 2022             | Not Available         | Indefinite              |
| Oracle Session Delivery Element Manager 9.0 | Apr 2022 | Dec 2027             | Dec 2030              | Indefinite              |
| Oracle Session Delivery Route Manager 9.0   | Apr 2022 | Dec 2027             | Dec 2030              | Indefinite              |
| Oracle Session Delivery Report Manager 9.0  | Apr 2022 | Dec 2027             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

## Oracle Communications Enterprise Trunk Manager (Formerly Acme Packet Net-Net Central Sip Trunk Express)

| Release | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| 7.x     | Sep 2012 | Sep 2017             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product. 7.3 is the final stand-alone release of the Enterprise Trunk Manager. All future releases are integrated into the Oracle Communications Session Delivery Management Suite.

## Oracle Enterprise Session Border Controller (Formerly Acme Packet Net-Net Enterprise Session Director)

| Release   | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-----------|----------|----------------------|-----------------------|-------------------------|
| EC[xz]6.x | May 2012 | Oct 2016             | Not Available         | Indefinite              |
| ECz7.x    | Jul 2014 | Feb 2020             | Not Available         | Indefinite              |
| ECz8.x    | Dec 2017 | Dec 2022             | Not Available         | Indefinite              |
| S-Cz9.x   | Jun 2021 | Sep 2026             | Not Available         | Indefinite              |
| S-Cz10.x  | Mar 2025 | Mar 2030             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products and those options follow the same support timeframe as the parent product.

## Oracle Enterprise Broker (Formerly Acme Packet Net-Net Enterprise Communications Broker)

| Release | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| PCz1.x  | Oct 2013 | Oct 2018             | Not Available         | Indefinite              |
| PCz2.x  | Jul 2014 | Jul 2019             | Not Available         | Indefinite              |
| PCz3.x  | Aug 2018 | Aug 2023             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Acme Packet Net-Net Diameter Director

| Release | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| D-Cx1.x | Apr 2012 | Oct 2014             | Not Available         | Indefinite              |
| D-Cz2.x | May 2012 | Apr 2017             | Not Available         | Indefinite              |

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Global Signaling (Formerly Tekelec Eagle)

| Release                            | GA Date            | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|------------------------------------|--------------------|----------------------|-----------------------|-------------------------|
| <b>Oracle Communications EAGLE</b> |                    |                      |                       |                         |
| EAGLE 41.1.x                       | Dec 2009           | Jan 2013             | Not Available         | Not Available           |
| EAGLE 42.0                         | Oct 2010           | Jul 2013             | Not Available         | Not Available           |
| EAGLE 43.0                         | Mar 2011           | Jul 2014             | Not Available         | Indefinite              |
| EAGLE 43.1                         | Jan 2011           | Jul 2015             | Not Available         | Indefinite              |
| EAGLE 44.0                         | Jun 2011           | Jul 2015             | Not Available         | Indefinite              |
| EAGLE 45.0                         | Nov 2013           | Jan 2017             | Not Available         | Indefinite              |
| EAGLE 46.0 - 46.3                  | Aug 2014           | Aug 2019             | Not Available         | Indefinite              |
| EAGLE 46.4 - 46.6                  | Dec 2016 and later | Dec 2021             | Not Available         | Indefinite              |
| EAGLE 46.7 - 46.9                  | Dec 2016 and later | Dec 2025             | Not Available         | Indefinite              |
| EAGLE 47.x                         | Sep 2022           | Sep 2027             | Not Available         | Indefinite              |
| EAGLE 48.x                         | Dec 2025           | Dec 2028             | Not Available         | Indefinite              |
| EAGLE Query Server 1.0             | Feb 2017           | Feb 2022             | Not Available         | Indefinite              |
| LSMS 10.x                          | Oct 2007           | Jul 2012             | Not Available         | Not Available           |
| LSMS 11.0                          | Sep 2008           | Jul 2012             | Not Available         | Not Available           |
| LSMS 11.1                          | Jul 2009           | Jan 2013             | Not Available         | Not Available           |
| LSMS 13.x                          | Oct 2014           | Dec 2021             | Dec 2024              | Indefinite              |
| LSMS 14.x                          | Jan 2024           | Jan 2029             | Not Available         | Indefinite              |
| LSMS Query Server 13.x             | Jun 2014           | Dec 2021             | Dec 2024              | Indefinite              |
| LSMS Query Server 14.x             | Jan 2024           | Jan 2029             | Not Available         | Indefinite              |
| ELAP 7.x                           | Dec 2007           | Jan 2015             | Not Available         | Indefinite              |
| ELAP 8.0                           | Sep 2008           | Jan 2013             | Not Available         | Not Available           |

