

ORACLE

Oracle SBC integration with RingCentral
BYOC

Technical Application Note



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Revision History

Version	Description of Changes	Date Revision Completed
1.0	Initial Version	28 th February 2025

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2 Intended Audience

This document is intended for use by Oracle Systems Engineers, third party Systems Integrators, Oracle Enterprise customers and partners and end users of the Oracle Enterprise Session Border Controller (SBC). It is assumed that the reader is familiar with basic operations of the Oracle Enterprise Session Border Controller platform along with RingCentral BYOC and CC Platforms.

3 Document Overview

This Oracle technical application note outlines how to configure the Oracle SBC to interwork with RingCentral BYOC and RingCentral Cloud Connector (CC). The solution contained within this document has been tested using Oracle Communication SBC with software version **OS930 GA (SCZ9.3.0 Patch)**

Please note that we have covered the Oracle SBC integration with RingCentral BYOC in this application note document and for the RingCentral CC, the config remains the same for all except the Session Agent IP address or FQDN which changes for the CC platform. **For more assistance on this topic, please check with your RingCentral representative.**

Please note that the IP Addresses, FQDN and configuration names and details given in this document are used for reference purposes only. These same details cannot be used in customer configurations. End users of this document can use the configuration details according to their network requirements. The customers can configure any publicly routable IPs for these sections as per their network architecture needs.

4 About RingCentral BYOC

RingCentral offers a software as a service in which customers provide their own local telecommunication carrier services (“Bring Your Own Carrier” or “BYOC”). BYOC allows customers to receive the cloud PBX functionality of RingEX, by connecting their existing local voice carrier to the cloud PBX functionality, which includes videoconferencing, team messaging, and file sharing services. All calls to and from the Public Switched Telephone Network (“PSTN”) travel over the local voice carrier’s network via a gateway purchased and owned by the Customer (the “Gateway”).

RingCentral provides the BYOC solution only in connection with Services purchased in the Home Country. RingCentral makes available to Customer the use of RingCentral’s cloud PBX and related services so that Customer may deploy those services to support its End Users in the BYOC Locations. RingCentral has enabled such services at Customer’s direction, including call queues, call transfer, voicemail, extension-to-extension VoIP, and other related services. Customer acknowledges that RingCentral is not the provider of VoIP or voice services as part of the BYOC solution, and that Customer, together with its local voice carrier, is the provider of any voice, VoIP, conferencing, or other related services to its users in BYOC Locations (“Local Telecommunications Service”).

For more information about the RingCentral BYOC, please refer to the below link:

<https://www.ringcentral.com/solutions/BYOC.html>

<https://www.ringcentral.com/legal/BYOC-service-description.html>

5 Introduction

5.1 Audience

This is a technical document intended for telecommunications engineers with the purpose of configuring RingCentral BYOC using Oracle Enterprise SBC. There will be steps that require navigating the Oracle SBC GUI interface, understanding the basic concepts of TCP/UDP, IP/Routing, DNS server, SIP/RTP and TLS/SRTP are also necessary to complete the configuration and for troubleshooting, if necessary.

5.2 Requirements

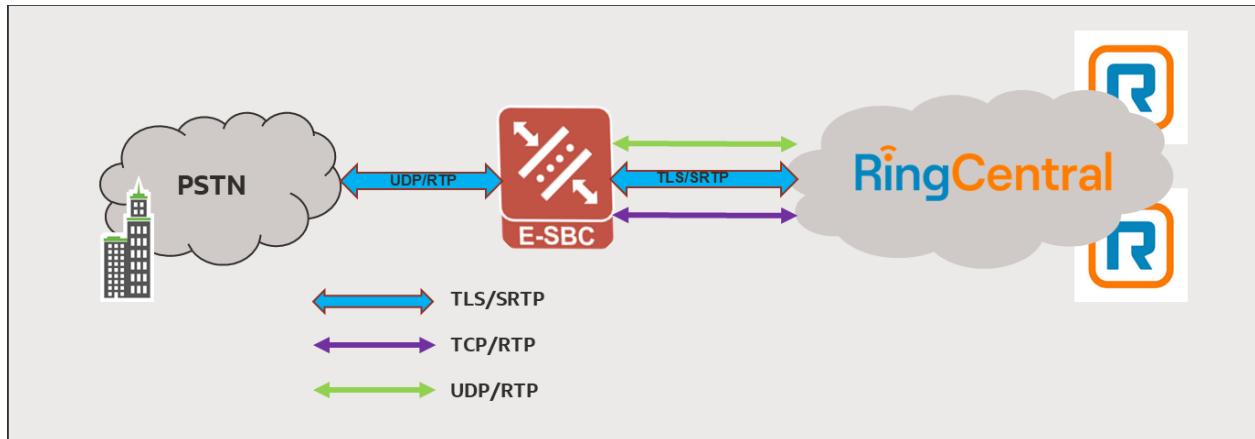
- Fully functioning RingCentral BYOC Environment.
- Oracle Enterprise Session Border Controller (hereafter Oracle SBC) running 9.3.0 version.

The below revision table explains the versions of the software used for each component:
This table is Revision 1 as of now:

Software Used	SBC Version
Revision 1	9.3.0

5.3 Architecture

The network configuration is illustrated below for RingCentral BYOC with Oracle Enterprise Session Border Controller and PSTN network



6 Configuring the SBC

This chapter provides step-by-step guidance on how to configure Oracle SBC for Configuring the RingCentral BYOC Environment. **In this SBC config, RingCentral BYOC side is secure (TLS/SRTP) and PSTN side is unsecure (UDP or TCP/RTP).**

6.1 Validated Oracle SBC Version

Oracle conducted tests with Oracle SBC 9.3 software – this software with the configuration listed below can run on any of the following products:

- AP 1100
- AP 3900
- AP 4600
- AP 6300
- AP 6350
- AP 3950
- AP 4900
- VME

6.2 New SBC configuration

If the customer is looking to setup a new SBC from scratch, please follow the sections given below.

As there are many ways to install the SBC (purpose-built appliance, VM, and public cloud deployment), please follow the link given below for the type of install base used to deploy the Oracle SBC.

<https://docs.oracle.com/en/industries/communications/session-border-controller/9.3.0/installation/index.html>

Once the SBC is installed and logged in, please follow the steps given below.

6.2.1 Setup product

To configure product type, type in “*setup product*” in the terminal Setup.

```
last modified date: 2023-10-06 00:20:20
NN4600-139# setup product

-----
WARNING:
Alteration of product alone or in conjunction with entitlement
changes will not be complete until system reboot

Last Modified 2023-02-07 15:50:20
-----
1 : Product      : Enterprise Session Border Controller
Enter 1 to modify, d' to display, 's' to save, 'q' to exit. [s]:
```

6.2.2 Setup Entitlements

Enable features for the ESBC using the “*setup entitlements*” command as shown below.

```
Entitlements for Enterprise Session Border Controller
Last Modified: Never
-----
1 : Session Capacity : 0
2 : Advanced : :
3 : Admin Security : :
4 : Data Integrity (FIPS 140-2) : :
5 : Transcode Codec AMR Capacity : 0
6 : Transcode Codec AMRWB Capacity : 0
7 : Transcode Codec EVRC Capacity : 0
8 : Transcode Codec EVRCB Capacity : 0
9 : Transcode Codec EVS Capacity : 0
10: Transcode Codec OPUS Capacity : 0
11: Transcode Codec SILK Capacity : 0

Enter 1 - 11 to modify, 'd' to display, 's' to save, 'q' to exit. [s]: 1
Session Capacity (0-128000) : 500

Enter 1 - 11 to modify, 'd' to display, 's' to save, 'q' to exit. [s]: 3
*****
CAUTION: Enabling this feature activates enhanced security
functions. Once saved, security cannot be reverted without
resetting the system back to factory default state.
*****
Admin Security (enabled/disabled) : :

Enter 1 - 11 to modify, 'd' to display, 's' to save, 'q' to exit. [s]: 5
Transcode Codec AMR Capacity (0-102375) : 50

Enter 1 - 11 to modify, 'd' to display, 's' to save, 'q' to exit. [s]: 2
Advanced (enabled/disabled) : enabled

Enter 1 - 11 to modify, 'd' to display, 's' to save, 'q' to exit. [s]: 10
Transcode Codec OPUS Capacity (0-102375) : 50

Enter 1 - 11 to modify, 'd' to display, 's' to save, 'q' to exit. [s]: 11
Transcode Codec SILK Capacity (0-102375) : 50
```

Save changes and reboot the SBC.

The SBC comes up after reboot and is now ready for configuration.

6.2.3 Enable Management GUI

ALCI Path: config t→system→http-server

Enable the http-server-config to access the SBC using Web GUI. Save and activate the config.

```

http-server
  name
  state
  realm
  ip-address
  http-state
  http-port
  HTTP-strict-transport-security-policy
  https-state
  https-port
  http-interface-list
  http-file-upload-size
  tls-profile
  auth-profile
  last-modified-by
  last-modified-date
webServerInstance
  enabled

  enabled
  80
  disabled
  disabled
  443
  GUI
  0

  @
  2020-10-06 00:28:26
NN4600-139# 

