

Oracle Database Security Review and Support

ORACLE[®] Advanced Customer Services

KEY FEATURES

- Tailored package of services leveraging Oracle Database recommended security practices to identify and address security vulnerability
- Local and remote delivery options using innovative Oracle Advanced Support Cloud
- Dedicated Technical Account Manager

KEY BENEFITS

- Reduces security risks due to database configuration issues
- Tightens database security practices and standards
- Identifies and fixes critical security patches and upgrades that place systems at risk
- Discovers undocumented security gaps

TECHNICAL ACCOUNT MANAGER:

Throughout the entire engagement, the Oracle Technical Account Manager is your single Oracle point of contact as they manage all activities

KEY BENEFITS

- Single point of contact
- Helps ensure project success by coordinating meetings, organizing documentation, tracking communication, and establishing timelines

Oracle Database Security Review and Support is a comprehensive package of database security assessment and planning services designed to identify and address database and operating system level security vulnerability.

Reduce the Risk of Data Breach by Securing your Information from the “Inside Out” with Oracle Database Security Review and Support

Oracle Database Security Review and Support provides services in a flexible, cost-effective framework that can be customized and tailored to your unique database security needs.

The package has multiple components beginning with an **Oracle Security Review and Recommendation** focused on your database and the underlying operating systems.

An Oracle Advanced Customer Services **Technical Account Manager** oversees all phases of the Security Review offering to ensure seamless movement from kickoff to completion.

The package also includes a “planning and design” phase to ensure the security review recommendations are built into an executable deployment plan.

In-Depth Database Defense for Maximum Security

Oracle Security Review and Recommendation is an assessment designed to help customers understand their current level of Oracle Database security against Oracle recommended practices. Oracle Advanced Customer Services engineers collect database security related information via questionnaires, scripts and database snapshots of the environment. This information is then analyzed, and reports built based on Oracle’s recommended practices to achieve a more secure operational environment. The security review is focused at the database and operating system level, and can be expanded to include any pre-existing Oracle Database security products, including:

- Advanced Security
- Audit Vault and Database Firewall
- Database Vault
- Data Masking and Subsetting Label Security

ADDED VALUE

- Develop a road map for database security optimization

Typical activities of the Oracle Security Review and Recommendations include publishing a Report-Of-Findings covering review of:

- Database security patches
- Oracle authentication and password security
- Oracle accounts management
- Oracle Net Services and Secure Communication
- Data dictionary protection
- Privilege abuse and privilege escalations
- Oracle directories and Oracle files protection
- Access control
- Database activity monitoring for:
 - Oracle Database audit
 - Oracle fine-grained audit
 - Oracle fine-grained access control or row level security

Avoid the Downstream Challenges Caused by Poor Deployment Planning with Oracle Supportability Planning and Design Service

An additional component of the Database Security Review and Support is the **Oracle Supportability Planning and Design** offering. Including this planning and design offering in the package brings added value, and allows Oracle to take the next step by using the **Oracle Security Review and Recommendations** Report-Of-Findings to build a detailed deployment plan specific to your database security configuration and business requirements. The deployment plan is built with future supportability and maintenance in mind, and lays out the installation steps and procedures required for successful implementation.

Typical activities include:

- Creation of detailed design documents focused on ongoing supportability
- Deployment planning consisting of key milestones
- Customer checkpoint review to validate analysis findings
- Verification checklist to ensure configurations works as-designed post-install

Benefits:

- Clearly map how to harden your Oracle Database
- Identify procedural or process changes to reduce risk
- Provide roadmap for needed database security updates and additional security product installation

**CONTACT US**

For more information about Oracle Database Security Review and Support, visit oracle.com/acs, email us at acs_ww@oracle.com, or call +1.800.ORACLE1 to speak to an Oracle representative.

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