

# Oracle Private Image for Oracle Commerce

## ORACLE® Advanced Customer Services

### MAXIMIZE THE VALUE OF YOUR ORACLE COMMERCE SOFTWARE

#### KEY FEATURES

- Remote-based software installation and configuration service provides a low cost implementation option
- Oracle-certified recommended practices configuration
- Oracle knowledge, tools, and recommended practices combined into packaged service offering
- Focused on driving faster production readiness and production optimization
- Services delivered by Advanced Support Engineers

#### KEY BENEFITS

- Reduce risks with pre-tested Oracle Private Image for Oracle Commerce
- Lower cost with remote-based installation and configuration using the Oracle Advanced Configuration Manager Tool
- Accelerate time to market and associated value and cost savings
- Reduce downstream risk with standard builds
- Maximize availability and performance
- Ensure smooth and on-time go-live event

Oracle offers a complete software solution for multi-channel commerce called Oracle Commerce. Oracle Commerce is a combination of Oracle ATG Web Commerce for eCommerce and Oracle Endeca for search and page management.

### Oracle Private Image for Oracle Commerce

Oracle Commerce delivers a unified, end-to-end commerce solution that delivers more targeted, lucrative cross-channel experiences while simplifying management, reducing total cost of ownership, and accelerating time to value.

When Oracle hardware such as Oracle Exalogic is purchased together with Oracle Commerce, Oracle Advanced Customer Services can set up pre-built environments, from development through production.

The Oracle Private Image for Oracle Commerce service is a software installation service that delivers faster time to deployment and optimized software configurations.

Having Oracle Advanced Customer Services deploy your commerce software images ensures:

- Higher availability due to an Oracle-certified recommended practices configuration
- Faster time to value; be up and running in hours rather than months
- Remote-based software installation and configuration service provides a low cost alternative service to traditional onsite integration efforts

### Oracle Standard Software Installation and Configuration for Oracle Commerce

When integrating new systems and the corresponding commerce software into your environment proper planning, installation and configuration are critical to optimizing system performance. Oracle Advanced Customer Services delivers comprehensive remote-based software installation and configuration for Oracle Commerce to shorten time to deployment and enhance stability and performance.

Software installation and setup services help you maximize your technology investment by tailoring your product configuration to your specific business and technical requirements. Oracle Advanced Customer Services recommends specific configurations based upon intended use and Oracle recommended practices. Our team of highly trained engineers updates product build sheets and installs recommended software. The result is an accelerated time to deployment of Oracle Commerce utilizing proven methodologies.

### Key Activities Specifically for Oracle Private Image for Oracle Commerce:

- Remote-based software installation and configuration
- Review build-sheet parameters and input into Oracle Advanced Configuration Manager tool
- Execute Oracle Advanced Configuration Manager tool
- Validate install and availability of installed server(s)
- Build Environment Variable documentation
- Execute Environment Navigation and Log File Knowledge Transfer

### Drive Success with Advanced Services

Oracle Advanced Customer Services propose offerings that deliver production readiness and production optimization across your Oracle technology stack. You choose from a set advanced support packaged services according to your unique needs. Oracle Advanced Support Engineers utilize proven methodologies and recommended practices, as well as, advanced support diagnostic tools to assist with your changing IT needs. These services drive value across the entire technology lifecycle from planning, through deployment, and post-production support phases.

Services are designed to accelerate deployment and adoption by helping to ensure you are ready to support preproduction and go-live operations.

### Build a Foundation for Enhanced IT Stability and Performance

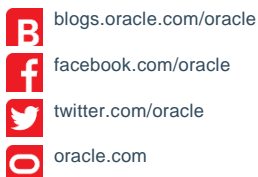
Oracle Advanced Customer Services delivers advanced support knowledge, tools, and recommended practices to help ensure your Oracle technology is implemented properly and configured for optimal performance. Let Oracle help you accelerate technology adoption, maximize availability and performance, and reduce overall risk.



#### CONTACT US

For more information about Oracle Private Image for Oracle Commerce, visit [oracle.com/acs](http://oracle.com/acs), email us at [acs\\_ww@oracle.com](mailto:acs_ww@oracle.com), or call +1.800.ORACLE1 to speak to an Oracle representative.

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### Integrated Cloud Applications & Platform Services

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