```

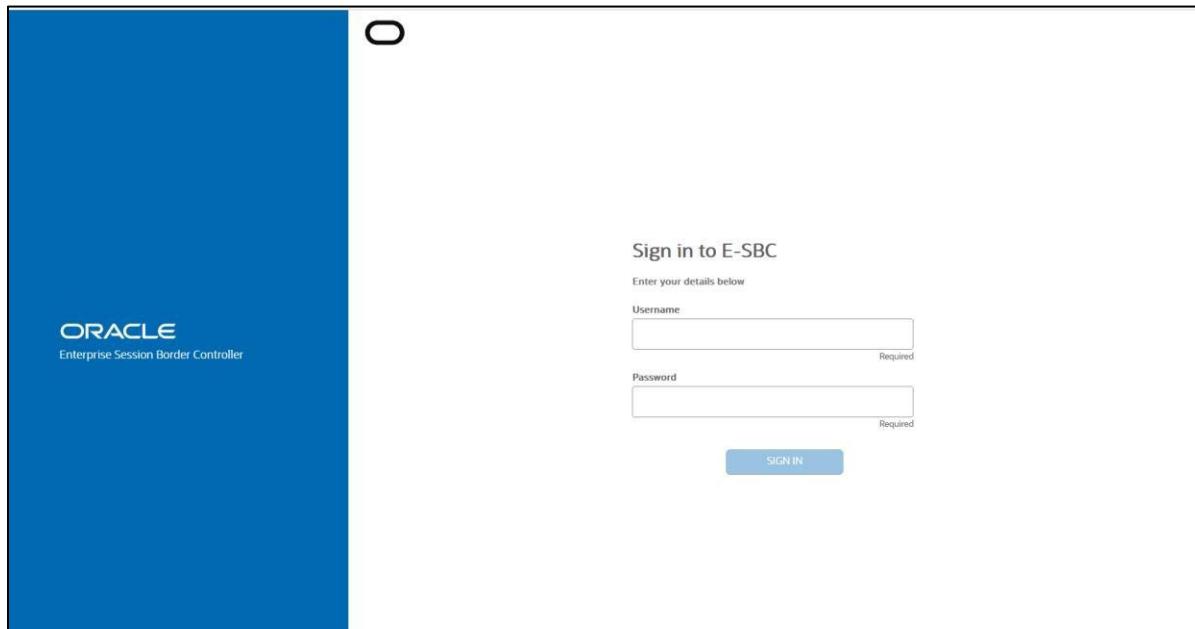
6.2.4 Configure SBC using Web GUI

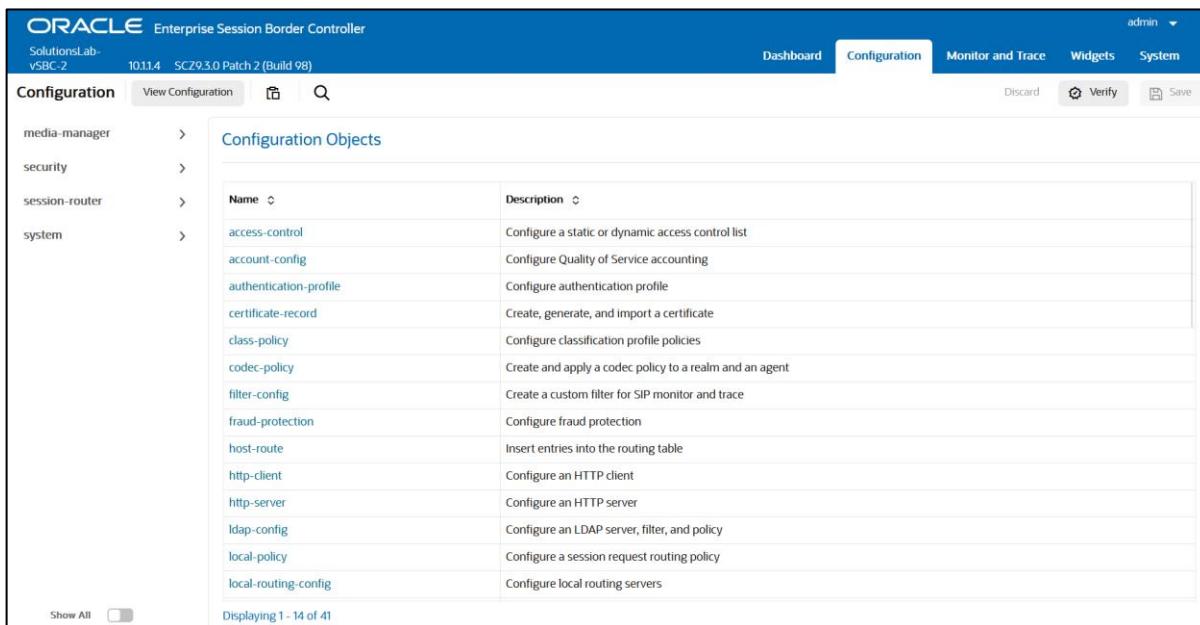
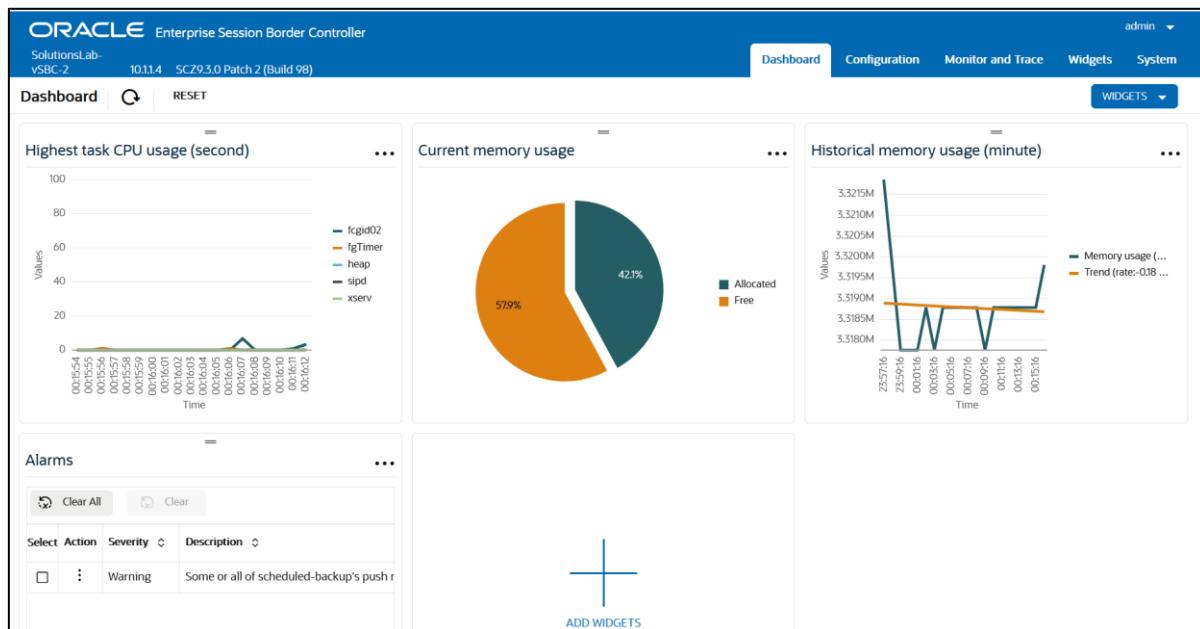
There are two methods for configuring the SBC, ACLI or GUI. For the purposes of this note, we'll be using the SBC GUI for all configuration examples. We will however provide the ACLI path to each element.

To access the SBC GUI, enter the management IP address into a web browser. When the login screen appears, enter the username and password to access the SBC.

Once you have access to the SBC GUI, at the top, click the Configuration Tab. This will bring up the SBC Configuration Objects List on the left-hand side of the screen.

Note: the configuration examples below were captured from a system running the latest GA software, 9.3.0





Refer to the SBC GUI User Guide for more information:

<https://docs.oracle.com/en/industries/communications/enterprise-session-border-controller/9.3.0/webgui/web-gui-guide.pdf>

Note: Expert Mode is used when adding or modifying the SBC configuration

Tip: To make this configuration simpler, directly search the element to be configured from the Objects tab available.

6.3 System-Config

To enable system level functionality for the OCSBC, you must first enable the system-config

GUI Path: system/system-config

ACLI Path: config t→system→system-config

If media transcoding is required in your environment and the SBC is deployed as VME SBC or in a public cloud, you'll need to enable transcoding cores under the system config element. Please see the document below for more information:

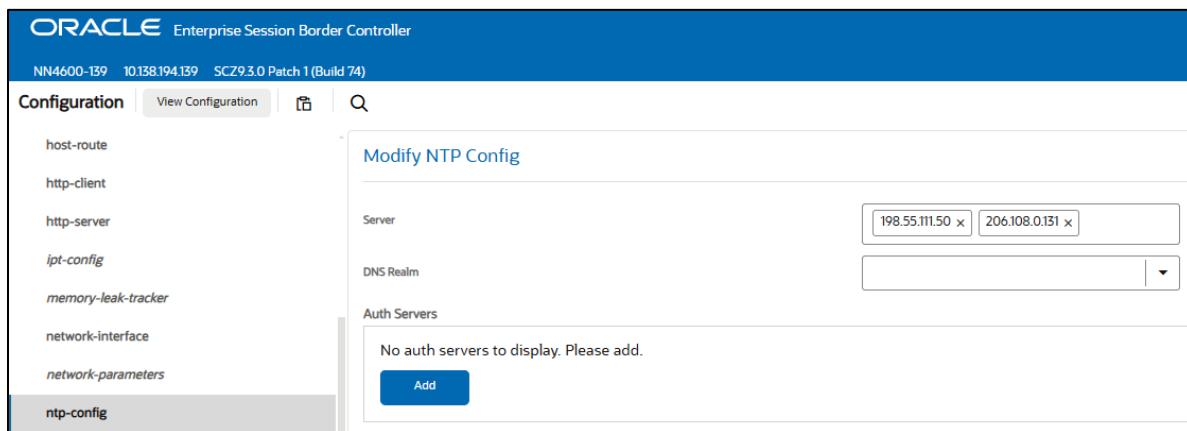
<https://docs.oracle.com/en/industries/communications/enterprise-session-border-controller/9.3.0/releasenotes/esbc-release-notes.pdf>

6.3.1 NTP-Sync

You can use the following example to connect the Oracle SBC to any network time servers you have in your network. This is an optional configuration but recommended.

GUI Path: system/ntp-config

ACLI Path: config t→system→ntp-sync



- Select OK at the bottom

Now we'll move on configuring network connections on the SBC.

6.4 Networking configuration

To connect the SBC to network elements, we must configure both physical and network interfaces. For the purposes of this example, we will configure two physical interfaces, and two network interfaces. One to communicate with RingCentral BYOC, other to connect to PSTN Network.

Note: The slots and ports used in this example may be different from your network setup.

6.4.1 Physical Interfaces

GUI Path: system/phy-interface

ACLI Path: config t→system→phy-interface

- Click Add, use the following table as a configuration example:

Parameter Name	PSTN side (s0p0)	RingCentral (s1p0)
Slot	0	1
Port	0	0
Operation Mode	Media	Media

Note: Physical interface names, slot and port may vary depending on environment

Please configure s0p0 interface as below

The screenshot shows the Oracle Enterprise Session Border Controller (ESBC) Configuration interface. The left sidebar shows a navigation tree with 'system' selected, and 'phy-interface' is the active sub-section. The main panel is titled 'Modify Phy Interface' and contains the following configuration fields for interface s0p0:

Setting	Value	Notes
Name	s0p0	
Operation Type	Media	
Port	0	(Range: 0..5)
Slot	0	(Range: 0..2)
Virtual Mac		
Duplex Mode	FULL	
Speed	100	
Wancom Health Score	50	(Range: 0..100)

At the bottom of the dialog are 'OK' and 'Back' buttons.

