



Microsoft Teams Phone Mobile with Oracle SBC

Technical Application Note





Disclaimer

The following is intended to outline our general product direction. It is intended for information purposes only and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Oracle's products remains at the sole discretion of Oracle.

Contents

1	REVISION HISTORY.....	6
2	INTENDED AUDIENCE	6
3	VALIDATED ORACLE SOFTWARE VERSIONS.....	6
4	RELATED DOCUMENTATION.....	6
4.1	ORACLE SBC	6
4.2	MICROSOFT TEAMS	7
5	ABOUT TEAMS PHONE MOBILE.....	7
5.1	CUSTOMER BENEFITS	7
5.2	PLAN FOR TEAMS PHONE MOBILE.....	7
5.3	MEDIA BYPASS VS NON-MEDIA BYPASS	8
5.4	TEAMS PHONE MOBILE CALL SCENARIOS	8
5.5	REFERENCE BREAKDOWN	8
6	OC-SBC INTERWORKING & MEDIA REQUIREMENTS.....	9
6.1	SIGNALLING INTERWORKING REQUIREMENTS:	9
7	SBC DEPLOYMENT OPTIONS	10
7.1	CONVERGED VS DEDICATED SBC OPTIONS	10
8	NETWORK TOPOLOGY	11
9	ORACLE SBC CONFIGURATION	11
9.1	SYSTEM-CONFIG.....	12
9.1.1	NTP-Sync.....	13
9.2	NETWORK CONFIGURATION	13
9.2.1	Physical Interfaces	13
9.2.2	Network Interfaces.....	14
9.3	SECURITY CONFIGURATION.....	15
9.3.1	Certificate Records.....	15
9.3.2	TLS Profile.....	19
9.3.3	Media Security	20
9.4	TRANSCODING CONFIGURATION	22
9.4.1	Media Profiles	22
9.4.2	Codec Policies.....	23
9.4.3	RTCP Policy	24
9.5	MEDIA CONFIGURATION.....	24
9.5.1	Media Manager	24
9.5.2	Realm Config.....	25
9.5.3	Steering Pools	26
9.6	SIP CONFIGURATION.....	27
9.6.1	Sip-Config.....	27
9.6.2	Replaces Header Support.....	28
9.6.3	Sip Manipulation.....	29
9.6.4	Sip Interface	35
9.6.5	Session Agents	36
9.6.6	Session Group	39

9.7	ROUTING CONFIGURATION	39
9.8	SIP ACCESS CONTROLS	41
10	VERIFY CONNECTIVITY	42
10.1	ORACLE SBC OPTIONS PINGS	42
11	SYNTAX REQUIREMENTS FOR SIP INVITE AND SIP OPTIONS:.....	43
11.1	TERMINOLOGY	43
11.2	REQUIREMENTS FOR INVITE MESSAGES AND FINAL RESPONSES.....	43
	Contact Header-Invite and Final Response.....	43
11.3	REQUIREMENTS FOR SIP OPTIONS.....	47
12	APPENDIX A	48
12.1	ORACLE SBC DEPLOYED BEHIND NAT	48
12.2	EARLY MEDIA HANDLING, LOCAL MEDIA PLAYBACK AND MERGE DIALOGS -	49
12.2.1	Early Media handling.....	49
12.2.2	Oracle SBC Local Media Playback	50
12.2.3	Merge Early Dialogs	51
12.3	TEAMS PHONE MOBILE SIP NOTIFY ON EMERGENCY CALLS.....	52
13	APPENDIX B	54
13.1	TEST CASES	54
14	ACLI RUNNING CONFIGURATION	55



This Page is Intentionally left Blank

1 Revision History

Document Version	Description	Revision Date
Rev 1.1 GA	Updated release	02-08-2024
Rev 1.2 GA	Added Section 12.3 SIP NOTIFY for Emergency calls. Changed link to MSFT CA's	10-12-2025

2 Intended Audience

This document describes how to connect the Oracle SBC to Microsoft Teams Phone Mobile. This paper is intended for IT or telephony professionals.

3 Validated Oracle Software Versions

All testing was successfully conducted with the Oracle Communications SBC versions:

SCZ920 or above.

These software releases with the configuration listed below can run on any of the following products:

- AP 1100
- AP 3900
- AP 3950 (Release SCZ9.0.0 or later Only)
- AP 4600
- AP 4900 (Release SCZ9.0.0 or later Only)
- AP 6350
- AP 6300
- VME

Please visit <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-border-controllers> for further information.

4 Related Documentation

4.1 Oracle SBC

- <https://docs.oracle.com/en/industries/communications/session-border-controller/9.2.0/aclreference/acli-reference-guide.pdf>
- <https://docs.oracle.com/en/industries/communications/session-border-controller/9.2.0/releasenotes/sbc-release-notes.pdf>

- <https://docs.oracle.com/en/industries/communications/session-border-controller/9.2.0/configuration/sbc-configuration-guide.pdf>

4.2 Microsoft Teams

<https://cloudpartners.transform.microsoft.com/partner-gtm/operators/teams-phone-mobile>

5 About Teams Phone Mobile

Microsoft Teams Phone Mobile is an intuitive, mobile-first Microsoft Teams experience that allows business users to access Teams capabilities through their mobile identity on both their native dialler and any Teams endpoint. The solution delivers cellular network quality of service to Teams communications, while allowing customers to enforce business policies, reduce costs, and improve the user experience for the growing mobile workforce. Through Teams Phone Mobile, Microsoft will collaborate closely with mobile network operators (MNOs), leveraging their unique mobile assets, including 5G technologies, to build a differentiated, high-quality, connected, and immersive mobile experience that can evolve with worldwide mobility trends.

5.1 Customer Benefits

- Create a unified business communication experience. Enables an inclusive workplace for mobile, remote, hybrid, and office workers by providing a reliable communication solution to work securely from either their native dialler or from the Teams app on any device.
- Reduce costs and eliminate redundancies. Allows customers to eliminate fixed lines for their mobile and remote workers and reduce international, long-distance, and intra-company mobile costs.
- Streamline management and governance. Provisions access usage and manages telephony services for all employees from one centralized place – the Office 365 portal. Provides enterprises the ability to enforce business policies, including security, compliance, and data governance protocols, even with wireless-only, 5G users.
- Deliver a business-grade mobile communications solution. Allows mobile network operators to build on future innovation of their 5G networks through partnership with Microsoft, empowering digital transformation for enterprise customers with a high-quality and differentiated user experience.

For a list of operators participating in the Microsoft Teams Phone Mobile program and the countries or regions where their service is available, see [Microsoft 365 Teams Phone Mobile](#).

5.2 Plan for Teams Phone Mobile

Please follow below Microsoft Learn article to know more about Planning and configuring Teams Phone Mobile.

<https://learn.microsoft.com/en-us/microsoftteams/operator-connect-mobile-plan>

Ensure your organization has eligible Microsoft 365 services:

- Teams Phone System SKU or E5 with Teams

- Teams Phone Mobile add-on SKU

Below link provides details about configuring your Microsoft Teams Services for enabling Teams Phone Mobile.

<https://learn.microsoft.com/en-us/microsoftteams/operator-connect-mobile-configure>

5.3 Media Bypass vs Non-Media Bypass

Teams Phone Mobile can only work in Non-Media Bypass mode.

Media bypass enables you to shorten the path of media traffic and reduce the number of hops in transit for better performance. With media bypass, media is kept between the Oracle Session Border Controller (SBC) and the client instead of sending it via the Microsoft Phone System. Media bypass leverages protocols called **Interactive Connectivity Establishment (ICE)** on the Teams client and Advanced Media Termination [ICE lite](#) on the Oracle SBC. These protocols enable Operator Connect-Teams Phone Mobile to use the most direct media path for optimal quality.

5.4 Teams Phone Mobile Call Scenarios

- Each user is allocated with Operator's mobility number along with a SIM (Physical or eSIM). The mobile number is also used as User's Teams Identity.
- Intra Tenant (users in the same tenants Teams to Teams) calls are handled within the MS Teams network. However, Teams to Native dialer calls are routed to the mobile network operator to enable mobile default dialer ringing.
- Inter-tenant (between different CUGs (Closed User Group)) calls between Teams clients are routed back to Partner mobile operators (supplier of Number) for termination to called party or the partner can redirect back via Interconnect link Microsoft Azure Peering Service Voice (MAPSV) to Microsoft Azure Phone System.
- Outbound call – _Teams client to non-Teams number: Call is handed over to mobile operator by Microsoft for termination to called party.
- Inbound call – _non-Teams number to Teams client: Call is handed over to Microsoft by mobile operator for termination to called party.
- Users can initiate or receive calls from Teams Client on desktop, laptop, mobile over-the-top (OTT) or tablet. In addition, user call also uses the Mobile Native dialer to initiate or receive calls.
- International roaming users will be able to make / receive calls under standard roaming arrangements. In some countries, due to regulatory constraints, calls between Teams client and PSTN may be restricted.
- Number portability shall be applicable as per respective Geography regulatory rules.

5.5 Reference Breakdown

OC-SBC	Oracle Operator Connect SBC supporting Teams Phone Mobile Service
--------	---

VoLTE	Voice over LTE- Mobile default dialler
MSFT	Mirosoft
TPM	Teams Phone Mobile
Native Dialler	Default Dialler of User Client
On-Net	Users calls within the same Mobile network
Off-Net	Users calls within different operators networks
BreakOut	Call towards PSTN
MO	Mobile Originated Call
MT	Mobile Terminated Call
APP	Call from Teams App
OC-SBC	OperatorConnect SBC supporting Teams Phone Mobile Service
VoLTE	Voice over LTE- Mobile default dialler
MSFT	Mirosoft
TPM	Teams Phone Mobile
Native Dialler	Default Dialler of User Client
On-Net	Users calls within the same Mobile network
Off-Net	Users calls within different operators networks
BreakOut	Call towards PSTN

6 OC-SBC Interworking & Media requirements.

To integrate Teams into an Operators IMS Core, the Oracle SBC are the most valuable option as they are proven and interworks between a 3GPP defined platform (Carriers IMS Core) and non-3GPP Voice platform (Microsoft Teams).

6.1 Signalling Interworking Requirements:

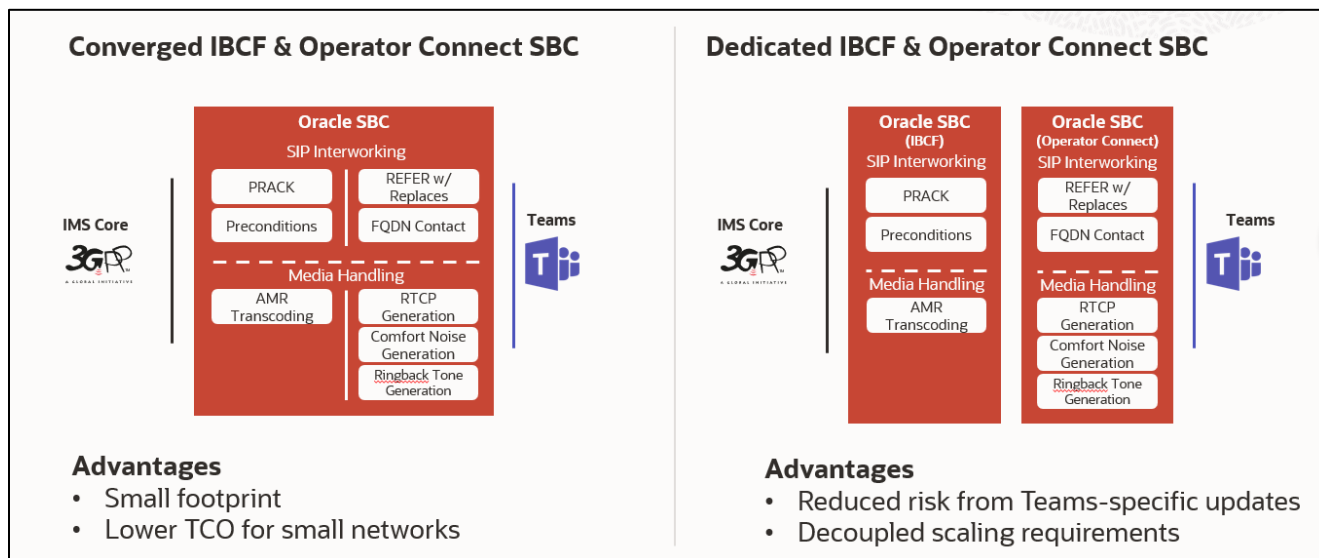
- **100rel/PRACK Interworking** – Where IMS uses PRACK exclusively, Microsoft Teams does not, and this must be interworked at the IMS border. While OC-SBC is capable of performing PRACK interworking we are doing the PRACK interworking on P-CSCF in the test bed to support merge-early-dialogs.
- **Preconditions** – IMS networks MAY choose to implement Preconditions, which is not supported by Microsoft Teams. When this is used, Preconditions Interworking must be used at the border.
- **REFER termination and Replaces interworking** – Microsoft Teams has specific requirements for Call Transfers which require interworking at the border. In normal scenarios REFER will be handled by IMS Network's TAS but OC-SBC is also capable of handling REFERs. OC-SBC is also REFERs in the test bed.
- **Encryption Interworking** – Where an IMS core can be unencrypted, Microsoft Teams can optionally be encrypted to elevate security (although this is not a requirement of Operator Connect). When needed, encryption

services are applied at the border. OC-SBC can perform the interoperability between an encrypted and unencrypted network for both signaling as well as Media.

