

# Modern Managed Applications Services Extend the Value of Your Oracle Applications

## Innovation Ahead

Modern Managed Applications Services free up your team to be more focused on the strategic aspects critical to your success.

### DO THESE CHALLENGES SOUND FAMILIAR?

Are your applications supporting the growth of your business?



Adequately meeting  
business demands



Thriving in a hybrid-  
cloud environment



Ensuring security  
and compliance

### WE CAN HELP

Personalized, proven services that maximize  
your Oracle applications investment.



**Transition to Cloud  
with minimal to no  
change in business  
processes**

**4,500+**  
Global  
Technology  
Experts

### OUR SOLUTION

#### Modern Managed Applications Services



Reduced applications TCO of up to 30%



ITIL-based end-to-end lifecycle management for minimized downtime  
and improved performance



Need-based scaling and DevOps integration



Industry-leading application availability SLAs and disaster recovery  
support



Functional help desk services to increase user productivity



Security services designed to protect data, facilitate compliance,  
and manage user access and authentication

### YOUR BENEFITS

Customers who leverage Modern Managed Applications Services



Capitalize on the latest technology advancements



Beat competitors through accelerated innovation



Maximize applications ROI

### MODERN MANAGED APPLICATIONS SERVICES A CUSTOMER'S EXPERIENCE

#### ESSILOR

On their experience with choosing Oracle Advanced Customer Services  
to run Oracle E-Business Suite on Oracle Cloud Infrastructure.

*"Essilor moved our Oracle Applications Unlimited to Oracle Cloud Infrastructure in 2017 and we have realized many benefits. Elastic environments enable us to be more agile and flexible. We've improved our productivity—we get more done with less people and resources and we focus on innovation. ... Oracle Advanced Customer Services, running Applications Unlimited on Oracle Cloud Infrastructure, is the right solution for Essilor."*

*- Ajit Barsode, Director of Vendor Management Office,  
Essilor of America*



### LEARN MORE

Learn more about how Advanced Customer Services, Managed Applications Services  
can help free you to focus on your real business priorities:

[oracle.com/acs](https://oracle.com/acs)