# Oracle Managed Identity Cloud Service

Secure access to cloud and on-premises applications, effective compliance programs, and adept identity management are top challenges for organizations. Proper management of users' accounts including multifactor authentication and responsive privilege management can prevent the top causes of data breaches: stolen users' credentials, static or weak passwords, and excessive application roles. Oracle Managed Identity Cloud Service offers customers a market leading Identity as a Service solution for cloud and on-premises applications.

## EFFECTIVE IDENTITY AND ACCESS MANAGEMENT FOR HYBRID IT

Oracle Managed Identity Cloud Service is based on Oracle Identity Cloud Service and Oracle Identity Manager and provides customers with agile and flexible identity and access management for their critical business applications.
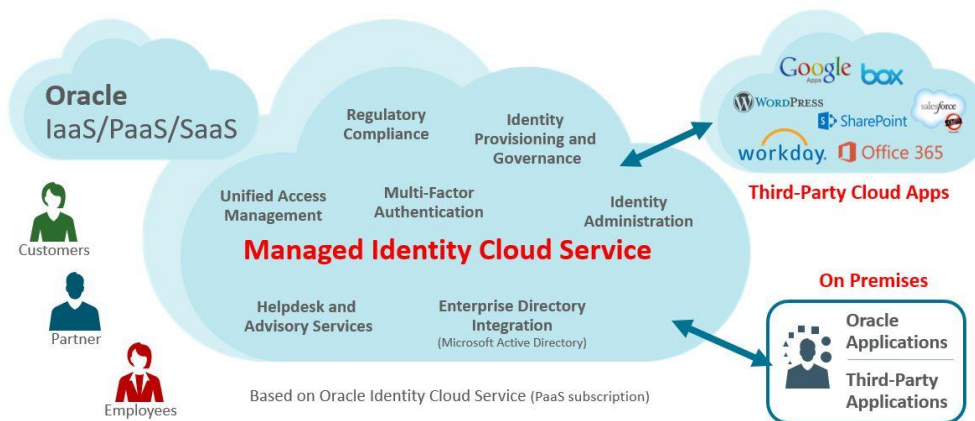


Figure 1. Managed Identity Cloud Service

With Oracle Managed Identify Cloud Service customers can benefit from:

- **Hybrid identity management** supporting cloud and on-premises identity and access management requirements
- **End-to-end services** providing project management, design, implementation and integration services, ongoing monitoring, and functional support delivered by experienced Oracle security professionals
- **Flexibility and extensibility** covering individual customer requirements through different services packages, additional service options, and customization capabilities
- **Seamless service delivery management** by a Security Delivery Manager through periodic status reviews, comprehensive reporting, and proactive guidance
- **Predictable cost** through a clearly defined services scope at a fixed monthly fee

**Key Features**

- Accelerated uptake of Oracle IDCS features and functionality to secure access to critical applications
- Enable effective identity management and governance for on-premises and cloud applications
- Complete packaged and managed service including design, implementation, integration and management support broad customization capabilities to meet customer's unique requirements

**Key Benefits**

- Improved security and compliance, lowering risk of data breach
- Reduced risk of failed identity and access management program, lost time. and investment
- Accelerated business and IT programs by improved user management and access controls

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## Service Packages Include:

| PACKAGES | DESCRIPTION |
|---|---|
| Standard Package | Enables secure access to SaaS applications through integration with Oracle Identity Cloud Service providing:<br><br>• True single sign-on (SSO) experience for users<br>• Integration with third-party identity or service providers to deliver federated SSO for cloud applications<br>• Configuration of multifactor authentication (MFA)<br>• Integration with customers' Microsoft Active Directory to automatically synchronize users and their profiles with Oracle Identity Cloud Service<br><br>Can be extended to deliver managed single sign-on or federated SSO with or without multifactor authentication for Oracle Applications Unlimited such as E-Business Suite deployed in the cloud.<br><br>Additional services include:<br>• Applications unlimited integration: Integrate Oracle Applications such as E-Business Suite, PeopleSoft, or Hyperion into Oracle Identity Cloud Service to achieve SSO or MFA<br>• Functional help desk<br>• Testing and advisory services |
| Advanced and Advanced Plus Packages | All features and benefits of the standard package, plus full identity management and identity governance capabilities using Oracle OIM fully managed for the customer on OCI providing:<br><br>• Effective on-boarding and off-boarding users to cloud and on-premises applications<br>• Self-service and automated accounts and privileges management<br>• Approval workflows and reconciliation<br>• Attestation and certification programs to support security and compliance requirements<br><br>Additional services and customization capabilities to tailor the offering to unique customer requirements, including<br><br>• Custom Oracle Identity Manager connectors to Oracle or third party services<br>• Custom Oracle Identity Manager user interface |

- Reduced or eliminated CapEx
- Better use of in-house security resources by automating governance and attestation work
- Reduced help desk support costs
- Accelerated implementation timelines and faster return on investment (ROI)

**Related Products**
- Oracle Identity Manager
- Oracle Identity Cloud Service

**Related Services**
- Managed Security Operations Center for Cloud
- Managed Security Services
- Managed Compliance Services
- Managed Applications Unlimited
- Managed Cloud Help Desk for Applications
- Mission Critical Support for SaaS

## WHAT MAKES ORACLE ADVANCED CUSTOMER SERVICES UNIQUE

Oracle Advanced Customer Services has many years of experience in implementing Oracle security products and services, and in securely managing security for customer environments in Oracle Cloud and on premises. Our broad portfolio of managed security services can help customers mitigate security risks and meet compliance requirements.

## CONNECT WITH US

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Integrated Cloud Applications & Platform Services

Oracle is committed to developing practices and products that help protect the environment

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