

Oracle Applications Unlimited and Oracle Premier Support—an Unbeatable Combination

Applications Unlimited is Oracle's commitment to continuous innovation while also providing a commitment to offer Oracle Premier Support through at least 2030.

COMMITTED TO CUSTOMERS

Oracle has been a trusted business partner for over 40 years. We help enable customers to confidently maximize and expand their existing Oracle Application investments, with ample time for future planning, based on Oracle's commitment to support its existing applications via a stable and predictable long-term support policy, designed to meet the needs of our customers.

COMMITTED TO INNOVATION

Oracle has a long history of innovation and plans to continue product investment for improvement and support going forward with continuous innovation releases. Oracle will deliver new functionality to covered Oracle Applications¹ as updates to the existing release, and upgrades will not be required to gain access to new features and capabilities. Fixes and updates are cumulative and will be available to all customers in the most current release. In addition to running your applications on premises, you can choose Oracle Cloud Infrastructure (IaaS) to run the same continuous innovation applications—with your business-specific customizations—when it meets your needs.

COMMITTED TO PRODUCTS

Oracle understands that on-premises applications are important for many customers. Oracle will not discontinue offering Oracle Premier Support on the continuous innovation releases for on premises applications prior to 2030 and, beginning in 2019, we are committed to annually review whether or not to extend the Premier Support offering for an additional year on such continuous innovation releases for on premises applications.

ON-PREMISES APPLICATIONS WITH CLOUD FLEXIBILITY

From either on premises or Oracle Cloud Infrastructure, you can choose to leverage additional software-as-a-service applications. You choose the configuration and the options that meet your business requirements.

Commitment to Customers

- Oracle Premier Support through at least 2030

Commitment to Innovation

- Receive ongoing new features
- Run same application on premises or in Oracle Cloud Infrastructure (IaaS)

Commitment to Product

- Transparent product roadmap
- Ongoing R&D investment

Key Benefits

- Gain peace of mind with no surprises
- New features without upgrades
- No forced migrations
- Ample time for future planning budgeting and allocating resources
- Tailor to your enterprise's business and IT strategies
- Get more value from existing application enhancements

¹ Covered Oracle Applications include PeopleSoft, Oracle E-Business Suite, JD Edwards EnterpriseOne, and Siebel, excluding specified individual products that Oracle will not extend support for beyond the already committed dates.

APPLICATIONS UNLIMITED AND LIFETIME SUPPORT

No matter what path you take with your Applications Unlimited products—on premises or in Oracle Cloud Infrastructure—you can control your strategy, maximize your Oracle investment, and unlock the full value of your Oracle products—with the industry’s leading support policy.

If you choose Oracle's Lifetime Support, to help drive business success you will find it to be simple, predictable, and flexible. Oracle's Lifetime Support Policy also puts you in control of your upgrade strategy. Applications Unlimited products allow you to add functionality without upgrades when you are on the continuous innovation release. You enjoy continued peace of mind, knowing that Oracle will be there to support your business.

COMMITTED TO CUSTOMERS | COMMITTED TO INNOVATION | COMMITTED TO PRODUCTS

For more information:

oracle.com/applicationsunlimited

oracle.com/premiersupport

Trusted

- Solid business reputation built on over 40 years of providing award-winning service to customers globally to help ensure their technology investments are effective, efficient, risk-resistant and competitive
- Over 430,000 customers choose Oracle, and rely on Oracle Support, to protect their technology investment

Secure

- Security features at every layer of the software stack
- Security patching is essential and is standard operating practice—Oracle has the tools, owns the source code, and has the ability to develop security updates

Comprehensive

- Leverage consistent and ongoing innovation
- Rely on Oracle to deliver integrated support and product updates

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Integrated Cloud Applications & Platform Services

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Oracle is committed to developing practices and products that help protect the environment

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