- **Teams-specific Contact** – Microsoft Teams requires the Contact header be formatted with an FQDN as opposed to IP, which is not the case within 3GPP networks. OC-SBC converts the IP Address to FQDN of the Contact Header.
- **Local Media Playback** – Oracle SBC performs can perform Local Media Playback when required for generating ringback tones and during early media scenarios.
- SBC Interworking for handling SDP offer in a-line (call hold/waiting) – During call hold scenarios Oracle SBC performs the conversion of SDP a line from Caller towards Microsoft to convert the attribute to inactive.
- Media Requirements
- **Transcoding of unsupported codecs** – Where IMS cores use both AMR-WB and AMR, Microsoft Teams only supports AMR-WB, so calls delivered using AMR must be transcoded.
- **RTCP** – While IMS calls may support end to end RTCP, Microsoft Teams requires it, so selective RTCP Generation at the border is required to ensure service continuity.
- **Comfort Noise** – IMS does not implicitly require Comfort Noise (CN) packets, whereas Microsoft Teams prefers this. Comfort Noise generation at the border provides a smoother experience.

7 SBC Deployment options

7.1 Converged vs Dedicated SBC Options



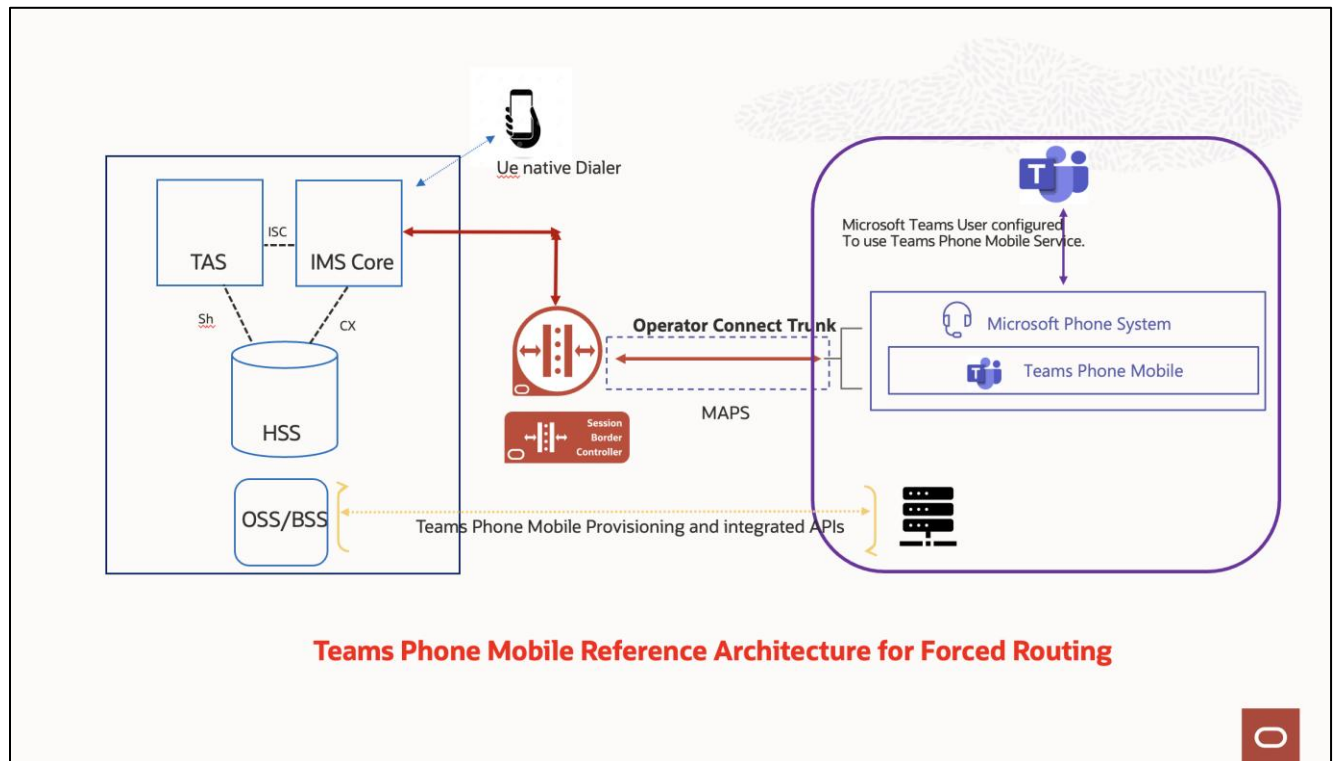
When integrating an Oracle SBC with your IMS core for Microsoft Teams Phone Mobile, you have two options:

- Converged SBC: Configure your Oracle SBC to handle both IBCF and Operator Connect SBC functionalities.
- Dedicated SBC: Introduce a separate SBC dedicated to interworking with Teams Phone Mobile.

We recommend the Dedicated SBC approach for integrating an SBC with your IMS core to support Microsoft Teams Phone Mobile. This involves introducing a separate SBC to handle all required

functionality. While a Converged SBC option using the Oracle SBC is also possible, we've focused on testing and documenting the Dedicated SBC approach for this application note.

8 Network topology



9 Oracle SBC Configuration

This chapter provides step-by-step guidance on how to configure Oracle SBC for interworking with Microsoft Teams Phone Mobile.

Note :- In the running configuration you will find configuration related to PSTN connectivity because in the current setup PSTN breakout is also terminated onto OC-SBC. While the configuration is shown in the ACLI output and the ACLI running configuration, it is not highlighted as part of the Application Note.

This guide assumes the OC-SBC has been installed, management interface has been configured, product selected and entitlements have been assigned.

If you require more information on how to install your SBC platform, please refer to the [ACLI configuration guide](#).

To access the ACLI on your OC-SBC, ssh to the management IP address or access via SBC console port:

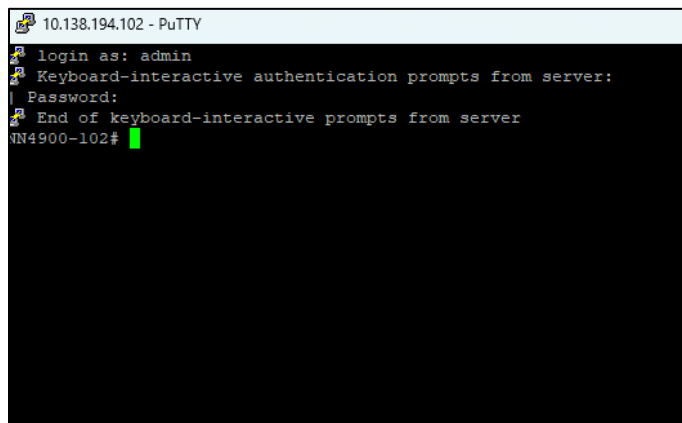
Console Settings:

- Baud Rate=115200
- Data Bits=8
- Parity=None
- Stop Bits=1
- Flow Control=None

When the login screen appears, enter the username and password to access the OC-SBC.

Any configuration parameter not specifically listed below can remain at the OC-SBC default value and does not require a change for the connection to Microsoft Teams Phone Mobile to function properly.

Note: the configuration examples below were captured from a system running the latest GA software, 9.2.0



```
10.138.194.102 - PuTTY
login as: admin
Keyboard-interactive authentication prompts from server:
Password:
End of keyboard-interactive prompts from server
NN4900-102#
```

9.1 System-Config

To enable system level functionality for the OC-SBC, you must first enable the system-config

Note: The following parameters are optional but recommended for system config

- Hostname
- Description
- Location
- Default Gateway (recommended to be the same as management interface gateway)
- Transcoding Core (This field is only required if you have deployed a VME SBC)

To configure system-config from ACLI –

ACLI Path: config t→system→system-config

```
system-config
  hostname          oraclesbc.com
  description       SBC connecting IMS to Teams Phone Mobile
  location          Burlington, MA
  transcoding-cores 1
```

9.1.1 NTP-Sync

You can use the following example to connect the Oracle SBC to any network time servers you have in your network. This is an optional configuration but recommended.

To configure NTP from ACLI –

ACLI Path: config t→system→ntp-sync

```
ntp-config
  server          216.239.35.0
```

Now we'll move on configuring network connection on the SBC.

9.2 Network Configuration

To connect the SBC to network elements, we must configure both physical and network interfaces. For the purposes of this example, we will configure two physical interfaces, and two network interfaces. One to communicate with Microsoft Teams Phone Mobile, the other to connect to an IMS Network.

The slots and ports used in this example may be different from your network setup.

9.2.1 Physical Interfaces

- Use the following table as a configuration example:

Config Parameter	Teams Phone Mobile	IMS
Name	s0p0	S1p0
Operation Type	Media	Media

Slot	0	1
Port	0	0

Note: Physical interface names, slot and port may vary depending on environment

To configure Physical Interfaces from ACLI –

ACLI Path: config t→system→phy-interface

phy-interface	
name	s0p0
operation-type	Media
phy-interface	
name	s1p0
operation-type	Media
slot	1

9.2.2 Network Interfaces

- Use the following table as a configuration example:

Configuration Parameter	Teams Phone Mobile	IMS
Name	S0p0	S1p0
IP Address	10.0.2.10	10.0.3.10
Netmask	255.255.255.0	255.255.255.0
Gateway	10.1.2.1	10.1.3.1
DNS Primary IP	8.8.8.8	
DNS Domain	cloudsbc.cgbusolutionslab.com	

To configure Network Interfaces from ACLI –

ACLI Path: config t→system→network-interface

network-interface	
name	s1p0
ip-address	10.0.3.10
netmask	255.255.255.0
gateway	10.1.3.1
network-interface	
name	s0p0
ip-address	10.0.2.10
netmask	255.255.255.0

gateway	10.1.2.1
dns-ip-primary	8.8.8.8
dns-ip-backup1	8.8.4.4
dns-ip-backup2	9.9.9.9
dns-domain	Cloudsbc.cgbusolutionslab.com

Next, we'll configure the necessary elements to secure signaling and media traffic between the Oracle SBC and Microsoft Teams Phone Mobile.

9.3 Security Configuration

This section describes how to configure the SBC for both TLS and SRTP communication with Microsoft Teams Phone Mobile.

Note: Teams Phone Mobile Trunk can also use TCP/RTP Protocol. Use of MAPS (Microsoft Azure Peering Service) Transport is a MUST for Network to Network Connection between the Oracle SBC and Operator Connect Teams Phone Mobile. Traffic sent through 3rd Part Internet is not supported. For the purpose of the Application Note we have provided TLS/SRTP method of connectivity between Oracle SBC and Microsoft Teams Phone Mobile.

When Using TLS/SRTP Microsoft Teams Phone Mobile recommends TLS connections from SBC's for SIP traffic, and SRTP for media traffic. It requires a certificate signed by Certificate Authorities (CAs) that are part of the [Microsoft Trusted Root Certificate Program](#). A list of currently supported Certificate Authorities can be found at: [Public trusted certificate for the SBC](#). These are the same CA's supported by Teams Direct Routing Interface.

9.3.1 Certificate Records

"Certificate-records" are configuration elements on Oracle SBC which capture information for a TLS certificate such as common-name, key-size, key-usage etc.

This section walks you through how to configure certificate records, create a certificate signing request, and import the necessary certificates into the SBC's configuration.

GUI Path: security/certificate-record

For the purposes of this application note, we'll create three certificate records. They are as follows:

- SBC Certificate (end-entity certificate)
- DigiCert RootCA Cert (Root CA used to sign the SBC's end entity certificate)
- DigiCert Global Root G2 (Microsoft Presents the SBC a certificate signed by this authority)

Note: The DigiCert RootCA is only part of this example, as that is the Authority we used to sign our SBC certificate. You would replace this with the root and/or intermediate certificates used to sign the CSR generated from your SBC.

9.3.1.1 SBC End Entity Certificate

The SBC's end entity certificate is the certificate the SBC presents to Microsoft to secure the connection. There are two requirements when configuring this certificate.

1. Common name must contain the SBC's FQDN
2. extended-key-usage-list must contain both serverAuth and clientAuth.

In this example our common name will be **cloudsbc.cgbusolutionslab.com**. You must also give the certificate record a name and set the extended-key-usage-list to support both client and server authentication. All other fields are optional, and can remain at default values.

To Configure the certificate record from ACLI:

ACLI Path: config t→security→certificate-record

certificate-record	
name	SBCCertificateforTPM
state	California
locality	Redwood City
organization	Oracle Corporation
unit	Oracle CGBU-LABS BOSTON
common-name	cloudsbc.cgbusolutionslab.com
key-usage-list	digitalSignature
	keyEncipherment
extended-key-usage-list	clientAuth
	serverAuth

Next, using this same procedure, configure certificate records for the Root CA certificates

9.3.1.2 Root CA and Intermediate Certificates

9.3.1.2.1 DigiCert Root CA

The following DigitCertRoot is the root CA certificate used to sign the SBC's end entity certificate. As mentioned above, your root CA and/or intermediate certificate may differ. This is for example purposes only.

9.3.1.2.2 DigiCert Global Root G2

Microsoft presents a certificate to the SBC which is signed by DigiCert Global Root G2. To trust this certificate, your SBC must have the certificate listed as a trusted ca certificate.

