

# Oracle Data Transfer Services

## ORACLE® Advanced Customer Services

### SAFELY TRANSFER DATA WITH THE RIGHTS TOOLS AND PRODUCT KNOWLEDGE

#### KEY FEATURES

- Basic data transfer from legacy storage arrays to new Oracle storage technology
- Flexible data transfer solution that is workshop oriented
- Provides the "blueprint" for future additional data transfers of similar data types
- Enables data transfers of smaller data sets up to 1 TB with several LUNS of the same data structure type
- Covers most SAN based legacy storage arrays transferring data to new Oracle Storage technology
- Delivered by Oracle storage engineers, using proven methodologies and recommended practices

Data center changes often require transferring data from existing legacy storage to new technology. Regardless of the amount of data involved, moving data can be a complex and challenging undertaking. Oracle Advanced Customer Services has the skilled engineers and methodologies to minimize the risk of data transfers and ensure timely completion, while maintaining high application availability throughout the process.

Data transfer services are designed to deliver a quick transfer of data, while providing a blueprint for subsequent data transfer needs of the same data structure type. As such, this service allows increased flexibility for larger data transfer projects. Oracle Advanced Support Engineers use Oracle recommended practices to help shorten time to deployment and enhance new storage availability.

### Maximize Availability and Reliability with Oracle Knowledge and Skills

To avoid risk implementation delays that can affect your business users and project timelines, Oracle Advanced Customer Services provides the necessary services and engineering knowledge to shorten time to deployment. Oracle's highly trained Advanced Support Engineers utilize standardized data transfer methodologies and recommended practices. They provide recommendations in a workshop format that delivers data transfer services to new Oracle technology.

### Data Transfer

Oracle engineers work with your team to perform a basic block data transfer of several LUNS of the same data structure type, up to 1TB in total size. Oracle Advanced Customer Services helps your team achieve faster data transfers while saving time and money.

#### KEY SERVICE ACTIVITIES

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Kickoff and planning meeting with service delivery management team and review of data transfer requirements with IT staff. Development of pre-delivery checklist and identification of service prerequisites.

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Oracle Advanced Support Engineers perform a system review and identify recommended practices for the identified data set.

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Develop a data transfer strategy and create a test plan. Delivery and review of written plan.

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Perform the data transfer activities and validate successful results.

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Deliver full documentation of data transfer process and provide formal handover.

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**KEY BENEFITS**

- Reduce the risk of basic data transfer by collaborating with Oracle storage engineers
- Achieve faster data transfers, done right the first time, while saving time and money
- Maximize return on your storage technology investment with data transfer services and reduce time to put new storage into production





**Mission-Critical Support for Your Complex IT Requirements**

Oracle Advanced Customer Services provides tailored mission-critical support to help drive the highest levels of system performance and availability. Oracle Advanced Support Engineers provide highly proactive and preventive support for your mission-critical environment, with diagnostic and monitoring tools to anticipate, identify, and remediate issues. Our highly engineered approach to helping you achieve increased system availability helps you realize more value from your Oracle systems—with less disruption to your business.

**CONTACT US**

For more information about Oracle Data Transfer Services, visit [oracle.com/acs](http://oracle.com/acs), email us at [acs\\_ww@oracle.com](mailto:acs_ww@oracle.com), or call +1.800.ORACLE1 to speak to an Oracle representative.

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