

# Oracle Cloud Testing Services



Delivered by experts in Oracle Consulting, Oracle Cloud Testing Services are a combination of best practice processes and a robust library of tools and templates designed to make your Oracle Cloud implementation adoption simple, fast, and cost-effective. Oracle Consulting Experts help drive your Cloud investment to success by freeing up your business users to concentrate on their core competencies. Our Cloud Testing Services accelerate time-to-value by providing a comprehensive testing methodology and robust solution library to deploy best-practice innovative processes within your organization.

## KEY FEATURES

- Reduced Costs
- Accelerated Timelines
- Fixed Deliverables
- Risk Mitigation
- Reduce lengthy testing cycles using Oracle expert test resources
- Structure, discipline and objectivity to testing process
- Detect defects early
- Informed go to market decisions

## KEY BENEFITS

- Accelerated time-to-value through the use of prescriptive, best practice methodology. Overcome the high costs and limited availability of in-house resources
- Frees your team to focus on core competencies and innovation
- Apply appropriate skills in processes, technology, and tools
- A comprehensive approach to testing Cloud quickly and cost-effectively
- Personalized testing using your processes and data

## Overview

Designed for organizations committed to adopting best practice ERP Cloud testing processes in an accelerated manner, the Oracle Cloud testing approach improves application quality, process reliability and return on investment (ROI).

## Service Offerings

This service can be subscribed to as an add-on to your implementation project as well for testing post-production patches and release upgrades on an ongoing basis. To lower the cost of ownership customers typically ask how much testing is sufficient to assure process reliability before production deployment; are skills, resources and processes in place to ensure timely reliable delivery.

Increasingly, customers view ERP testing as an area of expert service that requires comprehensive knowledge in ERP software, testing, processes, methodology and technology. Oracle consulting experts help improve business performance through increased process efficiencies with reduced quality assurance cost.

Our extensive testing experience has helped customers prevent application defects from impending services and negatively affecting business performance. Our risk based approach focuses on identification, prioritization of critical business functions to provide comprehensive test coverage, early defect detection and lower cost of quality assurance.

Our methodology includes root cause analysis, test results interpretation, and requirements traceability to meet desired business objectives. Defined test matrices illustrate improved productivity and reduced costs.

**FOCUS AREAS**

- Test by business process
- Test strategy guidance
- Defect detection to resolution
- Defect prevention
- Recommend improvements to achieve higher levels of process maturity
- Test tracking and test report

**RELATED SERVICES**

You may also be interested in the following services from Oracle Consulting:

- Oracle Cloud Financials and Procurement Implementation Services
- Data Migration Services
- Integration Services

**WHY ORACLE CONSULTING?**

- **Leading Expertise:** Oracle's own experts providing thought leadership for every Oracle solution.
- **Broad Coverage:** "End-to-end" lifecycle services across the entire Oracle product footprint
- **Global Scale:** 13,000 Oracle experts in 145 countries, serving over 20 million users.
- **Oracle Unified Methodology:** Based on industry standards, high quality results across complex projects.
- **Flexible Delivery:** Onsite, offsite, and offshore, along with innovative solutions such as Expert Services and Architecture Services.

We offer flexible delivery options tailored to your organization's management, resource and execution needs.

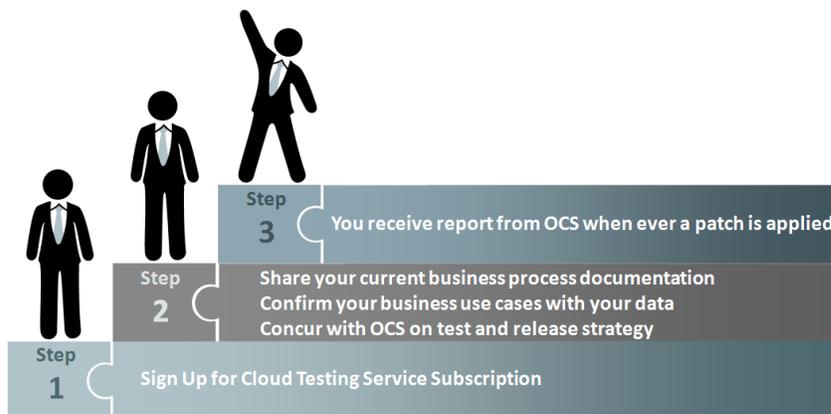


Figure 1. Oracle Cloud testing Service Offerings

**Scope**

The Oracle Cloud Testing Services comprises the following scope:

| Select from               | Descriptions                                                                                                                                                                                                                                                                            | Work Products                                                                                                                                                                                                                                                                                                                                                                                   |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Business Solution Library | <ul style="list-style-type: none"> <li>• Provide a library of business test cases with detailed process map, description and process steps involved within each.</li> <li>• Test case acceptance and failure parameters</li> <li>• Templates for you to share your test data</li> </ul> | <ul style="list-style-type: none"> <li><u>Configuration Document</u> that captures system configuration performed if any</li> <li><u>Testing Dashboard</u>: Shows testing progress</li> </ul>                                                                                                                                                                                                   |
| Strategy Guidance         | <ul style="list-style-type: none"> <li>• Test Strategy best on best practices and lessons learned</li> <li>• Release Strategy</li> <li>• OCS test detailed operating procedures</li> <li>• Testing Service Level Agreement</li> </ul>                                                   | <ul style="list-style-type: none"> <li><u>Test Result Report</u>: Report detailing out the test matrices</li> <li><u>Log Service Request</u>: Based on the test script failure, log SR with Support</li> </ul>                                                                                                                                                                                  |
| Execution                 | <ul style="list-style-type: none"> <li>• Periodic check points</li> <li>• Maintained and Published Test Calendar</li> <li>• Document any configuration steps performed</li> <li>• Dashboard on Test Progress</li> <li>• Test Results</li> </ul>                                         | <ul style="list-style-type: none"> <li><u>Configured Staging Environment</u>: For validation by your business users</li> <li><u>Tailored Process Guide</u> that provides the specific recommendation on improvements to your existing business process (add on option)</li> <li><u>Training</u>: For your business users on new features, functionality and security (add on option)</li> </ul> |

**How We Are Different**

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle hardware and software implementations. We know how to best optimize your investment in Oracle products and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

**Getting Started**

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative, or visit [www.oracle.com/consulting](http://www.oracle.com/consulting).

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