

Oracle Communications Session Border Controller (Formerly Acme Packet Net-Net Session Director)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
S-Cx6.x	Jul 2008	Jun 2016	Not Available	Indefinite
S-Cz7.x	Dec 2012	Nov 2019	Not Available	Indefinite
S-Cz8.x	Sep 2017	Jan 2023	Not Available	Indefinite
S-Cz9.x	Jun 2021	Sep 2026	Not Available	Indefinite
S-Cz10.x	Mar 2025	Mar 2030	Not Available	Indefinite
S-D7.x	Jun 2009	Aug 2019	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Tunneled Session Controller (Formerly Acme Packet Netnet Tunneled Session Manager)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
S-Cx6.4.6	Mar 2014	Jun 2016	Not Available	Indefinite
TSM/SDK 1.x	May 2012	Mar 2017	Not Available	Indefinite
SDK 2.x	Oct 2019	Oct 2022	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product. The Oracle Communications Session Border Controller will become the parent product of the Tunneled Session Controller following the S-Cx6.x release.

Oracle Communications Application Session Controller (Formerly Acme Packet Net-Net Application Session Controller)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
E3.x	Jun 2013	Mar 2020	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Unified Session Manager (Formerly Acme Packet Net-Net Sip Multimedia Express)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
S-C[x]6.x	Aug 2012	Jan 2016	Not Available	Indefinite
S-Cz7.x	Apr 2014	Apr 2019	Not Available	Indefinite
S-Cz8.x	Sep 2019	Oct 2022	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Subscriber Aware Load Balancer (Formerly Acme Packet Net-Net Session Aware Load Balancer)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
L-Cx1.x	Aug 2010	May 2016	Not Available	Indefinite
S-Cz7.x	Feb 2015	Feb 2020	Not Available	Indefinite
S-Cz8.x	Oct 2018	Oct 2023	Not Available	Indefinite
S-Cz9.x	Jun 2021	Sep 2026	Not Available	Indefinite
S-Cz10.x	Mar 2025	Mar 2030	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Border Gateway (Formerly Acme Packet Net-Net Border Gateway)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
C4.5.x	Aug 2007	Jun 2016	Not Available	Indefinite
S-Cx6.x	Sept 2008	Jun 2016	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Core Session Manager

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
S-C[z]6.x	Aug 2012	Jan 2016	Not Available	Indefinite
S-Cz7.x	Apr 2014	Apr 2019	Not Available	Indefinite
S-Cz8.x	Sep 2019	Sep 2024	Not Available	Indefinite
S-Cz9.x	Aug 2022	Feb 2025	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Session Router (Formerly Acme Packet Net-Net Session Router)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
S-Cx6.x	Jul 2008	Jun 2016	Not Available	Indefinite
S-Cz7.x	Dec 2012	Nov 2019	Not Available	Indefinite
S-Cz8.x	Dec 2017	Jan 2023	Not Available	Indefinite
S-Cz9.x	Jun 2021	Sep 2026	Not Available	Indefinite
S-Cz10.x	Mar 2025	Mar 2030	Not Available	Indefinite
S-D7.x	Jun 2009	Aug 2019	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Security Gateway (Formerly Acme Packet Net-Net Security Gateway)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
M-Cx1.x	Jun 2009	Dec 2011	Not Available	Indefinite
M-Cx2.x	Jun 2012	Dec 2014	Not Available	Indefinite
M-Cx3.x	Jan 2013	Jul 2015	Not Available	Indefinite
M-Cx4.x	Sep 2015	Sep 2020	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Session Monitor (Formerly Acme Packet Palladion Products)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Palladion 2.x	Jun 2008	Dec 2013	Not Available	Indefinite
OCSM 3.0 - 3.3	Jan 2013	Jan 2018	Not Available	Indefinite
OCSM 3.4	Feb 2017	Feb 2022	Not Available	Indefinite
OCSM 4.x	Nov 2017	Nov 2022	Not Available	Indefinite
OCSM 5.x	Nov 2021	Nov 2026	Not Available	Indefinite
OCSM 6.x	Feb 2025	Feb 2030	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product: Oracle Communications Operations Monitor, Oracle Communications Fraud Monitor, Oracle Communications Control Plan Monitor and Oracle Enterprise Operations Monitor. The same option may be available with multiple products however, the option will still follow the same support timeframe as the parent product. Extensions will follow the support timeframe of the product; Media Quality Extension, Protocol Extension, Mediation Engine Connector Extension.