You can download this certificate here: <https://cacerts.digicert.com/DigiCertGlobalRootG2.crt.pem>

Please use the following table as a configuration reference: Modify the table according to the certificates in your environment.

Config Parameter	DigiCert Global Root G2	DigiCert Root CA
Common Name	DigiCert Global Root G2	DigiCert Global Root CA
Key Size	2048	2048
Key-Usage-List	digitalSignature keyEncipherment	digitalSignature keyEncipherment
Extended Key Usage List	serverAuth	serverAuth
Key algor	rsa	rsa
Digest-algor	Sha256	Sha256

certificate-record	
name	DigiCertGlobalRootG2
common-name	DigiCert Global Root G2
certificate-record	
name	DigiCertRoot
common-name	DigiCert Global Root CA

9.3.1.3 Save and Activate

At this point, before generating a certificate signing request, or importing any of the Root CA certs, we must **save and activate** the configuration of the SBC.

```

NN4900-102# save-config
checking configuration
-----
Results of config verification:
  3 configuration errors
  2 configuration warnings
Run 'verify-config' for more details
-----
Save-Config received, processing.
save-config waiting 120000 ms for request to finish
Request to 'SAVE-CONFIG' has Finished,
Save complete
Currently active and saved configurations do not match!
To sync & activate, run 'activate-config' or 'reboot activate'.
NN4900-102# activate-config
Activate-Config received, processing.
activate-config waiting 120000 ms for request to finish
Request to 'ACTIVATE-CONFIG' has Finished,
Activate Complete
NN4900-102# █

```

9.3.1.4 Generate Certificate Signing Request

Now that the SBC's certificate has been configured, create a certificate signing request for the SBC's end entity only.

This is not required for any of the Root CA or intermediate certificates that have been created.

To perform the Steps From ACLI use the below command –

```
NN4900-102# generate-certificate-request SBCCertificateforTPM
```

--This Step generates a text on Screen as shown below --

```
-----BEGIN CERTIFICATE REQUEST-----
```

```
MIIC4zCCAcsCAQAwazELMAkGA1UEBhMCVVMxCzAJBgNVBAgTAk1BMRMwEQYDVQ
```

```
QH
```

```
EwpCdXJsaW5ndG9uMRQwEgYDVQQKEwtFbmdpbmVlcmluZzEkMCIGA1UEAxMbdGVs
```

```
ZWN0YXQuby10ZXN0MDYxNjE5NzcuY29tMIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8A
```

```
MIIBCgKCAQEA3AmjF15PcIcWiB/kFEUGNHQHIBkji28MDbcprO/KLXIHQysSnw
```

```
UWz34XLBfLQ6rS4MLyEMR8Nt8GGNSIWKiR431LsX7L+yGWvRjcBFP6DIHtH0Vuqm
```

```
ixVaUJpg5luPY6SvT1shyu26iLlBsLfem43tbKq5jz/jrvaUzyhlCvAQ23c1oS5a
```

```
D4UiF2mNOuSqxvmkx50a3/BNYbKecLNOxvKQyyTMgffNpASbZuW+eMEUKI5iB+AB
```

```
/AAoZRP4bn4qlE3wn8pJsNm8Pjxy4hbz24ySgmaN9iXpP1FdRw0TemfCsNazZRuK
```

```
DsviWJfunZYTzRfDe5pJTtoMH4u1zt2fK1QIDAQABoDMwMQYJKoZiHvcNAQkOMSQw
```

```
IjALBgNVHQ8EBAMCBaAwEwYDVR0lBAwwCgYIKwYBBQUHAwEwDQYJKoZiHvcNAQE
```

```
L
```

```
BQADggEBADD5Y+u08LxmTMIsJ2Rjc8cgPZocTqBDXN0tp27S4FuB/01ikBBdG3YV
```

```
Ffp7/Q8ZeFHHgU/rMzeF8Gpo9Cc6JUGGux3/ws8ZkgRBxsNlG276i7pFN1vCIjEP
```

```
89AGxtryioRMc4kcdPpLJNQ10Qx1zKobHMTftGLDI6jN2pvn3zYHH8qA9V/1/yKa
```

```
3n0j33EuTrvTlQ5P4IgyVJqSBkdI29T1gXY6O8JVFLCQefTrF4TLc6teNzxXMdPw
```

```
PHoPu9hM3scGOWOHQnODXOFeq2AxBQzAa0/Cjf7Bw3l3POmMcIOawgDecZ8UjHpJ
```

```
lznX9/Gxg5X+S2QkHjNmPK+JuePqX4I=
```

```
-----END CERTIFICATE REQUEST-----
```

Copy/paste the text that gets printed on the screen as shown above and upload to your CA server for signature.

Also note, at this point, **another save and activate is required** before you can import the certificates to each certificate record created above.

Once you have received the signed certificate back from your signing authority, we can now import all certificates to the SBC configuration.

9.3.1.5 Import Certificates to SBC

Once certificate signing request has been completed – import the signed certificate to the SBC.

Please note – all certificates including root and intermediate certificates are required to be imported to the SBC.

After all certificates have been imported, issue a third [save/activate](#) to complete the configuration of certificates on the Oracle SBC.

To import the certificate from ACLI follow below procedure -

```
NN4900-102# import-certificate try-all SBCCertificateforTeams
```

The System will show a prompt as below -

IMPORTANT:

Please enter the certificate in the PEM format.

Terminate the certificate with ";" to exit.....

Enter the Signed Certificate text as shown below-

```
-----BEGIN CERTIFICATE REQUEST-----
```

```
MIIC4zCCACsCAQAwazELMAkGA1UEBhMCVVMxCzAJBgNVBAgTAk1BMRMwEQYDVQ  
QH
```

```
EwpCdXJsaW5ndG9uMRQwEgYDVQQKEwtFbmdpbmVlcmluZzEkMCIGA1UEAxMbdGVs
```

```
ZWN0YXQuby10ZXN0MDYxNjE5NzcuY29tMIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8A
```

```
MIIBCgKCAQEAR3AmjF15PcIcWiB/kFExUGNHQHlBkji28MDbcprO/KLXIHQysSnw
```

```
UWz34XLBfLQ6rS4MLyEMR8Nt8GGNSIWKiR431LsX7L+yGWvRjcBFP6DIHtH0Vuqm
```

```
ixVaUJpg5luPY6SvT1shyu26iLiBsLfem43tbKq5jz/jrvaUzyhlCvAQ23c1oS5a
```

```
D4UiF2mNOuSqxvmkx50a3/BNYbKecLNOxvKQyyTMgffNpASbZuW+eMEUKI5iB+AB
```

```
/AAoZRP4bn4qlE3wn8pJsNm8Pjxy4hbz24ySgmaN9iXpP1FdRw0TemfCsNazZRuK
```

```
DsviWJfunZYTzRfDe5pJTtoMH4u1zt2fK1QIDAQABoDMwMQYJKoZlhvcNAQkOMSQw
```

```
IjALBgNVHQ8EBAMCBaAwEwYDVR0lBAwwCgYIKwYBBQUHAwEwDQYJKoZlhvcNAQE
```

```
L
```

```
BQADggEBADD5Y+u08LxmTMIsJ2Rjc8cgPZocTqBDXN0tp27S4FuB/01ikBBdG3YV
```

```
Ffp7/Q8ZeFHHgU/rMzeF8Gpo9Cc6JUGGux3/ws8ZkgRBxsNiG276i7pFN1vCIjEP
```

```
89AGxtryioRMc4kcdPpLJNQ10Qx1zKobHMTftGLDI6jN2pvn3zYHH8qA9V/1/yKa
```

```
3n0j33EuTrvTlQ5P4IgyVJqSBkdI29T1gXY6O8JVFLCQefTrF4TLc6teNzxXMdPw
```

```
PHoPu9hM3scGOWOHQnODXOFeq2AxBQzAa0/Cjf7Bw3l3POmMcIOawgDecZ8UjHpJ
```

```
lznX9/Gxg5X+S2QkHjNmPK+JuePqX4I=
```

```
-----END CERTIFICATE REQUEST-----;
```

[save and activate](#) your configuration.

Repeat these steps to import all the root and intermediate CA certificates into the SBC.

9.3.2 TLS Profile

TLS profile configuration on the SBC allows for specific certificates to be assigned.

To configure system-config from ACLI –

ACLI Path: config t→security→tls-profile

tls-profile	
name	TeamsTLSProfile
end-entity-certificate	SBCCertificateforTPM
trusted-ca-certificates	DigiCertGlobalRootG2
	DigiCertRoot
mutual-authenticate	enabled
tls-version	tlsv12

Next, we'll move to securing media between the SBC and Microsoft Teams Phone Mobile.

9.3.3 Media Security

This section outlines how to configure support for media security between the OC-SBC and Microsoft Teams Phone Mobile.

9.3.3.1 SDES-Profile

This is the first element to be configured for media security, where the algorithm and the crypto's to be used are configured. The only crypto-suite option supported by Microsoft is AES_CM_128_HMAC_SHA1_80 and must be included in the crypto list

To configure system-config from ACLI –

ACLI Path: config t→security→media-security→sdes-profile

sdes-profile	
name	TeamsSRTP
crypto-list	AES_CM_128_HMAC_SHA1_80
srtp-auth	enabled
srtp-encrypt	enabled
srtcp-encrypt	enabled
mki	disabled
egress-offer-format	same-as-ingress
use-ingress-session-params	
options	
key	
salt	
srtp-rekey-on-re-invite	disabled
lifetime	31

9.3.3.2 Media Security Policy

Media-sec-policy instructs the SBC how to handle the SDP received/sent under a realm (RTP, SRTP or any) and, if SRTP needs to be used, the sdes-profile to use to encrypt media.

In this example, we are configuring two media security policies. One to secure and decrypt media toward Microsoft Teams, the other for non-secure media facing IMS Core.

To configure media security from ACLI.

ACLI Path: config t→security→media-security→media-sec-policy

```
media-sec-policy
  name                    IMSNonSecure
  pass-through            disabled
  options
    inbound
      profile
      mode                rtp
      protocol            none
      hide-egress-media-update disabled
    outbound
      profile
      mode                rtp
      protocol            none
media-sec-policy
  name                    TeamsMediaSecurity
  pass-through            disabled
  options
    inbound
      profile            TeamsSRTP
      mode               srtp
      protocol           sdes
      hide-egress-media-update disabled
    outbound
      profile            TeamsSRTP
      mode               srtp
      protocol           sdes
```

This finishes the security configuration portion of the application note. We'll now move on to configuring media and transcoding.

9.4 Transcoding Configuration

Transcoding is the ability to convert between media streams that are based upon disparate codecs. The OC-SBC supports IP-to-IP transcoding for SIP sessions and can connect two voice streams that use different coding algorithms with one another.

9.4.1 Media Profiles

For different codecs and media types, you can setup customized media profiles that serve to police media values and define media bandwidth policies.

SILK & CN offered by Microsoft teams are using a payload type which is different than usual, so to support this, we configure the following media profiles on the SBC.

This is an optional configuration, and only needs to be implemented on the SBC if you are planning to use the SILK codec or wideband comfort noise between the SBC and Microsoft Teams Phone Mobile -TPM.

Configure three media profiles to support the following:

- Silk Wideband
- Silk Narrowband
- CN

Click Add, then use the table below as an example to configure each:

Parameters	Silk	Silk	CN
Surname	narrowband	wideband	wideband
Payload-Type	103	104	118
Clock-rate	8000	16000	0

To configure system-config from ACLI –

ACLI Path: config t→session-router→media-profile

media-profile	
name	CN
subname	wideband
payload-type	118
media-profile	
name	SILK
subname	narrowband
payload-type	103
clock-rate	8000
media-profile	

name	SILK
subname	wideband
payload-type	104
clock-rate	16000

9.4.2 Codec Policies

Codec policies are sets of rules that specify the manipulations to be performed on SDP offers allowing the Oracle SBC the ability to add, strip, and reorder codecs for SIP sessions.

While transcoding media codecs is optional, Microsoft does require the SBC generate Comfort Noise and RTCP packets towards Teams if the connection on the other side of the SBC does not support either.

Microsoft does not support AMR narrowband (AMR) but does support AMR:WB so AMR narrowband must be stripped from the IMS offer towards Microsoft.

To satisfy this requirement, the SBC uses transcoding resources to generate those packets, which does require a codec policy be configured and assigned.

Here is an example config of a codec policy used for the SBC to generate CN packets towards Teams.

codec-policy	
name	TPMCodecPolicy
allow-codecs	* AMR:no
add-codecs-on-egress	CN
order-codecs	
packetization-time	20

If you have chosen to configure the [media profiles](#) in the previous section to use SILK or wideband CN, you would set your codec policy to add them on egress. Here is an example:

codec-policy	
name	TPMCodecPolicy
allow-codecs	*
add-codecs-on-egress	CN::wideband SILK::wideband
order-codecs	
packetization-time	20

Lastly, since some IMS networks may have issues with the codecs being offered by Teams Phone Mobile, you can create another codec policy to remove unwanted or unsupported codecs from the request/responses to your Sip Trunk provider.

ACLI Path: config t→media-manager→codec-policy

codec-policy	
name	IMSCoreCodecs
allow-codecs	PCMU G729 telephone-event AMR
add-codecs-on-egress	PCMU AMR

9.4.3 RTCP Policy

The following RTCP policy needs to be configured for the Oracle SBC to generate RTCP sender reports toward Microsoft Teams.

