

Oracle Workload Planning and Design

Oracle provides numerous computing offerings for a large variety of business scenarios. Oracle Advanced Customer Services has the knowledge and experience to help you sift through the options, identify the suitable Oracle solutions for your requirements, and build a tailored strategy and roadmap for a predictable and safe transition.

LAY THE FOUNDATION FOR YOUR TRANSITION TO MODERN TECHNOLOGY

Oracle Workload Planning and Design can be seen as a springboard to set you on the right path to a modern Oracle solution, whether it is in a cloud environment or on premises. Oracle Advanced Customer Services will work with you in interactive exploratory working sessions to identify the recommended approach for your specific requirements by reviewing Oracle's platform offerings, your current environments, utilization, and business needs. A key feature of the service is the development of a personalized step-by-step deployment roadmap, assisting you to effectively accelerate your platform adoption. The plan can also be useful for you to adapt to evolving corporate standards, strategies, and regulations.

ORACLE WORKLOAD PLANNING AND DESIGN

Using defined processes, Oracle Advanced Customer Services will work with you to plan and design your path to a modern Oracle platform.

SERVICE	DESCRIPTION
Solution Governance	<ul style="list-style-type: none"> Oversight and project management by an experienced Oracle Technical Account Manager understanding your business needs Single point of contact
Analysis of Existing Infrastructure	<ul style="list-style-type: none"> Assets: Architecture, configuration, features Service levels and critical business objectives Identification of focus areas for your new strategy Evaluation of cloud maturity and readiness
Review of Options and Feasibility	<ul style="list-style-type: none"> Available Oracle Cloud and on-premises offerings Identification of service and technical catalog to meet your business objectives Evaluation of migration feasibility (certifications, product features, service levels) Provision of recommended migration approach Provision of recommended management approach
Deployment Specification Plan	<ul style="list-style-type: none"> Detailed plan and roadmap with recommended approach and suggested next steps and milestones Recommendations on a future path based on your business needs

ANALYSIS AND PLANNING FOR SUCCESSFUL TRANSITION TO MODERN ORACLE TECHNOLOGY

Key Features

- Solution governance
- Interactive working session to review your current environments, utilization, and business needs
- Mapping of current to future architecture
- Recommended approach and next steps roadmap

Key Benefits

- Understanding of suitable Oracle solution options (cloud and on premises) for your needs and how to get there
- Identification of the recommended transition method to meet your requirements
- Clear roadmap and guidance on next steps

Mitigate risk and take advantage of the expertise and experience of Oracle Advanced Customer Services engineers to set you on the right path to success.

MORE SERVICES FOR YOUR SUCCESS

Oracle Advanced Customer Services provides a range of services to help you with your new computing platform, such as:

- **Oracle Transition Service** – Rapid and secure transition of Oracle products to modern technology, including:
 - Oracle Database
 - Java Enterprise Edition (EE) compliant environments (Oracle Weblogic, Websphere, JBOSS, etc.)
 - Oracle E-Business Suite versions 12.1.3 or 12.2.3 or higher
 - Virtual Machines to Oracle Cloud Infrastructure
 - Migrations to Oracle Cloud (i.e. Oracle Cloud at Customer, Java Cloud Service, Infrastructure as a Service (IaaS) / Compute, Platform as a Service (PaaS), Database as a Service (DBaaS), Virtual Machine (VM) Images
- **Oracle Advanced Support Knowledge Workshop** – Customized knowledge session designed to provide your IT team with tailored content on the Oracle technical topic of your choice. The workshop includes targeted presentations and mentoring, and can help your team implement and manage Oracle products successfully.
- **Oracle Go-Live Support** – Operational readiness review, as well as tailored support during the go-live event for a successful deployment. The service is designed to help your project team be fully prepared, and to reduce risk during and after go-live.
- **Oracle Cloud Priority Support** – Advanced level of IT support for faster problem resolution through priority handling of cloud operational incidents and service requests, and proactive guidance through preferred access to Oracle product knowledge.

Technical Scope

- Oracle Database
- Packaged Oracle applications including Java Enterprise Edition, Oracle E-Business Suite, and Virtual Machine images
- Planning of transition of non-Oracle virtual machines to Oracle Cloud Infrastructure, including Amazon Web Services, Microsoft Azure, and hyper-V, kernel-based virtual machines KVM, VMware VMI

Recommended Services

- Oracle Transition Service
- Oracle Advanced Support Knowledge Workshop
- Oracle Go-Live Support
- Oracle Cloud Priority Support

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Integrated Cloud Applications & Platform Services

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