

Oracle Backup and Recovery Review

ORACLE® Advanced Customer Services

OPTIMIZE BACKUP CONFIGURATIONS TO MEET BUSINESS DEMANDS

KEY BENEFITS

- Clear picture of backup and recovery status and how to improve it
- Recommendations on process and policy enhancements may result in:
 - Increased data center protection
 - Improved scalability and operational effectiveness
 - Increased efficiency and performance

KEY FEATURES

- Detailed analysis of core components of your backup solution
- Analysis against Oracle recommendations
- Identification of potential risk areas
- Improvement recommendations
- Technical Account Managers coordinating service delivery

As environments grow in size and complexity, IT administrators often face exponential data growth and the pressure to meet increasing service levels while backup windows shrink. In addition, some legislative, corporate, and industry regulations mandate long-term data retention and retrieval requirements. In many cases, optimizing the backup and recovery environment can help meet these business and regulatory demands.

Oracle Backup and Recovery Review delivers a comprehensive analysis of the current state of your backup environment and provides detailed recommendations on how to increase its effectiveness and meet your objectives.

Gain a Clear Picture of the Current State

From hardware and software configuration, to client backup configuration and services, Oracle Advanced Support Engineers can provide a comprehensive analysis of the core components of your backup solution. The clear picture of the current state of your backup environment and processes is completed by a tailored set of recommendations proposing how to address any potential gaps, as well as, suggested improvements.

A baseline analysis will be measured against Oracle backup recommendations to determine potential scaling issues and whether the recovery point objectives and recovery time objectives are achievable.

Oracle Backup and Recovery Review comes with a fixed-scope service and fixed price to give you the transparency you need to plan your timeline and budget.

This service typically includes the following activities:

- Service delivery coordination by an Oracle Technical Account Manager.
- Preliminary meeting and orientation to set objectives and expectations.
- Gathering of information on your backup procedures, restoration objectives, and completeness of restored data.
- Reviews of hardware configuration, software configuration, and operational procedures.
- Analysis of your backup and recovery environment against Oracle recommendations, and identification of areas that may potentially prevent the achievement of your restoration objectives.
- Detailed report presenting the analysis, together with recommendations for improvements.
- Final meeting to review the findings and recommendations.

COVERED ORACLE PRODUCTS

- Oracle Storage
- Oracle Exadata
- Oracle Database
- Oracle E-Business Suite

Recommendations to Achieve your Backup Goals

The detailed report is designed to help you to improve backup availability and performance in light of your business requirements.

The report of findings and recommendations may include:

- Executive summary with the key findings at a glance.
- Analysis of any current backup and recovery policies, sample scripts, and scenarios for backup and recovery.
- Recommendations on revisions to current data protection strategy.
- Opportunities for process and policy enhancements.
- Potential backup upgrade opportunities.
- Recommendations on utilization of new product features and functionality.
- Recommendations on recovery methods and test plans

Why Oracle Advanced Customer Services

Oracle Advanced Customer Services has the skilled resources, tools, and recommendations to help you to optimize your backup and recovery infrastructure.

Oracle Advanced Customer Services delivers tailored and proactive services and mission-critical support for organizations seeking to maximize the availability, performance, and value of their Oracle solutions throughout their entire lifecycle. Take advantage of our expertise for your systems today.

**CONTACT US**

For more information about Oracle Backup and Recovery Review, visit oracle.com/acs, email us at acs_ww@oracle.com, or call +1.800.ORACLE1 to speak to an Oracle representative.

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