FYI, for the SBC to generate RTCP sender reports to Teams, the realm in which this policy is assigned must also have a codec policy assigned. This is to evoke the required transcoding resources needed to generate RTCP packets.

To configure system-config from ACLI –

ACLI Path: config t→media-manger→rtcp-policy

rtcp-policy	
name	rtcpGen
rtcp-generate	all-calls
hide-cname	disabled

9.5 Media Configuration

This section will guide you through the configuration of media manager, realms, and steering pools, all of which are required for the SBC to handle signaling and media flows toward Teams and IMS Core.

9.5.1 Media Manager

To configure media functionality on the SBC, you must first enable the global media manager

The following two hidden options are recommended for the global media manager when interfacing with Microsoft Teams Phone Mobile.

- **audio-allow-asymmetric-pt:** Provides transcoding support for asymmetric dynamic payload types enables the Oracle® Session Border Controller to perform transcoding when the RTP is offered with one payload type and is answered with another payload type.
- **xcode-gratuitous-rtcp-report-generation:** This option allows the Oracle SBC to generate a Real-Time Transport Control Protocol (RTCP) Receiver Report separately from the default Sender-Receiver Report (RFC 3550). This option requires a reboot to take effect.

To configure system-config from ACLI –

ACLI Path: config t→media-manager→media-manager-config

```
media-manager
  state          enabled
  options        audio-allow-asymmetric-pt
                 xcode-gratuitous-rtcp-report-generation
```

9.5.2 Realm Config

Realms are a logical distinction representing routes (or groups of routes) reachable by the Oracle® Session Border Controller and what kinds of resources and special functions apply to those routes. Realms are used as a basis for determining ingress and egress associations to network interfaces.

- Use the following table as a configuration example for the realms. The following parameters are all required unless mentioned as optional below.

Config Parameter	Teams Phone Mobile Realm	IMS Realm
Identifier	Teams	ims
Network Interface	s0p0:0	s1p0:0
Mm in realm	enabled	enabled
Media Sec policy	TeamsSecurityPolicy	PSTNNonSecure
Teams-FQDN	cloudsbc.cgbusolutionslab.com	
Teams-fqdn-in-uri	enabled	
Sdp-inactive-only	enabled	
RTCP mux	enabled	
Codec policy	TPMCodecPolicy	IMSCoreCodecs
RTCP policy	rtcpGen	
Access-control-trust-level	HIGH	HIGH
ringback-trigger		183
ringback-file		US_Ringback_tone.raw
merge-early-dialogs		enabled
hide-egress-media-update		enabled

Also notice the realm configuration where we assign some of the elements configured earlier in this document.

- Network Interface
- Media Security Policy
- Codec Policy (optional on the PSTN Realm)

- RTCP Policy
- Ringback trigger,ringback-file, merge-early-dialogs and hide-egress-media-update are required on IMS Ream and are explained in Section of the doc.

To configure realm-config from ACLI –

ACLI Path - config t→media-manger→realm-config

realm-config	
identifier	Teams
description	Realm Facing Teams Direct Routing
network-interfaces	s0p0:0.4
mm-in-realm	enabled
qos-enable	enabled
media-sec-policy	sdesPolicy
rtcp-mux	enabled
teams-fqdn	cloudsbc.cgbusolutionslab.com
teams-fqdn-in-uri	enabled
sdp-inactive-only	enabled
access-control-trust-level	high
codec-policy	TPMCodecPolicy
rtcp-policy	rtcpGen
realm-config	
identifier	ims
network-interfaces	s1p0:0.4
media-sec-policy	RTP
access-control-trust-level	high
options	merge-early-dialogs enable
codec-policy	IMSCoreCodecs
hide-egress-media-update	enabled
ringback-trigger	183
ringback-file	US_Ringback_tone.raw
merge-early-dialogs	enabled

9.5.3 Steering Pools

Steering pools define sets of ports that are used for steering media flows through the OC-SBC. These selected ports are used to modify the SDP to cause receiving session agents to direct their media toward this system.

We configure one steering pool for PSTN. The other facing Teams.

GUI Path: media-manger/steering-pool

- Click Add, and use the below examples to configure steering-pool.

To configure steering pool from ACLI

ACLI Path: config t→media-manger→steering-pool

steering-pool	
ip-address	10.0.2.10
start-port	20000
end-port	40000
realm-id	Teams
steering-pool	
ip-address	10.0.3.10
start-port	20000
end-port	40000
realm-id	ims

We will now work through configuring what is needed for the SBC to handle SIP signaling.

9.6 Sip Configuration

This section outlines the configuration parameters required for processing, modifying, and securing sip signaling traffic.

9.6.1 Sip-Config

To enable sip related objects on the Oracle SBC, you must first configure the global Sip Config element:

There are only two recommended changes/additions to the global Sip Config.

- Set the home realm ID parameter to Teams Realm, and add the following hidden option:
- **Max-udp-length=0**: Setting this option to zero (0) forces sip to send fragmented UDP packets. Using this option, you override the default value of the maximum UDP datagram size (1500 bytes; sipd requires the use of SIP/TCP at 1300 bytes).
- **inmanip-before-validate** (optional) allows the header rules in a sip-manipulation to apply before the message is parsed.
- **sip-message-len** has been increased in the setup to 65535 to allow large sip packets from the Network.
- **multiple-dialogs-enhancement** applied on the sip-config to enable multiple early dialog support. To Allows the merging of early dialogs within forking scenarios, "merge-early-dialogs" should be enabled on the caller side realm-config.
- dialog-transparency is disabled to support merge-early-dialogs feature as explained in [Section 12.2.3](#) of the document.

To configure sip config from ACLI.

ACLI Path: config t→session-router→sip-config

sip-config	
dialog-transparency	disabled
home-realm-id	Teams
options	inmanip-before-validate
	max-udp-length=0
	multiple-dialogs-enhancement
sip-message-len	65535
extra-method-stats	enabled
npli-upon-register	disabled

9.6.2 Replaces Header Support

The Oracle® Session Border Controller supports the Replaces header in SIP messages according to RFC 3891. The header, included within SIP INVITE messages, provides a mechanism to replace an existing early or established dialog with a different dialog. The different dialog can be used for Microsoft Teams services such as call parking, attended call transfer and various conferencing features.

The Oracle SBC's support for Replaces header is required to properly interwork with Microsoft Teams, but Microsoft Teams does not support the use of Replaces header. In other words, Microsoft sends Replaces to the SBC, the SBC should not send Replaces to Microsoft.

To configure support for Replaces, we configure the following:

9.6.2.1 Sip Feature

The sip feature configuration element allows the SBC to support the Replaces value in the SIP Require and Supported Headers to and from Microsoft Teams.

To configure sip feature from ACLI

ALCI Path: config t→session-router→sip-feature

sip-feature	
name	replaces
realm	Teams
require-mode-inbound	Pass
require-mode-outbound	Pass

9.6.2.2 Sip Profile

Sip Profile, once configured and assigned to a sip interface, will act on a Replaces header when received by Microsoft teams to replace a dialog.

To configure sip profile from ACLI

ALCI Path: config t→session-router→sip-profile

sip-profile	
name	forreplaces
replace-dialogs	enabled

9.6.3 Sip Manipulation

9.6.3.1 Sip-manipulation for Teams Phone Mobile call routing logic -

MS Teams uses custom header for identifying/signaling originating/terminating session case: The header name is **X-MS-FMC**, which plays a crucial role in streamlining mobile call handling within the Microsoft Teams Phone Mobile environment.

Possible values for this header are:

Value	Description	Teams Generated	Teams Received	Correlated Header
MO	Mobile Originated	YES	YES	Anonymous: P-Asserted-Identity* Non-Anonymous: From
MT	Mobile Terminated	YES	YES	Request-URI
APP	Call from APP	YES	NO	N/A

Microsoft requires that all requests from the Oracle SBC contain this header with the proper identification, MO or MT. We do this by matching on the information we receive from the IMS core in the P-Server-User header and use sip manipulation to add the correct value for proper call handling within the Teams Phone Mobile environment.

To configure the sip manipulation via ACLI:

ACLI Path: config t→session-router→sip-manipulation

sip-manipulation	TPMlogic
name	
header-rule	
name	matchterm
header-name	P-Served-User
action	manipulate
msg-type	request
methods	INVITE
element-rule	
name	matchtermval
parameter-name	sescase
type	header-param
action	store
comparison-type	boolean
match-value	term
element-rule	
name	matchorigval
parameter-name	sescase
type	header-param
action	store
comparison-type	boolean
match-value	orig
header-rule	
name	addmsfthheader
header-name	X-MS-FMC
action	add
comparison-type	boolean
msg-type	request
methods	INVITE
match-value	\$matchterm.\$matchtermval
new-value	MT
header-rule	
name	addmsfthheader2
header-name	X-MS-FMC
action	add
comparison-type	boolean
msg-type	request
methods	INVITE
match-value	\$matchterm.\$matchorigval
new-value	MO

While the above manipulation acts as the logic for adding the required Microsoft headers when sending calls towards Microsoft, we have additional header rules into the HMR which may or may not be required in your implementation. These rules are provided for reference –

Removesupported – Removes supported header when sending the Sip Invite towards Microsoft.

ModPAI – Modifies the P-Asserted-Identity to format it as per Microsoft requirements.

removePVNI, RemoveUserAgent, removePSU – Remove the P-VisitedNetwork ID, User Agent and P-Served User when sending the Invite towards Microsoft.

StoreHost – Formats the To header as per the request-URI parameters.

header-rule	
name	removesupported
header-name	Supported
action	delete
msg-type	request
methods	INVITE
header-rule	
name	ModPAI
header-name	P-Asserted-Identity
action	manipulate
msg-type	request
methods	INVITE
element-rule	
name	ModUserPAI
type	uri-host
action	replace
comparison-type	pattern-rule
new-value	\$FROM_HOST.\$0
header-rule	
name	removePVNI
header-name	P-Visited-Network-ID
action	delete
msg-type	request
methods	INVITE
header-rule	
name	RemoveUserAgent
header-name	User-Agent
action	delete
msg-type	request
methods	INVITE
header-rule	
name	removePSU
header-name	P-Served-User
action	delete
msg-type	request
methods	INVITE
header-rule	
name	StoreHost
header-name	request-uri
action	store
comparison-type	pattern-rule
msg-type	out-of-dialog
methods	INVITE
element-rule	
name	storeurihost
type	uri-host

action	store
header-rule	
name	CopyHost
header-name	To
action	manipulate
methods	INVITE
element-rule	
name	replacehost
type	uri-host
action	replace
comparison-type	boolean
match-value	\$StoreHost.\$storeurihost
new-value	\$StoreHost.\$storeurihost.\$0

The above sip-manipulation is applied as out-manipulationid on the Teams facing sip-interface.

9.6.3.2 Sip-manipulation to change error 487 to 603

Striprouteheader – Sip-manipulation named Striprouteheader is applied as in-manipulationid on the IMS's sip-interface.

The header rules - striproute1, striproute0 strip the IMS added route headers towards Microsoft.
ChangeCLine – is a requirement for the test bed and can be ignored.

Header rule - check487 converts 487 Request terminated Error response to 603 Decline. As per Microsoft requirement When a TPM user rejects the call via their default mobile dialer with a SIP error response of 487, the operator network must send towards Teams network a 603, so that the call can be redirected to the User's voicemail as well as stop ringing any registered Teams endpoints.

sip-manipulation	
name	striprouteheader
header-rule	
name	striproute1
header-name	Route[1]
action	delete
msg-type	request
methods	INVITE
header-rule	
name	striproute0
header-name	Route[0]
action	delete
msg-type	request
methods	INVITE
mime-sdp-rule	
name	ChangeCLine
msg-type	request

methods	INVITE
action	manipulate
sdp-session-rule	
name	Cline
action	manipulate
sdp-line-rule	
name	modcline
type	c
action	replace
comparison-type	pattern-rule
match-value	IN IP4 129.158.200.139
new-value	"IN IP4 10.0.3.10"
header-rule	
name	check487
header-name	@status-line
action	manipulate
msg-type	reply
methods	INVITE
element-rule	
name	Is487
type	status-code
action	store
match-value	487
header-rule	
name	mod487
header-name	@status-line
action	manipulate
msg-type	reply
methods	INVITE
element-rule	
name	make603
type	status-code
action	replace
comparison-type	boolean
match-value	\$check487.\$Is487
new-value	603
element-rule	
name	changeReason
type	reason-phrase
action	replace
comparison-type	boolean
match-value	\$check487.\$Is487
new-value	"Decline"

9.6.3.3 Sip-Manipulation for P-Early-media header.

Sip-manipulation named E164 which is applied as out-manipulationid on the IMS sip-interface serves below purpose –

Header-rule addPlus formats the Number to E.164 format.

Header-rule PEMAdd calls a sip-manipulation Add_PEM_to_183 which calls another sip-manipulation Ins_PEM183 is created to add P-early Media header with a value of “send only” on the 183 Message from Microsoft towards IMS.