Please configure s1p0 interface as below

The screenshot shows the Oracle Enterprise Session Border Controller (ESBC) Configuration interface. The left sidebar shows a navigation tree with 'system' selected, and 'phy-interface' is the active sub-section. The main panel is titled 'Modify Phy Interface' and contains the following configuration fields for interface s1p0:

Setting	Value	Notes
Name	s1p0	
Operation Type	Media	
Port	0	(Range: 0..5)
Slot	1	(Range: 0..2)
Virtual Mac		
Duplex Mode	FULL	
Speed	100	
Wancom Health Score	50	(Range: 0..100)

At the bottom of the dialog are 'OK' and 'Back' buttons.

6.4.2 Network Interfaces

GUI Path: system/network-interface

ACLI Path: config t→system→network-interface

- Click Add, use the following table as a configuration example:

Config Parameter	PSTN	RingCentral
Name	s0p0	S1p0
IP Address	10.1.2.4	155.212.214.90
Netmask	255.255.255.0	255.255.255.0
Gateway	10.1.2.1	155.212.214.65

Please configure network interface s0p0 as below

The screenshot shows the Oracle ESBC Configuration interface. The left sidebar is a navigation tree with the 'network-interface' node selected. The main panel is titled 'Modify Network Interface' and contains the following configuration fields for interface s0p0:

- Sub Port Id: 0
- Description: (empty)
- Hostname: (empty)
- IP Address: 10.1.2.4
- Pri Utility Addr: (empty)
- Sec Utility Addr: (empty)
- Netmask: 255.255.255.0
- Gateway: 10.1.2.1

At the bottom of the panel are 'OK' and 'Back' buttons.

Similarly, configure network interface s1p0 as below

The screenshot shows the Oracle ESBC Configuration interface. The left sidebar is a navigation tree with the 'network-interface' node selected. The main panel is titled 'Modify Network Interface' and contains the following configuration fields for interface s1p0:

- Name: s1p0
- Sub Port Id: 0
- Description: (empty)
- Hostname: (empty)
- IP Address: 155.212.214.90
- Pri Utility Addr: (empty)
- Sec Utility Addr: (empty)
- Netmask: 255.255.255.0
- Gateway: 155.212.214.65

At the bottom of the panel are 'OK' and 'Back' buttons.

- Click OK at the bottom of each after entering the config information.

Next, we'll configure the necessary elements to setup Media on the SBC.

6.5 Security Configuration

This section describes how to configure the SBC for TLS and SRTP communication for RingCentral BYOC.

RingCentral allows TLS connections from SBCs for SIP traffic, and SRTP for media traffic along with other non-secure transport methods which are TLS-Unencrypted SRTP / TLS-RTP/ TCP-RTP. For the purposes of this application note, we'll focus only on TLS/SRTP.

6.5.1 Certificate Records

“Certificate-records” are configuration elements on Oracle SBC which capture information for a TLS certificate such as common-name, key-size, key-usage etc.

This section walks you through how to configure certificate records, create a certificate signing request, and import the necessary certificates into the SBC’s configuration.

GUI Path: security/certificate-record

ACLI Path: config t→security→certificate-record

For the purposes of this application note, we'll create two certificate records. The are as follows:

- SBC Certificate (end-entity certificate)
- GoDaddy Root Cert (Root CA used to sign the SBC’s end entity certificate)

Note: Most deployments typically require additional root and intermediate certificates. However, in this instance, both Oracle and RingCentral use the same certificate authority, GoDaddy so these extra certificates are not needed.

6.5.1.1 SBC End Entity Certificate

The SBC’s end entity certificate is the certificate the SBC presents to Ring Central to secure the connection. The only requirements when configuring this certificate is the common name must contain the SBC’s FQDN and the extended key usage list must contain both serverAuth and clientAuth. In this example our common name will be cloudsbc.cgbusolutionslab.com. You must also give it a name. All other fields are optional and can remain at default values.

To Configure the certificate record:

Click Add, and use the following example to configure the SBC certificate

- Click OK at the bottom

Next, using this same procedure, configure certificate records for the Root CA certificates.

6.5.1.2 Root CA Certificates

The following, GoDaddyRoot, is the root CA certificate used to sign both the SBC's end entity certificate as well as the certificate Ring Central presents to the SBC to secure the connection. As mentioned above, your root CA and/or intermediate certificate may differ. This is for example purposes only.

You can download the Ring Central Root CA certificate bundle here:

https://certs.godaddy.com/repository/gd_bundle-g2-g1.crt

Please use the following table as a configuration reference: Modify the table according to the certificates in your environment.

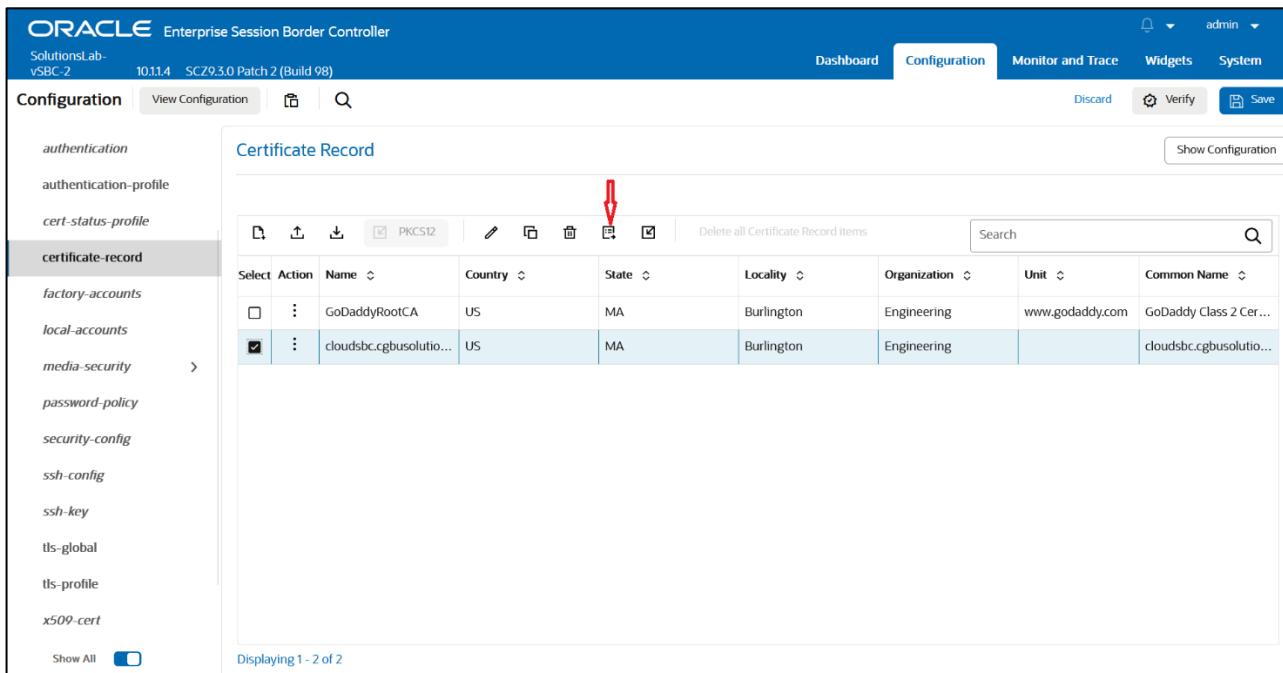
Config Parameter	GoDaddy Root CA
Common Name	GoDaddy Root CA
Key Size	2048
Key-Usage-List	digitalSignature keyEncipherment
Extended Key Usage List	serverAuth clientAuth
Key algor	rsa
Digest-algor	Sha256

At this point, before generating a certificate signing request, or importing any of the Root CA certs, we must [save](#) and [activate](#) the configuration of the SBC.

6.5.1.3 Generating a certificate signing request.

Now that the SBC's certificate has been configured, create a certificate signing request for the SBC's end entity only. This is not required for any of the Root CA or intermediate certificates that have been created.

On the certificate record page in the Oracle SBC GUI, select the SBC's end entity certificate that was created above, and click the "generate" tab at the top:



Select	Action	Name	Country	State	Locality	Organization	Unit	Common Name
<input type="checkbox"/>		GoDaddyRootCA	US	MA	Burlington	Engineering	www.godaddy.com	GoDaddy Class 2 Cer...
<input checked="" type="checkbox"/>		cloudsbc.cgbusol...	US	MA	Burlington	Engineering		cloudsbc.cgbusol...

Generate certificate response

Copy the following information and send to a CA authority.

```
-----BEGIN CERTIFICATE REQUEST-----
MIIC5zCCAc8CAQAwbzELMAkGA1UEBhMCVVmxCzAJBgNVBAgTAKIBMRMwEQYDVQQH
EwpCdxJsaW5ndG9uMRQwEgYDVQQKEwtFbmdpbmVlcmluZZeoMCYGA1UEAxMfc29s
dXRp25zbGF1lmNnYnVidXjsaW5ndG9uLnNvbTCCASlwDQYJKoZIhvcNAQEBBQAD
ggEPADCCAQoCggEBAKbzxuAvRJhS7cd7f8+3g3dqnheNFiTdy47wT+JupFnN
v+4nvlZug3kc+3jira6Xggp0GLdK3/SjELatAj8mUleD8FfV6IAq3r41F/4lyZR
vgiZ2bamwl-letQTPjes/gBQkbzCTxzGhU+s0Yuqoc/4ED+ENNEG54ZzlkRnJohf
Zby/EkZJEOJLg+h62Rw2ZHvCPmGBDflAnzKVV94JNMNZpwhb4aD2e5qgMs6Aq
Tkh84K7xHMvryQq15AtU2mJmro+Gk7EJWSMhw05bn/X0qgAdd7XPhlQlpQU3IO
q9Z13ExtBHbxm54d3PEvAY8HIIzYdYW9jpmPMCAwEAaaAzMDEGCSqGSIb3DQEJ
DjEKMC1wCwYDVROPBAAQDAGWgMBMGAl1dJQQMMAoGCCsGAQUFBwMBMA0GCSqGSIb3
DQEBCwUAA4IBAQBWBl3YU4tHypfuCglgHBZnLhMxYzOjgVIDB/88jpHoXmTDe
H7s9jvOowNauDivDMr473d+97KzqSK730jdaKb42dE3RSQJA+Ur/lphqfjhJs
GFXSiQbANQZK6CUPltJUUuwUcuwumW0lg0kuCTxaFMIh6lIIRicJQH0elx+qp
OHKBvfDNEFSGUJPJNw/aj/oVpiuSLwDHcJq/TMbnVqszM0xfKZfMdKuSh2eAEfRvW
LsbJdJmpFCSLF4/lhLJ6wum1LgbD/fJuwyDPnEli2yOOE/JYFS/GAoXTROVSBgF4
vPxPu9JTUieBwRNNOs4CrLEOZpLmb3Y14wE3
-----END CERTIFICATE REQUEST-----
```

Copy/paste the text that gets printed on the screen as shown above and upload to your CA server for signature. Also note, another [save and activate](#) is required before you can import the certificates to each certificate record created above.

