



June 2018

Oracle E-Business Suite: 10-Year Rolling Support and Continuous Innovation

Oracle previously announced an update to the [Oracle E-Business Suite roadmap](#) that added a future major release after 12.2, the current major release. While we did not announce a date for the future “12.X” release, we committed to provide Oracle Premier Support for it through 2030 at least. This note explains how our previous roadmap update fits with Oracle’s June 2018 announcement of [“Oracle Applications Unlimited and Oracle Premier Support—an Unbeatable Combination”](#)—which applies to Oracle E-Business Suite as well as to PeopleSoft, JD Edwards EnterpriseOne, and Siebel.

10-Year Rolling Support

The announcement of [“Oracle Applications Unlimited and Oracle Premier Support—an Unbeatable Combination”](#) reaffirms our commitment to provide Oracle Premier Support for Oracle E-Business Suite 12.X through 2030 at least. It further states that we will review and update annually, beginning in 2019, to extend Oracle Premier Support by one year, giving Oracle E-Business Suite 12.X customers a rolling window of at least 10 years of Oracle Premier Support. This is based on Oracle’s commitment to support our existing applications via a stable and predictable long-term support policy, designed to meet the needs of our customers.

Continuous Innovation

In addition, Oracle announced that the future Oracle E-Business Suite 12.X release will be a “continuous innovation” release, allowing 12.X customers to uptake latest applications and technology innovations without undergoing a major release upgrade.

With the commitment to continuous innovation, Oracle E-Business Suite customers running on 12.X can expect:

“Continuous Updates”—periodic patch updates to the Oracle E-Business Suite 12.X code line, analogous to the 12.2.x patch updates we have made available on an

approximately annual basis. These will combine functionality enhancements, error corrections, and statutory and regulatory updates into a consolidated, suite-wide patch set that can be easily applied with Online Patching.

“Tools-only Updates”—periodic patch updates to allow for the needed refresh of the technology components on which Oracle E-Business Suite is built. These will allow a customer to obtain technology stack updates (for example, to database, middleware, and Java) without upgrading their Oracle E-Business Suite applications code.

This note should reassure customers who run critical operations on Oracle E-Business Suite that their system will continue to be supported and enhanced for years to come, while we continue our work to bring the value of Oracle’s Cloud Infrastructure and Applications to customers who want to continue leveraging their investment in Oracle E-Business Suite.

Integrated Cloud
Applications & Platform Services

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