The requirement for this sip-manipulation is explained in [Section 12.2](#) of the document.

```
sip-manipulation
  name          E164
  header-rule
    name          addPlus
    header-name    Request-URI
    action          manipulate
    comparison-type pattern-rule
    msg-type        request
    methods          INVITE
    element-rule
      name          tendigits
      type            uri-user
      action          replace
      comparison-type pattern-rule
      match-value     ^[0-9]{10}$
      new-value        \+1+$ORIGINAL
    element-rule
      name          elevendigits
      type            uri-user
      action          replace
      comparison-type pattern-rule
      match-value     ^[0-9]{11}$
      new-value        \++$ORIGINAL
  header-rule
    name          PEMAdd
    header-name    FROM
    action          sip-manip
    msg-type        reply
    methods          INVITE
    new-value        Add_PEM_to_183
pri-tpm-sbc# sh ru sip-manipulation Add_PEM_to_183 short
sip-manipulation
  name          Add_PEM_to_183
  header-rule
```

name	Detect_183
header-name	@status-line
action	manipulate
comparison-type	pattern-rule
element-rule	
name	detect183
type	status-code
action	sip-manip
comparison-type	pattern-rule
match-value	183
new-value	Ins_PEM183
pri-tpm-sbc# sh ru sip-manipulation Ins_PEM183 short	
sip-manipulation	
name	Ins_PEM183
header-rule	
name	Ins_PEM_Field
header-name	P-Early-Media
action	add
new-value	sendonly

9.6.4 Sip Interface

The SIP interface defines the transport addresses (IP address and port) upon which the Oracle SBC receives and sends SIP messages.

Configure two sip interfaces, one associated with IMS Realm, and the other for Teams Phone Mobile.

Use the table below as an example to configure:

Config Parameter	IMS	Teams
Realm ID	ims	Teams
Sip-Profile		forreplaces
out-manipulationid	stripouteheader	TPMlogic
in-manipulationid	E164	
Sip Port Config Parameter	IMS	Teams
Address	10.0.3.10	10.0.2.10
Port	5060	5061
Transport protocol	TCP	TLS
TLS profile		TeamsTLSProfile
Allow anonymous	agents-only	all

Notice this is where we assign the TLS profile configured under the [Security](#) section of this guide, and the sip-profile which allows the SBC to act on the Replaces header when received by Microsoft Teams.

To configure sip interface from ACLI

ACLI Path: config t → session-router → sip-interface

sip-interface	
realm-id	Teams
sip-port	
address	10.0.2.10
port	5061
transport-protocol	TLS
tls-profile	tlsteams
allow-anonymous	all
spl-options	
HeaderNatPublicSipIfIp=129.80.211.181,HeaderNatPrivateSipIfIp=10.0.2.10	
out-manipulationid	TPMlogic
sip-profile	forreplaces
sip-interface	
realm-id	ims
sip-port	
address	10.0.3.10
allow-anonymous	agents-only
sip-port	
address	10.0.3.10
transport-protocol	TCP
allow-anonymous	agents-only
spl-options	
HeaderNatPublicSipIfIp=129.158.200.139,HeaderNatPrivateSipIfIp=10.0.3.10	
in-manipulationid	striprouthead
out-manipulationid	E164

9.6.5 Session Agents

Session Agents are configuration elements which are trusted agents that can both send and receive traffic from the Oracle SBC with direct access to the trusted data path.

Microsoft provides four (4) regional FQDN's for PSTN Hub (NOAM, EMEA, APAC, OCEA), These FQDNs must be configured as Session-Agents in the order of the served market. For e.g. If SBC primarily serves NOAM market(s) you MUST configure their environment to target the NOAM FQDN first.

Following 4 FQDNs must be configured as Session-Agents on Oracle SBC.

NOAM: sip-us.gcs.pstnhub.microsoft.com

EMEA: sip-eu.gcs.pstnhub.microsoft.com

APAC: sip-as.gcs.pstnhub.microsoft.com

OCEA: sip-au.gcs.pstnhub.microsoft.com

Use the table below to configure Session Agents:

Config parameter	Session Agent 1	Session Agent 2	Session Agent 3	Session Agent 3
Hostname	sip-us.gcs.pstnhub.microsoft.com	sip-eu.gcs.pstnhub.microsoft.com	sip-as.gcs.pstnhub.microsoft.com	sip-au.gcs.pstnhub.microsoft.com
Port	5061	5061	5061	5061
Transport method	StaticTLS	StaticTLS	StaticTLS	StaticTLS
Realm ID	Teams	Teams	Teams	Teams
Ping Method	OPTIONS	OPTIONS	OPTIONS	OPTIONS
Ping Interval	60	60	60	60
Refer Call Transfer	enabled	enabled	enabled	enabled
Ping Response	enabled	enabled	enabled	enabled

Note: In the test setup OC-SBC is handling REFERS for call transfers hence the Refer Call Transfer parameter is enabled on the Session-Agents. This will not be required if the REFER messages for call transfers are handled by the IMS Network.

We'll also configure a session agent for the IMS Core.

To configure session agents from ACLI

ACLI Path: config t→session-router→session-agent

```
session-agent
  hostname      sip-as.gcs.pstnhub.microsoft.com
  port          5061
  transport-method StaticTLS
  realm-id      Teams
  ping-method   OPTIONS
  ping-interval 60
  ping-response enabled
  refer-call-transfer enabled

session-agent
  hostname      sip-au.gcs.pstnhub.microsoft.com
  port          5061
  transport-method StaticTLS
  realm-id      Teams
  ping-method   OPTIONS
  ping-interval 60
  ping-response enabled
  refer-call-transfer enabled

session-agent
  hostname      sip-eu.gcs.pstnhub.microsoft.com
  port          5061
  transport-method StaticTLS
  realm-id      Teams
  ping-method   OPTIONS
  ping-interval 60
  ping-response enabled
  refer-call-transfer enabled

session-agent
  hostname      sip-us.gcs.pstnhub.microsoft.com
  port          5061
  transport-method StaticTLS
  realm-id      Teams
  ping-method   OPTIONS
  ping-interval 60
  ping-response enabled
  refer-call-transfer enabled
```

We have defined Session Agents SCSCF and PCSCF for IMS Core as per the requirement of the Test bed. You may have to define additional IMS components based on your network setup and requirements.

```

session-agent
  hostname          129.213.187.4
  transport-method  StaticTCP
  realm-id          ims
  ping-method       OPTIONS
  ping-interval     30
  ping-response     enabled
  refer-call-transfer enabled

session-agent
  hostname          volte.oraclecgbupoc.co.uk
  port              5063
  realm-id          ims

```

9.6.6 Session Group

A session agent group allows the SBC to create a load balancing model:

All four Teams session agents configured above will be added to the group. The session agents listed under destination must be in this order, and the strategy must be set to HUNT.

- Use the following as an example to configure:

To configure session group from ACLI

ACLI Path: config t→session-router→session-group

```

session-group
  group-name      TeamsPhoneMobile
  dest            sip-us.gcs.pstnhub.microsoft.com
                 sip-eu.gcs.pstnhub.microsoft.com
                 sip-as.gcs.pstnhub.microsoft.com

```

9.7 Routing Configuration

Now that a majority of the signaling, security and media configuration is in place, we can configure the SBC to route calls from one end of the network to the other. The SBC has multiple routing features that can be utilized, but for the purposes of this example configuration, we'll configure local policies to route calls from Microsoft Teams to IMS Core, and vice versa...

Local Policy for Calls

We have configured below local-policies on the OC-SBC to route the call From IMS network to Microsoft and from Microsoft to IMS. Please adjust local policies according to your network requirements.

To configure local policy from ACLI:

ACLI Path: config t → session-router → local-policy

```
local-policy
  from-address      *
  to-address        *
  source-realm      Teams
  policy-attribute
    next-hop        129.213.187.4
    realm            ims
local-policy
  from-address      *
  to-address        volte.oraclecgbupoc.co.uk
  source-realm      Teams
  policy-attribute
    next-hop        sag:ocsag
    realm            Teams
    action            replace-uri
    terminate-recursion enabled
local-policy
  from-address      *
  to-address        *
  source-realm      ims
  policy-attribute
    next-hop        sag:ocsag
    realm            Teams
    action            replace-uri
```

As we are handling Transfers on OC-SBC an additional Local Policy is created for call transfers towards Microsoft TPM users which routes back the REFERS to a TPM user towards Microsoft. This policy is not required if REFERS are handed in the IMS Network.

```
local-policy
  from-address      *
  to-address        sip.gcs.pstnhub.microsoft.com
  source-realm      Teams
  policy-attribute
    next-hop        sag:ocsag
```

realm action	Teams replace-uri
-----------------	----------------------

9.8 SIP Access Controls

The Oracle Session Border Controller (SBC) family of products are designed to increase security when deploying Voice over IP (VoIP) or Unified Communications (UC) solutions. Properly configured, Oracle's SBC family helps protect IT assets, safeguard confidential information, and mitigate risks—all while ensuring the high service levels which users expect from the corporate phone system and the public telephone network.

Please note, DDOS values are specific to platform and environment. For more detailed information please refer to the Oracle Communications SBC Security Guide.

<https://docs.oracle.com/en/industries/communications/session-border-controller/9.2.0/security/security-guide.pdf>

However. While some values are environment specific, there are some basic security parameters that can be implemented on the SBC that will help secure your setup.

1. On all public facing interfaces, create Access-Controls to only allow sip traffic from trusted IP's with a trust level of high
2. Set the access control trust level on public facing [realms](#) to HIGH

Microsoft Teams has two subnets, 52.112.0.0/14 and 52.120.0.0/14 that must be allowed to send traffic to the SBC. Both must be configured as an access control on the Oracle SBC and associated with the realm facing Teams.

Use this example to create ACL's for all Microsoft Teams subnets. This example can be followed for any of the public facing interfaces, i.e., Sip Trunk, etc...

To configure access control from ACLI

ACLI Path: config t→session-router→access-control

Use this example to create ACL's for both Microsoft Teams subnets, 52.112.0.0/14, and 52.120.0.0/14.

access-control	
realm-id	ims
source-address	129.213.136.120
application-protocol	SIP
trust-level	high
access-control	
realm-id	ims
source-address	129.213.187.4
application-protocol	SIP
trust-level	high
access-control	
realm-id	ims
source-address	158.101.98.101
application-protocol	SIP
trust-level	high
access-control	
realm-id	Teams
source-address	52.112.0.0/14
application-protocol	SIP
trust-level	high
access-control	
realm-id	Teams
source-address	52.120.0.0/14
application-protocol	SIP
trust-level	high

This concludes the required configuration of the SBC to properly interface with Microsoft Teams Phone Mobile.

You'll need to [save and activate](#) your configuration!

10 Verify Connectivity

10.1 Oracle SBC Options Pings

While in the Oracle SBC ACLI, Utilize the “show sipd options” command to check for OPTIONS to and from the SBC.

```

NN4900-102# show sipd options
OPTIONS (22:17:05-116)
----- Server -----
Message/Event   Recent      Total    PerMax
-----
OPTIONS Requests 10         80976    10
Retransmissions  0           0         0
200 OK           10         80928    10
403 Forbidden    0           48        4
Transaction Timeouts -           -         -
Locally Throttled -           -         -
----- Client -----
Recent      Total    PerMax
-----
OPTIONS Requests 7         59979    9
Retransmissions  0           0         0
200 OK           7         59979    9
403 Forbidden    0           0         0
Transaction Timeouts 0           0         0
Locally Throttled 0           0         0

Avg Latency=0.001 for 7
Max Latency=0.002
NN4900-102#

```

Looking at both the **Server Recent** and **Client Recent**, verify the counters are showing OPTIONS Requests and 200OK responses.

11 Syntax Requirements for SIP Invite and SIP Options:

This section covers high-level requirements to SIP syntax of Invite and Options messages. The information can be used as a first step during troubleshooting when calls don't go through. From our experience most of the issues are related to the wrong syntax of SIP messages.

Microsoft includes two customer headers **X-MS-TenantId** and **X-MS-FMC**: that contains the specific customer's O365 Tenant ID and type of call which can be MO,MT or App (Call originated from Teams Client)

Note: The information is masked in the below example for security purpose.

11.1 Terminology

- Recommended – not required, but to simplify the troubleshooting, it is recommended to configure as in examples as follow.
- Must – strict requirement, the system does not work without the configuration of these parameters.