6.5.1.4 Import Certificates to SBC

Once certificate signing request have been completed – import the signed certificate to the SBC.

Please note – all certificates including root and intermediate certificates are required to be imported to the SBC. Once done, issue [save/activate](#) from the WebGUI to complete the configuration of certificate records on the Oracle SBC.

```

-----BEGIN CERTIFICATE REQUEST-----
MIIC5zCCAc8CAQAwbzELMAkGA1U
EBhMCVVMxZcA1BgNVBAgTAKtBM
RMwEQYDVQHQ
EwpCdXJsaW5ndG9uMRQwEgYDVQ
QKEwtfBmdpbmVlcmliZzEoMCYGA
1UEAxMfc29s
dXRp25zbGFlmNnYnVidXJsaW5n
dG9uLmNvbTCCASlwDQYJKoZIhvcN
AQEBBQAD
ggEPADCCAQoCggEBAKbxuAv8RJ
hS7cd7ER+3a3dnonheNEITDua2/7wT
-----END CERTIFICATE-----

```

Once pasted in the text box, select Import at the bottom, then [save and activate](#) your configuration.

Repeat these steps to import all the root and intermediate CA certificates into the SBC:

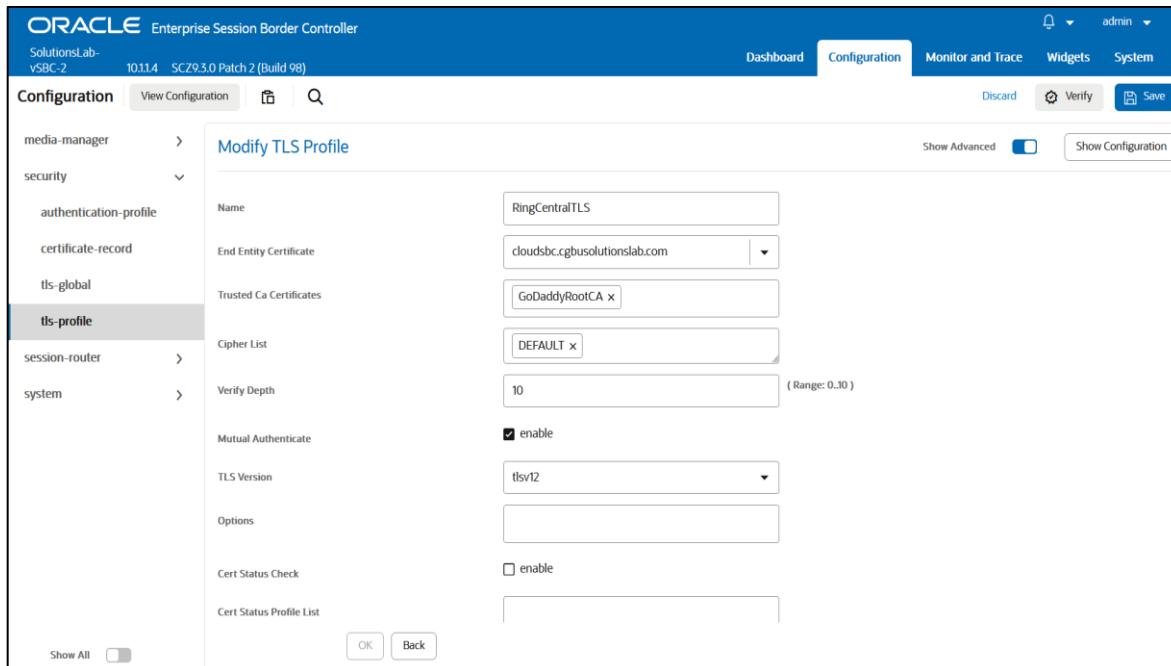
6.5.2 TLS-Profile

TLS profile configuration on the SBC allows for specific certificates to be assigned.

GUI Path: security/tls-profile

ACLI Path: config t→security→tls-profile

- Click Add, use the example below to configure:



The screenshot shows the Oracle SBC configuration interface. The left sidebar shows a tree structure with 'Configuration' selected. Under 'Configuration', 'tls-profile' is selected. The main panel is titled 'Modify TLS Profile'. The configuration fields are as follows:

- Name:** RingCentralTLS
- End Entity Certificate:** cloudsbc.cgbusolutionslab.com
- Trusted Ca Certificates:** GoDaddyRootCA
- Cipher List:** DEFAULT
- Verify Depth:** 10 (Range: 0..10)
- Mutual Authenticate:**
- TLS Version:** t1sv12
- Options:** (checkbox)
- Cert Status Check:** (checkbox)
- Cert Status Profile List:** (checkbox)

At the bottom are 'OK' and 'Back' buttons.

- Select OK at the bottom

Next, we'll move to securing media between the SBC and Microsoft Teams.

6.5.3 Media Security

This section outlines how to configure support for media security between the OCSBC and Ring Central.

6.5.3.1 sdes-profile

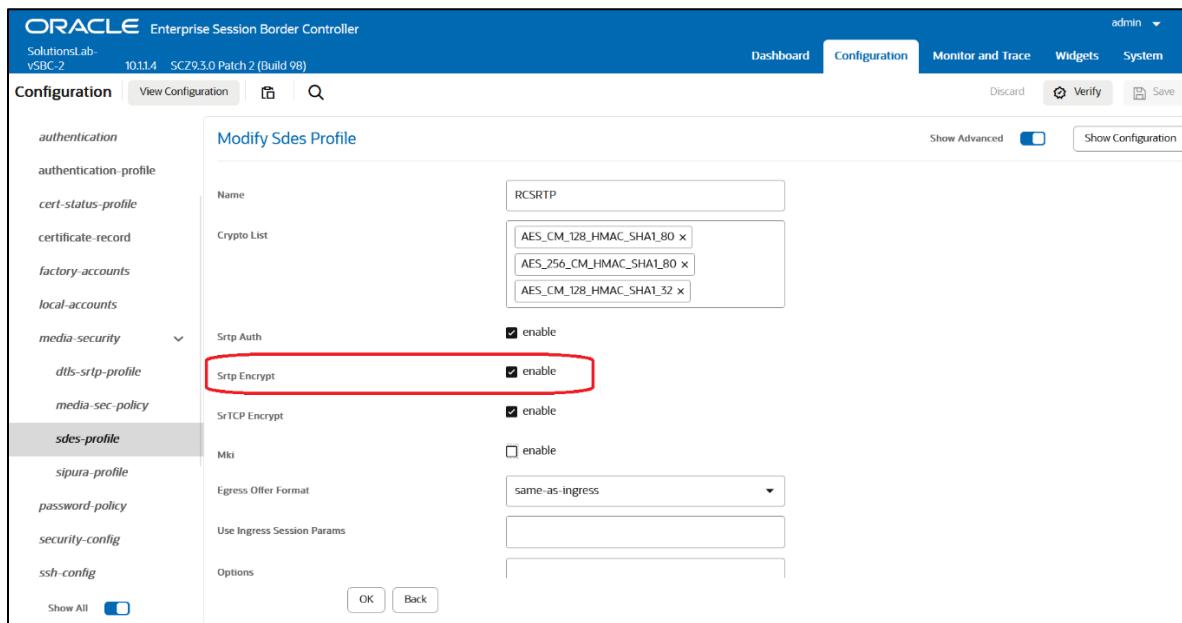
This is the first element to be configured for media security, where the algorithm and the crypto's to be used are configured.

In the SBC's GUI, on the bottom left, you will need to enable the switch "Show All" to access the media security configuration elements.

GUI Path: security/media-security/sdes-profile

ACLI Path: config → security → media-security → sdes-profile

Click Add, and use the example below to configure:



The screenshot shows the Oracle ESBC configuration interface. The 'Configuration' tab is active. On the left, the 'sdes-profile' section is selected. The main panel displays the 'Modify Sdes Profile' configuration for a profile named 'RCSRTP'. Under the 'Srtcp Auth' section, the 'Srtcp Encrypt' checkbox is checked and highlighted with a red box. Other checkboxes for 'Srtcp Encrypt' and 'SrTCP Encrypt' are also checked. The 'OK' and 'Back' buttons are at the bottom of the configuration panel.

Also, please disable the "Srtcp Encrypt" parameter shown above for the TLS/Unencrypted SRTP session.

- Select OK at the bottom

6.5.3.2 Media Security Policy

Media-sec-policy instructs the SBC how to handle the SDP received/sent under a realm (RTP, SRTP or any) and, if SRTP needs to be used, the sdes-profile that needs to be used.

In this example, we are configuring two media security policies. One to secure and decrypt media toward Ring Central, the other for non-secure media facing PSTN.

GUI Path: security/media-security/media-sec-policy

ACLI Path: config → security → media-security → media-sec-policy

- Click Add, use the examples below to configure:

ORACLE Enterprise Session Border Controller

SolutionsLab-
vSBC-2 10.11.4 SCZ9.3.0 Patch 2 (Build 98)

Configuration View Configuration  

Dashboard Configuration Monitor and Trace Widgets System

Discard  Verify  Save

Show Advanced  Show Configuration

Modify Media Sec Policy Entries

Name: RingCentralSRTP

Pass Through: enable

Options:

Inbound

Profile: RCSRTP

Mode: srtp

Protocol: sdes

Outbound

Profile: RCSRTP

Mode: srtp

Protocol: sdes

OK Back

Show All 

ORACLE Enterprise Session Border Controller

SolutionsLab-
vSBC-2 10.11.4 SCZ9.3.0 Patch 2 (Build 98)

Configuration View Configuration  

Dashboard Configuration Monitor and Trace Widgets System

Discard  Verify  Save

Show Advanced  Show Configuration

Modify Media Sec Policy Entries

Name: RTP

Pass Through: enable

Options:

Inbound

Profile:

Mode: rtp

Protocol: none

Outbound

Profile:

