

Oracle Onsite Spares

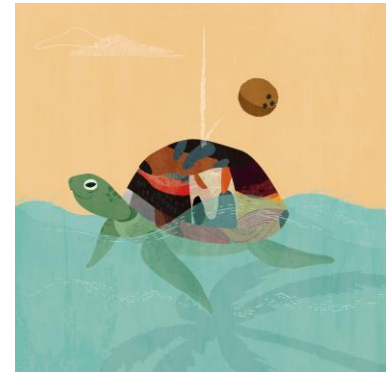
Running mission-critical applications requires proactive service and support options to help drive the highest system availability. Oracle Onsite Spares is a secure, up-to-date spare parts program tailored to customer-specific system configurations and optimized to meet critical business requirements.

KEEP YOUR BUSINESS RUNNING SMOOTHLY

Oracle Onsite Spares provides a full complement of spare parts at your location, under your control, in a secure location at up-to-date quality levels. This value-added service ensures that all components are inventoried for applicability, evaluated for revision and Field Change Order (FCO) levels, backfilled upon each replacement, and scaled to the demands of your data center.

To keep organizations agile and maintain the service levels the business expects, proactive maintenance and operational best practices are essential. When traditional parts delivery is not an option, Oracle Onsite Spares provides the necessary parts replacement program needed to help attain optimal system performance. Oracle Onsite Spares eliminates the need to keep track of your parts inventory or worry about engineering change orders. This annual service is available to Oracle Premier Support customers and provides Oracle parts kits that are securely stored on-site and regularly maintained for the term of the support contract.

Spare parts are the property of Oracle and not considered capital or expense items for customers, therefore, only the service fee needs to be budgeted by you.



Key Features

- Onsite spare parts kit
- Securely stored and regularly maintained
- Customized parts for each client's unique system configuration

Key Benefits

- Reduce risk of downtime and increase system availability with instant access to spare parts
- Save on high quality replacement parts customized for your specific system configurations
- Decrease risk of owning obsolete or excess parts

ACCESS THE RIGHT PARTS - WHEN YOU NEED THEM

Oracle engineers keep the spares stocked, organized, and readily available at each customer's site. Oracle's fully managed parts program helps ensure that each part required for your unique server configuration is always up-to-date and regularly maintained. Oracle engineers periodically visit your site and maintain replacement parts inventory to the latest Engineering Change Order (ECO) and FCO specifications.

ELIMINATE THE RISK OF OWNING OBSOLETE OR EXCESS PARTS

Oracle engineers perform a periodic cycle count and inventory purge process, so all parts kits remain up-to-date. Oracle Onsite Spares customers also receive automatic notice of FCOs, including documentation of actions taken.



CONNECT WITH US

Call +1.800.ORACLE1 or visit oracle.com.
Outside North America, find your local office at oracle.com/contact.

 blogs.oracle.com

 facebook.com/oracle

 twitter.com/oracle

Copyright © 2020, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0120