11.2 Requirements for INVITE Messages and Final Responses.

Contact Header-Invite and Final Response

- Must have the FQDN sub-domain of the Oracle SBC.
- **Syntax: Contact:** <phone number>@< subdomain FQDN >:<SBC Port>;<transport type>

Picture 1 Example of an Outbound INVITE from OC-SBC to Microsoft Teams when the call is originated from the native dialer.

```
INVITE sip:+918130313388@sip-
us.gcs.pstnhub.microsoft.com:5061;transport=tls SIP/2.0
Via: SIP/2.0/TLS
129.80.211.181:5061;branch=z9hG4bKjqnuho20dgioci186hl0.1
Max-Forwards: 67
Contact: <sip:+17812032798-
kb6trde2tmaa5@cloudsbc.cgbusolutionslab.com:5061;transport=tls>;sip
.ice
To: <sip:+918130313388@sip-us.gcs.pstnhub.microsoft.com:5061>
From:
"+17812032798"<sip:+17812032798@cloudsbc.cgbusolutionslab.com>;tag=
SDlg3q102-866d834c
Call-ID: SDlg3q102-771ef03cf155a9bd75752f0bc82ee477-a002h90020
CSeq: 1 INVITE
Allow: OPTIONS, SUBSCRIBE, NOTIFY, INVITE, ACK, CANCEL, BYE, REFER,
INFO
Content-Type: application/sdp
Content-Length: 448
P-Asserted-Identity:
<sip:+17812032798@cloudsbc.cgbusolutionslab.com>
P-Asserted-Identity: <tel:+17812032798>
X-MS-SBC: Oracle/VM/9.2.0p2
X-MS-FMC: MO
```

Picture 2 Example of an Outbound INVITE from OC-SBC to Microsoft Teams and 200OK Response for the Terminating User.

```
INVITE sip:+17812032798@sip-
us.gcs.pstnhub.microsoft.com:5061;transport=tls SIP/2.0
Via: SIP/2.0/TLS
129.80.211.181:5061;branch=z9hG4bKknkshuo20301q7koprou0.1
From:
<sip:+918130313388@cloudsbc.cgbusolutionslab.com;user=phone>;tag=SD
rsipd02-1737061874-
To: "ORACLESOLLAB ."<sip:+17812032798@sip-
us.gcs.pstnhub.microsoft.com:5061;user=phone>
Call-ID: SDrsipd02-1413f8d3430bbb0ac3067ec9d9fff725-a004050050
CSeq: 1067923422 INVITE
Contact:
<sip:+918130313388@cloudsbc.cgbusolutionslab.com:5061;transport=tls
>;sip.ice
Allow: ACK,BYE,CANCEL,INFO,INVITE,OPTIONS,PRACK,REFER,NOTIFY
Recv-Info: x-broadworks-client-session-info
Accept:
application/media_control+xml,application/sdp,multipart/mixed
Max-Forwards: 63
```

```
Content-Type: application/sdp
Content-Length: 560
X-MS-SBC: Oracle/VM/9.2.0p2
X-MS-FMC: MT
```

```
SIP/2.0 200 OK
FROM:
<sip:+918130313388@cloudsbc.cgbusolutionslab.com;user=phone>;tag=SD
rsipd02-1737061874-1707237863355-
TO: "ORACLESOLLAB ."<sip:+17812032798@sip-
us.gcs.pstnhub.microsoft.com:5061;user=phone>;tag=288cffdf7f444a5c8
00b8f753bb4e021
CSEQ: 1067923422 INVITE
CALL-ID: SDrsipd02-1413f8d3430bbb0ac3067ec9d9fff725-a004050050
VIA: SIP/2.0/TLS
10.0.2.10:5061;branch=z9hG4bKknkshuo20301q7koprou0.1
RECORD-ROUTE: <sip:sip-
us.gcs.pstnhub.microsoft.com:5061;transport=tls;lr>
CONTACT: <sip:api-du-a-usea.pstnhub.microsoft.com:443;x-i=46df673f-
486e-49b7-8907-3c0a88093814;x-
c=964a4f5cbcb2547b83f6834244cada37/s/1/36913655622a42f6a7d5ce82008b
0d32>
CONTENT-LENGTH: 463
SUPPORTED: timer
CONTENT-TYPE: application/sdp
ALLOW: INVITE,ACK,OPTIONS,CANCEL,BYE,NOTIFY
SESSION-EXPIRES: 3600;refresher=uas
SERVER: Microsoft.PSTNHub.SIPProxy v.2024.2.6.5 i.USEA.1
X-MS-TenantId: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
```

Picture 3 Example of an Inbound INVITE from Microsoft Teams and 200OK response from OC-SBC when call is originated from Teams App.

```
INVITE
sip:+918130313388@cloudsbc.cgbusolutionslab.com:5061;user=phone;tra
nsport=tls SIP/2.0
FROM:"A"<sip:+17812032798@sip.gcs.pstnhub.microsoft.com:5061;user=p
hone>;tag=f5f2eadf00eb4c1dabf
TO:
<sip:+918130313388@cloudsbc.cgbusolutionslab.com:5061;user=phone>
CSEQ: 1 INVITE
CALL-ID: 0eda2c078d475cc49fb25c60c062b4df
MAX-FORWARDS: 70
VIA: SIP/2.0/TLS 52.121.152.238:5061;branch=z9hG4bKa1f450a5
```

```
RECORD-ROUTE: <sip:sip-
as.gcs.pstnhub.microsoft.com:5061;transport=tls;lr>
CONTACT: <sip:api-du-a-jawe.pstnhub.microsoft.com:443;x-i=042391f0-
2eaa-40b2-b9ca-6b4bff7549ae;x-
c=0eda2c078d475cc49fb25c60c062b4df/d/10/b52aac267e60436ab5e2b41076e
c2e31>
CONTENT-LENGTH: 740
MIN-SE: 300
SUPPORTED: histinfo,timer
USER-AGENT: Microsoft.PSTNHub.SIPProxy v.2024.2.6.5 i.JAEA.4
CONTENT-TYPE: application/sdp
ALLOW: INVITE,ACK,OPTIONS,CANCEL,BYE,NOTIFY
P-ASSERTED-IDENTITY: <tel:+17812032798>
P-ASSERTED-IDENTITY: <sip:testing@solutionslab.cgbubedford.com>
PRIVACY: id
SESSION-EXPIRES: 1800
X-MS-FMC: APP
X-MS-TenantId: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
```

```
SIP/2.0 200 OK
FROM:
<sip:+918130313388@cloudsbc.cgbusolutionslab.com:5060;user=phone>;t
ag=1f3d2cf80a
TO:
<sip:+17814437243@20.110.144.248:5060;user=phone>;tag=c428e41bfffff
fff441c10fdf29ff1d1
CSEQ: 2 INVITE
CALL-ID: 1-1f3d2cf80a020100.4e254b4f@68.68.117.67
VIA: SIP/2.0/TLS 10.1.4.4:5061;branch=z9hG4bKbv84u130a0ploamklum0.1
RECORD-ROUTE: <sip:sip-
us.gcs.pstnhub.microsoft.com:5061;transport=tls;lr>
CONTACT: <sip:api-du-a-usea.pstnhub.microsoft.com:443;x-i=5b91f474-
e551-4193-aafd-3402ebf9515a;x-
c=460859ece4ce5d59b176f00581a1415c/s/1/853ad12525314f64ae4677a23afd
c208>
CONTENT-LENGTH: 1285
CONTENT-TYPE: application/sdp
ALLOW: INVITE,ACK,OPTIONS,CANCEL,BYE,NOTIFY
SERVER: Microsoft.PSTNHub.SIPProxy v.2022.2.14.2 i.USEA.4
X-MS-TenantId: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
```

11.3 Requirements for SIP Options.

Below are the Microsoft requirements for SIP Options Message.

- The SBC MUST support the SIP OPTIONS method and respond to an incoming SIP OPTIONS request based on RFC 3261.
- The SBC MUST NOT respond with SIP/2.0 405 Method Not Supported or 215 SIP/2.0 501 Not Implemented.
- The OPTIONS pings from SBC MUST NOT exceed a frequency of one transaction every 60 seconds for each configured trunk and MUST NOT be more less frequent than one 229 transaction every 180 seconds for each configured trunk.
- Microsoft will not initiate OPTIONS pings to SBC until it receives OPTIONS pings from the SBC.
- The CONTACT header MUST contain the FQDN of the trunk and MUST specify both the port and protocol (e.g., 5061 and TLS)
- **Syntax: Contact:** <phone number>@< subdomain FQDN >:<SBC Port>;<transport type>
- Microsoft will not include the ACCEPT header and will ignore any body text in the response.

Picture 3 - Example of SIP OPTIONS message from Oracle SBC to Microsoft.

```
OPTIONS sip:sip-us.gcs.pstnhub.microsoft.com:5061;transport=tls
SIP/2.0
Via: SIP/2.0/TLS
20.65.42.129:5061;branch=z9hG4bKdik418206025aqb9v510
Call-ID: c75cbb319998591b44c2c7e20e8f717b0000g30@10.1.4.4
To: sip:ping@sip-us.gcs.pstnhub.microsoft.com
From:
sip:ping@cloudsbc.cgbusolutionslab.com;tag=bba52bd57d6bd688fde828d0
5f2a71830000g30
Max-Forwards: 70
CSeq: 7 OPTIONS
Contact: sip:ping@
cloudsbc.cgbusolutionslab.com:5061;transport=tls;sip.ice
Expires: 60
Route: sip:52.115.54.0:5061;transport=tls;lr
X-MS-SBC: Oracle/VM/9.2.0p2
Content-Length: 0
```

Picture 4 - Example of SIP OPTIONS message from Microsoft to Oracle SBC.

```
OPTIONS sip:ping@cloudsbc.cgbusolutionslab.com:5061;transport=tls
SIP/2.0
FROM: <sip:sip-us.gcs.pstnhub.microsoft.com:5061>;tag=89a53e30-
276b-4596-a761-0ac7c919a859
TO: <sip:ping@cloudsbc.cgbusolutionslab.com>
CSEQ: 1 OPTIONS
CALL-ID: 92542534-cad5-4501-a418-b9f6304bf45b
MAX-FORWARDS: 70
VIA: SIP/2.0/TLS 52.115.54.0:5061;branch=z9hG4bK728aa3f0
CONTACT: <sip:sip-us.gcs.pstnhub.microsoft.com:5061>
CONTENT-LENGTH: 0
USER-AGENT: Microsoft.PSTNHub.SIPProxy v.2022.2.14.2 i.USEA.3
ALLOW: INVITE,ACK,OPTIONS,CANCEL,BYE,NOTIFY
```

12 Appendix A

12.1 Oracle SBC deployed behind NAT

The Support for SBC Behind NAT SPL plug-in changes information in SIP messages to hide the end point located inside the private network.

The specific information that the Support for SBC Behind NAT SPL plug-in changes depends on the direction of the call, for example, from the NAT device to the SBC or from the SBC to the NAT device.

Configure the Support for SBC Behind NAT SPL plug-in for each SIP interface that is connected to a NAT device. One public-private address pair is required for each SIP interface that uses the SPL plug-in, as follows.

- The private IP address must be the same IP as configured on both the SIP Interface and Steering Pool
- The public IP address must be the public IP address of the NAT device

Here is an example configuration with SBC Behind NAT SPL config.

The SPL is applied to the Teams side SIP interface.

HeaderNatPublicSipIfIp= 129.80.211.18,HeaderNatPrivateSipIfIp=10.0.2.10

HeaderNatPublicSipIfIp is the public interface ip

HeaderNatPrivateSipIfIp is the private ip.

To configure header NAT SPL from ACLI

ACLI Path: config t→session-router→sip-interface

Choose the sip interface on which the header NAT SPL needs to be applied. Under spl-options add the entry as per example shared below.

```
spl-options
HeaderNatPublicSipIfIp=129.80.211.18,HeaderNatPrivateSipIfIp=10.0.2.10
```

- Perform a [save and activate](#) configuration for changes to take effect.

You will need to apply these options to every sip interface on the SBC that is connected through a NAT.

12.2 Early Media handling, Local Media Playback and Merge Dialogs -

For certain call flows with early Media Microsoft expects OC-SBC to merge early dialogs sent by Teams and generates a PEM header towards the IMS Core and play Ringback Tone Locally. Microsoft also requires OC-SBC to merge multiple 183 Session Progress Messages from Teams backend and make it a single fork.

We have achieved this by configuring some additional parameters onto the SBC and through sip-manipulations.

12.2.1 Early Media handling

For the requirement of OC-SBC generates a PEM header towards the IMS Core and play Ring back Tone Locally. We have created the sip-manipulation explained in [section 9.6.3](#)

The HMR works as below on the 183 Session progress Message from Microsoft.