Mode: rtp

Protocol: none

OK Back

Show All 

6.6 Media Configuration

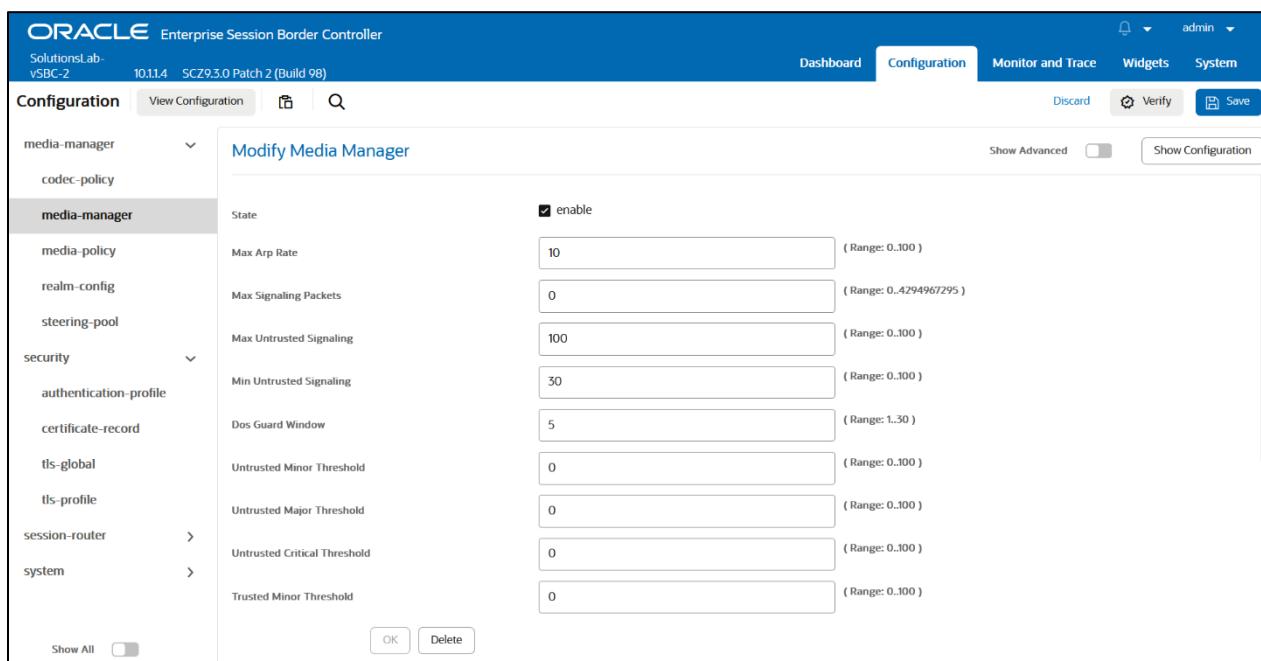
This section will guide you through the configuration of media manager, realms, and steering pools, all of which are required for the SBC to handle signaling and media flows through the SBC.

6.6.1 Media Manager

To configure media functionality on the SBC, you must first enable the global media manager

GUI Path: media-manager/media-manager

ACLI Path: config t→media-manager→media-manager-config



ORACLE Enterprise Session Border Controller

SolutionsLab-vSBC-2 10.1.1.4 SC29.3.0 Patch 2 (Build 98)

Configuration View Configuration Discard Verify Save

media-manager media-policy realm-config steering-pool security authentication-profile certificate-record tls-global tls-profile session-router system

media-manager

Modify Media Manager

State enable

Max Arp Rate 10 (Range: 0..100)

Max Signaling Packets 0 (Range: 0..4294967295)

Max Untrusted Signaling 100 (Range: 0..100)

Min Untrusted Signaling 30 (Range: 0..100)

Dos Guard Window 5 (Range: 1..30)

Untrusted Minor Threshold 0 (Range: 0..100)

Untrusted Major Threshold 0 (Range: 0..100)

Untrusted Critical Threshold 0 (Range: 0..100)

Trusted Minor Threshold 0 (Range: 0..100)

Show All OK Delete

- Click OK at the bottom.

6.6.2 Realm Config

Realms are a logical distinction representing routes (or groups of routes) reachable by the Oracle® Session Border Controller and what kinds of resources and special functions apply to those routes. Realms are used as a basis for determining ingress and egress associations to network interfaces.

GUI Path: media-manger/realm-config

ACLI Path: config t→media-manger→realm-config

Click Add and use the following table as a configuration example for the realms. The following parameters are all required unless mentioned as optional below.

Config Parameter	PSTN	RingCentral
Identifier	SIPTrunk	RingCentral
Network Interface	s0p0	S1p0
MM in Realm	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Access Control trust level	High	High
Media Sec Policy		RingCentralSRTP

In the below case, Realm name is given as **SIPTrunk** for PSTN.

Please set the Access Control Trust Level as high for this realm

Configuration > View Configuration > Modify Realm Config

Identifier: SIPTrunk

Description:

Network Interfaces: s0p0:0.4 x

Mm In Realm:

Access Control trust level: High

Similarly, Realm name is given as **RingCentral** for RingCentral BYOC.

Please set the Access Control Trust Level as high for this realm too.

Configuration > View Configuration > Modify Realm Config

Identifier: RingCentral

Description:

Network Interfaces: s1p0:0.4 x

Mm In Realm:

Access Control trust level: High

- Select OK at the bottom of each.

6.6.3 Steering Pools

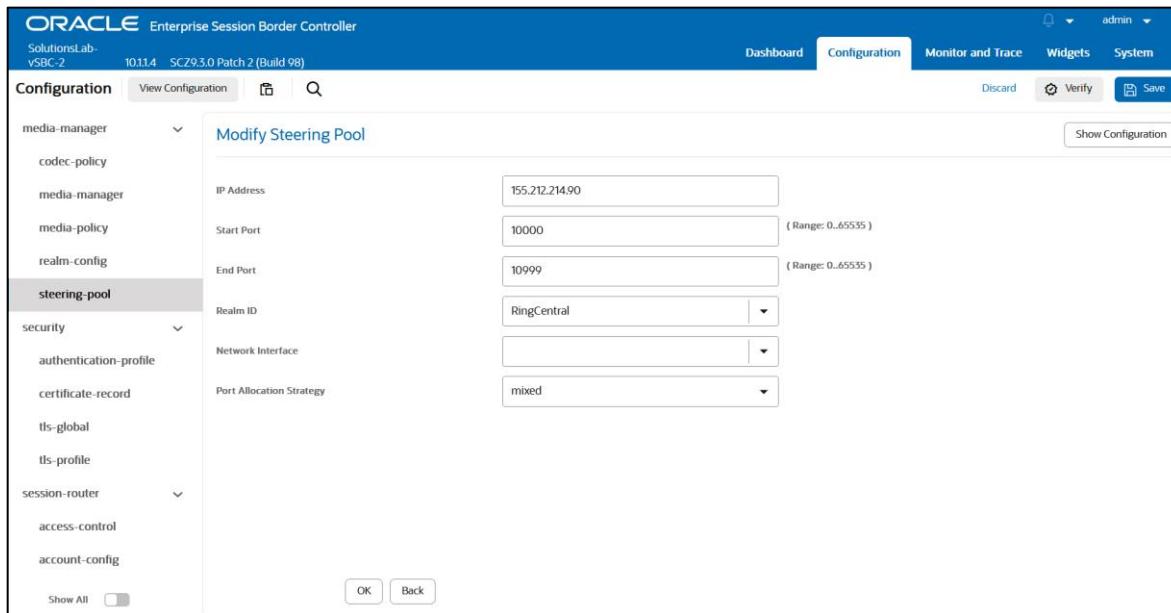
Steering pools define sets of ports that are used for steering media flows through the OCSBC. These selected ports are used to modify the SDP to cause receiving session agents to direct their media toward this system.

We configure one steering pool for PSTN. The other for Ring Central

GUI Path: media-manger/steering-pool

ACLI Path: config t→media-manger→steering-pool

Click Add and use the below examples to configure.



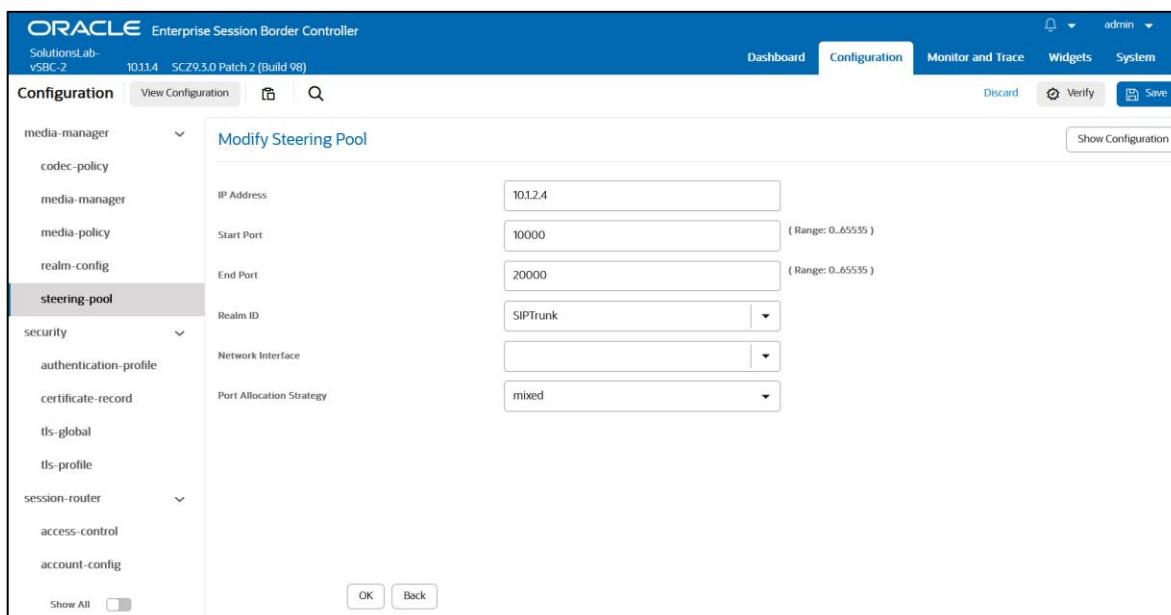
ORACLE Enterprise Session Border Controller
SolutionsLab-
vSBC-2 10.11.4 SCZ9.3.0 Patch 2 (Build 98)
Configuration View Configuration Discard Verify Save Show Configuration

media-manager
codec-policy
media-manager
media-policy
realm-config
steering-pool
security
authentication-profile
certificate-record
tls-global
tls-profile
session-router
access-control
account-config

Modify Steering Pool

IP Address: 155.212.214.90 (Range: 0..65535)
Start Port: 10000
End Port: 10999 (Range: 0..65535)
Realm ID: RingCentral
Network Interface:
Port Allocation Strategy: mixed

OK Back



ORACLE Enterprise Session Border Controller
SolutionsLab-
vSBC-2 10.11.4 SCZ9.3.0 Patch 2 (Build 98)
Configuration View Configuration Discard Verify Save Show Configuration

media-manager
codec-policy
media-manager
media-policy
realm-config
steering-pool
security
authentication-profile
certificate-record
tls-global
tls-profile
session-router
access-control
account-config

Modify Steering Pool

IP Address: 10.1.2.4 (Range: 0..65535)
Start Port: 10000
End Port: 20000 (Range: 0..65535)
Realm ID: SIPTrunk
Network Interface:
Port Allocation Strategy: mixed

OK Back

- Select OK at the bottom of each.