Oracle Communications Interactive Session Recorder (Formerly Acme Packet Netnet Interactive Session Recorder)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
ISR 4.x	May 2012	Nov 2014	Not Available	Indefinite
ISR 5.x	Aug 2012	Mar 2019	Not Available	Indefinite
ISR 6.x	Sep 2017	Sep 2022	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Session Delivery Management Suite (Formerly Acme Packet Net-Net Central)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
EMS 6.x	Dec 2009	Feb 2013	Not Available	Indefinite
NNC 7.x	Jun 2011	Dec 2017	Not Available	Indefinite
SDM 8.x	Aug 2017	Aug 2022	Not Available	Indefinite
Oracle Session Delivery Element Manager 9.0	Apr 2022	Dec 2027	Dec 2030	Indefinite
Oracle Session Delivery Route Manager 9.0	Apr 2022	Dec 2027	Dec 2030	Indefinite
Oracle Session Delivery Report Manager 9.0	Apr 2022	Dec 2027	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Oracle Communications Enterprise Trunk Manager (Formerly Acme Packet Net-Net Central Sip Trunk Express)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
7.x	Sep 2012	Sep 2017	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product. 7.3 is the final stand-alone release of the Enterprise Trunk Manager. All future releases are integrated into the Oracle Communications Session Delivery Management Suite.

Oracle Enterprise Session Border Controller (Formerly Acme Packet Net-Net Enterprise Session Director)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
EC[xz]6.x	May 2012	Oct 2016	Not Available	Indefinite
ECz7.x	Jul 2014	Feb 2020	Not Available	Indefinite
ECz8.x	Dec 2017	Dec 2022	Not Available	Indefinite
S-Cz9.x	Jun 2021	Sep 2026	Not Available	Indefinite
S-Cz10.x	Mar 2025	Mar 2030	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products and those options follow the same support timeframe as the parent product.

Oracle Enterprise Broker (Formerly Acme Packet Net-Net Enterprise Communications Broker)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
PCz1.x	Oct 2013	Oct 2018	Not Available	Indefinite
PCz2.x	Jul 2014	Jul 2019	Not Available	Indefinite
PCz3.x	Aug 2018	Aug 2023	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Acme Packet Net-Net Diameter Director

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
D-Cx1.x	Apr 2012	Oct 2014	Not Available	Indefinite
D-Cz2.x	May 2012	Apr 2017	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the [Oracle Acme Packet and Oracle Communications Error Correction Policy \(Doc ID: 1901448.1\)](#).

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Global Signaling (Formerly Tekelec Eagle)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Communications EAGLE				
EAGLE 41.1.x	Dec 2009	Jan 2013	Not Available	Not Available
EAGLE 42.0	Oct 2010	Jul 2013	Not Available	Not Available
EAGLE 43.0	Mar 2011	Jul 2014	Not Available	Indefinite
EAGLE 43.1	Jan 2011	Jul 2015	Not Available	Indefinite
EAGLE 44.0	Jun 2011	Jul 2015	Not Available	Indefinite
EAGLE 45.0	Nov 2013	Jan 2017	Not Available	Indefinite
EAGLE 46.0 - 46.3	Aug 2014	Aug 2019	Not Available	Indefinite
EAGLE 46.4 - 46.6	Dec 2016 and later	Dec 2021	Not Available	Indefinite
EAGLE 46.7 - 46.9	Dec 2016 and later	Dec 2025	Not Available	Indefinite
EAGLE 47.x	Sep 2022	Sep 2027	Not Available	Indefinite
EAGLE 48.x	Dec 2025	Dec 2028	Not Available	Indefinite
EAGLE Query Server 1.0	Feb 2017	Feb 2022	Not Available	Indefinite
LSMS 10.x	Oct 2007	Jul 2012	Not Available	Not Available
LSMS 11.0	Sep 2008	Jul 2012	Not Available	Not Available
LSMS 11.1	Jul 2009	Jan 2013	Not Available	Not Available
LSMS 13.x	Oct 2014	Dec 2021	Dec 2024	Indefinite
LSMS 14.x	Jan 2024	Jan 2029	Not Available	Indefinite
LSMS Query Server 13.x	Jun 2014	Dec 2021	Dec 2024	Indefinite
LSMS Query Server 14.x	Jan 2024	Jan 2029	Not Available	Indefinite
ELAP 7.x	Dec 2007	Jan 2015	Not Available	Indefinite
ELAP 8.0	Sep 2008	Jan 2013	Not Available	Not Available

Oracle Global Signaling (Formerly Tekelec Eagle)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
ELAP 9.x	Aug 2011	Jan 2015	Not Available	Indefinite

