ORACLE

Application Management Suite for Fusion Applications

ORACLE
Enterprise Manager

Oracle Enterprise Manager is Oracle's on-premise management platform, providing a single pane of glass for managing all of a customer's Oracle deployments, whether in their data centers or in the Oracle Cloud. Through deep integration with Oracle's product stack, Enterprise Manager provides market-leading management and automation support for Oracle applications, databases, middleware, hardware and engineered systems.

Enterprise Manager helps increase business agility using application-to-disk automation and maximizes service levels through intelligent management of the Oracle stack. It also enables customers to reduce costs through comprehensive lifecycle automation, combined hardware and software management, proactive monitoring and compliance control.

USER EXPERIENCE MANAGEMENT

Fusions Apps user session diagnostics and full session replay

Fusion Apps user flow tracking, including transaction abandonment analysis

Customizable dashboards per application, user group segmented

Data warehouse integration, OLAP-based reporting

KPI to data store correlation analyses

Integrated problem diagnostics and impact analyses

COMPLETE, INTEGRATED AND BEST-OF-BREED CAPABILITIES MANAGEMENT SOLUTION

The Application Management Suite for Fusion Applications provides native support for Fusion Applications. The Suite leverages the capabilities of Oracle Enterprise Manager 13c to facilitate and expedite the management of your Fusion Apps instances.

The Suite natively incorporates all of the key elements of Enterprise Manager, such as seeded and custom metrics, alerts and notifications, service level management, application performance management, configuration management, historical reporting, and integration with My Oracle Support, just to name a few.

Furthermore, the Suite integrates with other Enterprise Manager components, notably the Application Management Pack for Fusion Applications, to manage the middleware, database, operating systems and hardware that support Fusion Applications.

From a single Enterprise Manager console, administrators and business analysts can manage all the components of Fusion Apps and their underlying IT infrastructure.

USER EXPERIENCE MANAGEMENT

The User Experience functionality provides native real user monitoring for Fusion Applications - automatically discovering running application modules and translating cryptic network objects into human readable business functions.

The tool collects, processes, and presents every detail of the end users' experience. By capturing the initial user request and tracking it through all responses, you are able to take a new approach to application performance management.

This capability allows you to review complete user sessions based on user-id or IP address for a specified timeframe. You can easily identify any user session and review all interaction the user had with your application, from functionality perspective or from object perspective, the session diagnostics capability allows you to review and replay the complete session as your user experienced it.

All of this raw data helps you answer previously impossible-to-answer questions, such as; Which parts of your application are creating performance issues?; How long does an entire business transaction take?; How long it takes to search, select, and pay for a product?; How can I analyze each page, object, and argument to see how different components are contributing to the overall response time?

The reporting and dashboarding features are especially valuable. Dashboards can be pre-built by administrators and presented to specific user groups. Any dashboard can be completely customized to show data from a single application. Access to information stored in the integrated BI data store can be assigned per user /application combination. This ensures a central monitoring solution for the entire organization.
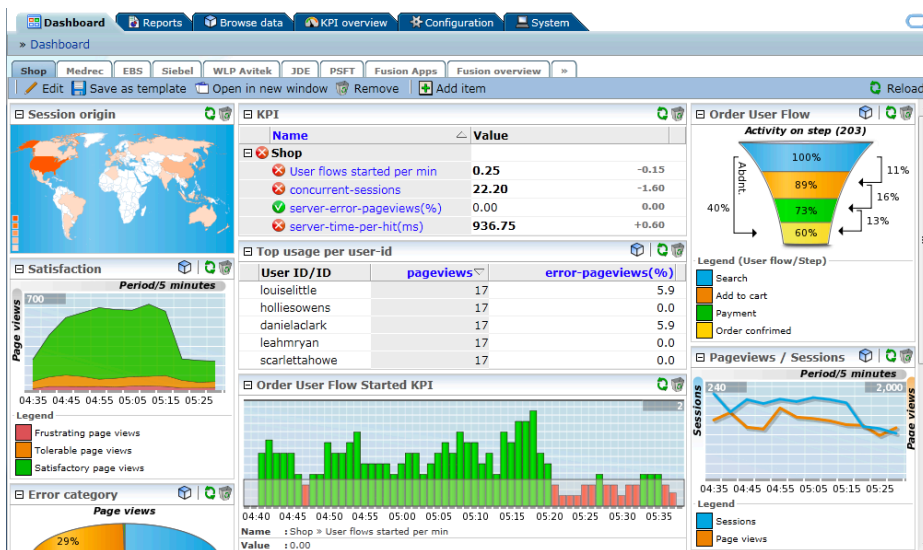

Figure 1: Example application oriented dashboard

In summary, User Experience Monitoring is a powerful tool to ensure that users are achieving the desired level of system performance and functionality.

CONNECT WITH US

Call +1.800.ORACLE1 or visit oracle.com.
Outside North America, find your local office at oracle.com/contact.

 blogs.oracle.com   facebook.com/oracle   twitter.com/oracle