## Oracle Global Signaling (Formerly Tekelec Eagle)

| Release  | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|----------|----------|----------------------|-----------------------|-------------------------|
| ELAP 9.x | Aug 2011 | Jan 2015             | Not Available         | Indefinite              |

## Oracle Global Signaling

| Release                              | GA Date       | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--------------------------------------|---------------|----------------------|-----------------------|-------------------------|
| ELAP 10.x                            | Aug 2013      | Nov 2021             | Dec 2024              | Indefinite              |
| ELAP 11.x                            | Jan 2024      | Jan 2029             | Not Available         | Indefinite              |
| EPAP 13.x                            | May 2010      | Jan 2015             | Not Available         | Indefinite              |
| EPAP 14.x                            | Dec 2011      | Jul 2016             | Not Available         | Indefinite              |
| EPAP 15.0                            | Nov 2012      | Jan 2017             | Not Available         | Indefinite              |
| EPAP 16.x                            | Dec 2014      | Dec 2021             | Dec 2024              | Indefinite              |
| EPAP 17.x                            | Mar 2023      | Mar 2028             | Not Available         | Indefinite              |
| EAGLE Element Management System 45.x | Nov 2013      | Jan 2017             | Not Available         | Indefinite              |
| EAGLE Element Management System 46.x | Oct 2014      | Aug 2019             | Not Available         | Indefinite              |
| EAGLE Element Management System 47.x | Jun 2024      | Jun 2029             | Not Available         | Indefinite              |
| EAGLE Element Management System      | Nov 2013      | Jan 2017             | Not Available         | Indefinite              |
| EAGLE Element Management System      | Oct 2014      | Aug 2019             | Not Available         | Indefinite              |
| EAGLE Element Management System      | Jun 2024      | Jun 2029             | Not Available         | Indefinite              |
| EAGLE EMS 41.1.x                     | Dec 2009      | Jan 2013             | Not Available         | Not Available           |
| EAGLE EMS 42.0                       | Sep 2010      | Jul 2013             | Not Available         | Not Available           |
| EAGLE EMS 43.0                       | Jan 2011      | Jul 2014             | Not Available         | Not Available           |
| EAGLE EMS 44.0                       | Jun 2011      | Jul 2014             | Not Available         | Not Available           |
| Netboss Harris Smart Agent 7.x       | Not Available | Jul 2012             | Not Available         | Not Available           |
| FTP Table Base Retrieve 4.4          | Jun 2012      | Jan 2017             | Not Available         | Indefinite              |
| FTP Table Base Retrieve 4.5          | Dec 2014      | Dec 2019             | Not Available         | Indefinite              |
| FTP Table Base Retrieve 5.x          | Apr 2022      | Apr 2027             | Not Available         | Indefinite              |
| SCS 6.3                              | Not Available | Jan 2013             | Not Available         | Not Available           |
| SCS 8.10                             | Not Available | Jan 2013             | Not Available         | Not Available           |