Inbound 183 Session Progress from Microsoft towards Oracle SBC.

```
SIP/2.0 183 Session Progress
FROM:
<sip:+918130313388@cloudsbc.cgbusolutionslab.com;user=phone>;tag=SD
4dthf02-861130111-1706516226676-
TO: "ORACLESOLLAB ."<sip:+17812032798@sip-
us.gcs.pstnhub.microsoft.com:5061;user=phone>;tag=1c370fd74fa848f18
0e1cdb5e1b03172
CSEQ: 707105083 INVITE
CALL-ID: SD4dthf02-66926c0021824938f6f2de24181dbaf4-a004050
VIA: SIP/2.0/TLS
10.0.2.10:5061;branch=z9hG4bKijge4u00c81tudqgtau0.1
RECORD-ROUTE: <sip:sip-
us.gcs.pstnhub.microsoft.com:5061;transport=tls;lr>
CONTACT: <sip:api-du-b-usea.pstnhub.microsoft.com:443;x-i=38d12233-
f46d-4215-adb9-c5d52b97b0f5;x-
```

```
c=b6721950dcf157ae9168ba217afeb25a/s/1/bbef7d3473084ab6b4d4687af54d063b>
CONTENT-LENGTH: 465
CONTENT-TYPE: application/sdp
ALLOW: INVITE,ACK,OPTIONS,CANCEL,BYE,NOTIFY
SERVER: Microsoft.PSTNHub.SIPProxy v.2024.1.22.1 i.USEA.1
X-MS-TenantId: XXXXXXXXXX
```

Outbound 183 Session progress from SBC towards IMS

```
SIP/2.0 183 Session Progress
Via: SIP/2.0/TCP
10.0.17.20:5060;received=129.213.187.4;branch=z9hG4bK9pi2kq20e8fli11lqan0.1
Via: SIP/2.0/UDP
10.0.17.22:5060;branch=z9hG4bKjva37b20agt0hpru2910.1
Via: SIP/2.0/UDP
129.158.200.139:5060;branch=z9hG4bKh3ad2100cok0vf8848r0.1
From: <sip:+918130313388@63.77.76.250;user=phone>;tag=SD4dthf01-861130111-1706516226676-
To: "ORACLESOLLAB
."<sip:+17812032798@141.146.36.101:5061;user=phone>;tag=SD4dthf99-1c370fd74fa848f180e1cdb5e1b03172
Call-ID: SD4dthf01-66926c0021824938f6f2de24181dbaf4-a004050
CSeq: 707105083 INVITE
Record-Route: <sip:SDgdc09+fpebnfmuvif67u3p5p8frlubf-gl5p7bvvoeuctgh5p7b10ocud5@129.213.187.4:5060;lr;transport=udp>
Contact: <sip:129.158.200.139:5060;x-i=38d12233-f46d-4215-adb9-c5d52b97b0f5;x-c=b6721950dcf157ae9168ba217afeb25a/s/1/bbef7d3473084ab6b4d4687af54d063b;transport=tcp>
CONTENT-LENGTH: 345
CONTENT-TYPE: application/sdp
ALLOW: INVITE,ACK,OPTIONS,CANCEL,BYE,NOTIFY
SERVER: Microsoft.PSTNHub.SIPProxy v.2024.1.22.1 i.USEA.1
X-MS-TenantId: XXXXXXXXXX
P-Early-Media: sendonly
```

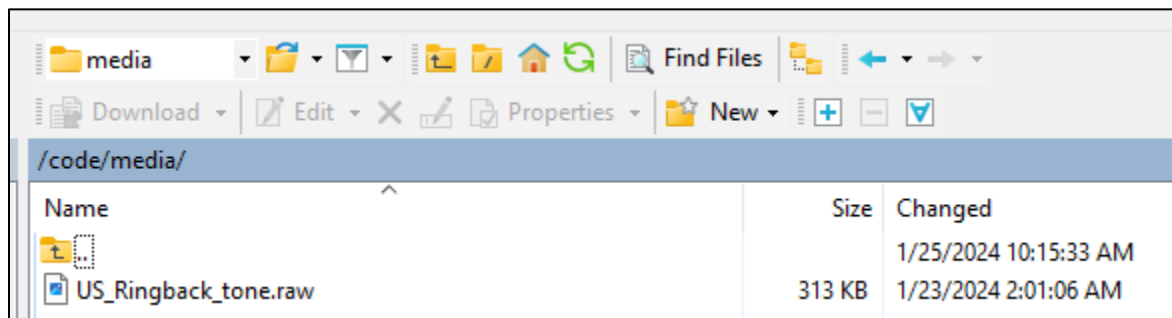
12.2.2 Oracle SBC Local Media Playback

Oracle SBC has the capability of playing local media on certain triggers. For this case we are playing the Local Media on the 183 Session progress from the Microsoft towards the Caller.

12.2.2.1 Media Files

Media files of ring back tones are uploaded to /code/media to the Oracle SBC. This file differs based on your media generation method and must be raw media binary. For Transcoding based RBT, ensure that the files RAW PCM 16-bit MONO samples, sampled at 8-khz encapsulated with little-endian formatting and cannot exceed 4.8 MB.

Next, load the file to the /code/media directory on the Oracle SBC. SFTP to the SBC management IP address to securely transfer the file into this directory. In this example, we're using a common SFTP client, WinSCP.



Lastly, we'll assign this file to the realm facing the IMS Core and set the trigger for the SBC to generate local ring back.

12.2.2.2 Local Media Playback Config

To assign the ring back file on the realm through ACLI, navigate to below path and provide the name of the ring back file at the ringback-file config object.

ACLI Path: config t→media-manager→realm-config

realm-config	
identifier	ims
network-interfaces	s1p0:0.4
media-sec-policy	RTP
access-control-trust-level	high
ringback-trigger	183
ringback-file	US_Ringback_tone.raw

- Perform a [save and activate](#) configuration for changes to take effect.

12.2.3 Merge Early Dialogs

Microsoft requires OC-SBC to merge multiple 183 Session Progress Messages from Teams backend and make it a single fork. To handle this requirement, we are creating below configuration on the SBC.

```

sip-config
  dialog-transparency      disabled
  home-realm-id            Teams
  registrar-domain        *
  registrar-host           *
  registrar-port           5060
  options                  inmanip-before-validate
                           max-udp-length=0
                           multiple-dialogs-enhancement

realm-config
  identifier               ims
  network-interfaces       s1p0:0.4
  media-sec-policy         RTP
  access-control-trust-level high
  options                  merge-early-dialogs enable
  hide-egress-media-update enabled
  ringback-trigger         183
  ringback-file            US_Ringback_tone.raw
  merge-early-dialogs      enabled

```

Please follow [Oracle SBC documentation](#) Section Merge Function within Early Dialog Support on Page 647 for detailed understanding on Merge-early-dialogs feature.

Note Merge-early-dialogs does not work with –

- Offerless call
- Preconditions interworking
- SRVCC • multiple audio or video m-line
- p-early-media-header with 'add' and 'modify' options.
- You should configure HMU to maintain RTP consistency.
- Dialog transparency should be disabled.

12.3 Teams Phone Mobile SIP NOTIFY on Emergency Calls

If the user initiates emergency calling via default mobile dialer, operator network will need to send a SIP NOTIFY towards the Teams Phone System with the start trigger and the end trigger to disable any features for 2 hours (i.e., delegates, call forwarding, DND, caller ID masking etc.). Operators are generating the NOTIFYs at the IMS core itself and sending it to the SBC, where the SBC just needs to pass it through towards the Teams network.

However in certain scenarios IMS Core is unable to generate the SIP NOTIFY ,to resolve this a new feature is introduced in Oracle SBC from release 10.0 where SBC can generate the SIP NOTIFY on behalf of IMS Core towards the Microsoft Network.

A new config is introduced at realm-config level (i.e. incoming call realm) namely EmergencyNotifyForTPM.

If enabled, OOD NOTIFY will be generated towards MStTeams FQDN when PSAP/IMS core answered the call.

When call is disconnected then OOD NOTIFY will be generated towards MStTeams FQDN.

Below is a sample for the SBC configuration to enable the SIP NOTIFY for Emergency calls feature.

```
realm-config
  identifier          core
  network-interfaces  M10:0
  emergency-notify-for-tpm  enabled
MStTeams FQDN is configured in notify-on-emergency under net-management-control

net-management-control
  name          mgmtCtrl
  type          priority
  treatment     apply-local-policy
  destination-identifier  911
  notify-on-emergency  sip.pstnhub.microsoft.com
```

13 Appendix B

13.1 Test Cases

This version of Application Note is created as per below conducted tests-

S no.	Case	Status
1	Intra Tenant Call	PASSED
3	TPM Origination Call to Non-Teams user	PASSED
4	MT Call to TPM User	PASSED
5	SBC Sip and Media Interworking towards Teams User	PASSED
6	SBC Interworking Offer in a-line	PASSED
7	Cold Transfer to TPM Enabled User	PASSED
8	Call Transfer to External PSTN	PASSED
10	Consultative Transfer to TPM Enabled User	PASSED
11	Call Uplift via Teams App for the Teams Native Dialer in Call	PASSED
13	User not Assigned in TPM	PASSED
14	Call Forking and Local Reject (Orig PSTN or Volte User)	PASSED
15	Local User Rejects incoming call needs to route to TPM VM (global reject SIP Error)	PASSED
16	Call Forking and Cancel	PASSED

14 ACLI Running Configuration

Below is a complete output of the running configuration used to create this application note. This output includes all of the configuration elements used in our examples, including some of the optional configuration features outlined throughout this document. Be aware that not all parameters may be applicable to every Oracle SBC setup, so please take this into consideration if planning to copy and paste this output into your SBC.

```
pri-tpm-sbc#
pri-tpm-sbc# sh ru short
access-control
  realm-id          ims
  source-address    129.213.136.120
  application-protocol SIP
  trust-level       high
access-control
  realm-id          ims
  source-address    129.213.187.4
  application-protocol SIP
  trust-level       high
access-control
  realm-id          siptrunk
  source-address    141.146.36.88
  application-protocol SIP
  trust-level       high
access-control
  realm-id          ims
  source-address    158.101.98.101
  application-protocol SIP
  trust-level       high
access-control
  realm-id          Teams
  source-address    52.112.0.0/14
  application-protocol SIP
  trust-level       high
access-control
  realm-id          Teams
  source-address    52.120.0.0/14
  application-protocol SIP
  trust-level       high
certificate-record
  name              BaltimoreRoot
  common-name       Baltimore CyberTrust Root
certificate-record
  name              DigiCertGlobalRootG2
  organization       DigiCert
```

unit	www.digicert.com
common-name	DigiCert Global Root G2
certificate-record	
name	DigiCertRoot
common-name	DigiCert Global Root CA
certificate-record	
name	SBCCertificateforTPM
common-name	cloudsbc.cgbusolutionslab.com
extended-key-usage-list	clientAuth
	serverAuth
codec-policy	
name	IMSCoreCodecs
allow-codecs	PCMU G729 telephone-event AMR
add-codecs-on-egress	PCMU AMR
codec-policy	
name	TPMCodecPolicy
allow-codecs	* AMR:no
add-codecs-on-egress	CN
http-server	
name	web
ice-profile	
name	ice
stun-conn-timeout	0
stun-keep-alive-interval	0
local-policy	
from-address	*
to-address	*
source-realm	Teams
policy-attribute	
next-hop	129.213.187.4
realm	ims
local-policy	
from-address	*
to-address	sip.gcs.pstnhub.microsoft.com
source-realm	Teams
policy-attribute	
next-hop	sag:ocsag
realm	Teams
action	replace-uri
local-policy	
from-address	*
to-address	volte.oraclecgbupoc.co.uk
source-realm	Teams
policy-attribute	
next-hop	sag:ocsag
realm	Teams

action	replace-uri
terminate-recursion	enabled
local-policy	
from-address	*
to-address	*
source-realm	ims
policy-attribute	
next-hop	sag:ocsag
realm	Teams
action	replace-uri
local-policy	
from-address	*
to-address	pstn.com
source-realm	ims
policy-attribute	
next-hop	141.146.36.88
realm	siptrunk
local-policy	
from-address	*
to-address	*
source-realm	siptrunk
policy-attribute	
next-hop	158.101.98.101
realm	ims
media-manager	
options	audio-allow-asymmetric-pt xcode-gratuitous-rtcp-report-generation
media-profile	
name	CN
subname	wideband
payload-type	118
clock-rate	16000
media-profile	
name	SILK
subname	narrowband
payload-type	103
clock-rate	8000
media-profile	
name	SILK
subname	wideband
payload-type	104
clock-rate	16000
media-sec-policy	
name	IMSNonSecure
media-sec-policy	
name	TeamsMediaSecurity

inbound	
profile	SDES
mode	srtplib
protocol	sdes
outbound	
profile	SDES
mode	srtplib
protocol	sdes
network-interface	
name	s0p0
hostname	cloudsbc.cgbusolutionslab.com
ip-address	10.0.2.10
netmask	255.255.255.0
gateway	10.0.2.1
dns-ip-primary	8.8.8.8
dns-domain	cloudsbc.cgbusolutionslab.com
network-interface	
name	s0p1
ip-address	10.0.4.10
netmask	255.255.255.0
gateway	10.0.4.1
network-interface	
name	s1p0
ip-address	10.0.3.10
netmask	255.255.255.0
gateway	10.0.3.1
ntp-config	
server	216.239.35.0
phy-interface	
name	s0p0
operation-type	Media
phy-interface	
name	s0p1
operation-type	Media
port	1
phy-interface	
name	s1p0
operation-type	Media
slot	1
realm-config	
identifier	Teams
description	Realm Facing Teams Direct Routing
network-interfaces	s0p0:0.4
mm-in-realm	enabled
qos-enable	enabled
media-sec-policy	sdesPolicy

rtcp-mux	enabled
ice-profile	ice
teams-fqdn	cloudsbc.cgbusolutionslab.com
teams-fqdn-in-uri	enabled
sdp-inactive-only	enabled
access-control-trust-level	high
codec-policy	TPMCodecPolicy
rtcp-policy	rtcpGen
realm-config	
identifier	ims
network-interfaces	s1p0:0.4
media-sec-policy	RTP
access-control-trust-level	high
options	merge-early-dialogs enable
codec-policy	IMSCoreCodecs
hide-egress-media-update	enabled
ringback-trigger	183
ringback-file	US_Ringback_tone.raw
merge-early-dialogs	enabled
realm-config	
identifier	siptrunk
network-interfaces	s0p1:0.4
media-sec-policy	RTP
options	merge-early-dialogs enable
hide-egress-media-update	enabled
merge-early-dialogs	enabled
response-map	
name	reject
entries	
recv-code	487
xmit-code	603
reason	Decline
rtcp-policy	
name	rtcpGen
rtcp-generate	all-calls
sdes-profile	
name	TeamsSRTP
lifetime	31
session-agent	
hostname	129.213.187.4
transport-method	StaticTCP
realm-id	ims
ping-method	OPTIONS
ping-interval	30
ping-response	enabled
refer-call-transfer	enabled