6.7 Sip Configuration

This section outlines the configuration parameters required for processing, modifying, and securing sip signaling traffic.

6.7.1 Sip-Config

To enable sip related objects on the Oracle SBC, you must first configure the global Sip Config element:

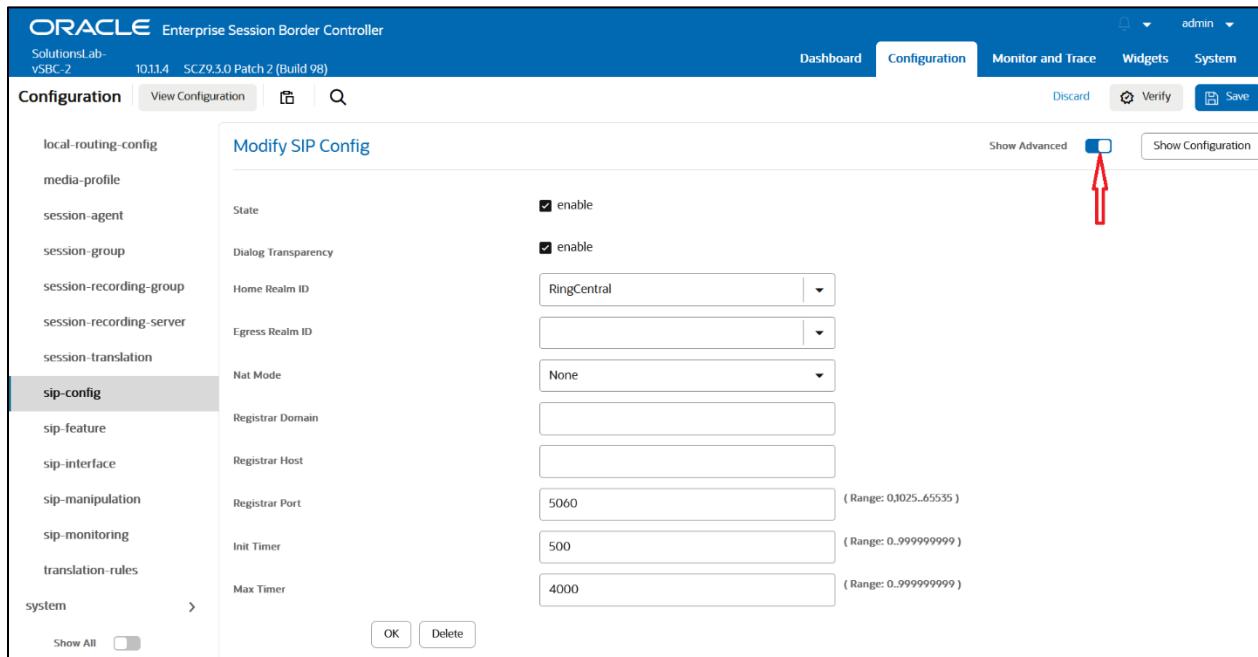
GUI Path: session-router/sip-config

ACLI Path: config t→session-router→sip-config

There are only two recommended and one optional changes/additions to the global Sip Config.

- Set the home realm ID parameter to RingCentral Realm, and add the following hidden option:
- Max-udp-length=0: Setting this option to zero (0) forces sipd to send fragmented UDP packets. Using this option, you override the default value of the maximum UDP datagram size (1500 bytes; sipd requires the use of SIP/TCP at 1300 bytes).
- Enable sag-lookup-on-redirect if using a session agent group for your RingCentral platform.

Note: toggle show advanced to expose the "Option" parameter



The screenshot shows the Oracle ESBC Configuration interface. The left sidebar lists various configuration categories: local-routing-config, media-profile, session-agent, session-group, session-recording-group, session-recording-server, session-translation, **sip-config** (selected), sip-feature, sip-interface, sip-manipulation, sip-monitoring, translation-rules, and system. The main panel is titled 'Modify SIP Config' and contains the following fields:

- State**: Two checkboxes labeled 'enable' are checked.
- Dialog Transparency**: Two checkboxes labeled 'enable' are checked.
- Home Realm ID**: A dropdown menu is set to 'RingCentral'.
- Egress Realm ID**: A dropdown menu is empty.
- Nat Mode**: A dropdown menu is set to 'None'.
- Registrar Domain**: An empty text input field.
- Registrar Host**: An empty text input field.
- Registrar Port**: A text input field set to '5060' with a note '(Range: 0..65535)'.
- Init Timer**: A text input field set to '500' with a note '(Range: 0..999999999)'.
- Max Timer**: A text input field set to '4000' with a note '(Range: 0..999999999)'.

At the bottom of the main panel are 'OK' and 'Delete' buttons. The top navigation bar includes tabs for Configuration (selected), Dashboard, Monitor and Trace, Widgets, and System, along with buttons for Discard, Verify, and Save. The top status bar shows 'ORACLE Enterprise Session Border Controller', 'SolutionsLab-ESBC-2', '10.11.4 SCZ9.3.0 Patch 2 (Build 98)', and the user 'admin'.

- Select OK at the bottom.

6.7.2 Sip Interface

The SIP interface defines the transport addresses (IP address and port) upon which the Oracle SBC receives and sends SIP messages.

GUI Path: session-router/sip-interface

ACLI Path: config t→session-router→sip-interface

Please Configure sip-interface for the RingCentral BYOC as shown below:

- Tls-profile needs to match the name of the tls-profile previously created.
- Set allow-anonymous to agents-only to ensure traffic to this sip-interface only comes from the particular Session agents added to the SBC.



ORACLE Enterprise Session Border Controller

SolutionsLab-vSBC-2 10.11.4 SCZ9.5.0 Patch 2 (Build 98)

Configuration Dashboard Configuration Monitor and Trace Widgets System

View Configuration Discard Verify Save

local-routing-config media-profile session-agent session-group session-recording-group session-recording-server session-translation sip-config sip-feature **sip-interface** sip-manipulation sip-monitoring translation-rules system

Modify SIP Interface

State enable

Realm ID RingCentral

Description

SIP Ports

Select	Action	Address	Port	Transport Protocol	TLS Profile	Allow Anonymous	Multi Home Addrs
<input type="checkbox"/>	:	155.212.214.90	5061	TLS	RingCentralTLS	agents-only	

OK Back

Show All

Please Configure sip-interface for the PSTN as show below:



ORACLE Enterprise Session Border Controller

SolutionsLab-vSBC-2 10.11.4 SCZ9.5.0 Patch 2 (Build 98)

Configuration Dashboard Configuration Monitor and Trace Widgets System

View Configuration Discard Verify Save

local-routing-config media-profile session-agent session-group session-recording-group session-recording-server session-translation sip-config sip-feature **sip-interface** sip-manipulation sip-monitoring translation-rules system

Modify SIP Interface

State enable

Realm ID SIPTrunk

Description

SIP Ports

Select	Action	Address	Port	Transport Protocol	TLS Profile	Allow Anonymous	Multi Home Addrs
<input type="checkbox"/>	:	10.1.2.4	5060	TCP		agents-only	
<input type="checkbox"/>	:	10.1.2.4	5060	UDP		agents-only	

OK Back

Show All

- Select OK at the bottom of each when applicable.

Once sip-interface is configured – the SBC is ready to accept traffic on the allocated IP address.

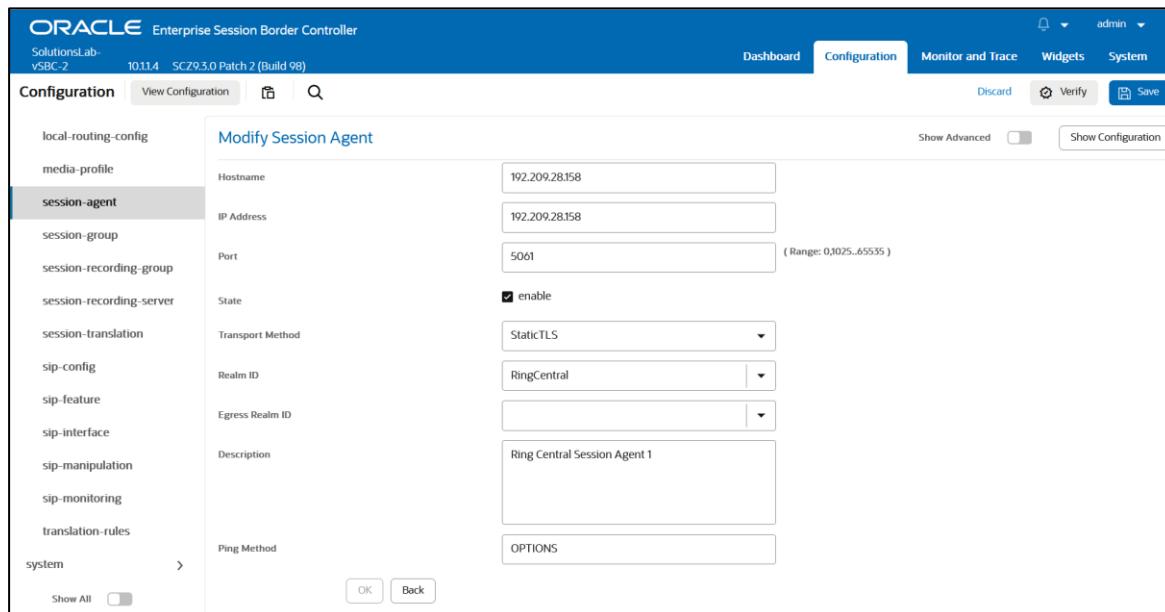
6.7.3 Session Agents

Session Agents are configuration elements which are trusted agents that can both send and receive traffic from the Oracle SBC with direct access to the trusted data path.

GUI Path: session-router/session-agent

ACLI Path: config t→session-router→session-agent.