## Oracle Solaris

| Release                                | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|----------|----------------------|-----------------------|-------------------------|
| Solaris 8 <sup>5</sup>                 | Feb 2000 | Mar 2009             | Mar 2012              | Indefinite              |
| Trusted Solaris 8.x <sup>1</sup>       | Sep 2002 | Mar 2012             | Not Available         | Indefinite              |
| Solaris 9                              | Mar 2002 | Oct 2011             | Oct 2014              | Indefinite              |
| Solaris Legacy Containers <sup>3</sup> | Dec 2010 | Jan 2018             | Jan 2024              | Indefinite              |
| Solaris 10 <sup>2,4</sup>              | Jan 2005 | Jan 2018             | Jan 2027              | Indefinite              |
| Solaris 10 Containers                  | Mar 2020 | Jan 2027             | Not Available         | Indefinite              |
| Solaris 11.3 <sup>2,4,6</sup>          | Oct 2015 | Jan 2021             | Jan 2027              | Indefinite              |
| Solaris 11.4 <sup>2,4,7</sup>          | Aug 2018 | Nov 2031             | Nov 2037              | Indefinite              |

<sup>1</sup>Trusted Solaris 8.x has been superseded by Solaris 10 11/06 with Trusted Extensions and subsequent releases of Solaris 10 with Trusted Extensions. For more details, please see the Common Criteria Evaluated Oracle Products website located at <http://www.oracle.com/technetwork/topics/security/oracle-cc-evalsolaris-083233.html>.

<sup>2</sup>With the release of Oracle VM Server for SPARC 2.0 (LDoms), this product will follow the lifecycle of the hardware platform.

<sup>3</sup>Oracle Solaris Legacy Containers includes both Oracle Solaris 8 Containers and Oracle Solaris 9 Containers.

<sup>4</sup>For more detailed information on Free and Open Source Software (FOSS) Support in Oracle Solaris, please see associated policy at <https://support.oracle.com/CSP/main/article?cmd=show&type=NOT&id=1400676.1> (MOS Doc ID 14006761).

<sup>5</sup>For Oracle Solaris 8, a limited service providing Severity 1 fixes will be available after July 2012. For details please refer to the [Oracle Hardware and Systems Support Policies](#).

<sup>6</sup>Solaris 11.0, 11.1, 11.2 fixes are delivered in the form of the updates available in the most recent versions of Solaris 11. Solaris 11 updates are provided through Support Repository Updates (SRU), or through Limited Support Updates (LSU) for Solaris 11.3 after Aug/2018. Users may be required to update to a newer SRU or LSU to obtain fixes for issues in systems covered by Premier Support or apply an Interim Diagnostic or Relief (IDR) update. For systems covered by Extended Support, fixes may be provided through IDR updates and/or LSUs.

<sup>7</sup>Solaris 11.4 follows a Continuous Delivery model, where new functionality is delivered as updates to the existing release; upgrades are not required to gain access to new features and capabilities. As a result, Support dates are evaluated for update annually, and will be provided through at least the dates above.

## Oracle Big Data Appliance

| Release                       | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-------------------------------|----------|----------------------|-----------------------|-------------------------|
| Oracle Big Data Appliance 3.x | Jun 2012 | Jun 2017             | Not Available         | Jan 2025                |
| Oracle Big Data Appliance 4.x | Apr 2014 | Jan 2022             | Not Available         | Jan 2025                |
| Oracle Big Data Appliance 5.x | Nov 2019 | Jan 2025             | Not Available         | Not Available           |

For detailed information on specific release and support dates, search [MyOracle Support \(MOS\)](#).



**Oracle Talari**

| Release                 | GA Date  | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-------------------------|----------|----------------------|-----------------------|-------------------------|
| Oracle SD-WAN Edge 8.2  | Oct 2019 | Oct 2022             | Not Available         | Indefinite              |
| Oracle SD-WAN Edge 9.x  | May 2020 | May 2025             | Not Available         | Indefinite              |
| Oracle SD-WAN Aware 8.2 | Oct 2019 | Oct 2022             | Not Available         | Indefinite              |
| Oracle SD-WAN Aware 9.x | May 2020 | May 2025             | Not Available         | Indefinite              |