session-agent	
hostname	141.146.36.88
realm-id	siptrunk
ping-interval	30
ping-response	enabled
session-agent	
hostname	158.101.98.101
ip-address	158.101.98.101
realm-id	ims
session-agent	
hostname	sip-as.gcs.pstnhub.microsoft.com
port	5061
transport-method	StaticTLS
realm-id	Teams
ping-method	OPTIONS
ping-interval	30
ping-response	enabled
refer-call-transfer	enabled
session-agent	
hostname	sip-au.gcs.pstnhub.microsoft.com
port	5061
transport-method	StaticTLS
realm-id	Teams
ping-method	OPTIONS
ping-interval	30
ping-response	enabled
refer-call-transfer	enabled
session-agent	
hostname	sip-eu.gcs.pstnhub.microsoft.com
port	5061
transport-method	StaticTLS
realm-id	Teams
ping-method	OPTIONS
ping-interval	30
ping-response	enabled
refer-call-transfer	enabled
session-agent	
hostname	sip-us.gcs.pstnhub.microsoft.com
port	5061
transport-method	StaticTLS
realm-id	Teams
ping-method	OPTIONS
ping-interval	30
ping-response	enabled
refer-call-transfer	enabled
session-agent	

hostname	volte.oraclecgbupoc.co.uk
port	5063
realm-id	ims
session-group	
group-name	ocsag
dest	sip-us.gcs.pstnhub.microsoft.com
	sip-eu.gcs.pstnhub.microsoft.com
	sip-au.gcs.pstnhub.microsoft.com
	sip-as.gcs.pstnhub.microsoft.com
session-timer-profile	
name	ToTeams
force-reinvite	enabled
request-refresher	uas
session-translation	
id	toPSTN
sip-config	
dialog-transparency	disabled
home-realm-id	Teams
registrar-port	5060
options	inmanip-before-validate
	max-udp-length=0
	multiple-dialogs-enhancement
sip-message-len	65535
extra-method-stats	enabled
allow-pani-for-trusted-only	disabled
add-ue-location-in-pani	disabled
npli-upon-register	disabled
sip-feature	
name	replaces
realm	Teams
require-mode-inbound	Pass
require-mode-outbound	Pass
sip-interface	
realm-id	Teams
sip-port	
address	10.0.2.10
port	5061
transport-protocol	TLS
tls-profile	tlsteams
allow-anonymous	all
spl-options	
HeaderNatPublicSipIfIp=129.80.211.181,HeaderNatPrivateSipIfIp=10.0.2.10	
out-manipulationid	TPMlogic
sip-profile	forreplaces
sip-interface	
realm-id	ims

```

sip-port
  address          10.0.3.10
  allow-anonymous  agents-only
sip-port
  address          10.0.3.10
  transport-protocol TCP
  allow-anonymous  agents-only
spl-options
HeaderNatPublicSipIfIp=129.158.200.139,HeaderNatPrivateSipIfIp=10.0.3.10
  in-manipulationid stripouteheader
  out-manipulationid E164
sip-interface
  realm-id          siptrunk
  sip-port
    address          10.0.4.10
    allow-anonymous  agents-only
  spl-options
HeaderNatPublicSipIfIp=129.80.186.157,HeaderNatPrivateSipIfIp=10.0.4.10
sip-manipulation
  name              AddPAcmePlayback
  header-rule
    name            CheckForSDPInactive
    header-name     Content-Type
    action          store
    comparison-type pattern-rule
    methods         INVITE
    element-rule
      name          Inactive
      parameter-name application/SDP
      type          mime
      action        store
      match-value   a=inactive
  header-rule
    name            StartMoH
    header-name     P-Acme-Playback
    action          add
    comparison-type boolean
    methods         INVITE
    match-value     $CheckForSDPInactive.$Inactive
    new-value       "start;duration=continuous;direction=both;stop-on-final-
resp=false"
sip-manipulation
  name              AddRefertoAllow
  header-rule
    name            AllowRefer
    header-name     Allow

```

action	manipulate
methods	Invite
new-value	\$ORIGINAL+",REFER"
sip-manipulation	
name	Add_PEM_to_183
header-rule	
name	Detect_183
header-name	@status-line
action	manipulate
comparison-type	pattern-rule
element-rule	
name	detect183
type	status-code
action	sip-manip
comparison-type	pattern-rule
match-value	183
new-value	Ins_PEM183
sip-manipulation	
name	DeleteSDP
header-rule	
name	Store180
header-name	@status-line
action	store
msg-type	reply
methods	Invite
element-rule	
name	store180
type	status-code
action	store
match-value	180
mime-sdp-rule	
name	sdpStrip
msg-type	reply
methods	Invite
action	delete
comparison-type	boolean
match-value	\$Store180.\$store180
sip-manipulation	
name	E164
header-rule	
name	addPlus
header-name	Request-URI
action	manipulate
comparison-type	pattern-rule
msg-type	request
methods	INVITE

element-rule	
name	tendigits
type	uri-user
action	replace
comparison-type	pattern-rule
match-value	^[0-9]{10}\$
new-value	\+1+\$ORIGINAL
element-rule	
name	elevendigits
type	uri-user
action	replace
comparison-type	pattern-rule
match-value	^[0-9]{11}\$
new-value	\++\$ORIGINAL
header-rule	
name	PEMAdd
header-name	FROM
action	sip-manip
msg-type	reply
methods	INVITE
new-value	Add_PEM_to_183
sip-manipulation	
name	Ins_PEM183
header-rule	
name	Ins_PEM_Field
header-name	P-Early-Media
action	add
new-value	sendonly
sip-manipulation	
name	Mod480
header-rule	
name	check480
header-name	@status-line
action	manipulate
msg-type	reply
methods	INVITE
element-rule	
name	Is480
type	status-code
action	store
match-value	480
header-rule	
name	mod480
header-name	@status-line
action	manipulate
msg-type	reply

methods	INVITE
element-rule	
name	make603
type	status-code
action	replace
comparison-type	boolean
match-value	\$check480.\$Is480
new-value	603
element-rule	
name	changeReason
type	reason-phrase
action	replace
comparison-type	boolean
match-value	\$check480.\$Is480
new-value	"Decline"
sip-manipulation	
name	RemoveAttribute
mime-sdp-rule	
name	RemoveXAttribute
msg-type	request
methods	Invite
action	manipulate
sdp-media-rule	
name	RemoveX
media-type	audio
action	manipulate
sdp-line-rule	
name	RemoveA
type	a
action	delete
comparison-type	pattern-rule
match-value	x-candidate-info
header-rule	
name	AcmeNATFrom
header-name	From
action	manipulate
msg-type	request
methods	Invite
element-rule	
name	FromHost
type	uri-host
action	replace
new-value	\$LOCAL_IP
element-rule	
name	FromPort
type	uri-port

action	replace
new-value	\$LOCAL_PORT
header-rule	
name	AcmeNatTo
header-name	To
action	manipulate
msg-type	request
methods	Invite
element-rule	
name	ToHost
type	uri-host
action	replace
new-value	\$REMOTE_IP
element-rule	
name	ToPort
type	uri-port
action	replace
new-value	\$REMOTE_PORT
header-rule	
name	RemovePrivacy
header-name	Privacy
action	delete
msg-type	request
methods	Invite
header-rule	
name	DeletePAI
header-name	P-Asserted-Identity[1]
action	delete
msg-type	request
methods	INVITE
header-rule	
name	DeletePAIO
header-name	P-Asserted-Identity[0]
action	delete
msg-type	request
methods	INVITE
sip-manipulation	
name	TPMlogic
header-rule	
name	matchterm
header-name	P-Served-User
action	manipulate
msg-type	request
methods	INVITE
element-rule	
name	matchtermval

parameter-name	sescase
type	header-param
action	store
comparison-type	boolean
match-value	term
element-rule	
name	matchorigval
parameter-name	sescase
type	header-param
action	store
comparison-type	boolean
match-value	orig
header-rule	
name	addmsftheader
header-name	X-MS-FMC
action	add
comparison-type	boolean
msg-type	request
methods	INVITE
match-value	\$matchterm.\$matchtermval
new-value	MT
header-rule	
name	addmsftheader2
header-name	X-MS-FMC
action	add
comparison-type	boolean
msg-type	request
methods	INVITE
match-value	\$matchterm.\$matchorigval
new-value	MO
header-rule	
name	removesupported
header-name	Supported
action	delete
msg-type	request
methods	INVITE
header-rule	
name	ModPAI
header-name	P-Asserted-Identity
action	manipulate
msg-type	request
methods	INVITE
element-rule	
name	ModUserPAI
type	uri-host
action	replace

	comparison-type	pattern-rule
	new-value	\$FROM_HOST.\$0
header-rule		
name		removePVNI
header-name		P-Visited-Network-ID
action		delete
msg-type		request
methods		INVITE
header-rule		
name		RemoveUserAgent
header-name		User-Agent
action		delete
msg-type		request
methods		INVITE
header-rule		
name		removePSU
header-name		P-Served-User
action		delete
msg-type		request
methods		INVITE
header-rule		
name		StoreHost
header-name		request-uri
action		store
comparison-type		pattern-rule
msg-type		out-of-dialog
methods		INVITE
element-rule		
name		storeurihost
type		uri-host
action		store
header-rule		
name		CopyHost
header-name		To
action		manipulate
methods		INVITE
element-rule		
name		replacehost
type		uri-host
action		replace
comparison-type		boolean
match-value		\$StoreHost.\$storeurihost
new-value		\$StoreHost.\$storeurihost.\$0
sip-manipulation		
name		ZoomE164
header-rule		

name	addplus
header-name	Request-URI
action	manipulate
msg-type	request
methods	Invite
element-rule	
name	TenDigits
type	uri-user
action	replace
comparison-type	pattern-rule
match-value	^[0-9]{10}\$
new-value	\+1+\$ORIGINAL
element-rule	
name	ElevenDigits
type	uri-user
action	replace
comparison-type	pattern-rule
match-value	^[0-9]{11}\$
new-value	\++\$ORIGINAL
header-rule	
name	AddContactOptions
header-name	Contact
action	add
msg-type	request
methods	OPTIONS
new-value	"<sip:ping@"+141.146.36.68+":5061>"
sip-manipulation	
name	add100reltosupported
header-rule	
name	add100rel
header-name	Supported
action	manipulate
comparison-type	pattern-rule
msg-type	request
methods	INVITE
new-value	100rel
sip-manipulation	
name	striprouteheader
header-rule	
name	striproute1
header-name	Route[1]
action	delete
msg-type	request
methods	INVITE
header-rule	
name	striproute0

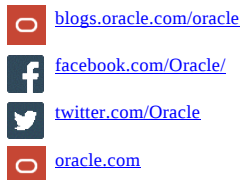
header-name	Route[0]
action	delete
msg-type	request
methods	INVITE
mime-sdp-rule	
name	ChangeCLine
msg-type	request
methods	INVITE
action	manipulate
sdp-session-rule	
name	Cline
action	manipulate
sdp-line-rule	
name	modcline
type	c
action	replace
comparison-type	pattern-rule
match-value	IN IP4 129.158.200.139
new-value	"IN IP4 10.0.3.10"
header-rule	
name	check487
header-name	@status-line
action	manipulate
msg-type	reply
methods	INVITE
element-rule	
name	Is487
type	status-code
action	store
match-value	487
header-rule	
name	mod487
header-name	@status-line
action	manipulate
msg-type	reply
methods	INVITE
element-rule	
name	make603
type	status-code
action	replace
comparison-type	boolean
match-value	\$check487.\$Is487
new-value	603
element-rule	
name	changeReason
type	reason-phrase

	action	replace
	comparison-type	boolean
	match-value	\$check487.\$Is487
	new-value	"Decline"
sip-manipulation		
	name	test
	header-rule	
	name	addxfmc
	header-name	X-MS-FMC
	action	add
	msg-type	request
	methods	INVITE
	new-value	MT
sip-monitoring		
	match-any-filter	enabled
	monitoring-filters	*
sip-profile		
	name	forreplaces
	replace-dialogs	enabled
ssh-key		
	name	admin
	type	authorized-key
	size	2048
steering-pool		
	ip-address	10.0.2.10
	start-port	20000
	end-port	40000
	realm-id	Teams
steering-pool		
	ip-address	10.0.3.10
	start-port	20000
	end-port	40000
	realm-id	ims
steering-pool		
	ip-address	10.0.4.10
	start-port	20000
	end-port	40000
	realm-id	siptrunk
system-config		
	hostname	oraclesbc.com
	description	SBC connecting IMS to Teams Phone Mobile
	dos-cores	1
	transcoding-cores	1
tls-global		
	session-caching	enabled
	diffie-hellman-key-size	DH_KeySize_2048

tls-profile	
name	TeamsTLSProfile
end-entity-certificate	SBCCertificateforTPM
trusted-ca-certificates	DigiCertGlobalRootG2
	DigiCertRoot
mutual-authenticate	enabled
tls-version	tlsv12
pri-tpm-sbc#	

ORACLE

CONNECT WITH US



Oracle Corporation, World Headquarters

2300 Cloud Way
Austin, TX 78741, USA

Worldwide Inquiries

Phone: +1.650.506.7000
Fax: +1.650.506.7200

Integrated Cloud Applications & Platform Services

Copyright © 2025, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, did including imply warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0615