- transport set to “staticTLS”
- Please enable the parameter **ping-response**,
- Please set ping method to OPTIONS and ping-interval duration in secs



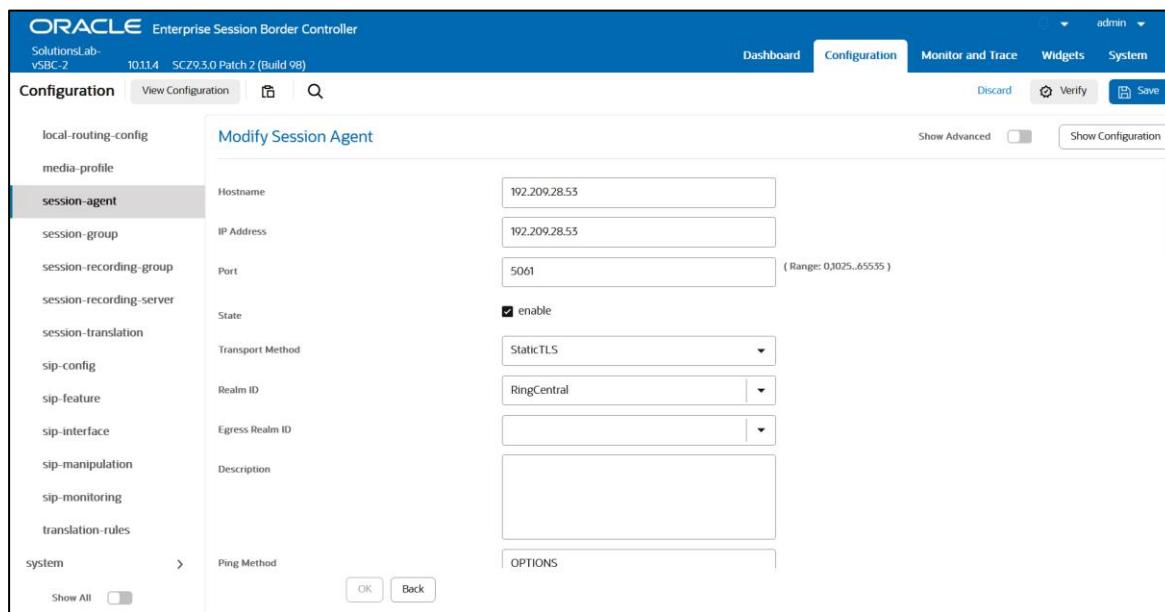
ORACLE Enterprise Session Border Controller
SolutionsLab-vSBC-2 10.11.4 SCZ9.3.0 Patch 2 (Build 98)
Configuration View Configuration Discard Verify Save

local-routing-config
media-profile
session-agent
session-group
session-recording-group
session-recording-server
session-translation
sip-config
sip-feature
sip-interface
sip-manipulation
sip-monitoring
translation-rules
system

Modify Session Agent

Hostname: 192.209.28.158
IP Address: 192.209.28.158
Port: 5061 (Range: 0,1025..65535)
State: enable
Transport Method: StaticTLS
Realm ID: RingCentral
Egress Realm ID:
Description: Ring Central Session Agent 1
Ping Method: OPTIONS

Show Advanced Show Configuration OK Back



ORACLE Enterprise Session Border Controller
SolutionsLab-vSBC-2 10.11.4 SCZ9.3.0 Patch 2 (Build 98)
Configuration View Configuration Discard Verify Save

local-routing-config
media-profile
session-agent
session-group
session-recording-group
session-recording-server
session-translation
sip-config
sip-feature
sip-interface
sip-manipulation
sip-monitoring
translation-rules
system

Modify Session Agent

Hostname: 192.209.28.55
IP Address: 192.209.28.55
Port: 5061 (Range: 0,1025..65535)
State: enable
Transport Method: StaticTLS
Realm ID: RingCentral
Egress Realm ID:
Description:
Ping Method: OPTIONS

Show Advanced Show Configuration OK Back

- Select OK at the bottom.

Similarly, configure the session-agents for the PSTN Side as below:

6.7.4 Session Group

A session agent group allows the SBC to create a load balancing model:

Session agents configured for the RingCentral in above section will be added to the group. The session agents listed under destination must be in this order, and the strategy to select the session agents can be selected by the End Users based on their needs and we have selected “RoundRobin” in this example.

Go to session-router-> session-group

6.8 Routing Configuration

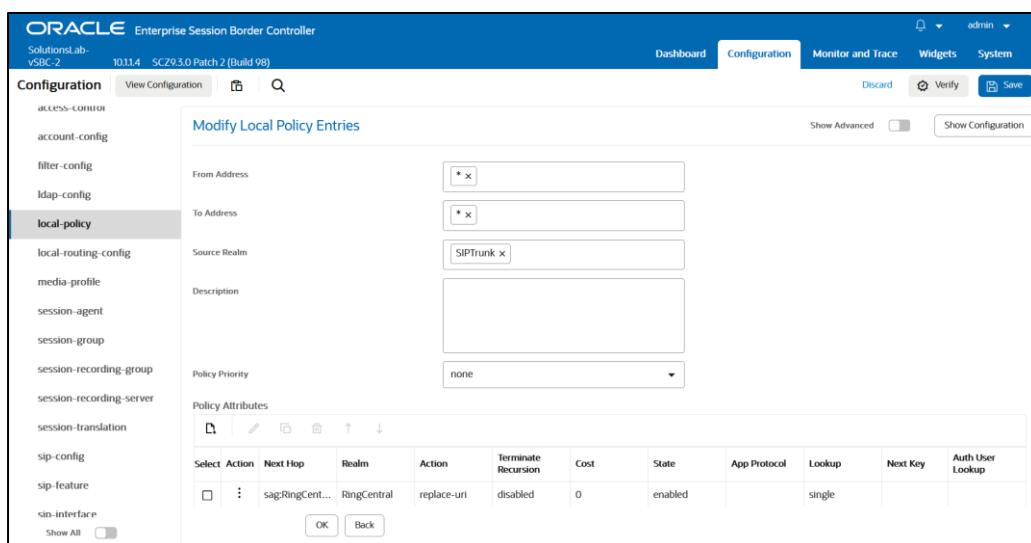
Now that most of the system, signaling, and media configuration is in place, we can configure the SBC to route calls from one end of the network to the other. The SBC has multiple routing features that can be utilized, but for the purposes of this example configuration, we'll configure local policies to route calls to and from PSTN and RingCentral BYOC.

6.8.1 Local Policy

GUI Path: session-router/local-policy

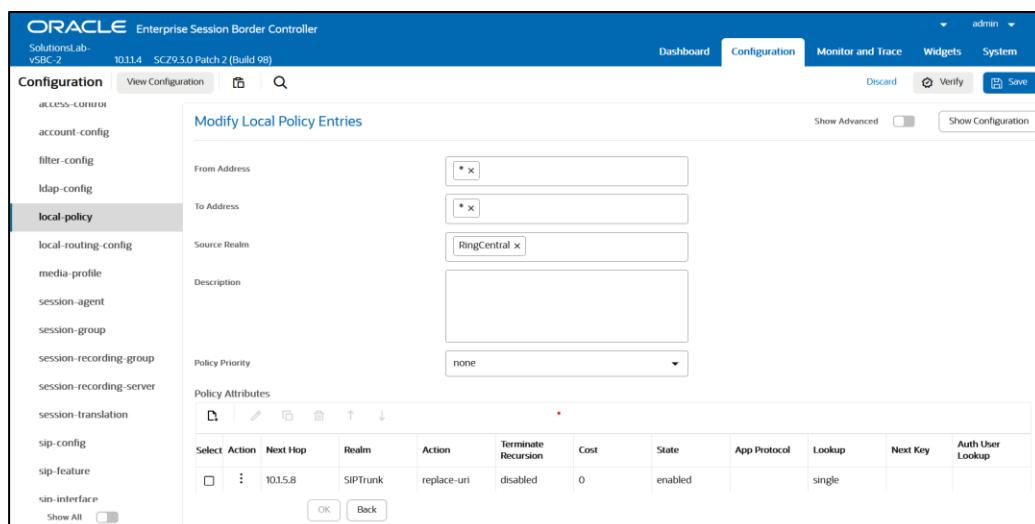
ACLI Path: config t→session-router→local-policy

To route the calls from PSTN side to RingCentral side, Use the below local policy.



Select	Action	Next Hop	Realm	Action	Terminate Recursion	Cost	State	App Protocol	Lookup	Next Key	Auth User Lookup
<input type="checkbox"/>	⋮	sag:RingCent...	RingCentral	replace-uri	disabled	0	enabled		single		

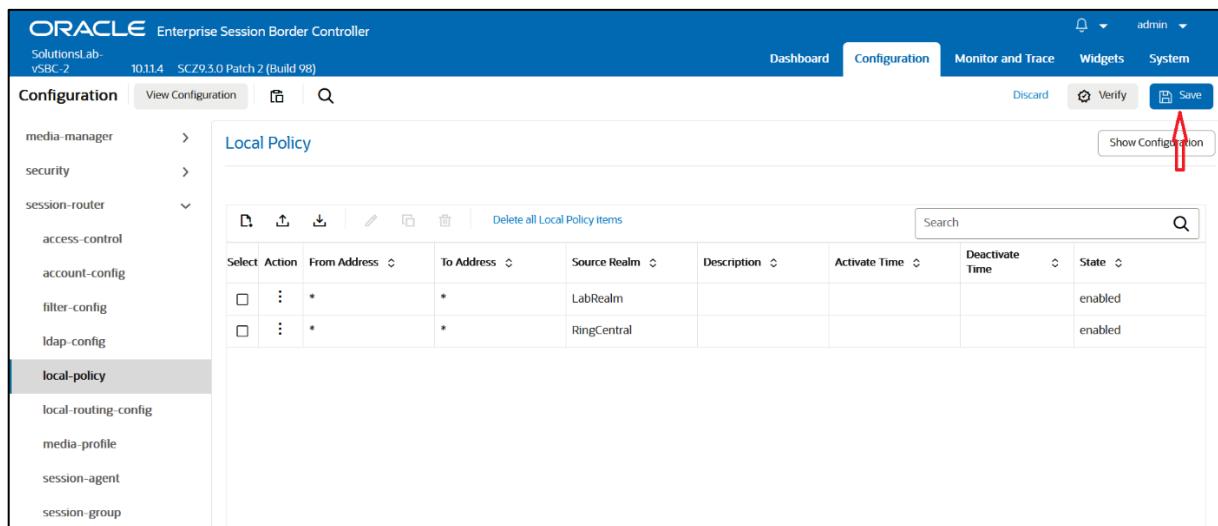
To route the calls from RingCentral side to PSTN side, Use the below local policy.