Oracle Global Signaling

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
ELAP 10.x	Aug 2013	Nov 2021	Dec 2024	Indefinite
ELAP 11.x	Jan 2024	Jan 2029	Not Available	Indefinite
EPAP 13.x	May 2010	Jan 2015	Not Available	Indefinite
EPAP 14.x	Dec 2011	Jul 2016	Not Available	Indefinite
EPAP 15.0	Nov 2012	Jan 2017	Not Available	Indefinite
EPAP 16.x	Dec 2014	Dec 2021	Dec 2024	Indefinite
EPAP 17.x	Mar 2023	Mar 2028	Not Available	Indefinite
EAGLE Element Management System 45.x	Nov 2013	Jan 2017	Not Available	Indefinite
EAGLE Element Management System 46.x	Oct 2014	Aug 2019	Not Available	Indefinite
EAGLE Element Management System 47.x	Jun 2024	Jun 2029	Not Available	Indefinite
EAGLE Element Management System	Nov 2013	Jan 2017	Not Available	Indefinite
EAGLE Element Management System	Oct 2014	Aug 2019	Not Available	Indefinite
EAGLE Element Management System	Jun 2024	Jun 2029	Not Available	Indefinite
EAGLE EMS 41.1.x	Dec 2009	Jan 2013	Not Available	Not Available
EAGLE EMS 42.0	Sep 2010	Jul 2013	Not Available	Not Available
EAGLE EMS 43.0	Jan 2011	Jul 2014	Not Available	Not Available
EAGLE EMS 44.0	Jun 2011	Jul 2014	Not Available	Not Available
Netboss Harris Smart Agent 7.x	Not Available	Jul 2012	Not Available	Not Available
FTP Table Base Retrieve 4.4	Jun 2012	Jan 2017	Not Available	Indefinite
FTP Table Base Retrieve 4.5	Dec 2014	Dec 2019	Not Available	Indefinite
FTP Table Base Retrieve 5.x	Apr 2022	Apr 2027	Not Available	Indefinite
SCS 6.3	Not Available	Jan 2013	Not Available	Not Available
SCS 8.10	Not Available	Jan 2013	Not Available	Not Available

Oracle Solaris

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Solaris 8 ⁵	Feb 2000	Mar 2009	Mar 2012	Indefinite
Trusted Solaris 8.x ¹	Sep 2002	Mar 2012	Not Available	Indefinite
Solaris 9	Mar 2002	Oct 2011	Oct 2014	Indefinite
Solaris Legacy Containers ³	Dec 2010	Jan 2018	Jan 2024	Indefinite
Solaris 10 ^{2,4}	Jan 2005	Jan 2018	Jan 2027	Indefinite
Solaris 10 Containers	Mar 2020	Jan 2027	Not Available	Indefinite
Solaris 11.3 ^{2,4,6}	Oct 2015	Jan 2021	Jan 2027	Indefinite
Solaris 11.4 ^{2,4,7}	Aug 2018	Nov 2031	Nov 2037	Indefinite

¹Trusted Solaris 8.x has been superseded by Solaris 10 11/06 with Trusted Extensions and subsequent releases of Solaris 10 with Trusted Extensions. For more details, please see the Common Criteria Evaluated Oracle Products website located at <http://www.oracle.com/technetwork/topics/security/oracle-cc-valsolaris-083233.html>.

²With the release of Oracle VM Server for SPARC 2.0 (LDoms), this product will follow the lifecycle of the hardware platform.

³ Oracle Solaris Legacy Containers includes both Oracle Solaris 8 Containers and Oracle Solaris 9 Containers.

⁴ For more detailed information on Free and Open Source Software (FOSS) Support in Oracle Solaris, please see associated policy at <https://support.oracle.com/CSP/main/article?cmd=show&type=NOT&id=1400676.1> (MOS Doc ID 14006761).

⁵ For Oracle Solaris 8, a limited service providing Severity 1 fixes will be available after July 2012. For details please refer to the [Oracle Hardware and Systems Support Policies](#).

⁶ Solaris 11.0, 11.1, 11.2 fixes are delivered in the form of the updates available in the most recent versions of Solaris 11. Solaris 11 updates are provided through Support Repository Updates (SRU), or through Limited Support Updates (LSU) for Solaris 11.3 after Aug/2018. Users may be required to update to a newer SRU or LSU to obtain fixes for issues in systems covered by Premier Support or apply an Interim Diagnostic or Relief (IDR) update. For systems covered by Extended Support, fixes may be provided through IDR updates and/or LSUs.

⁷ Solaris 11.4 follows a Continuous Delivery model, where new functionality is delivered as updates to the existing release; upgrades are not required to gain access to new features and capabilities. As a result, Support dates are evaluated for update annually, and will be provided through at least the dates above.

Oracle Big Data Appliance

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Big Data Appliance 3.x	Jun 2012	Jun 2017	Not Available	Jan 2025
Oracle Big Data Appliance 4.x	Apr 2014	Jan 2022	Not Available	Jan 2025
Oracle Big Data Appliance 5.x	Nov 2019	Jan 2025	Not Available	Not Available

For detailed information on specific release and support dates, search [MyOracle Support \(MOS\)](#).

Oracle Talari

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle SD-WAN Edge 8.2	Oct 2019	Oct 2022	Not Available	Indefinite
Oracle SD-WAN Edge 9.x	May 2020	May 2025	Not Available	Indefinite
Oracle SD-WAN Aware 8.2	Oct 2019	Oct 2022	Not Available	Indefinite
Oracle SD-WAN Aware 9.x	May 2020	May 2025	Not Available	Indefinite