Select	Action	Next Hop	Realm	Action	Terminate Recursion	Cost	State	App Protocol	Lookup	Next Key	Auth User Lookup
<input type="checkbox"/>	⋮	10.15.8	SIPTrunk	replace-uri	disabled	0	enabled		single		

6.9 Save and Activate

6.9.1 Save Config

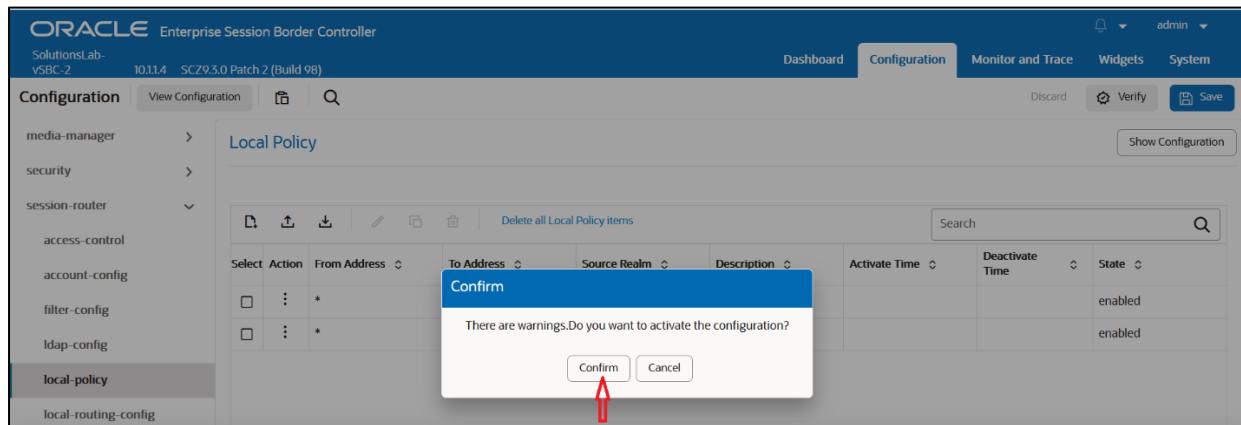


The screenshot shows the Oracle Enterprise Session Border Controller (SC) configuration interface. The left sidebar shows a tree structure with 'Configuration' selected. Under 'Configuration', 'local-policy' is selected and highlighted. The main panel displays a 'Local Policy' table with two entries:

Select	Action	From Address	To Address	Source Realm	Description	Activate Time	Deactivate Time	State
<input type="checkbox"/>	:	*	*	LabRealm				enabled
<input type="checkbox"/>	:	*	*	RingCentral				enabled

At the top right of the main panel, there are buttons for 'Discard', 'Verify', and 'Save'. A red arrow points to the 'Save' button.

6.9.2 Activate Config



The screenshot shows the Oracle Enterprise Session Border Controller (SC) configuration interface. The left sidebar shows a tree structure with 'Configuration' selected. Under 'Configuration', 'local-policy' is selected and highlighted. The main panel displays a 'Local Policy' table with two entries. A 'Confirm' dialog box is overlaid on the table, containing the message: 'There are warnings. Do you want to activate the configuration?'. The dialog box has 'Confirm' and 'Cancel' buttons. A red arrow points to the 'Confirm' button.

This concludes the minimum required configuration to successfully integrate RingCentral BYOC with your Oracle Session Border Controller.

7 Existing SBC configuration

If your environment has an Oracle SBC deployed with a fully functional configuration, the following configuration elements are required to integrate RingCentral BY into your existing config.

- [Configuring a certificate for SBC Interface](#)
- [TLS-Profile](#)
- [SDES Profile](#)
- [Media-sec-Policy](#)
- [New realm-config](#)
- [New steering-pools](#)
- [New sip-interface](#)
- [New session-agent](#)
- [Session Group](#)
- [New local-policy](#)

7 Appendix A

7.1 Oracle SBC deployed Behind NAT

The Support for SBC Behind NAT SPL plug-in changes information in SIP messages to hide the end point located inside the private network. The specific information that the Support for SBC Behind NAT SPL plug-in changes depends on the direction of the call, for example, from the NAT device to the SBC or from the SBC to the NAT device.

Configure the Support for SBC Behind NAT SPL plug-in for each SIP interface that is connected to a NAT device. One public-private address pair is required for each SIP interface that uses the SPL plug in, as follows.

- The private IP address must be the same IP as configured on both the SIP Interface and Steering Pool
- The public IP address must be the public IP address of the NAT device

Here is an example configuration with SBC Behind NAT SPL config.

The SPL is applied to the Ring Central SIP interface.

HeaderNatPublicSipIfIp=20.110.144.248,HeaderNatPrivateSipIfIp=10.1.2.4

HeaderNatPublicSipIfIp is the public interface IP.

HeaderNatPrivateSipIfIp is the private IP.

To configure header NAT SPL from ACLI

GUI Path: session-router/sip-interface

ACLI Path: config t→session-router→sip-interface

Choose the sip interface on which the header NAT SPL needs to be applied under spl-options.

Add the entry as per example shared below.

sip-options

HeaderNatPublicSipIfIp=20.110.144.248,HeaderNatPrivateSipIfIp=10.1.2.4

Configuration View Configuration Discard Verify Save Show Configuration

local-routing-config media-profile session-agent session-group session-recording-group session-recording-server session-translation sip-config sip-feature **sip-interface** sip-manipulation sip-monitoring translation-rules system > Show All

Modify SIP Interface

Route To Registrar enable

Secured Network enable

Uri Fqdn Domain

Options

SPL Options

Trust Mode

Max Nat Interval (Range: 0..999999999)

Nat Int Increment (Range: 0..999999999)

Nat Test Increment (Range: 0..999999999)

SIP Dynamic Hint enable

OK Back

- Perform a [save and activate](#) configuration for changes to take effect.

You will need to apply these options to every sip interface on the SBC that is connected through a NAT.

8 Appendix B

8.1 ACLI Running Config

Below is a complete output of the running configuration used to create this application note.

This output includes all the configuration elements used in our examples, including some of the optional configuration features outlined throughout this document. Be aware that not all parameters may be applicable to every Oracle SBC setup, so please take this into consideration if planning to copy and paste this output into your SBC.

```
SolutionsLab-vSBC-2# show running-config short
access-control
realm-id SIPTrunk
source-address 10.1.5.8
application-protocol SIP
trust-level high
access-control
realm-id RingCentral
source-address 192.209.0.0/16
application-protocol SIP
trust-level high
certificate-record
name GoDaddyRootCA
unit www.godaddy.com
common-name GoDaddy Class 2 Certification Authority Root Certificate
certificate-record
name cloudsbc.cgbusolutionslab.com
common-name cloudsbc.cgbusolutionslab.com
http-server
name webserver
local-policy
from-address *
to-address *
source-realm RingCentral
policy-attribute
next-hop 10.1.5.8
realm SIPTrunk
action replace-uri
local-policy
from-address *
to-address *
source-realm SIPTrunk
policy-attribute
next-hop sag:RingCentral
realm RingCentral
action replace-uri
```

```

media-manager
media-sec-policy
  name          PSTNSide
media-sec-policy
  name          RingCentralSRTP
  inbound
    profile      RCSRTP
    mode          srtp
    protocol     sdes
  outbound
    profile      RCSRTP
    mode          srtp
    protocol     sdes
network-interface
  name          s0p0
  ip-address    10.1.2.4
  netmask       255.255.255.0
  gateway        10.1.2.1
network-interface
  name          s1p0
  ip-address    155.212.214.90
  netmask       255.255.255.0
  gateway        155.212.214.65
  dns-ip-primary 9.9.9.9
  dns-ip-backup1 8.8.8.8
  dns-ip-backup2 8.8.4.4
  dns-domain     cgbusolutionslab.com
phy-interface
  name          s0p0
  operation-type Media
phy-interface
  name          s1p0
  operation-type Media
  slot          1
sdes-profile
  name          RCSRTP
  crypto-list
    AES_CM_128_HMAC_SHA1_80
    AES_256_CM_HMAC_SHA1_80
    AES_CM_128_HMAC_SHA1_32
srtp-rekey-on-re-invite
  enabled

```

```

realm-config
  identifier          RingCentral
  network-interfaces s1p0:0:4
  mm-in-realm         enabled
  access-control-trust-level high
  trunk-context       cloudsbc.cgbusolutionslab.com
  rtcp-policy         RingCentralRTCP
realm-config
  identifier          SIPTrunk
  network-interfaces s0p0:0:4
  mm-in-realm         enabled
  access-control-trust-level high
session-agent
  hostname            10.1.5.8
  ip-address          10.1.5.8
  transport-method    UDP+TCP
  realm-id            SIPTrunk
  ping-interval       30
  ping-response       enabled
  reuse-connections   TCP
session-agent
  hostname            192.209.28.158
  ip-address          192.209.28.158
  port                5061
  transport-method    StaticTLS
  realm-id            RingCentral
  ping-method          OPTIONS
  ping-interval        30
  ping-response        enabled
session-agent
  hostname            192.209.28.53
  ip-address          192.209.28.53
  port                5061
  transport-method    StaticTLS
  realm-id            RingCentral
  ping-method          OPTIONS
  ping-interval        30
  ping-response        enabled

```

```

session-group
  group-name          RingCentral
  strategy            RoundRobin
  dest                192.209.28.158
                        192.209.28.53

sip-config
  home-realm-id      RingCentral
  registrar-port     5060
  options             max-udp-length=0
                        enabled
  extra-method-stats

sip-interface
  realm-id           RingCentral
  sip-port
    address          155.212.214.90
    port              5061
    transport-protocol TLS
    tls-profile       RingCentralTLS
    allow-anonymous  agents-only
    secured-network   enabled

sip-interface
  realm-id           SIPTrunk
  sip-port
    address          10.1.2.4
    transport-protocol TCP
    allow-anonymous  agents-only
    secured-network   enabled
  sip-port
    address          10.1.2.4
    allow-anonymous  agents-only
    secured-network   enabled
  spl-options
HeaderNatPublicSipIflp=20.110.144.248,HeaderNatPrivateSipIflp=10.1.2.4

sip-monitoring
  match-any-filter    enabled
  monitoring-filters *

steering-pool
  ip-address          10.1.2.4
  start-port          10000
  end-port            20000
  realm-id            SIPTrunk

steering-pool
  ip-address          155.212.214.90
  start-port          10000
  end-port            10999
  realm-id            RingCentral

```

9 Appendix C

9.1 Test Case Execution status

Sl No	Test Case	Description	Status
1	Incoming from GW	GW dials DL number, both participants hangup in turn	Pass
2	Outgoing to GW	DL dials a GW, both participants hangup in turn	Pass
3	Hold/Resume by DL	DL puts GW on hold and resumes	Pass
4	Hold/Resume by GW	GW puts DL on hold and resumes	Pass
5	Anonymous call to GW	DL dials GW anonymously (the From is anonymous, the PAI contains a number, the Privacy header is "id")	Pass
6	Anonymous call from GW	GW dials DL anonymously	Pass
7	Long duration call	The participants keep the call for at least 30 minutes	Pass
8	G.711 fax to GW	DL sends G.711 encoded fax to GW	Pass
9	G.711 fax from GW	GW sends G.711 encoded fax to DL	Pass
10	T.38 fax to GW	DL sends T.38 fax to GW	Pass
11	T.38 fax from GW	GW sends T.38 fax to DL	Pass



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